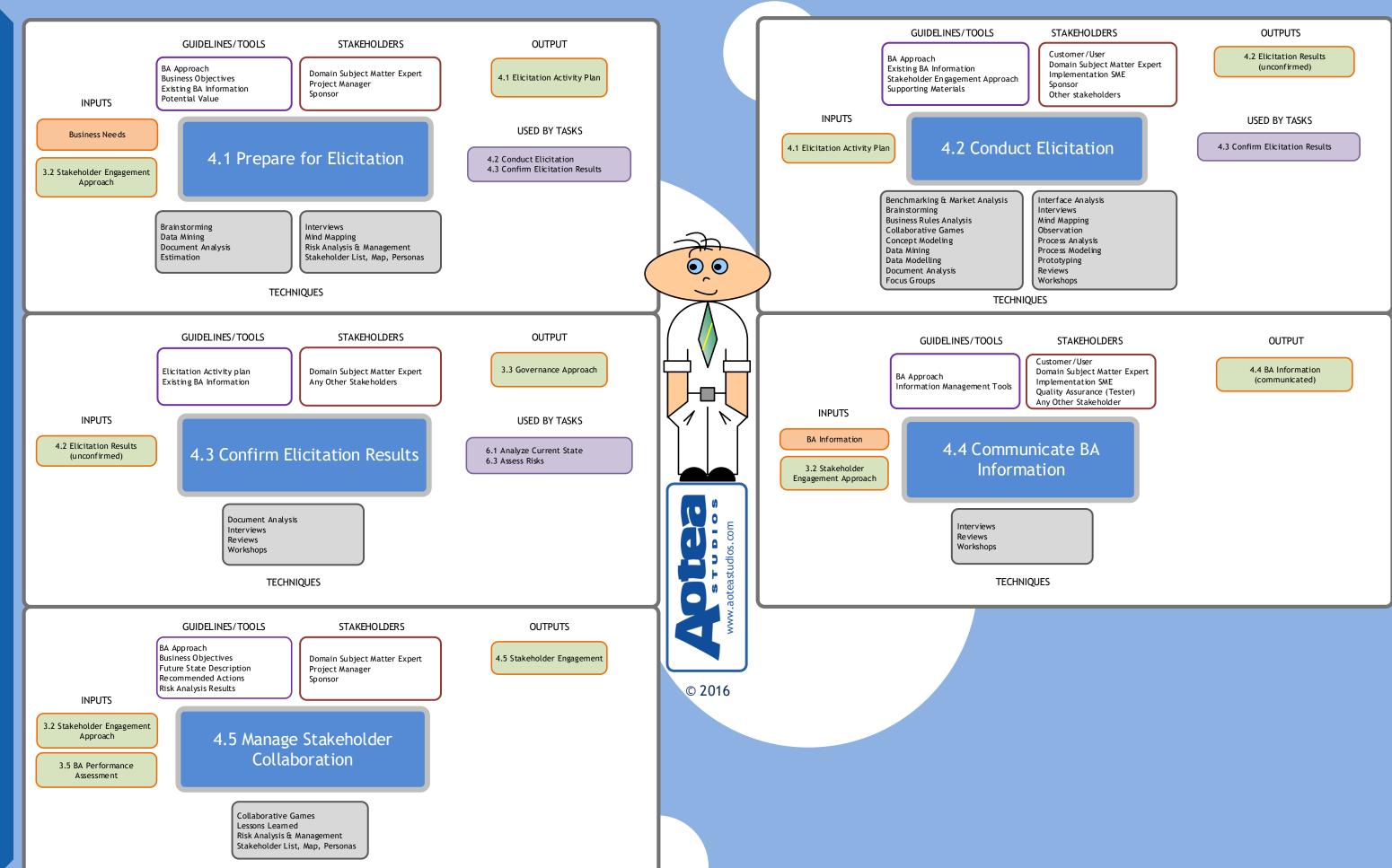
ELICITATION & COLLABORATION



TECHNIQUES