

## WordPress Usability and Heuristics Evaluation

Seth Colston

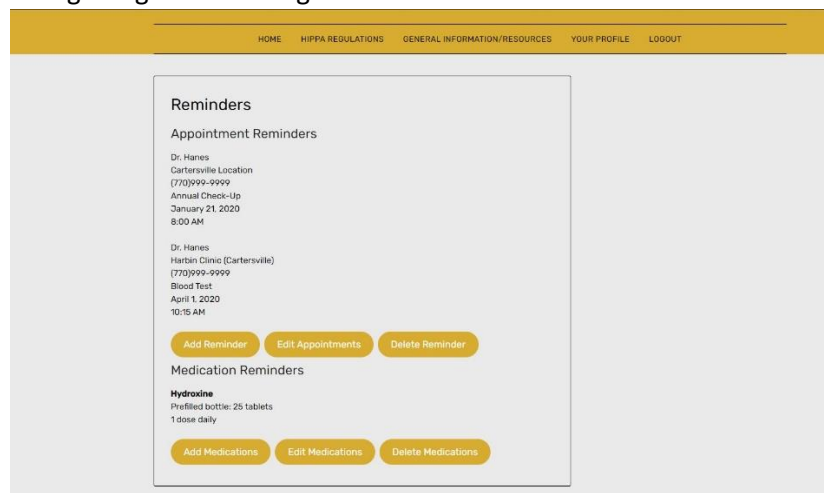
INFM322

For the usability and heuristics evaluation I chose all the tasks that I did not already complete for the full testing on the site. Those tasks are highlighted in pink. For these tasks I am going to evaluate and then I am going to talk about what I would want to happen in the future.

### MyNextLevel Tasklist

1. Amy wants to create an account
2. Amy wants to learn about a medical condition
3. Amy wants to learn what resources are available in Dekalb County
4. Amy wants to add/edit/remove an appointment to her doctor appointment reminder
5. Amy wants to add/edit/remove a medication reminder
6. Amy wants to add/edit/remove a doctor to her user profile
7. Amy wants to add/edit/remove an insurance card to her profile
8. Amy wants to add/edit/remove emergency contacts to her profile
9. Tim wants to learn about the local affordable healthcare program info on the website
10. Tim creates an account for his child, Linda.
11. Tim wants to select what options are visible for his child in their profile
12. Tim wants to add allergy info for Linda.

1. For the tasks 4 & 5 I wanted to perform an evaluation on the flexibility and efficiency of use category. On my WordPress site I managed to get the layout in order for the customer to be able to edit their reminders on their profile. But, without knowing any back-end coding or how to do that on WordPress, the save profile link did nothing. So, in the future I want to be able to make the profile update LIVE when the customer makes changes. I give this rating a 1.



2. For the tasks 6,7, & 8 I wanted to perform an evaluation on the user control and freedom of the profile. On my WordPress site I wanted to make sure the user could go into the profile and add whatever information they felt like they needed, and I did a pretty good job about that. The only issue I am having is not knowing how to make the

profile update in real time to update the information. The customer has many sections to edit, add, or remove the information to the profile but it goes nowhere. The user control and freedom of their profile is excellent, but there are still small issues to be fixed. I give this rating a 1.

The image shows two parts of a web application. The top part is a user profile page titled "Your Profile" with a welcome message "Welcome to MyNextLVL". It displays user information for Seth C, including age (22), height (6'2"), weight (220 lbs), primary care physician (Dr. Hanes), and conditions (Anxiety). It also lists medications (Hydroxine, Promethazine) and an emergency contact (Savannah H.). There are buttons for "Edit Profile", "Appointments", "Medications", and "Reminders". The bottom part is the "Edit Profile" form, which includes fields for username, first name, last name, nickname, display name, contact info (email, website), and a bio section. It also has password fields and an "Update" button.

**Your Profile**

Welcome to MyNextLVL

Seth C  
Age: 22  
Height: 6'2"  
Weight: 220 lbs

Primary Care Physician:  
Dr. Hanes (770)998-9999

Condition(s):

- Anxiety

Medication(s):

Hydroxine, Promethazine

Emergency Contact:  
Savannah H. (678)999-9999

[Edit Profile](#)

**Upcoming Refill(s):**  
Hydroxine: 05/14/2022  
Promethazine: 05/14/2022

**Upcoming Appointment(s)**  
Dr. Hanes: 01/21/2022

[Appointments](#) [Medications](#) [Reminders](#)

**Edit Profile**

USER TO EDIT: sethc

Name

USERNAME \* sethc

FIRST NAME

LAST NAME

NICKNAME sethc

DISPLAY NAME PUBLICLY AS sethc

Contact Info

E-MAIL \* 11022656@live.mercer.edu

WEBSITE http://infm.mercer.edu:92/INFM322/2021\_su1/SethC

About Yourself

BIOGRAPHICAL INFO

PASSWORD \*

REPEAT PASSWORD \*

[Update](#)

- For the final task 11 I wanted to perform an evaluation on the consistency and standards of the profile. The profile layout is very consistent and you can add a lot of information there to make it fully customizable, but I wasn't sure how I could make adult settings see one thing, but the child profile see only the minimal. In the future I

want to use the same standard profile, but the adults see all the information and a kids account(under 18) only see the information that the adult allows.

