BHADMUS OLUWASEYI

Software Engineer

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EDUCATION

Babcock University

2019 - 2023

Bachelor's degree (Computer Science) - Second Class Upper

EXPERIENCE

Frontend Software Engineer

November 2024 - Present

Addosser Microfinance Bank

- Ensured cross-browser compatibility and responsiveness for all web projects, enhancing accessibility for users across devices.
- Collaborated with backend developers to integrate RESTful APIs, ensuring seamless data flow and real-time updates for the user interface.
- Developed responsive websites and mobile applications tailored to banking needs, ensuring seamless user experiences across platforms.
- Debugged and resolved complex UI/UX issues, improving application functionality and user satisfaction.

Frontend Software Engineer

December 2023 - October 2024

Ecobank Transnational Incorporated

- Design and development of user interfaces that simplify complex financial transactions, improving customer engagement and satisfaction across 33 countries.
- Designed and developed user interface for Rafiki chatbot that allows agents to engage with customers across 33 countries.
- Integration of Rafiki chatbot with Microsoft Copilot.
- Developed an innovative user interface onboarding portal for new staffs.
- Developed responsive websites and mobile applications tailored to banking needs, ensuring seamless user experiences across platforms.

Information Technology Support Officer

January 2022 - June 2022

Ecobank Nigeria

- Ensured high-performance and reliable networking infrastructure to support seamless banking operations across multiple branches.
- Managed the technical infrastructure for ATMs, ensuring consistent uptime and rapid response to technical issues to minimize service disruption for customers.
- Provided hands-on support for branch IT hardware, ensuring all systems functioned optimally, including computers, servers, and networking devices.
- Focused on maintaining high performance standards, implementing robust security protocols, and ensuring the reliability of technological systems across the bank.

Onboarding Portal | React Native

- Designed and developed an innovative onboarding portal to streamline the integration of new recruits, enhancing user experience and engagement.
- Implemented features to foster innovation and growth, ensuring new hires are wellequipped and motivated from day one.
- Enhanced organizational commitment to success by creating a platform that supports continuous improvement and feedback.
- Facilitated a seamless onboarding process that aligns with the company's goals of sustained growth and employee satisfaction.

MySME application | Kotlin, React Native

- Developed a user-friendly digital onboarding process for new and existing bank customers.
- Designed and implemented key banking features for SMEs, including account management, transaction history, payments, and loan services.
- Designed the application to support multiple languages and currencies, making it accessible to SMEs in 33 different countries.
- Created unique, value-adding, sector-focused propositions for SME clients.
- Provided access to value-added services to support the upscaling and growth aspirations of SME customers. Implemented seamless enrollment across multiple digital channels.
- Integrated APIs to communicate with the bank's core system for real-time data updates and synchronization.

Rafiki Chatbot (Virtual Assistant) | React

- Designed an intuitive user interface (UI) with adaptive responses based on user input, ensuring a user-friendly experience.
- Implemented support for multiple languages to accommodate users from 33 countries, providing seamless interaction in their native languages.
- Integrated translation services to dynamically translate and respond to customer queries in different languages.
- Developed conversational workflows for various banking operations, including account management, balance inquiries, fund transfers, and loan processing.
- Implemented functionality for seamless escalation from the chatbot to live banking agents for more complex queries.
- Ensured the chatbot adhered to strict banking security protocols, including encryption and customer data privacy.
- Worked closely with backend teams to integrate chatbot APIs with the bank's core banking systems.

TECHNICAL SKILLS

Languages: HTML / CSS, Javascript, Php, Mysql, Kotlin

Frameworks: React, Angular, React Native, Typescript, Next js

Developer Tools: Visual studio code, Git, Github, Gitlab, Android Studio, X code, Jira, Confluence.