

Lead Scoring Approach

This Analysis is done for D2C startup and finding ways to get more customer to buy their products. Finding the lead who likely to buy their products is the objective of this analysis

The following are the steps used:

1. Cleaning the Data:

- The data contained around 18 columns and around 39000 rows
- The data has 2 campaign activity columns, date columns and user activities columns
- except the campaign activity and date columns all the other columns are categorical in nature
- The `products_purchased` and `signup_date` columns have more than 35% null values and these are the only null value columns since there is a lot of information loss in these columns those columns were dropped

2. Data Transformation:

- Month and Day columns were created from the `created_at` column
- The customer buying trends are increasing in nature over increase in months
- While experimenting with the various models with various methodology, these two columns seem to increase the Model Complexity so for model building these two columns and `created_at` column were not considered

3. Data Preparation for Model building:

- Initially the training data split into 70:30 ratio and various models were built and tuned the model
- Later on the models were performing well with the entire training data being trained by the model
- So for the final solution the model being built on the entire training data

4. Model Building:

- For Basic Logistic Regression the data were scaled and statistically checked all the variables significance and multicollinearity checked using VIF some of the variables were dropped like `Month`, `Day`, `User_activity_9` & `10` etc.
- Later on model building done with XGBoost, Naive Bayes, AdaBoost and Random Forest with hyperparameter tuning
- AdaBoost model performed well compared to other models

5. Hyperparameter Tuning:

- Hyperparameter tuning carried out to all the tunable models and best parameters were chosen
- Hyperparameter being tuned at finest level of granularity

6. Model Evaluation:

- All the model performance listed below,

| Model | F1_Score |
|--|-------------------|
| Logistic Regression | 0.446107784431138 |
| XG Boost without tuning | 0.703488372093023 |
| XG Boost with tuning | 0.718100890207715 |
| XGBoost with tuning and without the Month, Day and created_at columns | 0.732142857142857 |
| Naive Bays | 0.61437908496732 |
| XG Boost with tuning without month,Day, and created_at with entire training data | 0.735042735042735 |
| AdaBoost with tuning without month, day and created_at with entire training data | 0.73900293255132 |
| RandomForest with tuning without month, day and created_at with entire training data | 0.725663716814159 |

6. Prediction on the Test set:

- With the AdaBoost model prediction has been done with the unseen test data