Shabaj Islam Raad

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PROFESSIONAL EXPERIENCE

Enosis Solutions – Junior Systems Analyst | Dhaka, Bangladesh   *January 2022 – December 2022*

- Conducted research to identify scalable IT solutions for optimizing client business processes, leading to improved system integrations with cloud-based services.

- Analyzed and implemented software solutions into client infrastructures, enhancing the user experience for over 2,000 end-users.

- Collaborated with internal teams and clients to assess technical needs, delivering actionable insights and recommendations through detailed reports and presentations.

Capstone Project: E-Commerce Platform Integration – Team member   *September 2023 – December 2023*

- Worked in a team evaluating CRM and Identity Management software for an e-commerce platform, reducing onboarding time by 15%.

- Conducted in-depth research on software security and integration capabilities, presenting findings in a detailed technical report.

- Collaborated with cross-functional teams to implement the chosen software solutions, resulting in a more streamlined user experience and improved platform performance.

EDUCATION

Dalhousie University | Bachelor of Computer Science | Halifax, NS | January 2023 – December 2027 (Expected)

Concentrations: Software Engineering, Systems Integration, Data Analytics, Cyber Security| CGPA: 3.6 / 4.3

- Sexton scholar

- Relevant coursework includes Software Development, Systems Programming, Practical Data Science, Info Security

SKILLS

- Proficient in Microsoft Office Suite (Word, Excel, PowerPoint)

- Familiar with CRM, Identity Management, Learning Management, and Digital Badging software

- Strong research and analytical skills

- Effective communication and collaboration in team settings

- Time management and task prioritization

EXTRACURRICULAR ACTIVITIES AND INTERESTS

Interests: Semantics, TED Talks, Hackathons, Business Management, Cloud Integration, Gaming, Cricket

Languages: Native Bengali speaker; Fluent in English

Technical: SQL, Java, Python, C, Angular, React, Swift

Dalhousie University Coding Club: Active Member, participating in hackathons and coding challenges.

Volunteer: Community tech workshops focusing on digital literacy and software education.