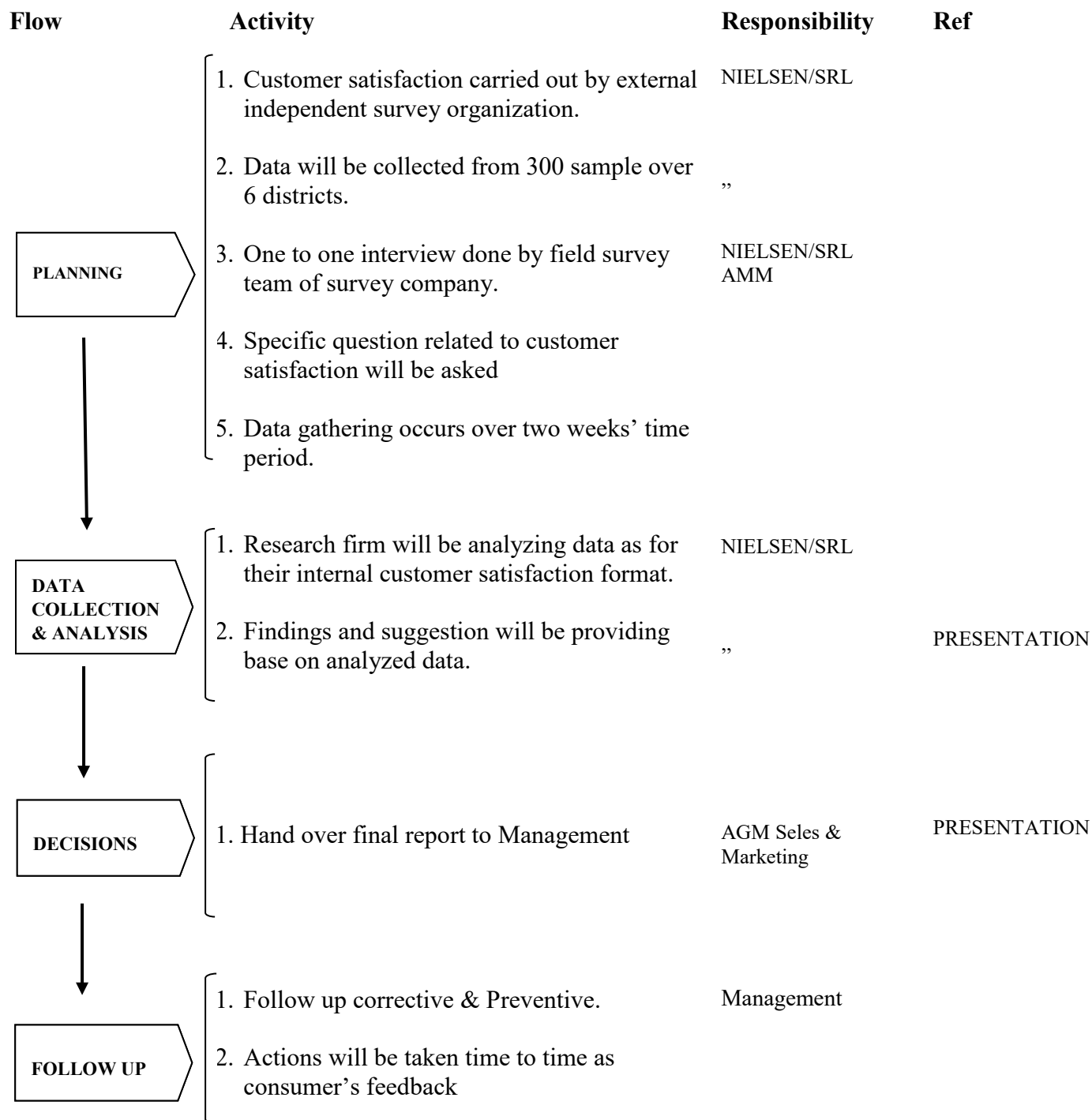


<h1>SRI</h1>		ISO 9001: 2015 Quality Management System Quality Procedure Manual	
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10.0 PROCEDURE FOR CUSTOMER SATISFACTION.

10.1 PROCEDURE FOR CUSTOMER SURVEY FOR LOCAL MARKET. (Tyres & Tube)

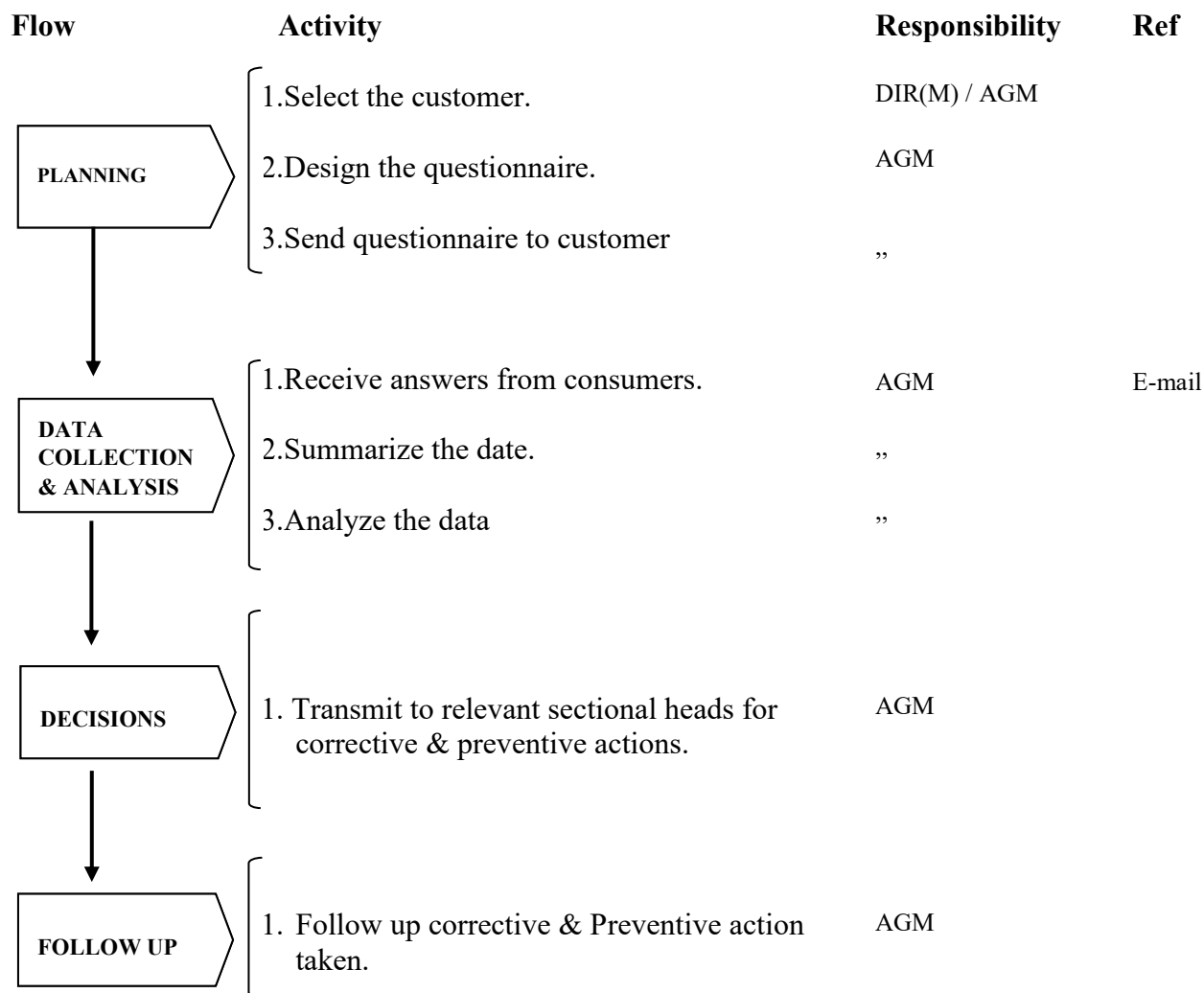


If MR signature is absent this will not be a controlled document.	Signature of Management Representative	
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10.2 PROCEDURE FOR CUSTOMER SURVEY FOR EXPORT MARKET.



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