



# PATIENCE SETH MANGULUTI

## CONTACT

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## OBJECTIVE

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Looking for a demanding position as an ICT Officer (Systems Programming) where I can put my skills in software application design, development, testing, and maintenance to use. committed to writing orderly, effective code and working with a variety of teams to produce excellent results. devoted to participating in all stages of the development lifecycle and keeping up with new technology.

## EXPERIENCE

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*January 2024 -  
Present*

- **Assistant ICT Officer (User Support) Intern**

ESCOM (Electricity Supply Corporation of Malawi)

1. Manage users and computers on Active Directory, ensuring smooth user access and system functionality.
2. Log and track user queries in the issue tracker, prioritizing and resolving them efficiently to minimize downtime
3. Provide comprehensive technical support to users, addressing hardware and software issues promptly to maintain productivity.
4. Assist in the installation and configuration of new systems and software, ensuring seamless integration with existing infrastructure and user needs.

*March 2023 -  
January 2024*

- **Systems Developer**

Static Computers Inc., Lilongwe, Malawi

1. Spearheaded the development and implementation of a new web-based online streaming platform, Kanema Online, from conception to launch, meeting client specifications and user needs.
2. Led a multidisciplinary team of developers in designing and deploying a mobile application companion for the streaming platform, enhancing user accessibility and engagement.
3. Collaborated closely with stakeholders to gather requirements, devise tailored solutions, and conduct rigorous testing and debugging to ensure the platform's reliability and user satisfaction.
4. Authored comprehensive user manuals and conducted thorough training sessions to empower users with the necessary skills to utilize the platform effectively.

March 2023 -  
January 2024

- Software Developer(Freelance)**  
Dream Code MW, Blantyre, Malawi
  - Developed and maintained a diverse range of web and mobile applications tailored to the specific requirements of various clients, ensuring high-quality deliverables and client satisfaction.
  - Leveraged expertise in a variety of programming languages and technologies, including Node.js (Nestjs and Express), Java (JavaFX and Spring Boot), Python (Django and Flask), and PHP (Laravel), to architect scalable and efficient solutions.
  - Collaborated closely with clients to understand their needs, translate requirements into technical specifications, and deliver innovative solutions that met or exceeded expectations.
  - Demonstrated adaptability and proficiency in navigating dynamic project environments, consistently delivering projects on time and within budget constraints.

September 2022 -  
February 2023

- IT Support Specialist**  
SAMSAI MULTIMEDIA, Lilongwe, Malawi
  - Provided comprehensive technical support to users, adeptly troubleshooting hardware and software issues to minimize disruptions to workflow and productivity.
  - Installed and configured new systems and software, ensuring seamless integration with existing infrastructure and adherence to organizational standards.
  - Proactively maintained and updated the company's IT infrastructure, implementing necessary upgrades and patches to optimize system performance and security.
  - Collaborated with cross-functional teams to identify opportunities for process improvement and efficiency enhancement within the IT environment, contributing to overall operational effectiveness.

EDUCATION

2018-2022

- Bachelor of Science in Information and Communication Technology**  
Daeyang University  
Credit (3.1)

2017

- Malawi School Certificate of Education (MSCE)**  
Mawira (pvt) Secondary school  
14 points

SKILLS

Proficient in programming languages such as Python, JavaScript, Java, Dart, and PHP.



Strong understanding of software development methodologies, including Agile and Scrum.



3. Knowledgeable in algorithms, data structures, and software design patterns.

100%

Familiarity with version control systems like Git.

100%

Ability to write clean, well-documented, and efficient code.

100%

Experience in identifying and resolving bugs and performance issues

100%

Excellent collaboration skills, working closely with product managers, designers, and fellow developers

100%

Dedication to staying up-to-date with the latest programming trends, technologies, and best practices.

100%

## PROJECTS

- **Kanema Online**

Online streaming platform developed using Node.js for backend and React for frontend.

- Deployed on multiple platforms, including web and mobile.

- Website: [www.kanemaonline.com](http://www.kanemaonline.com)(<http://www.kanemaonline.com>)

- iOS App: Kanema Online on App Store(<https://apps.apple.com/app/kanema-online/id6449297998>)

- Android : Kanema Online on playStore

<https://play.google.com/store/apps/details?id=com.kanemaonline.app>

- **School Bond System**

A school report management system. - Positions held: Backend Developer - Activities performed: Developed backend functionalities for user authentication, data management, and report generation using PHP and MySQL. - Website: School Bond System (<https://schoolbond.dreamcodemw.com/>)

- **Mmisili Online**

Developed in React. - Website: Mmisili Online (<https://mmisilionline.com>).

- **In-Patient Monitoring System (IMS)**

A software application designed to track and manage patient information in hospitals. - Developed as a final year project. - Developed in PHP and MySQL. - For more information: IMS on

Facebook(<https://www.facebook.com/profile/100043715785727/search/?q=patience%20manguluti>)

## REFERENCE

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- **Marc Kampira - Dream Code MW**  
Managing Director  
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- **Mr. T. Alindiamao - Daeyang University**  
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- **Leston Kamangeni - Static Computers Inc.**  
Managing Director  
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## DECLARATION

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- I confirm that to the best of my knowledge, the information provided in my Curriculum Vitae (CV) is true and correct and can be treated as part of my contract of employment.