

Sunflower Dogs Grooming Agreement



Every client is required to read and sign this Grooming Agreement prior to any grooming services.

Pet Name: _____ Breed: _____

Color: _____ Birth Date: _____ Weight: _____ Sex: _____

Spayed/Neutered: Y or N

Client's Name: _____

Address: _____

City: _____ Zip: _____

Primary Phone Number: _____

Secondary Phone Number: _____

Email Address: _____

Emergency Contact: _____

Veterinarian's Name: _____ phone# _____

I, _____, the undersigned client, do hereby entrust my pet _____ to Sunflower Dogs Grooming, for the purpose of grooming my pet.

I agree to the following:

1. Your pet's safety is our top priority. We require a current copy of your pet's vaccination records (**Dogs-Rabies, DHPP and Bordetella.**)

2. If it is necessary for the safety of your pet and the groomer, muzzles, elastic collars, slings, straps etc. will be humanely used. You must inform us if your pet bites or has ever bitten any person or other animal.
3. I am aware that if my pet does not respond to the groomer and remain still during the grooming procedure, accidents can happen such as nicks from clippers, scissors or toenail trimmers. If you arrive early to pick up your pet and they are still being groomed, please do NOT talk to them or allow him/her to see you! An excited pet can be dangerous to work on. We reserve the right to end the grooming session even if the groom is not completed and the full grooming price will be charged. For the pet to properly respond to the groom, it is essential that the pet be alone with the groomer and clients will not assist in the grooming unless requested to do so.
4. Client assumes all liabilities, financial and otherwise, for the behavior and health of their pet. Sunflower Dogs Grooming will be held harmless from damages, loss or claims arising from any known or unknown pre-existing condition of the pet.
5. Client will advise Sunflower Dogs Grooming of any allergies, sensitivities, or pre-existing medical conditions so we can avoid aggravating these situations. Products not labeled for use on animals can be used for grooming but only with your permission. Please let us know of any prior grooming history you or your dog may not have found satisfactory. We want to avoid the repetition of poor or unpleasant experiences or situations.
6. Sunflower Dogs Grooming understands that some dogs are extremely sensitive to certain grooming procedures such as nail trimming and/or ear cleaning. It is not our intent to cause your dog discomfort. Although these are routine procedures normally performed for the well-being of the pet, we will not continue with any grooming procedure that will cause pain, discomfort to the pet or harm to the groomer. Sometimes for a more sensitive dog, these procedures are best left to the care of a veterinarian.
7. Client authorizes the groomer to act as client's agent in the event emergency veterinary services, boarding, care-taking, and/or transportation is necessary and agrees to pay all costs. Any/all damages or claims shall include but not be limited to advanced age, extreme nervousness, neurosis, illness, previous injury, skin or coat conditions or other medical conditions.
8. If fleas are found on your pet, the groomer will administer a flea bath to eradicate the fleas in order to maintain salon sanitation. This is at the groomers discretion and at the client's expense. The shampoo is gentle, non-alkaline and hypoallergenic.
9. Allowing a pet's coat to get matted is not only very uncomfortable but dangerous for your pet's health. The groomer will de-mat the pet (if possible) and there is an extra charge for dematting. Mats can be very difficult to remove and your pet may receive a "shave down" to remove them.

Under this circumstance, a shave down is the only way to allow the skin to receive necessary oxygen and for new, healthy hair to grow. Charges for the shave down or shaving ears and tail if they are matted are determined on a per pet basis. If the client requests the mats be combed out, the groomer will not do so if it causes the pet undue stress or pain. Excessive de-matting is a painful, time-consuming and costly procedure that causes extreme discomfort and can aggravate (or cause) skin problems. I am aware that neglect of my pet's coat can be cause for problems after grooming/shave down such as clipper/brush irritation, itchiness, failure of hair to re-grow and make my pet prone to sunburn. I am also aware that shaving may expose pre-existing skin conditions.

10. Shave downs or custom cuts that are outside normal specific breed haircuts will be discussed and the groomer will perform the cuts to the best of his/her understanding of the client's directions and his/ her ability but no other guarantee is made.

11. Every effort will be made to keep our scheduled grooms running smoothly. A typical pet groom can be completed in 2 to 3 hours from the time of your appointment. If your pet has behavior issues or skin and coat problems, you may be looking at a longer period of time.

12. Sunflower Dogs Grooming reserves the right to alter or cease any grooming in the event that staff determines it is in your pet's best interest or your pet displays aggressive behavior. Client understands that we have the right to refuse service to the client's pet at any time for any reason.

13. Sunflower Dogs Grooming will use extra care and patience for older pets; however, will not be held responsible for any reaction due to the mental or physical stress of grooming geriatric pets. If in our judgment, brushing or clipping is determined to cause too much stress to the pet, we will modify or terminate the haircut. Please be sure to notify us of any health conditions that might make your pet uncomfortable during the bathing, drying, or clipping phases. Any grooming which takes place on an elderly or frail pet is conducted at your risk.

I, the undersigned, have read, understand and agree to the above terms for the grooming of my pet at Sunflower Dogs Grooming.

Client/Pet Guardian's Signature

Today's Date