SARAH GRAHAM

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Littleton, CO 80128

Professional Summary

Skilled Software Developer brings proficiency in Python, Java, Spring, and MERN. Works well with technical and non-technical personnel to accomplish development goals. Focused on delivering clean, error-free code for scalable, user-friendly designs.

Skills

- Java
- JavaScript/MERN
- Python
- HTML5
- CSS

- Django
- Flask
- Spring Boot
- Node.js
- MySQL

- JQuery
- RESTful API
- GitHub
- MongoDB Atlas
- NoSQL

Projects

grahamPortfolio| https://grahamportfolio-aa0dc9d0478b.hl;erokuapp.com/A growing portfolio of who I am and what I've done or am doing

- Developed and deployed a dynamic 2-page portfolio website, using MERN stack (MongoDB Atlas, Express.js, React, Node.js) and Mongoose for database management, to showcase professional projects and skills effectively online.

GitHub Projects | https://github.com/Sgrahminator

A place to view my school projects, see my coding style, and view personal projects I'm working on

- Developed a variety of software projects in Java, Python, and JavaScript, hosted on GitHub, demonstrating versatility in coding and problem-solving skills across different programming languages and frameworks.

Experience

King Soopers | Highlands Ranch, Co   **February 2023 - Current**
Overnight Stock Foreman

- Brought our store walk score from below 80 and failing to 85 and passing

DoorDash | Denver Metro Area, CO   **December 2022 - Current**
Delivery Driver

- Maintained upbeat, positive attitude in busy, customer-focused environment
- 4.8 Customer satisfaction rating

IntelePeer | Centennial, CO   **December 2021 - November 2022**
LNP Specialist/Number Admin

- Used ticketing systems to manage and process support actions and requests

The Ce Shop | Centennial, CO   **April 2016 - October 2021**
Customer Service and Sales Chatter
- Worked with cross-functional teams to facilitate swift resolution of escalated issues
- Created/Implemented QA department (templates, scoring, procedures, etc.)
- Brought customer satisfaction rating from 3.8 to 4.7
- Played a prominent role in Salesforce to Lightning integration into the current system and ensured a seamless transition

Private Practice | Denver Metro Area, CO   **June 2009 - October 2018**
Massage Therapist/Owner
- Assessed clients carefully to determine massage needs and potential problems due to individual physical conditions

Denver School of Massage Therapy | Westminster, CO   **March 2010 - December 2014**
Registrar
- Facilitated student registration with admissions and records departments for smooth administration processes

Education

Coding Dojo, Online   ***November 2023***
Certification - Java, JavaScript, and Python

Denver School of Massage Therapy, Westminster, CO   ***December 2009***
Certificate - Massage Therapy

University of North Florida, Jacksonville, FL
General Studies, no degree