

SARAH GRAHAM

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Littleton, CO 80128

Professional Summary

Skilled Software Developer brings proficiency in Python, Java, Spring, and MERN. Works well with technical and non-technical personnel to accomplish development goals. Focused on delivering clean, error-free code for scalable, user-friendly designs.

Skills

- Java
- JavaScript/MERN
- Python
- HTML5
- CSS

- Django
- Flask
- Spring Boot
- Node.js
- MySQL

- JQuery
- RESTful API
- GitHub
- MongoDB Atlas
- NoSQL

Projects

grahamPortfolio | https://grahamportfolio-aa0dc9d0478b.herokuapp.com/

A growing portfolio of who I am and what I've done or am doing

 Developed and deployed a dynamic 2-page portfolio website, using MERN stack (MongoDB Atlas, Express.js, React, Node.js) and Mongoose for database management, to showcase professional projects and skills effectively online.

GitHub Projects | https://github.com/Sgrahminator

A place to view my school projects, see my coding style, and view personal projects I'm working on

• Developed a variety of software projects in Java, Python, and JavaScript, hosted on GitHub, demonstrating versatility in coding and problem-solving skills across different programming languages and frameworks.

Experience

King Soopers | Highlands Ranch, Co Overnight Stock Foreman

February 2023 - Current

Brought our store walk score from below 80 and failing to 85 and passing

DoorDash | Denver Metro Area, CO *Delivery Driver*

December 2022 - Current

- Maintained upbeat, positive attitude in busy, customer-focused environment
- 4.8 Customer satisfaction rating

IntelePeer | Centennial, CO LNP Specialist/Number Admin

December 2021 - November 2022

Used ticketing systems to manage and process support actions and requests



The Ce Shop | Centennial, CO Customer Service and Sales Chatter

April 2016 - October 2021

- Worked with cross-functional teams to facilitate swift resolution of escalated issues
- Created/Implemented QA department (templates, scoring, procedures, etc.)
- Brought customer satisfaction rating from 3.8 to 4.7
- Played a prominent role in Salesforce to Lightning integration into the current system and ensured a seamless transition

Private Practice | Denver Metro Area, CO Massage Therapist/Owner

June 2009 - October 2018

 Assessed clients carefully to determine massage needs and potential problems due to individual physical conditions

Denver School of Massage Therapy | Westminster, CO Registrar

March 2010 - December 2014

 Facilitated student registration with admissions and records departments for smooth administration processes

Education

Coding Dojo, Online

November 2023

Certification - Java, JavaScript, and Python

Denver School of Massage Therapy, Westminster, CO

December 2009

Certificate - Massage Therapy

University of North Florida, Jacksonville, FL

General Studies, no degree