

Seth Hulsmeyer

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Colorado Springs, CO 80919

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Current Employment

I am employed the Manager of Patient Administration with the Shandy Clinic where I manage a growing team of fifteen Patient Coordinators. This involves coordinating coverage for each of Shandy's eleven clinics from my administrative team. In addition, I work closely with the executive staff, providing and monitoring metrics to maintain the Shandy Clinic's desired productivity. During the COVID-19 pandemic I aid in ensuring the safety of our staff and the families that we serve as a part of our COVID Task Force. I have also taken on numerous IT-related troubleshooting responsibilities, to assist fellow employees and increase efficiency by solving common computer issues.

Management Experience

Along with my current management position at the Shandy Clinic, I was employed as a VLT Supervisor through Penn National Gaming at Hollywood Gaming at Dayton Raceway Casino. My responsibilities included managing a shift of up to six employees, resolving customer issues, and troubleshooting any technical difficulties that may occur. While working on third shift, I was often in charge of making sure the whole property was running smoothly. This required me to effectively communicate across multiple departments to maintain a customer experience that is up to company standard.

Ohio University

B.S. in Geography – specialized in GIS

Athens, Ohio 45701

2011-2015

Denver University

Full Stack Coding Certificate

Denver, Colorado

2020-2021

Work Experience

➤ **The Shandy Clinic**

Manager of Patient Administration

685 Citadel Drive East, Suite 580

Colorado Springs, CO 80909

Manager – Joanna Haggard

719-432-5165

May 2020-Present

➤ **The Shandy Clinic**

Patient Coordinator

17250 Jackson Creek Pkwy Suite 220

Monument, CO 80132

Manager – Jessica Murphy

719-432-5165

February 2019-May 2020

➤ **Tek Experts**

Technical Support Advocate

1150 Kelly Johnson Blvd.

Colorado Springs, CO 80920

Manager – Adam Pena

719-272-2000

October 2018-February 2019

➤ **Hollywood Gaming**

VLT Operations Supervisor

777 Hollywood Blvd.

Dayton, OH 45414

Manager – Katie Pilkington

303-520-1684

Email: kpilkington81@gmail.com

November 2017 – September 2018

➤ **US Bank**

Universal Banker

111 N Vandemark Rd.

Sidney, OH 45365

Supervisor – Taylor Ostendorf

937-524-3298

Email: taylorostendorf@gmail.com

April 2016 – November 2017