

SHABI LEVANDA

[LINKEDIN.COM/IN/SHABI-LEVANDA](https://www.linkedin.com/in/shabi-levanda) | 054-9999720 | SHABI231@GMAIL.COM

SUMMARY

QA Manager with 24+ years of experience in the high-tech industry, including 13+ years in software quality assurance leadership. Known for building strong and agile QA teams, driving process improvements, and setting the bar high through hands-on testing and mentorship.

- Skilled in streamlining QA workflows, reducing defects, and improving product quality through structured testing strategies and team collaboration
- Skilled in detailed test documentation and risk management to ensure product reliability and customer satisfaction.
- Using a management style of leading by example with Hands-on testing and expertise in Agile methodologies.
- Committed to have continuous improvement in software quality, team performance, and process efficiency including effective cross-functional collaboration.

QA isn't "in" the way — it is *the* way | Building Processes. Revealing Truths. Driving Impact.

WORK EXPERIENCE

2024 – Now: QA MANAGER Cello (Formerly Cellopark) – Everything you need for your road management

- Introduced Agile methodologies and led sprint planning using Jira, increasing delivery predictability and enhancing team agility.
- Established structured bug reporting workflows between QA and Support teams via Jira and Confluence, reducing reporting errors by 30%.
- Designed and implemented a mobile automation framework using Python and Appium, decreasing manual regression time by 40%.
- Developed advanced SQL queries to support data-driven bug analysis and system monitoring.
- Onboarded and coached a remote QA engineer in Belarus, strengthening the global QA team structure.
- Mentored QA team members in root cause analysis and debugging techniques, accelerating issue resolution speed by 30%.
- Maintained a hands-on role in UI and API testing using Postman and custom tools, modeling high QA standards and team accountability.

TOOLS & TECHNOLOGY used:

Specs. & tests documentation with Jira & X-Ray as Administrator, Confluence as Admin, API – postman, Web & Mobile UI\UX testing, Mobile automation testing with Python, elaborate SQL DBs queries, MongoDB

2021 – 2023: QA MANAGER TERMINAL X - The leading retail website in Israel

- Defined and optimized QA workflows across Agile teams, aligning testing phases with development sprints and increasing delivery reliability.
- Managed QA and webmaster teams across Romania and Israel, improving remote collaboration and knowledge sharing.
- Implemented new Agile processes and Jira workflows for R&D, reducing development cycle time by 20% and promoting iterative releases.
- Reduced software bugs and data-related errors by 40–50% by expanding test coverage and strengthening release validation.
- Delivered internal training on writing test cases, documentation (STD/STP/STR), and execution, boosting team maturity and QA ownership.
- Maintained a hands-on approach to test execution (web/mobile), fostering accountability and technical alignment.
- Upgraded internal CMS and admin tools to increase operational efficiency and shorten update cycles.

TOOLS & TECHNOLOGY used:

Specs. & STD STP STR documentation with Jira & X-Ray as Administrator, Confluence as Admin, API – postman, Web & Mobile UI\UX testing tools (CSS and HTML verification), SQL DBs queries, Magento 2, Python

2013 – 2021: QA MANAGER CELLEBRITE - Global company leading digital intelligence and investigative analytics.

- Increased testing procedures by planning, execution, and reporting with high-quality standards that resulted in a rise in output with ZERO return bugs policy, boosting product reliability and customer satisfaction.
- Maintained at least 30% Hands-On approach to lead by example and stay connected to the projects.
- Led version release and software development life cycle processes, did project management, mitigating risks, and leading all aspects from development to release by continuing improvements in release processes while analyzing complex problems, identifying root causes, and implementing effective solutions resulting in an increase in on-time project delivery and improved client's satisfaction.
- Implementing and leading the Agile work methodology in R&D the teams including leading a scrum team as a Scrum-Master by Building successful Agile methodologies promoting adaptive planning and continuous improvement.
- Managed, mentored, and lead 6 QA testers responsible for implementing new capabilities and integrating support for new devices by Writing effective and detailed test documentations.
- Implementing and defining Mobile automation.

TOOLS & TECHNOLOGY used:

Specs. & STD STP STR documentation with Jira & Xray as Administrator, Confluence, Quality-Center, Visual Studio-TFS, JavaScript.

2001 – 2013: SYSTEM ENGINEER ELBIT | Develop and Supply of airborne, land and naval systems.

- Developed and maintained avionics systems, creating procedures and test equipment to ensure system efficiency and performance.
- Collaborated with cross-functional teams and third-party companies to define requirements for airborne systems, enhancing system capabilities.
- Created comprehensive documentation (Specs, STD, STP, STR) to ensure maximum test coverage and reduce system downtime.
- Conducted experimental environmental testing and trained personnel, facilitating clear communication, and boosting operational efficiency.
- Collaborated with overseas clients to organize and execute engineering activities.

TOOLS & TECHNOLOGY used:

Specs. & STD STP STR documentation, electronic test equipment (Scope, spectrum analyzer and more).

RECOMMENDATIONS

"Delivered high-quality work, exceeded expectations, and demonstrated excellent leadership by driving collaboration and ensuring the team's success." – **VP R&D**

"Embracing learning opportunities and adeptly leading through changes with a positive spirit." – **VP Engineering**

"Contributed numerous unique features, often going above and beyond his responsibilities to suggest and develop them." – **Software Developer**

COURSES

Python Automation Full-Stack – QA Experts college that specializes in practical training in high-tech professions.
Course included: File Handling, Selenium WebDriver, REST API, CI/CD, HTML, and more.

TESTIMONIALS

"He delivered high-quality work, exceeded expectations, and demonstrated excellent leadership" – **VP R&D**

"Demonstrated exceptional professionalism, efficiency, and meticulous attention to detail" – **CEO at Science Abroad**

"His passion for his work shines through in his unwavering commitment to our organization" – **R&D Director**

MILITARY SERVICE

1998 – 2001 Full military service
2001 – 2024 Reserve-duty service

LANGUAGES

Hebrew – Native | English – Advanced

VOLUNTEERING

Police Patrol Officer
Providing community safety, support and crisis response