

David Frailey

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EXPERIENCE

Target, Mount Pleasant, SC— *Service Advocate*

Nov 2022- Nov 2023

Delivered excellent customer service through cashiering, guest services, merchandise organization, fulfillment, and drive-up assistance.

- Resolved customer issues efficiently, enhancing guest satisfaction and reducing escalations.
- Trained and mentored new employees, providing guidance on procedures, policies, and customer service standards.
- Demonstrated strong multitasking abilities by handling several responsibilities simultaneously in a fast-paced environment.

Harris Teeter, Mount Pleasant, SC — *Cashier*

June 2022- October 2022

Processed customer transactions quickly and accurately, maintaining a positive and efficient checkout experience.

- Assisted with stocking shelves and maintaining store organization.
- Gained proficiency with the POS system, improving transaction speed and accuracy.
- Enhanced customer satisfaction by providing helpful product recommendations and ensuring a clean, welcoming store environment.

EDUCATION

University of South Carolina, Columbia, SC — *Bachelor of Computer Science*

August 2024- May 2028

Major: Computer Science | Minor: Cybersecurity

SKILLS

Python

Java

HTML

Spanish- Intermediate

ACTIVITIES

Tennis – *Competitive player, awarded Most Improved Player; developed teamwork and strategic thinking.*

Mountaineering and Whitewater Club – *Participated in regular outings*

AWARDS

Most Improved Player on my High School Tennis Team – *Recognized for dedication, improvement, and sportsmanship during my senior year.*

NSHSS Scholar – *Honored for academic excellence and leadership in high school.*