

ABOUT ME

With 8 years of experience in customer-experience industries, highly motivated person that can problem solving successfully with excellent communication skills that have enabled me to connect and build trust with clients. While improving client interaction and increasing sales I believe that strong communication is important and I have a passion to be the person to build, provide solutions inspire people to follow.

EDUCATION

UX/UI Boot Camp

University of Toronto School of Continuing Studies | Certificate

Toronto, ON Dec 2021 – Jun 2022

Cosmetic Techniques and Management

Seneca College | Diploma

Toronto, ON Jan 2017 – Apr 2018

Certificate of Make-up Artistry

MBC Academy Beauty School Gangnam | 2nd grade, 3rd grade

Seoul, South Korea | Jun - Sept 2013

ACHIEVEMENTS

Sephora

Win Value In Action | employee of the month

Top mobile seller of the year

PROJECTS

Seneca Fashion Show 2018

Lead makeup artist

In charge of coaching and training

Ensured makeup standards were met

Oversee makeup direction for models

Planned and delegated tasks to ensure schedules were met

EXPERIENCE

Skincare Consultant

● Sephora

Toronto, ON | Aug 2018 - Present

Acted as a brand ambassador to increase awareness and sales for numerous brands

Assisted in executing new marketing ideas for campaigns

Trained team members in monthly LP ambassador

presentations for new safety and store protocols

Monitor inventory shrinkage and work with leadership to minimize shrink

Promoted best practices for skincare and makeup routines

● Make-up Artist

MAC Cosmetics

Vancouver, BC | Nov 2015 – June 2016

Provided counter sales and ensured accuracy is met each transaction

Achieved consistent sales goals and met daily quotas

Advised clients about product offerings that suit their needs and goals

● Quality Control Operator

LG Displays

Gyeonggi-do, South Korea | Oct 2010 – March 2013

Inspected quality of display signs to solve signal problems

Assessed training needs for new employees in junior & intermediate roles

Communicated with engineers and supervisors to ensure improved performance of product

SKILLS

Strong Verbal and Written Communication Skills

Client Services

Figma

Miro

Invision

HTML

CSS

Fluent in Korean