

# Setu Kathawate

Product Design | Research | Strategy

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Full-stack product designer with a proven track record for solving complex business problems and setting people, teams, and organizations up for success through Design Thinking Product Strategy and Empathy.

## Skills

Product Strategy

Interaction Design

Visual Design

Problem Discovery and Prioritization

Cross-Functional Collaboration

Facilitation

Empathy and Curiosity

Self-Development

## Tools

User Research Methods

Usability Studies

Figma / Adobe XD / Sketch

Photoshop / Illustrator

HTML / CSS / Javascript

## Education

### University Of Washington

Seattle, WA | SEP 2015 - MAR 2017

M.S in Human Centered Design & Engineering | CGPA 3.92 / 4.00

## Experience

### Amazon

UX Designer | Enterprise UX | MAR 2020 - PRESENT

Led the end-to-end research and designs efforts of a major transportation process modeling tool used by Amazon's network planning team for configuring complex transportation networks. The tool resulted in improving the configuration deployment efficiency to 92% during peak 2021 from 52% in 2020, and reducing human effort by 77%.

Designed several internal and external tools and products used by Amazon's operations associates and shipping partners for getting visibility into volume sortation, labor safety and tracking pickups. Collaborated closely with a globally distributed product and engineering team to drive alignment and decision.

Influenced the team by hosting fireside chat with accessibility experts, contributing patterns to the design system, establishing core tenets for the studio and created artifacts that helped build a shared understanding for my partners.

### The Home Depot

Sr. UX Designer | Enterprise UX | APR 2018 - FEB 2020

Designed & shipped internal software tools and applications for The Home Depot's Fulfillment Centers that have increased the Outbound efficiency by >25% and Inbound efficiency by >100% resulting in cost savings and better online customer shopping and delivery experience.

Influenced the culture of the product and UX teams through education, empathy and strategic thinking resulting in increased User-Centered thinking within the product team and better collaboration with Designers in the larger UX team.