



EDUCATION

University of Waterloo
Sept 2012 - April 2017


-  **Honours Arts and Business, Co-op, with Distinction**
Legal Studies Major | Economics & Cognitive Science Minors | Major GPA: 82%

EXPERIENCE


DealTap Group Inc.
Jan 2018 - Present

-  **Product Analyst / Project Manager**
 - Create user stories and PRDs with wireframes using JIRA & Axure RP to effectively communicate product features for developers to code and designers to create HiFi prototypes using Agile SDLC.
 - Design analytical reports using Looker to monitor product performance and address areas for improvement to increase customer success and maintain competitive advantages.
 - Efficiently managed 2 development teams by tracking velocity, scope, and sprint planning.


Ernst & Young LLP
July 2017 - Jan 2018

-  **Staff Consultant, Advisory Services**
 - Effectively tested business and IT controls for clients to ensure compliance, recommended areas to mitigate risks, and improve the performance and security of the business.
 - Evaluate the integrity of controls in place for leading technologies such as SAP, Oracle, NetSuite, SnapLogic, WorkDay and Salesforce for accurate data migration.


Manulife/John Hancock
May 2016 - Sept 2016

-  **Business Intelligence Developer, Co-op**
 - Designed centralized dashboards and reports using MicroStrategy data visualizations to consolidate data which increased workflow efficiency and optimization by 40%.

Deloitte Inc.
Jan 2016 - April 2016

-  **Business Technology Analyst, Co-op**
 - Facilitated a cloud implementation utilizing Guidewire to drive discoverability and sales.
 - Managed project scope and efficiently adapted to changes and non functional requirements.
 - Performed release testing to identify and categorize technological defects in JIRA to improve the quality and robustness of the software.

CIBC Technology
May 2015 - Aug 2015

-  **IT Project Coordinator, Co-op**
 - Utilized Excel pivot tables and functions to generate weekly reports such as the migration of applications to Citrix 7.6 environment to provide key metrics and improve logistics.
 - Redesigned portal user interface for enterprise software catalogue to reduce load time by 70% through multi-layer expandable tables.

ACHIEVEMENTS

2015 - Present
Completed April 2015

-  **Personal Website: www.joannaweng.com** (Bootstrap, JQuery, Javascript, and CSS)
Statistical Package for the Social Sciences (SPSS)



TECHNICAL SKILLS

Program & Database Skills

MICROSOFT OFFICE SUITE ● ● ● ● ●
NETSUITE ● ● ● ● ●
SALESFORCE ● ● ● ● ●
AXURE RP ● ● ● ● ●

JIRA ● ● ● ● ●
MICROSTRATEGY ● ● ● ● ●
LOOKER ● ● ● ● ●
INDESIGN ● ● ● ● ●

Language Skills

SPSS ● ● ● ● ●
SQL/JQL ● ● ● ● ●
PYTHON ● ● ● ● ●
100 WPM ● ● ● ● ●



ACTIVITIES & INTERESTS

Interests: Gaming, reading, and designing

Languages: Fluent in English and proficient in Mandarin & Taiwanese