

fishbone diagram mock test

Quiz

What are the recommended steps in creating a fishbone diagram? Select all that apply. * 1 point

- ☐ A) Identify the problem or effect
- ☐ B) Identify the potential causes
- ☐ C) Create a control chart
- ☐ D) Group the causes into categories



The fishbone diagram is a tool used for _____

1 point

- ☐ a) Identifying potential causes of a problem
- ☐ b) Analyzing the frequency of a problem
- ☐ c) Measuring the effect of a problem
- ☐ d) Creating a plan to address a problem

What are the 6 Ms in the fishbone diagram? Select all that apply. *

1 point

- ☐ A) Manpower
- ☐ B) Management (6th M: Mother nature)
- ☐ C) Materials
- ☐ D) Machinery
- ☐ E) Measurement
- ☐ F) Method



The fishbone diagram was developed by ?

1 point

- ☐ a) Dr. Deming
- ☐ b) Dr. Juran
- ☒ c) Dr. Ishikawa
- ☐ d) Dr. Crosby

Which of the following is NOT a step in creating a fishbone diagram? *

1 point

- ☐ A) Identify the problem or effect
- ☐ B) Identify the potential causes
- ☒ C) Create a control chart
- ☐ D) Group the causes into categories



A fishbone diagram is also known as _____

1 point

- ☒ a) Ishikawa diagram
- ☐ b) Pareto diagram
- ☐ c) Scatter diagram
- ☐ d) Control chart

Submit

