



# JOHN GILBERT

Access Control  
Specialist

## CONTACT

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📍 Nairobi, Kenya

## EDUCATION

**Jomo Kenyatta University of Agriculture  
and Technology**  
Bachelor of Entrepreneurship  
2015- 2019

### Self Taught

- Integration of access control systems
- Internet of things (IoT)
- Information and Technology

## CORE COMPETENCIES

- Access Control systems
- Team Leadership
- Technical Support
- System Troubleshooting
- Security Risk Assessment
- CCTV installation and Maintenance
- Customer service

## ABOUT ME

Seasoned Access Control Professional with over 4 years of experience in managing and implementing advanced security systems for corporate, industrial, and residential facilities. Expertise in installation, maintenance, and troubleshooting of access control systems. Adept at risk assessment, compliance with security regulations, and providing exceptional customer service. Proven ability to lead teams, manage projects, and enhance security protocols to ensure the safety and integrity of premises.

## EXPERIENCE

### Time and Attendance for Naivas Supermarkets Extreme Dlite Solutions

- Led a team of technicians in the installation of T&A for over 70 outlets of Naivas Supermarket.
- Implemented training programs for new hires, improving team efficiency and service quality.

### Access Control For Business Sweeden Assa Abloy, Kenya.

- Installed and configured access control systems, CCTV cameras, and alarm systems ensuring optimal functionality and security.
- Performed routine maintenance and troubleshooting, achieving a 95% customer satisfaction rate.
- Assisted in the development of security policies and procedures, enhancing overall security posture.
- Provided technical support and training to clients, fostering strong customer relationships and trust.
- Participated in emergency response activities, effectively mitigating security incidents and minimizing impact.

### Lift access control for Microsoft Kenya, Dunhill Towers Kone Lifts, Kenya.

- Led a team of technicians in the installation of security access control for three lifts at Dunhill Towers
- Conducted thorough risk assessments resulting in a reduction in security breaches.

## TECHNICAL SKILLS

- Proficient in access control softwares (Impro, Incedo, Hikvision, Yale Hotel software, etc) .
- Excellent troubleshooting and problem-solving abilities.
- Familiar with network and IP-based security systems

## REFERENCES-

- Available upon request