SOLUTION EVALUATION

8.1 Measure Solution Performance

INPUTS
- Implemented Solution (external)
- 6.2 Business Objectives

GUIDELINES/TOOLS
- Change Strategy
- Future State Description
- Requirements (validated)
- Solution Scope

STAKEHOLDERS
- Customer/End User
- Domain Subject Matter Expert
- Project Manager
- Regulator
- Sponsor

OUTPUT
- 8.1 Solution Performance Measures

USED BY TASKS
- 6.1 Analyse Current State
- 8.2 Analyse Performance Metrics

TECHNIQUES
- Acceptance Criteria & Evaluation
- Benchmarking & Market Analysis
- Business Capability Analysis
- Business Case
- Data Mining
- Decision Analysis
- Focus Groups
- Metrics & KPIs
- Non-Func. Reqs Analysis
- Observation
- Org. Modeling
- Prototyping
- Survey/Questionnaire
- Vendor Assessment

8.2 Analyse Performance Measures

INPUTS
- 6.2 Potential Value
- 8.1 Solution Performance Measures

GUIDELINES/TOOLS
- Change Strategy
- Future State Description
- Risk Analysis Results
- Solution Scope

STAKEHOLDERS
- Domain Subject Matter Expert
- Project Manager
- Sponsor

OUTPUT
- 8.2 Solution Performance Analysis

USED BY TASKS
- 8.3 Assess Solution Limitations
- 8.4 Assess Enterprise Limitations

TECHNIQUES
- Acceptance Criteria & Evaluation
- Benchmarking & Market Analysis
- Data Mining
- Interviews
- Metrics & KPIs
- Observation
- Risk Analysis & Mgmt
- Root Cause Analysis
- Survey/Questionnaire

8.3 Assess Solution Limitations

INPUTS
- Implemented Solution (external)
- 8.2 Solution Performance Analysis

GUIDELINES/TOOLS
- Change Strategy
- Risk Analysis Results
- Solution Scope

STAKEHOLDERS
- Domain Subject Matter Expert
- Project Manager
- Regulator
- Sponsor
- Tester

OUTPUT
- 8.3 Solution Limitations

USED BY TASKS
- 6.1 Analyse Current State
- 8.5 Recommend Actions to Increase Solution Value

TECHNIQUES
- Acceptance Criteria & Evaluation
- Benchmarking & Market Analysis
- Business Rules Analysis
- Data Mining
- Decision Analysis
- Interviews
- Item Tracking
- Lessons Learned
- Risk Analysis & Mgmt
- Root Cause Analysis
- Survey/Questionnaire

8.4 Assess Enterprise Limitations

INPUTS
- Implemented Solution (external)
- 6.1 Current State Description
- 8.2 Solution Performance Analysis

GUIDELINES/TOOLS
- Business Objectives
- Change Strategy
- Future State Description
- Risk Analysis Results
- Solution Scope

STAKEHOLDERS
- Customer/End User
- Domain Subject Matter Expert
- Regulator
- Sponsor

OUTPUT
- 8.4 Enterprise Limitations

USED BY TASKS
- 6.1 Analyse Current State
- 8.5 Recommend Actions to Increase Solution Value

TECHNIQUES
- Benchmarking & Market Analysis
- Brainstorming
- Data Mining
- Decision Analysis
- Interviews
- Item tracking
- Lessons Learned
- Observation
- Organizational Modelling
- Process Analysis
- Process Modeling
- Risk Analysis & MAnagement
- Roles & Permissions Matrix
- Root Cause Analysis
- Survey/Questionnaire
- SWOT Analysis
- Workshops

8.5 Recommend Actions to increase Solution Value

INPUTS
- 8.3 Solution Limitations
- 8.4 Enterprise Limitations

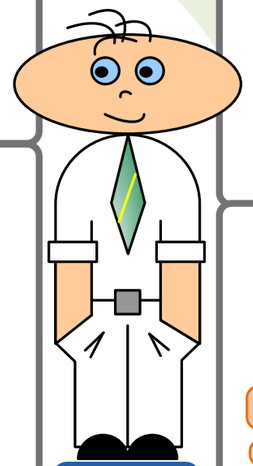
GUIDELINES/TOOLS
- Business Objectives
- Current State Description
- Solution Scope

STAKEHOLDERS
- Customer/End User
- Domain Subject Matter Expert
- Regulator
- Sponsor

OUTPUT
- 8.5 Recommended Actions

USED BY TASKS
- 4.5 Manage Stakeholder Collaboration

TECHNIQUES
- Data Mining
- Decision Analysis
- Financial Analysis
- Focus Groups
- Org. Modeling
- Prioritisation
- Process Analysis
- Survey/Questionnaire



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