

Seth Reed

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Professional Summary

Results-driven Information Technology and Quality Assurance Specialist with a strong passion for technology and a demonstrated history of working with enterprise software, management information systems, and customer support. Skilled in multiple programming languages and frameworks, committed to delivering high quality solutions while consistently meeting project deadlines. Authorized to work in the US for any employer.

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Work Experience

Enterprise Applications Specialist

Saginaw Valley University-Saginaw, MI

February 2024 to June 2025

Manage multiple Softwares bought and/or maintained by SVSU. Manage access and user info for all users and Staff for SVSU's main Enterprise Software, as well as multiple Softwares used in routine functions by the School. Work closely with programming and Networking staff to help test, troubleshoot, and integrate Enterprise Softwares and updates to them.

Software Engineer

Internet Brands-Los Angeles, CA

January 2022 to January 2024

- Actively participating in a software engineering internship, working with technologies such as GitHub, Python, VueJS, NodeJS, RESTful API, HTML, and CSS to develop live webpage applications.
- Gaining hands-on experience and mentorship in full-stack development and software engineering best practices

Direct Support Professional (DSP)

Hope Network-Bay City, MI

May 2019 to April 2020

- Provided full-time support and care for individuals with various assisted living needs in a group home setting.
- Demonstrated excellent communication and interpersonal skills, ensuring the well-being and comfort of residents.

LLIC Help Desk Assistant

Delta College-University Center-MI

April 2018 to September 2018

- Assisted with computer-related issues in the media center, maintaining and operating printers, copiers, and computers.
- Delivered timely and effective customer support, addressing technical concerns and providing solutions.

Education

Bachelor's degree in Management Information Systems

Northwood University-Midland, MI

August 2021 to December 2023

Skills

- Scripting
- Project management
- Selenium
- MongoDB
- Full-stack development
- Computer Science
- Drupal
- Scrum
- JavaScript
- REST
- PHP
- Visual Studio
- GitHub
- Kubernetes
- GitLab
- SQL
- PowerShell
- Jira
- Vue.js
- Docker
- Agile
- Java
- Python
- CI/CD
- Linux
- Confluence
- RESTful API
- MySQL
- React
- TypeScript
- C/C++
- Quality assurance