

Bizz Skill 2 Syllabus

B2 Personal Mastery:

- 1. Result Orientation
- 2. Ownership and Accountability
- 3. Collaborative ways of working
- 4. How to be a Good Team Player
- 5. Agile Mindset
- 6. Ability To work with Various Stakeholders
- 7. Agile Mindset
- 8. Devops Mindset
- 9 Developing the Consultative Mindset
- 10. Stress Management
- 11. Continuous Learning Culture

B3 Problem Solving and Capabilities:

- 1. Problem Solving Process
- 2. Building Your Strength
- 3. Barriers & Biases in Solving Problem
- 4. Analytical Skill
- 5. Design Thinking

B6 Persuasion And Influence Skill:

- 1. Building block of trust
- 2. Persuasive Technique
- 3. Principle Of Influence
- 4. Building Reciprocity
- 5. Storytelling
- 6. Negotiation Skill
- 7. Handling Conflict
- 8. Customer Conversation
- 9. Interviewing Skill