# UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

	FORM 10-Q	
QUARTERLY REPORT PURSUANT TO SECTION	ON 13 OR 15(d) OF THE SECURITIES	S EXCHANGE ACT OF 1934
For the quarterly period ended September $30,2024$ .		
☐ TRANSITION REPORT PURSUANT TO SECTION	OR ON 13 OR 15(d) OF THE SECURITIE	S EXCHANGE ACT OF 1934
For the Transition Period from $aaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaa$		
	Commission file number 001-3	6859
P	ayPal Holding	s, Inc.
(Ex	act Name of Registrant as Specified i	n Its Charter)
Delaware (State or Other Jurisdiction of		47-2989869 (I.R.S. Employer
Incorporation or Organization)  2211 North First Street	San Jose, California	Identification No.) 95131
(Address of Principal Executive Offices)	,	(Zip Code)
(R	(408) 967-7000 Registrant's telephone number, includi	ng area code)
Secu	urities registered pursuant to Section 1	2(b) of the Act:
Title of each class Common stock, \$0.0001 par value per share	Trading Symbol(s) PYPL	Name of each exchange on which registered NASDAQ Global Select Market
		ion 13 or 15(d) of the Securities Exchange Act of 1934 during the rts), and (2) has been subject to such filing requirements for the past
•	* *	File required to be submitted pursuant to Rule 405 of Regulation S-T is trant was required to submit such files). Yes $\boxtimes$ No $\square$

			rated filer, a non-accelerated filer, a smaller reporting company, or ""smaller reporting company," and "emerging growth company"	
Large accelerated filer			Accelerated filer	
Non-accelerated filer			Smaller reporting company	
			Emerging growth company	
		heck mark if the registrant has elected than to Section 13(a) of the Exchang	ed not to use the extended transition period for complying with an e Act. $\square$	ny new or revised
Indicate by check mark wheth Yes $\square$ No $\boxtimes$	ner the registrant i	is a shell company (as defined in Ru	ile 12b-2 of the Exchange Act).	
As of October 23, 2024, there stock of the registrant issued		28 shares of the registrant's commor	n stock, \$0.0001 par value, outstanding, which is the only class of	f common or voting

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### **PART I: FINANCIAL INFORMATION**

### **ITEM 1: FINANCIAL STATEMENTS**

### PayPal Holdings, Inc. CONDENSED CONSOLIDATED BALANCE SHEETS

	September 30, 2024		D	ecember 31, 2023
	(In millions, exce (Unaudi			ar value)
ASSETS		,		
Current assets:				
Cash and cash equivalents	\$	7,272	\$	9,081
Short-term investments		4,647		4,979
Accounts receivable, net		1,038		1,069
Loans and interest receivable, held for sale		471		563
Loans and interest receivable, net of allowances of \$461 and \$540 as of September 30, 2024 and December 31, 2023, respectively		6,003		5,433
Funds receivable and customer accounts		39,182		38,935
Prepaid expenses and other current assets		4,060		2,509
Total current assets		62,673		62,569
Long-term investments		4,282		3,273
Property and equipment, net		1,496		1,488
Goodwill		10,996		11,026
Intangible assets, net		393		537
Other assets		3,671		3,273
Total assets	\$	83,511	\$	82,166
LIABILITIES AND EQUITY				
Current liabilities:				
Accounts payable	\$	165	\$	139
Funds payable and amounts due to customers		41,182		41,935
Accrued expenses and other current liabilities		8,921		6,392
Total current liabilities		50,268		48,466
Other long-term liabilities		3,093		2,973
Long-term debt		9,976		9,676
Total liabilities		63,337		61,115
Commitments and contingencies (Note 13)				
Equity:				
Common stock, \$0.0001 par value; 4,000 shares authorized; 1,006 and 1,072 shares outstanding as of September 30, 2024 and December 31, 2023, respectively		_		_
Preferred stock, \$0.0001 par value; 100 shares authorized, unissued		_		_
Treasury stock at cost, 322 and 245 shares as of September 30, 2024 and December 31, 2023, respectively		(25,851)		(21,045)
Additional paid-in-capital		20,426		19,642
Retained earnings		26,226		23,200
Accumulated other comprehensive income (loss)		(627)		(746)
Total equity		20,174		21,051
Total liabilities and equity	\$	83,511	\$	82,166

The accompanying notes are an integral part of these condensed consolidated financial statements.

### $\label{eq:PayPalHoldings} PayPal\ Holdings, Inc.$ CONDENSED CONSOLIDATED STATEMENTS OF INCOME (LOSS)

	Thre	e Months En	ded September 30,	Nine Months Ended September 30,				
		2024	2023	2024		2023		
				ept per share data)				
			,	udited)				
Net revenues	\$	7,847	\$ 7,418	\$ 23,431	\$	21,745		
Operating expenses:								
Transaction expense		3,841	3,603	11,700		10,427		
Transaction and credit losses		352	446	1,008		1,286		
Customer support and operations		427	474	1,317		1,454		
Sales and marketing		508	442	1,375		1,343		
Technology and development		746	739	2,206		2,203		
General and administrative		519	507	1,553		1,505		
Restructuring and other		63	39	388		227		
Total operating expenses		6,456	6,250	19,547		18,445		
Operating income		1,391	1,168	3,884	-	3,300		
Other income (expense), net		(80)	73	35		318		
Income before income taxes		1,311	1,241	3,919		3,618		
Income tax expense		301	221	893		774		
Net income (loss)	\$	1,010	\$ 1,020	\$ 3,026	\$	2,844		
Net income (loss) per share:								
Basic	\$	1.00	\$ 0.93	\$ 2.91	\$	2.56		
Diluted	\$	0.99	\$ 0.93	\$ 2.89	\$	2.55		
Weighted average shares:								
Basic		1,015	1,094	1,040		1,111		
Diluted		1,024	1,098	1,048		1,115		

The accompanying notes are an integral part of these condensed consolidated financial statements.

### $Pay Pal\ Holdings, Inc.$ CONDENSED CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME (LOSS)

	Three Months Ended September 30,				Nine Months Ended September 30,					
	2024			2023	2024		2023			
				(In mil (Unau	· · · · · · · · · · · · · · · · · · ·					
Net income (loss)	\$	1,010	\$	1,020	\$ 3,026	\$	\$ 2,844			
Other comprehensive income (loss), net of reclassification adjustments:										
Foreign currency translation adjustments ("CTA")		275		(70)	7		(306)			
Net investment hedges CTA (losses) gains, net		(149)		35	50	)	231			
Tax benefit (expense) on net investment hedges CTA (losses) gains, net		35		(8)	(12	)	(53)			
Unrealized (losses) gains on cash flow hedges, net		(148)		109	(49	)	(25)			
Tax benefit (expense) on unrealized (losses) gains on cash flow hedges, net		7		(6)	2		1			
Unrealized gains on available-for-sale debt securities, net		60		110	158		298			
Tax expense on unrealized gains on available-for-sale debt securities, net		(14)		(26)	(37	)	(70)			
Other comprehensive income (loss), net of tax		66		144	119	, –	76			
Comprehensive income (loss)	\$	1,076	\$	1,164	\$ 3,145	\$	\$ 2,920			

The accompanying notes are an integral part of these condensed consolidated financial statements.

### $\label{eq:PayPalHoldings} PayPal\ Holdings, Inc.$ CONDENSED CONSOLIDATED STATEMENTS OF STOCKHOLDERS' EQUITY

	Common Stock Shares	Trea	asury Stock	Additiona Paid-In Capital		cumulated Other Comprehensive Income (Loss)		Retained Earnings	Te	otal Equity
					(In millions) (Unaudited)					
Balances at December 31, 2023	1,072	\$	(21,045)	\$ 19,64		(746)	\$	23,200	\$	21,051
Net income					_		_	888	_	888
Foreign CTA	_		_	_	-	(143)		_		(143)
Net investment hedges CTA gains, net	_		_	_	_	99		_		99
Tax expense on net investment hedges CTA gains, net	_		_	_	_	(23)		_		(23)
Unrealized gains on cash flow hedges, net	_		_	_	_	96		_		96
Tax expense on unrealized gains on cash flow hedges, net	_		_	-	_	(5)		_		(5)
Unrealized gains on available-for-sale debt securities, net	_		_	_	_	83		_		83
Tax expense on unrealized gains on available-for-sale debt securities, net	_		_	_	_	(20)		_		(20)
Common stock and stock-based awards issued, net of shares withheld for										
employee taxes	6			(19	3)					(193)
Common stock repurchased	(25)		(1,511)	_	-	_		_		(1,511)
Treasury stock reissuance			4	_						4
Stock-based compensation				37	6					376
Balances at March 31, 2024	1,053	\$	(22,552)	\$ 19,82	5 \$	(659)	\$	24,088	\$	20,702
Net income	_		_	-	-	_		1,128		1,128
Foreign CTA	_		_	_	_	(125)		_		(125)
Net investment hedges CTA gains, net	_		_	_	-	100		_		100
Tax expense on net investment hedges CTA gains, net	_		_	-	_	(24)		_		(24)
Unrealized gains on cash flow hedges, net	_		_	-	-	3		_		3
Unrealized gains on available-for-sale debt securities, net	_		_	_	_	15		_		15
Tax expense on unrealized gains on available-for-sale-debt securities, net	_		_	-	-	(3)		_		(3)
Common stock and stock-based awards issued, net of shares withheld for employee taxes	3		_	1	3	_		_		13
Common stock repurchased	(24)		(1,516)	_	_	_		_		(1,516)
Treasury stock reissuance			4	_	_	_		_		4
Stock-based compensation	_		_	32	5	_		_		325
Balances at June 30, 2024	1,032	\$	(24,064)	\$ 20,16	3 \$	(693)	\$	25,216	\$	20,622
Net income				_				1,010		1,010
Foreign CTA	_		_	_	_	275				275
Net investment hedge CTA losses, net	_		_	_	_	(149)		_		(149)
Tax benefit on net investment hedges CTA losses, net	_		_	_	_	35		_		35
Unrealized losses on cash flow hedges, net	_		_	_	_	(148)		_		(148)
Tax benefit on unrealized losses on cash flow hedges, net	_		_	_	_	7		_		7
Unrealized gains on available-for-sale debt securities, net	_		_	_	_	60		_		60
Tax expense on unrealized gains on available-for-sale-debt securities, net	_		_	_	_	(14)		_		(14)
Common stock and stock-based awards issued, net of shares withheld for employee taxes	2		_	(4	7)	_		_		(47)
Common stock repurchased	(28)		(1,791)	_	,	_		_		(1,791)
Treasury stock reissuance			4	_	_	_		_		4
Stock-based compensation				31	0					310
Balances at September 30, 2024	1,006	\$	(25,851)	\$ 20,42	6 \$	(627)	\$	26,226	\$	20,174

PayPal Holdings, Inc.

CONDENSED CONSOLIDATED STATEMENTS OF STOCKHOLDERS' EQUITY—(continued)

	Common Stock Shares	Tn	easury Stock	Pa	litional nid-In apital	Accumula Compre Income	ted Other hensive (Loss)	I F	Retained Earnings	To	otal Equity
						nillions)					
Balances at December 31, 2022	1,136	\$	(16,079)	\$	18.327	sudited)	(928)	\$	18,954	\$	20,274
Net income	1,130	φ	(10,079)	φ	10,327	φ	(926)	φ	795	φ	795
Foreign CTA							(20)		—		(20)
Net investment hedges CTA gains, net							27				27
Tax expense on net investment hedges CTA gains, net							(6)		_		(6)
Unrealized losses on cash flow hedges, net	_		_		_		(111)		_		(111)
Tax benefit on unrealized losses on cash flow hedges, net	_		_				6		_		6
Unrealized gains on available-for-sale debt securities, net	_		_		_		175		_		175
Tax expense on unrealized gains on available-for-sale debt securities, net	_		_		_		(41)		_		(41)
Common stock and stock-based awards issued, net of shares withheld for employee taxes	5				(157)		(11)				(157)
Common stock repurchased	(19)		(1,443)		(137)						(1,443)
Stock-based compensation	(19)		(1, <del>11</del> 3)		359						359
Balances at March 31, 2023	1.122	\$	(17,522)	\$	18,529	\$	(898)	\$	19,749	\$	19.858
Net income	1,122	φ	(17,322)	Φ	10,329	Ф	(090)	Φ	1,029	φ	1,029
Foreign CTA	_						(216)		1,029		(216)
Net investment hedges CTA gains, net							169				169
Tax expense on net investment hedges CTA gains, net							(39)				(39)
Unrealized losses on cash flow hedges, net							(23)				(23)
Tax benefit on unrealized losses on cash flow hedges, net							1				1
Unrealized gains on available-for-sale-debt securities, net							13				13
Tax expense on unrealized gains on available-for-sale-debt securities, net	_		_				(3)		_		(3)
Common stock and stock-based awards issued, net of shares withheld for employee taxes	2				39		(3)				39
Common stock repurchased	(22)		(1,542)		_						(1,542)
Stock-based compensation	(22)		(1,542)		375		_		_		375
Balances at June 30, 2023	1.102	\$	(19,064)	\$	18,943	\$	(996)	\$	20,778	\$	19,661
Net income	1,102	Ψ	(17,001)	Ψ		Ψ	())()	Ψ	1,020	Ψ	1,020
Foreign CTA	_		_		_		(70)				(70)
Net investment hedges CTA gains, net	_		_		_		35		_		35
Tax expense on net investment hedges CTA gains, net	_		_		_		(8)		_		(8)
Unrealized gains on cash flow hedges, net	_		_		_		109		_		109
Tax expense on unrealized gains on cash flow hedges, net	_		_		_		(6)		_		(6)
Unrealized gains on available-for-sale-debt securities, net	_		_		_		110		_		110
Tax expense on unrealized gains on available-for-sale-debt securities, net	_		_		_		(26)		_		(26)
Common stock and stock-based awards issued, net of shares withheld for employee taxes	1		_		(28)		_		_		(28)
Common stock repurchased	(23)		(1,449)				_		_		(1,449)
Stock-based compensation					392						392
Balances at September 30, 2023	1,080	\$	(20,513)	\$	19,307	\$	(852)	\$	21,798	\$	19,740

The accompanying notes are an integral part of these condensed consolidated financial statements.

### PayPal Holdings, Inc.

### CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS

CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS	Nine Months En	ded September 30,
	2024	2023
	(In m	nillions)
	(Una	udited)
Cash flows from operating activities:		
Net income (loss)	\$ 3,026	\$ 2,844
Adjustments to reconcile net income (loss) to net cash provided by operating activities:		
Transaction and credit losses	1,008	
Depreciation and amortization	783	809
Stock-based compensation	947	1,087
Deferred income taxes	8	(,
Net (gains) losses on strategic investments	226	(205)
Accretion of discounts on investments, net of amortization of premiums	(290)	(265)
Adjustments to loans and interest receivable, held for sale	92	49
Other	(138)	(2)
Originations of loans receivable, held for sale	(17,173)	(5,705)
Proceeds from repayments and sales of loans receivable, originally classified as held for sale	17,159	3,676
Changes in assets and liabilities:		
Accounts receivable	31	(35)
Accounts payable	24	(6)
Other assets and liabilities	(647	· /
Net cash provided by operating activities	5,056	
Cash flows from investing activities:	2,020	
Purchases of reverse repurchase agreements	(299)	_
Maturities of reverse repurchase agreements	226	
Purchases of property and equipment	(480)	
Proceeds from sales of property and equipment	(400)	44
Purchases and originations of loans receivable	(15,374)	
Proceeds from repayments and sales of loans receivable, originally classified as held for investment	14,705	, ,
Purchases of investments	(20,819)	
Maturities and sales of investments	21,179	
Funds receivable	152	( ) /
Collateral posted related to derivative instruments, net	(58)	
Other	(100)	
Net cash (used in) provided by investing activities	(868)	1,286
Cash flows from financing activities:		
Borrowings from repurchase agreements	656	
Repayments of repurchase agreements	(656)	
Proceeds from issuance of common stock	55	
Purchases of treasury stock	(4,778)	(4,395)
Tax withholdings related to net share settlements of equity awards	(271)	(225)
Borrowings under financing arrangements	1,546	829
Repayments under financing arrangements	(411)	(942)
Funds payable and amounts due to customers	(771)	(1,277)
Collateral received related to derivative instruments and reverse repurchase agreements, net	(1)	(65)
Other	(60)	) —
Net cash used in financing activities	(4,691)	(5,993)

### PayPal Holdings, Inc. CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS—(continued)

	1	Nine Months End	led Sep	tember 30,
		2024		2023
			llions) idited)	
Effect of exchange rate changes on cash, cash equivalents, and restricted cash		103		(95)
Net change in cash, cash equivalents, and restricted cash		(400)		(2,573)
Cash, cash equivalents, and restricted cash at beginning of period		21,834		19,156
Cash, cash equivalents, and restricted cash at end of period	\$	21,434	\$	16,583
Supplemental cash flow disclosures:				
Cash paid for interest	\$	168	\$	167
Cash paid for income taxes, net	\$	975	\$	1,058
The table below reconciles cash, cash equivalents, and restricted cash as reported in the condensed consolidated balance sheets to the total of the same amounts shown in the condensed consolidated statements of cash flows:				
Cash and cash equivalents	\$	7,272	\$	6,816
Short-term investments		1		6
Funds receivable and customer accounts		14,161		9,761
Total cash, cash equivalents, and restricted cash shown in the condensed consolidated statements of cash flows	\$	21,434	\$	16,583
The accompanying notes are an integral part of these condensed consolidated financial s	tatem	ents.		

#### NOTE 1—OVERVIEW AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

#### **OVERVIEW AND ORGANIZATION**

PayPal Holdings, Inc. ("PayPal," the "Company," "we," "us," or "our") was incorporated in Delaware in January 2015 and is a leading technology platform that enables digital payments and personalizes commerce experiences on behalf of merchants and consumers worldwide. PayPal's mission is to revolutionize commerce globally by creating innovative experiences that are designed to make moving money, selling, and shopping simple, personalized, and secure.

We operate globally and in a rapidly evolving regulatory environment characterized by a heightened focus by regulators globally on all aspects of the payments industry, including countering terrorist financing, anti-money laundering, privacy, cybersecurity, and consumer protection. The laws and regulations applicable to us, including those enacted prior to the advent of digital payments, continue to evolve through legislative and regulatory action and judicial interpretation. New or changing laws and regulations, including changes to their interpretation and implementation, as well as increased penalties and enforcement actions related to non-compliance, could have a material adverse impact on our business, results of operations, and financial condition. We monitor these areas closely and are focused on designing compliant solutions for our customers.

#### SIGNIFICANT ACCOUNTING POLICIES

### Basis of presentation and principles of consolidation

The accompanying condensed consolidated financial statements include the financial statements of PayPal and our wholly- and majority-owned subsidiaries. All intercompany balances and transactions have been eliminated in consolidation.

Investments in entities where we have the ability to exercise significant influence, but not control, over the investee are accounted for using the equity method of accounting. For such investments, our share of the investee's results of operations is included in other income (expense), net on our condensed consolidated statements of income (loss). Investments in entities where we do not have the ability to exercise significant influence over the investee are accounted for at fair value or cost minus impairment, if any, adjusted for changes resulting from observable price changes, which are included in other income (expense), net on our condensed consolidated statements of income (loss). Our investment balances are included as short-term and long-term investments on our condensed consolidated balance sheets.

We determine at the inception of each investment, and re-evaluate if certain events occur, whether an entity in which we have made an investment is considered a variable interest entity ("VIE"). If we determine an investment is in a VIE, we then assess if we are the primary beneficiary, which would require consolidation. As of September 30, 2024 and December 31, 2023, no VIEs qualified for consolidation as the structures of these entities do not provide us with the ability to direct activities that would significantly impact their economic performance. As of September 30, 2024 and December 31, 2023, the carrying value of our investments in nonconsolidated VIEs was \$195 million and \$175 million, respectively, and is included as non-marketable equity securities applying the equity method of accounting in long-term investments on our condensed consolidated balance sheets. The investments in nonconsolidated VIEs are primarily investments in funds that are limited partnerships or similar structures which are focused on increasing access to capital for underserved communities. Our maximum exposure to loss related to our nonconsolidated VIEs, which represents funded commitments and any future funding commitments, was \$246 million as of September 30, 2024 and December 31, 2023.

These condensed consolidated financial statements and accompanying notes should be read in conjunction with the audited consolidated financial statements and accompanying notes included in our Annual Report on Form 10-K for the year ended December 31, 2023 (the "2023 Form 10-K") filed with the United States ("U.S.") Securities and Exchange Commission ("SEC") on February 8, 2024.

In the opinion of management, these condensed consolidated financial statements reflect all adjustments, consisting only of normal recurring adjustments, which are necessary for a fair statement of the condensed consolidated financial statements for all interim periods presented. Certain amounts for prior periods have been reclassified to conform to the financial statement presentation as of and for the three and nine months ended September 30, 2024.

### Use of estimates

The preparation of condensed consolidated financial statements in conformity with U.S. generally accepted accounting principles ("GAAP") requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the condensed consolidated financial statements and the reported amounts of revenues and expenses during the reporting period. On an ongoing basis, we evaluate our estimates, including those related to provisions for transaction and credit losses, income taxes, loss contingencies, revenue recognition, and the evaluation of strategic investments for impairment. We base our estimates on historical experience and various other assumptions which we believe to be reasonable under the circumstances. Actual results could materially differ from these estimates.

### Recent accounting guidance

In November 2023, the Financial Accounting Standards Board ("FASB") issued Accounting Standards Update ("ASU") 2023-07, Segment Reporting (Topic 280): Improvements to Reportable Segment Disclosures. The amended guidance requires incremental reportable segment disclosures, primarily about significant segment expenses. The amendments also require entities with a single reportable segment to provide all disclosures required by these amendments, as well as all existing segment disclosures. The amendments will be applied retrospectively to all prior periods presented in the financial statements and is effective for fiscal years beginning after December 15, 2024, with early adoption permitted. We will adopt this guidance in the fourth quarter of 2024 and provide additional disclosures as required.

In December 2023, the FASB issued ASU 2023-08, Intangibles – Goodwill and Other – Crypto Assets (Subtopic 350-60): Accounting for and Disclosure of Crypto Assets. This amended guidance requires fair value measurement of certain crypto assets each reporting period with the changes in fair value reflected in net income. The amendments also require disclosures of the name, fair value, units held, and cost basis for each significant crypto asset held and annual reconciliations of crypto asset holdings. The new guidance is effective for fiscal years, and interim periods within those fiscal years, beginning after December 15, 2024, with early adoption permitted. We are required to apply these amendments as a cumulative-effect adjustment to retained earnings as of the beginning of the fiscal year in which the guidance is adopted. Based on our current crypto asset holdings and fair value, the adoption of this guidance is not expected to have a material impact on our condensed consolidated financial statements.

In December 2023, the FASB issued ASU 2023-09, *Income Taxes* (Topic 740): *Improvements to Income Tax Disclosures*. The amended guidance enhances income tax disclosures primarily related to the effective tax rate reconciliation and income taxes paid information. This guidance requires disclosure of specific categories in the effective tax rate reconciliation and additional information on reconciling items meeting a quantitative threshold. In addition, the amended guidance requires disaggregating income taxes paid (net of refunds received) by federal, state, and foreign taxes. It also requires disaggregating individual jurisdictions in which income taxes paid (net of refunds received) is equal to or greater than 5 percent of total income taxes paid (net of refunds received). The amended guidance is effective for fiscal years beginning after December 15, 2024. The guidance can be applied either prospectively or retrospectively. We are evaluating the impact this amended guidance may have on the footnotes to our condensed consolidated financial statements.

There are other new accounting pronouncements issued by the FASB that we have adopted or will adopt, as applicable. We do not believe any of these new accounting pronouncements have had, or will have, a material impact on our condensed consolidated financial statements or disclosures.

### NOTE 2—REVENUE

We enable our customers to send and receive payments. We earn revenue primarily by completing payment transactions for our customers on our payment and from other value added services. Our revenues are classified into two categories: transaction revenues and revenues from other value added services.	
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#### **DISAGGREGATION OF REVENUE**

We determine operating segments based on how our chief operating decision maker ("CODM") manages the business, makes operating decisions around the allocation of resources, and evaluates operating performance. Our CODM is our Chief Executive Officer, who regularly reviews our operating results on a consolidated basis. We operate as one segment and have one reportable segment. Based on the information provided to and reviewed by our CODM, we believe that the nature, amount, timing, and uncertainty of our revenue and cash flows and how they are affected by economic factors are most appropriately depicted through our primary geographical markets and types of revenue categories (transaction revenues and revenues from other value added services). Revenues recorded within these categories are earned from similar products and services for which the nature of associated fees and the related revenue recognition models are substantially similar.

The following table presents our revenue disaggregated by primary geographical market and category:

	Three Months Ended September 30			Nine Months Er	eptember 30,	
	2024	2023	,	2024		2023
			(In mi	llions)		
Primary geographical markets						
U.S.	\$ 4,51	8 \$	4,257	\$ 13,535	\$	12,614
Other countries <sup>(1)</sup>	3,32	9	3,161	9,896		9,131
Total net revenues <sup>(2)</sup>	\$ 7,84	7 \$	7,418	\$ 23,431	\$	21,745
Revenue category						
Transaction revenues	\$ 7,06	7 \$	6,654	\$ 21,254	\$	19,574
Revenues from other value added services	78	0	764	2,177		2,171
Total net revenues <sup>(2)</sup>	\$ 7,84	7 \$	7,418	\$ 23,431	\$	21,745

 $<sup>^{(1)}</sup>$ No single country included in the other countries category generated more than 10% of total net revenues.

Net revenues are attributed to the country in which the party paying our fee is located.

### NOTE3—NET INCOME (LOSS) PER SHARE

Basic net income (loss) per share is computed by dividing net income (loss) for the period by the weighted average number of common shares outstanding during the period. Diluted net income (loss) per share is computed by dividing net income (loss) for the period by the weighted average number of shares of common stock and potentially dilutive common stock outstanding for the period. The dilutive effect of outstanding equity incentive awards is reflected in diluted net income (loss) per share by application of the treasury stock method. The calculation of diluted net income (loss) per share excludes all anti-dilutive common shares. During periods when we report net loss, diluted net loss per share is the same as basic net loss per share because the effects of potentially dilutive items would decrease the net loss per share.

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<sup>&</sup>lt;sup>(2)</sup> Total net revenues include \$515 million and \$433 million for the three months ended September 30, 2024 and 2023, respectively, and \$1.5 billion and \$1.3 billion for the nine months ended September 30, 2024 and 2023, respectively, which do not represent revenues recognized in the scope of Accounting Standards Codification Topic 606, *Revenue from contracts with customers*. Such revenues relate to interest and fees earned on loans and interest receivable, including loans and interest receivable, held for sale, as well as hedging gains or losses, and interest earned on certain assets underlying customer balances.

The following table sets forth the computation of basic and diluted net income (loss) per share for the periods indicated:

	Three Months Ended September 30,			Nine Months Ended September 30,				
		2024		2023		2024		2023
			(1	In millions, except	per	share amounts)		
Numerator:								
Net income (loss)	\$	1,010	\$	1,020	\$	3,026	\$	2,844
Denominator:								
Weighted average shares of common stock - basic		1,015		1,094		1,040		1,111
Dilutive effect of equity incentive awards		9		4		8		4
Weighted average shares of common stock - diluted		1,024		1,098		1,048		1,115
Net income (loss) per share:								
Basic	\$	1.00	\$	0.93	\$	2.91	\$	2.56
Diluted	\$	0.99	\$	0.93	\$	2.89	\$	2.55
Common stock equivalents excluded from net income (loss) per diluted share because their effect would have been anti-dilutive or potentially dilutive		8		22		12		20

### NOTE 4—BUSINESS COMBINATIONS AND DIVESTITURES

There were no acquisitions accounted for as business combinations or divestitures completed in the three and nine months ended September 30, 2024 and 2023.

### NOTE5—GOODWILL AND INTANGIBLE ASSETS

### **GOODWILL**

The following table presents goodwill balances and adjustments to those balances during the nine months ended September 30, 2024:

	Decem 20	iber 31, 123	Goodwill Acquired	Adjustments		September 30, 2024
			(In n	nillions)		_
Total goodwill	\$	11,026	\$ —	\$ (	(30) \$	10,996

The adjustments to goodwill during the nine months ended September 30, 2024 pertained to foreign currency translation adjustments.

### INTANGIBLE ASSETS

The components of identifiable intangible assets were as follows:

_			Septembe	er 30,	2024				Decembe	r 31	, 2023	
	Ca	Gross arrying mount	 Accumulated Amortization		Net arrying amount	Weighted Average Useful Life (Years)		Gross arrying mount	ccumulated nortization	Carrying		Weighted Average Useful Life (Years)
						(In millions	, exce	pt years)				
Intangible assets:												
Customer lists and user base	\$	1,538	\$ (1,232)	\$	306	7	\$	1,546	\$ (1,140)	\$	406	7
Marketing related		386	(359)		27	5		387	(350)		37	5
Developed technology		1,012	(1,012)		_	3		1,013	(999)		14	3
All other		435	(375)		60	7		433	(353)		80	7
Intangible assets, net	\$	3,371	\$ (2,978)	\$	393		\$	3,379	\$ (2,842)	\$	537	

Amortization expense for intangible assets was \$51 million and \$57 million for the three months ended September 30, 2024 and 2023, respectively. Amortization expense for intangible assets was \$159 million and \$172 million for the nine months ended September 30, 2024 and 2023, respectively.

Expected future intangible asset amortization as of September 30, 2024 was as follows (in millions):

### Fiscal years:

Remaining 2024	\$ 42
2025	152
2026	95
2027 2028	58
2028	46
Total	\$ 393

### NOTE 6-LEASES

PayPal enters into various leases, which are primarily real estate operating leases. We use these properties for executive and administrative offices, data centers, product development offices, and customer services and operations centers. PayPal also enters into computer equipment finance leases.

While a majority of our lease agreements do not contain an explicit interest rate, certain of our lease agreements are subject to changes based on the Consumer Price Index or another referenced index. In the event of changes to the relevant index, lease liabilities are not remeasured and instead are treated as variable lease payments and recognized in the period in which the obligation for those payments is incurred.

The short-term lease exemption has been adopted for all leases with a duration of less than 12 months.

PayPal's lease portfolio includes a small number of subleases. A sublease situation can arise when currently leased real estate space is available and is surplus to operational requirements.

The components of lease expense were as follows:

	Three	Three Months Ended September 30,				Nine Months Ended September 30,				
	20	024		2023		2024		2023		
				(In mi	llions)					
Operating lease expense	\$	41	\$	39	\$	117	\$	119		
Sublease income		(3)		(2)		(9)		(6)		
Total lease expense, net(1)	\$	38	\$	37	\$	108	\$	113		

(1) During the three and nine months ended September 30, 2024, finance lease expense was de minimis.

					-
				1	1
,					

Supplemental cash flow information related to leases during the three and nine months ended September 30, 2024 and 2023 were as follows:

		Three Months Ended September 30,				Nine Months Ended September 30,				
		2024		2023	1	2024		2023		
	_			(In mill	ions)					
Cash paid for amounts included in the measurement of lease liabilities:										
Operating cash flows from operating leases	\$	42	\$	45	\$	127	\$	131		
Financing cash flows from finance leases	\$	40	\$	_	\$	60	\$	_		
Right-of-use ("ROU") lease assets obtained in exchange for new operating le	ase									
liabilities	\$	59	\$	(23)	\$	336	\$	(1)		
ROU lease assets obtained in exchange for new finance lease liabilities	\$	27	\$	_	\$	82	\$	_		
Other non-cash ROU lease asset activity <sup>(1)</sup>	\$	_	\$	(15)	\$	_	\$	(40)		

<sup>(1)</sup> ROU lease asset impairment. Refer to "Note 17—Restructuring and Other" for further details.

Supplemental balance sheet information related to leases was as follows:

		September	r 30, 2024	4	December 31, 2023				
		(In millions, except v				erage figures)			
	Ope	Operating leases <sup>(1)</sup> Finance leases <sup>(2)</sup>			Opera	ating leases(1)	Finance leases(2)		
ROU lease assets	\$	631	\$	77	\$	390	\$	_	
Current lease liabilities		135		6		144		_	
Long-term lease liabilities		664		17		416		_	
Total lease liabilities	\$	799	\$	23	\$	560	\$		
Weighted-average remaining lease term		6.0 years		4.6 years		5.0 years		_	
Weighted-average discount rate		4 %		5 %		4 %		%	

<sup>(1)</sup> ROU assets for operating leases are included in "other assets" and lease liabilities for operating leases are included in "accrued expenses and other current liabilities" and "other long-term liabilities" on our condensed consolidated balance sheets.
(2) ROU assets for finance leases are included in "property and equipment, net" and lease liabilities for finance leases are included in "accrued expenses and other current liabilities" and "other long-term liabilities" on our condensed consolidated balance sheets.

Future minimum lease payments for our leases as of September 30, 2024 were as follows:

	Oper	ating leases	Finance leases	
Fiscal years:		(In mi	illions)	
Remaining 2024	\$	35	\$	_
2025		172		7
2026		172		6
2027		153		6
2028		102		6
Thereafter		285		_
Total	\$	919	\$	25
Less: present value discount		(120)		(2)
Lease liability	\$	799	\$	23

Operating lease amounts include minimum lease payments under our non-cancelable operating leases primarily for office and data center facilities. Finance lease
amounts include minimum lease payments under our non-cancelable finance leases primarily for computer equipment. The amounts presented are consistent with contractual terms and are not expected to differ significantly from actual results under our existing leases.
ontractual terms and are not expected to differ significantly nonractual results under our existing leases.

### NOTE 7—OTHER FINANCIAL STATEMENT DETAILS

### CRYPTO ASSET SAFEGUARDING LIABILITY AND CORRESPONDING SAFEGUARDING ASSET

We allow our customers in certain markets to buy, hold, sell, convert, receive, and send certain cryptocurrencies as well as use the proceeds from sales of cryptocurrencies to pay for purchases at checkout. These cryptocurrencies consist of Bitcoin, Ethereum, Bitcoin Cash, Litecoin, and PayPal USD stablecoin (collectively, "our customers' crypto assets"). We engage third parties, which are licensed trust companies, to provide certain custodial services, including holding our customers' cryptographic key information, securing our customers' crypto assets, and protecting them from loss or theft, including indemnification against certain types of losses such as theft. Our third-party custodians hold the crypto assets in a custodial account in PayPal's name for the benefit of PayPal's customers. We maintain the internal recordkeeping of our customers' crypto assets, including the amount and type of crypto asset owned by each of our customers in that custodial account. As of September 30, 2024, we utilize two third-party custodians; as such, there is concentration risk in the event these custodians are not able to perform in accordance with our agreements.

Due to the unique risks associated with cryptocurrencies, including technological, legal, and regulatory risks, we recognize a crypto asset safeguarding liability to reflect our obligation to safeguard the crypto assets held for the benefit of our customers, which is recorded in accrued expenses and other current liabilities on our condensed consolidated balance sheets. We also recognize a corresponding safeguarding asset, which is recorded in prepaid expenses and other current assets on our condensed consolidated balance sheets. The crypto asset safeguarding liability and corresponding safeguarding asset are measured and recorded at fair value on a recurring basis using quoted prices for the underlying crypto assets on the active exchange that we have identified as the principal market at the balance sheet date. The corresponding safeguarding asset may be adjusted for loss events, as applicable. As of September 30, 2024 and December 31, 2023, the Company had not incurred any safeguarding loss events, and therefore, the crypto asset safeguarding liability and corresponding safeguarding asset were recorded at the same value.

The following table summarizes the significant crypto assets we hold for the benefit of our customers and the crypto asset safeguarding liability and corresponding safeguarding asset as of September 30, 2024 and December 31, 2023:

	 2024	Decem	ber 31, 2023
	(In mi	illions)	
Bitcoin	\$ 1,440	\$	741
Ethereum	634		412
Other	93		88
Crypto asset safeguarding liability	\$ 2,167	\$	1,241
Crypto asset safeguarding asset	\$ 2,167	\$	1,241

### ACCUMULATED OTHER COMPREHENSIVE INCOME (LOSS)

The following table summarizes the changes in accumulated balances of other comprehensive income (loss) for the three months ended September 30, 2024:

	(Loss	ulized Gains es) on Cash w Hedges	A	Unrealized Gains (Losses) on Available-for-sale Debt Securities	Foreign Currency Translation Adjustment ("CTA")	1	et Investment Hedges CTA ains (Losses)	E	stimated Tax (Expense) Benefit	Total
					(In million	ns)				
Beginning balance	\$	43	\$	(36)	\$ (999)	\$	390	\$	(91)	\$ (693)
Other comprehensive income (loss) before reclassifications		(160)		60	275		(149)		28	54
Less: Amount of net gain (loss) reclassified from accumulated other comprehensive income (loss) ("AOCI")		(12)		_	_					(12)
Net current period other comprehensive income (loss)		(148)		60	 275		(149)		28	66
Ending balance	\$	(105)	\$	24	\$ (724)	\$	241	\$	(63)	\$ (627)

The following table summarizes the changes in accumulated balances of other comprehensive income (loss) for the three months ended September 30, 2023:

	Unrealized Gains (Losses) on Cash Flow Hedges		Unrealized Gains (Losses) on Available-for-sale Debt Securities		Foreign CTA		Net Investment Hedges CTA Gains (Losses)		Estimated Tax (Expense) Benefit			Total
						(In millio	ons)					
Beginning balance	\$	(23)	\$	(403)	\$	(811)	\$	195	\$	46	\$	(996)
Other comprehensive income (loss) before reclassifications		116		110		(70)		35		(40)		151
Less: Amount of net gain (loss) reclassified from AOCI		7		_		_		_		_		7
Net current period other comprehensive income (loss)		109		110		(70)		35		(40)		144
Ending balance	\$	86	\$	(293)	\$	(881)	\$	230	\$	6	\$	(852)

The following table summarizes the changes in accumulated balances of other comprehensive income (loss) for the nine months ended September 30, 2024:

	(Losse	ized Gains s) on Cash Hedges	Avai	ealized Gains Losses) on lable-for-sale bt Securities	Fo	oreign CTA	I	t Investment ledges CTA ains (Losses)	E	stimated Tax (Expense) Benefit	Total
						(In millio	ns)				
Beginning balance	\$	(56)	\$	(134)	\$	(731)	\$	191	\$	(16)	\$ (746)
Other comprehensive income (loss) before reclassifications		(39)		117		7		50		(47)	88
Less: Amount of net gain (loss) reclassified from AOCI		10		(41)		_		_		_	(31)
Net current period other comprehensive income (loss)		(49)		158		7		50		(47)	119
Ending balance	\$	(105)	\$	24	\$	(724)	\$	241	\$	(63)	\$ (627)

The following table summarizes the changes in accumulated balances of other comprehensive income (loss) for the nine months ended September 30, 2023:

	(Loss	alized Gains ses) on Cash ow Hedges	Avai	ealized Gains (Losses) on ilable-for-sale bt Securities	Fo	oreign CTA	F	t Investment Hedges CTA ains (Losses)	E	stimated Tax (Expense) Benefit	Total
						(In millio	ns)				_
Beginning balance	\$	111	\$	(591)	\$	(575)	\$	(1)	\$	128	\$ (928)
Other comprehensive income (loss) before reclassifications		92		273		(306)		231		(122)	168
Less: Amount of net gain (loss) reclassified from AOCI		117		(25)		_		_		_	92
Net current period other comprehensive income (loss)		(25)		298		(306)		231		(122)	76
Ending balance	\$	86	\$	(293)	\$	(881)	\$	230	\$	6	\$ (852)

The following table provides details about reclassifications out of AOCI for the periods presented below:

Details about AOCI Components	ails about AOCI Components Amount of Gains (Losses) Reclassified from AOCI								
	Three	Months End	led Sept	ember 30,	Nine Months Ended September 30,				
	20	024		2023		2024		2023	
				(In mil	lion	s)			
Net gains (losses) on cash flow hedges—foreign currency exchange contracts	\$	(12)	\$	7	\$	10	\$	117	Net revenues
Net gains (losses) on investments		`		_		(41)		(23)	Net revenues
Net gains (losses) on investments		_		_		_		(2)	Other income (expense), net
		(12)		7		(31)		92	Income before income taxes
		_		_		_		_	Income tax expense
Total reclassifications for the period	\$	(12)	\$	7	\$	(31)	\$	92	Net income (loss)

### OTHER INCOME (EXPENSE), NET

The following table reconciles the components of other income (expense), net for the periods presented below:

	Three Months 1	nded September 3	Nine Months End	led Septe	ember 30,	
	2024	2023		2024		2023
			(In m	nillions)		
Interest income	\$ 183	\$ \$	124	\$ 514	\$	348
Interest expense	(100	)	(86)	(285)		(260)
Net gains (losses) on strategic investments	(17)	)	24	(226)		205
Other	14		11	32		25
Other income (expense), net	\$ (80	\$	73	\$ 35	\$	318

### NOTE 8—CASH AND CASH EQUIVALENTS, FUNDS RECEIVABLE AND CUSTOMER ACCOUNTS, AND INVESTMENTS

The following table summarizes the assets underlying our cash and cash equivalents, funds receivable and customer accounts, short-term investments, and long-term investments as of September 30, 2024 and December 31, 2023:

	 September 30, 2024		December 31, 2023
	(In mi	llio	ns)
Cash and cash equivalents <sup>(1)</sup>	\$ 7,272	\$	9,081
Funds receivable and customer accounts:			
Cash and cash equivalents <sup>(2)</sup>	\$ 14,161	\$	12,750
Time deposits	108		82
Available-for-sale debt securities	14,776		15,708
Funds receivable	 10,137		10,395
Total funds receivable and customer accounts	\$ 39,182	\$	38,935
Short-term investments:		_	
Time deposits	\$ 186	\$	128
Available-for-sale debt securities	4,360		4,848
Restricted cash	1		3
Strategic investments	100		_
Total short-term investments	\$ 4,647	\$	4,979
Long-term investments:		_	
Time deposits	\$ 15	\$	45
Available-for-sale debt securities	2,660		1,391
Strategic investments	1,607		1,837
Total long-term investments	\$ 4,282	\$	3,273

<sup>(1)</sup> Includes \$70 million and \$777 million of available-for-sale debt securities with original maturities of three months or less as of September 30, 2024 and December 31, 2023, respectively.
(2) Includes \$49 million and \$399 million of available-for-sale debt securities with original maturities of three months or less as of September 30, 2024 and December 31, 2023, respectively.

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20

As of September 30, 2024 and December 31, 2023, the estimated fair value of our available-for-sale debt securities included within cash and cash equivalents, funds receivable and customer accounts, short-term investments, and long-term investments was as follows:

		Septembe	r 30, 2024 <sup>(1)</sup>							
	Gross Amortized Cost	Gross Unrealized Gains	Gross Unrealized Losses	Estimated Fair Value						
	(In millions)									
Cash and cash equivalents:										
Commercial paper	\$ 70	\$	\$	\$ 70						
Funds receivable and customer accounts:										
U.S. government and agency securities	6,376	10	(4)	6,382						
Foreign government and agency securities	74	_	_	74						
Corporate debt securities	380	_	_	380						
Mortgage-backed and asset-backed securities	3,389	12	(2)	3,399						
Municipal securities	645	2	_	647						
Commercial paper	3,467	2	_	3,469						
Short-term investments:										
U.S. government and agency securities	337	_	(4)	333						
Foreign government and agency securities	24	_	_	24						
Corporate debt securities	1,196	_	(2)	1,194						
Mortgage-backed and asset-backed securities	767	5	(1)	771						
Commercial paper	2,037	1	_	2,038						
Long-term investments:										
U.S. government and agency securities	235	_	_	235						
Foreign government and agency securities	184	1	(1)	184						
Corporate debt securities	1,564	5	(1)	1,568						
Mortgage-backed and asset-backed securities	672	1		673						
Total available-for-sale debt securities <sup>(2)</sup>	\$ 21,417	\$ 39	\$ (15)	\$ 21,441						

<sup>(1) &</sup>quot;—" Denotes gross unrealized gain or unrealized loss of less than \$1 million in a given position.
(2) Excludes foreign currency denominated available-for-sale debt securities accounted for under the fair value option. Refer to "Note 9—Fair Value Measurement of Assets and Liabilities."

December 31, 2023(1) Gross Unrealized Gross Amortized Cost Gross Unrealized Estimated Fair Value Gains Losses (In millions) Cash and cash equivalents: \$ 428 U.S. government and agency securities 428 \$ \$ \$ Commercial paper 349 349 Funds receivable and customer accounts: 8,549 8,478 U.S. government and agency securities 8 (79)Foreign government and agency securities 620 612 (8) Corporate debt securities 1,507 (18) 1,489 Asset-backed securities 1,421 4 (2) 1,423 638 Municipal securities 639 (2) Commercial paper 2,846 4 (1) 2,849 Short-term investments: 623 U.S. government and agency securities 632 (9)Foreign government and agency securities 353 347 (6) 1,494 1,482 Corporate debt securities 1 (13)Asset-backed securities 719 (4) 718 Commercial paper 1,678 1,678 1 (1) Long-term investments: 180 U.S. government and agency securities 188 (8) Foreign government and agency securities 33 (1) 32 Corporate debt securities 424 (6) 418 Asset-backed securities 759 2 761 Total available-for-sale debt securities(2) 22,639 24 (158)22,505

Gross amortized cost and estimated fair value balances exclude accrued interest receivable on available-for-sale debt securities, which totaled \$159 million and \$101 million at September 30, 2024 and December 31, 2023, respectively, and were included in other current assets on our condensed consolidated balance sheets.

<sup>(1)&</sup>quot;—" Denotes gross unrealized gain or unrealized loss of less than \$1 million in a given position.

<sup>(2)</sup> Excludes foreign currency denominated available-for-sale debt securities accounted for under the fair value option. Refer to "Note 9—Fair Value Measurement of Assets and Liabilities."

As of September 30, 2024 and December 31, 2023, the gross unrealized losses and estimated fair value of our available-for-sale debt securities included within cash and cash equivalents, funds receivable and customer accounts, short-term investments, and long-term investments for which an allowance for credit losses was not deemed necessary in the current period, aggregated by the length of time those individual securities have been in a continuous loss position, was as follows:

deened necessary in the current period, aggregated by							er 30, 2024 <sup>(1)</sup>	· · · · · · · · ·				
		Less tha	n 12 mon	ths		12 month	ns or longer		Total			
	Fai	Fair Value		Gross Unrealized Losses		r Value	Gross Unrealized Losses	alized		Gross Unrealized Losses		
						(In m	illions)					
Cash and cash equivalents:												
Commercial paper	\$	20	\$		\$		\$ —	\$	20	\$ —		
Funds receivable and customer accounts:												
U.S. government and agency securities		2,507		(1)		840	(3)		3,347	(4)		
Foreign government and agency securities		74		_		_	_		74	_		
Corporate debt securities		120		_		50	_		170	_		
Mortgage-backed and asset-backed securities		899		(1)		4	(1)		903	(2)		
Municipal securities		61		_		36	_		97	_		
Commercial paper		674		_		_	_		674	_		
Short-term investments:												
U.S. government and agency securities		_		_		333	(4)		333	(4)		
Corporate debt securities		386		_		174	(2)		560	(2)		
Mortgage-backed and asset-backed securities		187		_		50	(1)		237	(1)		
Commercial paper		697		_		_	_		697	_		
Long-term investments:												
U.S. government and agency securities		235		_		_	_		235	_		
Foreign government and agency securities		30		_		34	(1)		64	(1)		
Corporate debt securities		525		(1)		9	<u> </u>		534	(1)		
Mortgage-backed and asset-backed securities		348				_			348			
Total available-for-sale debt securities	\$	6,763	\$	(3)	\$	1,530	\$ (12)	\$	8,293	\$ (15)		

<sup>(1)&</sup>quot;—"Denotes gross unrealized loss or fair value of less than \$1 million in a given position.

					Decembe	er 31, 2023 <sup>(1)</sup>		
		Less that	n 12 mo	onths	12 month	ns or longer	1	otal
	Fai	Fair Value		Gross Unrealized Value Losses		Gross Unrealized Losses	Fair Value	Gross Unrealized Losses
					(In m	illions)		
Cash and cash equivalents:								
Commercial paper	\$	349	\$	_	\$ —	\$ —	\$ 349	\$ —
Funds receivable and customer accounts:								
U.S. government and agency securities		2,626		(8)	3,917	(71)	6,543	(79)
Foreign government and agency securities		36		_	451	(8)	487	(8)
Corporate debt securities		100		_	1,364	(18)	1,464	(18)
Asset-backed securities		253		_	473	(2)	726	(2)
Municipal securities		196		(1)	156	(1)	352	(2)
Commercial paper		1,088		(1)	_	_	1,088	(1)
Short-term investments:								
U.S. government and agency securities		_		_	296	(9)	296	(9)
Foreign government and agency securities		_		_	347	(6)	347	(6)
Corporate debt securities		194		_	797	(13)	991	(13)
Asset-backed securities		131		_	144	(4)	275	(4)
Commercial paper		737		(1)	_	_	737	(1)
Long-term investments:								
U.S. government and agency securities		_		_	180	(8)	180	(8)
Foreign government and agency securities		_		_	32	(1)	32	(1)
Corporate debt securities		120		_	120	(6)	240	(6)
Asset-backed securities		109		_	195	<u> </u>	304	<u> </u>
Total available-for-sale debt securities	\$	5,939	\$	(11)	\$ 8,472	\$ (147)	\$ 14,411	\$ (158)

<sup>(1)&</sup>quot;—"Denotes gross unrealized loss or fair value of less than \$1 million in a given position.

Unrealized losses have not been recognized into income as we neither intend to sell, nor anticipate that it is more likely than not that we will be required to sell, the securities before recovery of their amortized cost basis. The decline in fair value was due primarily to changes in market interest rates, rather than credit losses. We will continue to monitor the performance of the investment portfolio and assess whether impairment due to expected credit losses has occurred.

During the three months ended September 30, 2024, we received \$7.2 billion in proceeds from the sale and maturity of available-for-sale debt securities, and incurred gross realized gains and losses which were de minimis. During the nine months ended September 30, 2024, we received \$27.4 billion in proceeds from the sale and maturity of available-for-sale debt securities, and incurred gross realized losses of \$43 million and gains which were de minimis. During the three months ended September 30, 2023, we received \$5.6 billion in proceeds from the sale and maturity of available-for-sale debt securities, and incurred gross realized gains and losses which were de minimis. During the nine months ended September 30, 2023, we received \$17.0 billion in proceeds from the sale and maturity of available-for-sale debt securities, and incurred gross realized losses of \$25 million and gains which were de minimis. Gross realized gains and losses were determined using the specific identification method.



Our available-for-sale debt securities included within cash and cash equivalents, funds receivable and customer accounts, short-term investments, and long-term investments classified by date of contractual maturity were as follows:

		Septembe	r 30, 2	2024
	Amo	rtized Cost		Fair Value
		(In mi	llions	)
One year or less	\$	11,806	\$	11,804
After one year through five years		5,879		5,900
After five years through ten years		3,130		3,135
After ten years		602		602
Total	\$	21,417	\$	21,441

Actual maturities may differ from contractual maturities as certain securities may be prepaid.

### Supplemental cash flow information related to investments

Non-cash investing transactions that are not reflected in the condensed consolidated statement of cash flows for the nine months ended September 30, 2024 include the purchase of investments of \$75 million that have not yet settled.

### STRATEGIC INVESTMENTS

Our strategic investments include marketable equity securities, which are publicly traded, and non-marketable equity securities, which are primarily investments in privately held companies. Our marketable equity securities have readily determinable fair values and are recorded as long-term investments on our condensed consolidated balance sheets at fair value with changes in fair value recorded in other income (expense), net on our condensed consolidated statements of income (loss). Marketable equity securities totaled \$17 million and \$24 million as of September 30, 2024 and December 31, 2023, respectively.

Our non-marketable equity securities are recorded as short-term and long-term investments on our condensed consolidated balance sheets. The carrying value of our non-marketable equity securities totaled \$1.7 billion and \$1.8 billion as of September 30, 2024 and December 31, 2023, respectively. As of September 30, 2024 and December 31, 2023, we had non-marketable equity securities of \$208 million and \$182 million, respectively, for which we have the ability to exercise significant influence, but not control, over the investee. We account for these equity securities using the equity method of accounting. The remaining non-marketable equity securities do not have a readily determinable fair value and we measure these equity investments at cost minus impairment, if any, and adjust for changes resulting from observable price changes in orderly transactions for an identical or similar investment in the same issuer (the "Measurement Alternative"). All gains and losses on these investments, realized and unrealized, and our share of earnings or losses from investments accounted for using the equity method are recognized in other income (expense), net on our condensed consolidated statements of income (loss).

### Measurement Alternative adjustments

The adjustments to the carrying value of our non-marketable equity securities accounted for under the Measurement Alternative in the three and nine months ended September 30, 2024 and 2023 were as follows:

	Thre	e Months En	ded S	eptember 30,	Ni	ne Months End	led Sep	tember 30,
		2024		2023		2024		2023
				(In mi	llions)			_
Carrying amount, beginning of period	\$	1,635	\$	1,691	\$	1,631	\$	1,687
Adjustments related to non-marketable equity securities:								
Net additions <sup>(1)</sup>		20		4		85		30
Gross unrealized gains		2		_		5		23
Gross unrealized losses and impairments		(175)		(15)		(239)		(60)
Carrying amount, end of period	\$	1,482	\$	1,680	\$	1,482	\$	1,680

(1) Net additions include purchases, reductions due to sales of securities, and reclassifications when the Measurement Alternative is subsequently elected or no longer applies.

The additions include purchases, reductions due to sales of securities, and reclassifications when the vicasurement Arternative is subsequently elected in to longer applies.

The following table summarizes the cumulative gross unrealized gains and cumulative gross unrealized losses and impairment related to non-marketable equity securities accounted for under the Measurement Alternative held at September 30, 2024 and December 31, 2023, respectively:

	_	September 30, 2024		ember 31, 2023
	·	(In mi	llions)	
Cumulative gross unrealized gains	\$	1,172	\$	1,168
Cumulative gross unrealized losses and impairments	\$	(521)	\$	(283)

### Unrealized gains (losses) on strategic investments, excluding those accounted for using the equity method

The following table summarizes the net unrealized gains (losses) on marketable and non-marketable equity securities, excluding those accounted for using the equity method, held at September 30, 2024 and 2023, respectively:

	Three	Three Months Ended September 30,			s Ended Septe	ember 30,
	20	024	2023	2024		2023
			(In mi	llions)		
Net unrealized gains (losses)	\$	(171) \$	13	\$ (2	242) \$	200

### NOTE 9—FAIR VALUE MEASUREMENT OF ASSETS AND LIABILITIES

### FINANCIAL ASSETS AND LIABILITIES MEASURED AND RECORDED AT FAIR VALUE ON A RECURRING BASIS

The following tables summarize our financial assets and liabilities measured at fair value on a recurring basis as of September 30, 2024 and December 31, 2023:

	Septem	ber 30, 2024	Quoted Prices Active Markets Identical Asset (Level 1)	for	Significant Other Observable Inputs (Level 2)
			(In millions	s)	
Assets:					
Cash and cash equivalents <sup>(1)</sup>					
Commercial paper	\$	70	\$	_	\$ 70
Short-term investments <sup>(2)</sup> :					
U.S. government and agency securities		333		_	333
Foreign government and agency securities		24		_	24
Corporate debt securities		1,194		_	1,194
Mortgage-backed and asset-backed securities		771		_	771
Commercial paper		2,038			 2,038
Total short-term investments		4,360		_	4,360
Funds receivable and customer accounts <sup>(3)</sup> :					
U.S. government and agency securities		6,382		_	6,382
Foreign government and agency securities		398		_	398
Corporate debt securities		530		_	530
Mortgage-backed and asset-backed securities		3,399		_	3,399
Municipal securities		647		_	647
Commercial paper		3,469		_	3,469
Total funds receivable and customer accounts		14,825			14,825
Derivatives <sup>(4)</sup>		214			214
Crypto asset safeguarding asset <sup>(4)</sup>		2,167		_	2,167
Long-term investments <sup>(2),(5)</sup> :					
U.S. government and agency securities		235		_	235
Foreign government and agency securities		184		_	184
Corporate debt securities		1,568		_	1,568
Mortgage-backed and asset-backed securities		673		_	673
Marketable equity securities		17		17	_
Total long-term investments		2,677		17	2,660
Total financial assets	\$	24,313	\$	17	\$ 24,296
Liabilities:		<u> </u>			 · ·
Derivatives <sup>(4)</sup>	\$	161	\$		\$ 161
Crypto asset safeguarding liability <sup>(4)</sup>		2,167	•	_	 2,167
Total financial liabilities	\$	2,328	\$		\$ 2,328

<sup>(1)</sup> Excludes cash of \$7.2 billion not measured and recorded at fair value.

<sup>(</sup>a) Excludes cash of \$7.2 billion not measured and recorded at fair value.
(b) Excludes restricted cash of \$1 million and time deposits of \$201 million not measured and recorded at fair value.
(c) Excludes cash, time deposits, and funds receivable of \$24.4 billion underlying funds receivable and customer accounts not measured and recorded at fair value.
(d) Derivative assets and liabilities are included within "prepaid expenses and other current assets" and "other assets" and "accrued expenses and other current liabilities," respectively, on our condensed consolidated balance sheets. Crypto safeguarding asset and associated liability are recorded within "prepaid expenses and other current assets" and "accrued expenses and other current liabilities," respectively, on our condensed consolidated balance sheets.
(d) Excludes non-marketable equity securities of \$1.7 billion measured using the Measurement Alternative or equity method accounting.

	Decem	ber 31, 2023	Active I Identi	d Prices in Markets for cal Assets evel 1)	Significant Other Observable Inputs (Level 2)
				millions)	
Assets:				,	
Cash and cash equivalents <sup>(1)</sup>					
U.S. government and agency securities	\$	428	\$	_	\$ 428
Commercial paper		349		_	349
Money market fund		160		160	_
Total cash and cash equivalents		937		160	777
Short-term investments <sup>(2)</sup> :					
U.S. government and agency securities		623		_	623
Foreign government and agency securities		347		_	347
Corporate debt securities		1,482		_	1,482
Asset-backed securities		718		_	718
Commercial paper		1,678		_	1,678
Total short-term investments		4,848			4,848
Funds receivable and customer accounts <sup>(3)</sup> :					
U.S. government and agency securities		8,478		_	8,478
Foreign government and agency securities		1,118		_	1,118
Corporate debt securities		1,601		_	1,601
Asset-backed securities		1,423		_	1,423
Municipal securities		638		_	638
Commercial paper		2,849		_	2,849
Total funds receivable and customer accounts		16,107	. ,	_	16,107
Derivatives <sup>(4)</sup>		141			141
Crypto asset safeguarding asset <sup>(4)</sup>		1,241		_	1,241
Long-term investments <sup>(2), (5)</sup> :		,			,
U.S. government and agency securities		180		_	180
Foreign government and agency securities		32		_	32
Corporate debt securities		418		_	418
Asset-backed securities		761		_	761
Marketable equity securities		24		24	_
Total long-term investments		1,415		24	1,391
Total financial assets	\$	24,689	\$	184	\$ 24,505
Liabilities:		, , , , , , , , , , , , , , , , , , , ,			, , , , , , , , , , , , , , , , , , , ,
Derivatives <sup>(4)</sup>	\$	131	\$	_	\$ 131
Crypto asset safeguarding liability <sup>(4)</sup>		1,241		_	1,241
Total financial liabilities	\$	1,372	\$	_	\$ 1,372
1 Ottal Illigational Illicollictics	-	-,5,72	<u> </u>		1,5 /2

<sup>(1)</sup> Excludes cash of \$8.1 billion not measured and recorded at fair value.
(2) Excludes restricted cash of \$3 million and time deposits of \$173 million not measured and recorded at fair value.
(3) Excludes cash, time deposits, and funds receivable of \$22.8 billion underlying funds receivable and customer accounts not measured and recorded at fair value.
(4) Derivative assets and liabilities are included within "prepaid expenses and other current assets" and "accrued expenses and other current liabilities," respectively, on our condensed consolidated balance sheets. Crypto safeguarding asset and associated liability are recorded within "prepaid expenses and other current assets" and "accrued expenses and other current liabilities," respectively, on our condensed consolidated balance sheets.
(5) Excludes non-marketable equity securities of \$1.8 billion measured using the Measurement Alternative or equity method accounting.

Our financial assets classified within Level 1 are valued using quoted prices for identical assets in active markets. There are no active markets for our crypto asset safeguarding liability or the corresponding safeguarding asset. Accordingly, we have valued the asset and liability using quoted prices on the active exchange that we have identified as the principal market for the underlying crypto assets (Level 2). All other financial assets and liabilities are valued using quoted prices for identical instruments in less active markets, readily available pricing sources for comparable instruments, or models using market observable inputs (Level 2).

A majority of our derivative instruments are valued using pricing models that take into account the contract terms as well as multiple observable inputs where applicable, such as currency rates, interest rate yield curves, option volatility, and equity prices (Level 2).

As of September 30, 2024 and December 31, 2023, we did not have any assets or liabilities requiring measurement at fair value on a recurring basis with significant unobservable inputs that would require a high level of judgment to determine fair value (Level 3).

We elect to account for available-for-sale debt securities denominated in currencies other than the functional currency of our subsidiaries under the fair value option. Election of the fair value option allows us to recognize any gains and losses from fair value changes on such investments in other income (expense), net on the condensed consolidated statements of income (loss) to significantly reduce the accounting asymmetry that would otherwise arise when recognizing the corresponding foreign exchange gains and losses relating to customer liabilities. The following table summarizes the estimated fair value and amortized cost of our available-for-sale debt securities under the fair value option as of September 30, 2024 and December 31, 2023:

	Sc	ptember 30	0, 2024		December	131, 2023	
	Amortized	Cost	Fair Value	Amor	tized Cost	Fai	r Value
		(In millio	ns)		(In mi	llions)	
Funds receivable and customer accounts	\$	478 \$	474	\$	625	\$	618

The following table summarizes the gains (losses) from fair value changes recognized in other income (expense), net related to the available-for-sale debt securities under the fair value option for the three and nine months ended September 30, 2024 and 2023:

	Three	Months En	ded Septe	mber 30, Nine	Months En	ded Se	ptember 30,	
	20	024		2023 20	024		2023	
				(In millions)				
Funds receivable and customer accounts	\$	23	\$	(5) \$	8	\$		6

### ASSETS MEASURED AND RECORDED AT FAIR VALUE ON A NON-RECURRING BASIS

The following tables summarize our assets held as of September 30, 2024 and December 31, 2023 for which a non-recurring fair value measurement was recorded during the nine months ended September 30, 2024 and the year ended December 31, 2023, respectively:

	Septei	mber 30, 2024	Significant Other Observable Inputs (Level 2)	Uno	Significant Other observable Inputs (Level 3)
			(In millions)		
Loans and interest receivable, held for sale	\$	471	\$ 471	\$	_
Non-marketable equity securities measured using the Measurement Alternative(1)		473	94		379
Total	\$	944	\$ 565	\$	379

led

Excludes non-n September 30, 20	narketable equity securities of \$1.0 billion accounted for under the Measurement Alternative for which no observable price changes occurred during the nine 24.	months ended
		29

	Decei	nber 31, 2023	Significant Other Observable Inputs (Level 2)	Significant Other oservable Inputs (Level 3)
			(In millions)	
Loans and interest receivable, held for sale <sup>(1)</sup>	\$	563	\$ _	\$ 563
Non-marketable equity investments measured using the Measurement Alternative <sup>(2)</sup>		440	131	309
Other assets <sup>(3)</sup>		112	112	_
Total	\$	1,115	\$ 243	\$ 872

<sup>(1)</sup> As of December 31, 2023, loans and interest receivable, held for sale were valued using a price-based model. The price was the significant unobservable input and was determined based upon certain loan and risk classifications of the portfolio. Low, high and weighted average prices were all \$0.99, measured in relation to \$1.00 par.

(2) Excludes non-marketable equity securities of \$1.2 billion accounted for under the Measurement Alternative for which no observable price changes occurred during the year ended

Beginning with the first quarter of 2024, we measure loans and interest receivable, held for sale using observable inputs, such as the most recent executed prices for comparable loans sold to the global investment firm. Accordingly, loans and interest receivable, held for sale are classified within Level 2 in the fair value hierarchy. Refer to "Note 11—Loans and interest receivable" for additional information on loans and interest receivable, held for sale.

We measure the non-marketable equity securities accounted for under the Measurement Alternative at cost minus impairment, if any, adjusted for observable price changes in orderly transactions for an identical or similar investment in the same issuer. Non-marketable equity securities that have been remeasured during the period based on observable price changes are classified within Level 2 in the fair value hierarchy because we estimate the fair value based on valuation methods which only include significant inputs that are observable, such as the observable transaction price at the transaction date. The fair value of non-marketable equity securities are classified within Level 3 when we estimate fair value using significant unobservable inputs such as when we remeasure due to impairment and use discount rates, forecasted cash flows, and market data of comparable companies, among others.

We evaluate ROU assets related to leases for indicators of impairment whenever events or changes in circumstances indicate that the carrying amount of an ROU asset may not be recoverable. Impairment losses on ROU lease assets related to office operating leases are calculated using estimated rental income per square foot derived from observable market data, and the impaired asset is classified within Level 2 in the fair value hierarchy.

### FINANCIAL ASSETS AND LIABILITIES NOT MEASURED AND RECORDED AT FAIR VALUE

Our financial instruments, including cash, restricted cash, time deposits, reverse repurchase agreements, loans and interest receivable, net, certain customer accounts, and long-term debt related to borrowings on our credit facilities, are carried at amortized cost, which approximates their fair value. Our notes receivable had a carrying value of approximately \$521 million and fair value of approximately \$506 million as of September 30, 2024. Our notes receivable had a carrying value of approximately \$513 million and fair value of approximately \$474 million as of December 31, 2023. Our term debt (including current portion) in the form of fixed rate notes had a carrying value of approximately \$11.8 billion and fair value of approximately \$10.2 billion as of September 30, 2024. Our term debt (including current portion) in the form of fixed rate notes had a carrying value of approximately \$10.6 billion and fair value of approximately \$10.0 billion as of December 31, 2023. If these financial instruments were measured at fair value in the financial statements, cash would be classified as Level 1; restricted cash, time deposits, reverse repurchase agreements, certain customer accounts, and term debt (including current portion) would be classified as Level 2; and the remaining financial instruments would be classified as Level 3 in the fair value hierarchy.

<sup>(3)</sup> Consists of ROU lease assets recorded at fair value pursuant to impairment charges that occurred during the year ended December 31, 2023.

### NOTE 10—DERIVATIVE INSTRUMENTS

### SUMMARY OF DERIVATIVE INSTRUMENTS

Our primary objective in holding derivatives is to reduce the volatility of earnings and cash flows associated with changes in foreign currency exchange rates. Our derivatives expose us to credit risk to the extent that our counterparties may be unable to meet the terms of the arrangement. We seek to mitigate such risk by limiting our counterparties to, and by spreading the risk across, major financial institutions and by entering into collateral security arrangements. In addition, the potential risk of loss with any one counterparty resulting from this type of credit risk is monitored on an ongoing basis. We do not use any derivative instruments for trading or speculative purposes.

### Cash flow hedges

We have significant international revenues and expenses denominated in foreign currencies, which subjects us to foreign currency exchange risk. We have a foreign currency exposure management program in which we designate certain foreign currency exchange contracts, generally with maturities of 12 months or less, to reduce the volatility of cash flows primarily related to forecasted revenues and expenses denominated in certain foreign currencies. The objective of these foreign currency exchange contracts is to help mitigate the risk that the U.S. dollar-equivalent cash flows are adversely affected by changes in the applicable U.S. dollar/foreign currency exchange rate. These derivative instruments are designated as cash flow hedges and accordingly, the derivative's gain or loss is initially reported as a component of AOCI and subsequently reclassified into revenue or applicable expense line item in the condensed consolidated statements of income (loss) in the same period the forecasted transaction affects earnings. We evaluate the effectiveness of our foreign currency exchange contracts on a quarterly basis by comparing the critical terms of the derivative instruments with the critical terms of the hedged item; if the critical terms are the same, we conclude the hedge will be perfectly effective. We do not exclude any component of the changes in fair value of the derivative instruments from the assessment of hedge effectiveness. We report cash flows arising from derivative instruments consistent with the classification of cash flows from the underlying hedged items that these derivatives are hedging. Accordingly, the cash flows associated with derivatives designated as cash flow hedges are classified in cash flows from operating activities on our condensed consolidated statements of cash flows.

As of September 30, 2024, we estimated that \$106 million of net derivative losses related to our cash flow hedges included in AOCI are expected to be reclassified into earnings within the next 12 months. During the three and nine months ended September 30, 2024 and 2023, we did not discontinue any cash flow hedges because it was probable that the original forecasted transaction would not occur and as such, did not reclassify any gains or losses to earnings prior to the occurrence of the hedged transaction. If we elect to discontinue our cash flow hedges and it is probable that the original forecasted transaction will occur, we continue to report the derivative's gain or loss in AOCI until the forecasted transaction affects earnings, at which point we also reclassify it into earnings. Cains and losses on derivatives held after we discontinue our cash flow hedges and on derivative instruments that are not designated as cash flow hedges are recorded in the same financial statement line item to which the derivative relates.

### Net investment hedges

We use forward foreign currency exchange contracts to reduce the foreign currency exchange risk related to our investment in certain foreign subsidiaries. These derivatives are designated as net investment hedges and accordingly, the gains and losses on the portion of the derivatives included in the assessment of hedge effectiveness is recorded in AOCI as part of foreign currency translation. We exclude forward points from the assessment of hedge effectiveness and recognize them in other income (expense), net on a straight-line basis over the life of the hedge. The accumulated gains and losses associated with these instruments will remain in AOCI until the foreign subsidiaries are sold or substantially liquidated, at which point they will be reclassified into earnings. The cash flows associated with derivatives designated as a net investment hedge are classified in cash flows from investing activities on our condensed consolidated statements of cash flows.

We have not reclassified any gains or losses related to net investment hedges from AOCI into earnings for any of the periods presented.	
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#### Foreign currency exchange contracts not designated as hedging instruments

We have a foreign currency exposure management program in which we use foreign currency exchange contracts to offset the foreign currency exchange risk of our assets and liabilities denominated in currencies other than the functional currency of our subsidiaries. These contracts are not designated as hedging instruments and reduce, but do not entirely eliminate, the impact of foreign currency exchange rate movements on our assets and liabilities. The gains and losses due to remeasurement of certain foreign currency denominated monetary assets and liabilities are recorded in other income (expense), net, which are offset by the gains and losses on these foreign currency exchange contracts. The cash flows associated with our non-designated derivatives used to hedge foreign currency denominated monetary assets and liabilities are classified in cash flows from operating activities on our condensed consolidated statements of cash flows.

### FAIR VALUE OF DERIVATIVE CONTRACTS

The fair value of our outstanding derivative instruments as of September 30, 2024 and December 31, 2023 was as follows:

	Balance Sheet Location	Sept	ember 30, 2024	D	December 31, 2023
	·		(In m	illions)	)
Derivative Assets:					
Foreign currency exchange contracts designated as hedging instruments	Other current assets	\$	42	\$	7
Foreign currency exchange contracts designated as hedging instruments	Other assets (non-current)		152		77
Foreign currency exchange contracts not designated as hedging instruments	Other current assets		20		57
Total derivative assets		\$	214	\$	141
		-			
Derivative Liabilities:					
Foreign currency exchange contracts designated as hedging instruments	Other current liabilities	\$	111	\$	64
Foreign currency exchange contracts not designated as hedging instruments	Other current liabilities		50		67
Total derivative liabilities		\$	161	\$	131
			•		

### MASTER NETTING AGREEMENTS - RIGHTS OF SET-OFF

Under master netting agreements with certain counterparties to our derivative contracts, repurchase agreements, and reverse repurchase agreements, subject to applicable requirements, we are allowed to net settle transactions of the same type with a single net amount payable by one party to the other. PayPal has not elected to offset for balance sheet presentation and we present the derivative assets, derivative liabilities, repurchase agreements and reverse repurchase agreements on a gross basis on our condensed consolidated balance sheets. Rights of set-off associated with our derivative contracts represented a potential offset to both assets and liabilities of \$19 million as of September 30, 2024 and \$38 million as of December 31, 2023.

We have entered into collateral security arrangements with certain counterparties that provide for collateral to be received or posted when the net fair value of certain financial instruments fluctuates from contractually established thresholds. Receivables related to cash collateral posted and payables related to cash collateral received are recognized in other current assets and other current liabilities, respectively, on our condensed consolidated balance sheets. The following table provides the collateral posted and received:

		mber 30, 2024		mber 31, 2023
		(In mi	llions)	
Cash collateral posted	\$	138	\$	80
Cash collateral received	\$	5	\$	6
Non-cash collateral received <sup>(1)</sup>	\$	109	\$	_
${}^{(1)}Non\text{-}cash\ collateral\ is\ related\ to\ reverse\ repurchase\ agreements\ and\ is\ not\ included\ in\ the\ condensed\ consolidated\ balance\ sheet\ and\ is\ not\ included\ in\ the\ condensed\ consolidated\ balance\ sheet\ and\ is\ not\ included\ in\ the\ condensed\ consolidated\ balance\ sheet\ and\ is\ not\ included\ in\ the\ condensed\ consolidated\ balance\ sheet\ and\ is\ not\ included\ in\ the\ condensed\ consolidated\ balance\ sheet\ and\ in\ the\ condensed\ consolidated\ balance\ sheet\ condensed\ consolidated\ balance\ sheet\ condensed\ consolidated\ balance\ sheet\ condensed\ consolidated\ balance\ sheet\ condensed\ consolidated\ consolidate$	unless the counterpa	arty defaults.		

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Non-cash conactral is related to reverse reputchase agreements and is not included in the condensed consolidated balance sheet unless the counterparty defaults.

### EFFECT OF DERIVATIVE CONTRACTS ON CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

The following tables provide the location in the condensed consolidated statements of income (loss) and amount of recognized gains or losses related to our derivative instruments:

	Three Months Ended September 30,								
	2	2024		2	2023				
			(In mi	llions)	_				
	Net revenues		Other income (expense), net	Net revenues		Other income (expense), net			
Total amounts presented in the condensed consolidated statements of income (loss) in which the effects of cash flow hedges and net investment hedges are recorded		\$	(80)	\$ 7,418	\$	73			
Gains (losses) on derivatives in cash flow hedging relationship:									
Amount of net gains (losses) on foreign currency exchange contracts reclassified from AOCI	(12)		_	7		_			
Gains (losses) on derivatives in net investment hedging relationship:									
Amount of net gains (losses) on foreign currency exchange contracts excluded from the assessment of effectiveness	_		20	_		20			
Gains (losses) on derivatives not designated as hedging instruments:									
Amount of net gains (losses) on foreign currency exchange contracts			(177)			54			
Total net gains (losses)	\$ (12)	\$	(157)	\$ 7	\$	74			

	Nine Months Ended September 30,								
		20	024			2	2023		
			ons)						
		Net revenues		Other income (expense), net		Net revenues		Other income (expense), net	
Total amounts presented in the condensed consolidated statements of income (loss) in which the effects of cash flow hedges and net investment hedges are recorded	\$	23,431	\$	35	\$	21,745	\$	318	
Gains (losses) on derivatives in cash flow hedging relationship:									
Amount of net gains (losses) on foreign exchange contracts reclassified from AOCI		10		_		117		_	
Gains (losses) on derivatives in net investment hedging relationship:									
Amount of net gains (losses) on foreign exchange contracts excluded from the assessment of effectiveness		_		61		_		79	
Gains (losses) on derivatives not designated as hedging instruments:									
Amount of net gains (losses) on foreign exchange contracts		_		(172)		_		(102)	
Total net gains (losses)	\$	10	\$	(111)	\$	117	\$	(23)	

The following table provides the amount of pre-tax unrealized gains or losses included in the assessment of hedge effectiveness related to our derivative instruments designated as hedging instruments that are recognized in other comprehensive income (loss):

	Three Months	Ended Se	ptember 30,	Nine Months Ended September 30,			
	2024		2023	2024		2023	
			(In mi	llions)			
Unrealized net gains (losses) on foreign exchange contracts designated as cash flow hedges	\$ (1	60) \$	116	\$	(39)	\$ 92	
Unrealized net gains (losses) on foreign exchange contracts designated as net investment hedges	(1	49)	35		50	231	
Total unrealized net gains (losses) recognized from derivative contracts designated as hedging instruments in the condensed consolidated statements of comprehensive income (loss)	\$ (3	09) \$	151	\$	11	\$ 323	

### NOTIONAL AMOUNTS OF DERIVATIVE CONTRACTS

Derivative transactions are measured in terms of the notional amount; however, this amount is not recorded on the balance sheet and is not, when viewed in isolation, a meaningful measure of the risk profile of the derivative instruments. The notional amount is generally not exchanged, but is used only as the underlying basis on which the value of foreign currency exchange payments under these contracts is determined. The following table provides the notional amounts of our outstanding derivatives:

	 September 30, 2024	De	ecember 31, 2023
	(In mi	llions)	<u> </u>
Foreign exchange contracts designated as hedging instruments	\$ 6,921	\$	6,767
Foreign exchange contracts not designated as hedging instruments	 11,754		14,025
Total	\$ 18,675	\$	20,792

### NOTE 11—LOANS AND INTEREST RECEIVABLE

### LOANS AND INTEREST RECEIVABLE, HELD FOR SALE

In June 2023, we entered into a multi-year agreement with a global investment firm to sell up to €40 billion of our eligible consumer installment receivables portfolio, including a forward-flow arrangement for the sale of future originations. Loans and interest receivable, held for sale are recorded at the lower of cost or fair value, determined on an aggregate basis, with valuation changes and any associated charge-offs recorded in restructuring and other on our condensed consolidated statements of income (loss). During the nine months ended September 30, 2023, we reclassified approximately \$1.2 billion of eligible consumer installment receivables from loans and interest receivable, net to loans and interest receivable, held for sale.

As of September 30, 2024 and December 31, 2023, loans and interest receivable, held for sale was \$471 million and \$563 million, respectively. During the nine months ended September 30, 2024, we sold \$14.7 billion of loans and interest receivable in connection with this agreement.

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### LOANS AND INTEREST RECEIVABLE, NET

### Consumer receivables

We offer revolving and installment credit products as a funding option for consumers in certain checkout transactions on our payments platform. Our revolving credit product consists of PayPal Credit in the U.K., which is made available to consumers as a funding source in their PayPal wallet once they are approved for credit. Additionally, we offer installment credit products at the time of checkout in various markets, including the U.S., several markets across Europe, Australia, and Japan. We offer non interest-bearing installment credit products in these markets as well as interest-bearing installment credit products in the U.S. and Germany. We purchase receivables related to interest-bearing installment loans extended to U.S. consumers by an independent chartered financial institution ("partner institution") and are responsible for the servicing functions related to that portfolio. During the nine months ended September 30, 2024 and 2023, we purchased approximately \$390 million and \$643 million in consumer receivables, respectively. As of September 30, 2024 and December 31, 2023, the outstanding balance of consumer receivables, which consisted of revolving and installment loans and interest receivable, was \$5.1 billion and \$4.8 billion, respectively, net of the participation interest sold to the partner institution of \$16 million and \$14 million, respectively.

We closely monitor the credit quality of our consumer receivables to evaluate and manage our related exposure to credit risk. Credit risk management begins with initial underwriting and continues through the full repayment of a loan. To assess a consumer who requests a loan, we use, among other indicators, internally developed risk models using detailed information from external sources, such as credit bureaus where available, and internal data, including the consumer's prior repayment history with our credit products where available. We use delinquency status and trends to assist in making (or, for interest-bearing installment loans in the U.S., to assist the partner institution in making) new and ongoing credit decisions, to adjust our models, to plan our collection practices and strategies, and in determining our allowance for consumer loans and interest receivable.

### Consumer receivables delinquency and allowance

The following tables present the delinquency status and gross charge-offs of consumer loans and interest receivable by year of origination. The amounts are based on the number of days past the billing date for revolving loans or contractual repayment date for installment loans. The "current" category represents balances that are within 29 days of the billing date or contractual repayment date, as applicable.

September 30, 2024
(In millions, except percentages)

			,	(,,F- F										
					Iı	nstallment	Loa	ns Amortiz	zed (	Cost Basis				
	I An	volving Loans nortized st Basis		2024		2023		2022		2021		2020	Total	Percent
Consumer loans and interest receivable:														
Current	\$	2,447	\$	1,895	\$	480	\$	79	\$	_	\$	_	\$ 4,901	95.9%
30 - 59 Days		27		41		13		2		_		_	83	1.6%
60 - 89 Days		18		17		6		1		_		_	42	0.8%
90 - 179 Days		41		33		10		3					87	1.7%
Total	\$	2,533	\$	1,986	\$	509	\$	85	\$		\$	_	\$ 5,113	100%
Gross charge-offs for the nine months ended September 30, 2024	\$	104	\$	11	\$	119	\$	13	\$	1	\$	_	\$ 248	



December 31, 2023 (In millions, except percentages)

			Installment Loans Amortized Cost Basis									_		
	Lo Amo	olving ans ortized Basis	2023		2022		2021		2020		2019	_	Total	Percent
Consumer loans and interest receivable:														
Current	\$	2,225	\$ 2,045	\$	289	\$	_	\$	_	\$	_	\$	4,559	95.4%
30 - 59 Days		27	34		4		1		_		_		66	1.4%
60 - 89 Days		20	26		4		_		_		_		50	1.0%
90 - 179 Days		41	55		8		1						105	2.2%
Total	\$	2,313	\$ 2,160	\$	305	\$	2	\$		\$		\$	4,780	100%
Gross charge-offs for the year ended December 31, 2023	\$	125	\$ 101	\$	140	\$	5	\$		\$	_	\$	371	

The following table summarizes the activity in the allowance for consumer loans and interest receivable for the nine months ended September 30, 2024 and 2023:

		September 30, 2024		September 30, 2023					
	Consumer Loans Receivable	Interest Receivable	Total Allowance	Consumer Loans Receivable	Interest Receivable	Total Allowance(1)			
			(In m	illions)					
Beginning balance	\$ 357	\$ 23	\$ 380	\$ 322	\$ 25	\$ 347			
Changes in allowance due to reclassification of loans and interest receivable to or from held for sale	_	_	_	(33)	_	(33)			
Provisions	175	5	180	271	20	291			
Charge-offs	(230)	(18)	(248)	(250)	(22)	(272)			
Recoveries	35	_	35	29	_	29			
Other <sup>(2)</sup>	9	1	10	(5)	_	(5)			
Ending balance	\$ 346	\$ 11	\$ 357	\$ 334	\$ 23	\$ 357			

<sup>(1)</sup> Beginning balances, provisions and charge-offs include amounts related to loans and interest receivable prior to their reclassification to loan and interest receivable, held for sale.

The provision for the nine months ended September 30, 2024 for our consumer receivable portfolio was primarily attributable to loan originations during the period for installment loans in Japan and revolving loans in the U.K.

Charge-offs for the nine months ended September 30, 2024 were lower than the same period of the prior year due to improvement of the credit quality of the portfolio.

The provision for current expected credit losses relating to our consumer receivable portfolio is recognized in transaction and credit losses on our condensed consolidated statements of income (loss). The provision for interest receivable for interest earned on our consumer receivable portfolio is recognized in revenues from other value added services as a reduction to revenue. Loans receivable continue to accrue interest until they are charged off.

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<sup>(2)</sup> Includes amounts related to foreign currency remeasurement.

We charge off consumer receivable balances in the month in which a customer's balance becomes 180 days past the billing date or contractual repayment date, except for the U.S. consumer interest-bearing installment receivables, which are charged off 120 days past the contractual repayment date. Accounts in bankruptcy are charged off within 60 days after receipt of notification of bankruptcy. Charge-offs are recorded as a reduction to our allowance for loans and interest receivable and subsequent recoveries, if any, are recorded as an increase to the allowance for loans and interest receivable.

#### Merchant receivables

We offer access to merchant finance products for certain small and medium-sized businesses through our PayPal Working Capital ("PPWC") and PayPal Business Loan ("PPBL") products, which we collectively refer to as our merchant finance offerings. We purchase receivables related to credit extended to U.S. merchants by a partner institution and are responsible for the servicing functions related to that portfolio. During the nine months ended September 30, 2024 and 2023, we purchased approximately \$1.2 billion and \$1.3 billion in merchant receivables, respectively. As of September 30, 2024 and December 31, 2023, the total outstanding balance in our pool of merchant loans, advances, and interest and fees receivable was \$1.4 billion, and \$1.2 billion, net of the participation interest sold to the partner institution of \$47 million, respectively.

Through our PPWC product, merchants can borrow a certain percentage of their annual payment volume processed by PayPal and are charged a fixed fee for the loan or advance based on the overall credit assessment of the merchant. Loans and advances are repaid through a fixed percentage of the merchant's future payment volume that PayPal processes. Through our PPBL product, we provide merchants access to short-term business financing for a fixed fee based on an evaluation of the applying business as well as the business owner. PPBL repayments are collected through periodic payments until the balance has been satisfied.

The interest or fee is fixed at the time the loan or advance is extended and is recognized as deferred revenue in accrued expenses and other current liabilities on our condensed consolidated balance sheets. The fixed interest or fee is amortized into revenues from other value added services based on the amount repaid over the repayment period. We estimate the repayment period for PPWC based on the merchant's payment processing history with PayPal. For PPWC, there is a general requirement that at least 10% of the original amount of the loan or advance plus the fixed fee must be repaid every 90 days. We calculate the repayment rate of the merchant's future payment volume so that repayment of the loan or advance and fixed fee is expected to generally occur within 9 to 12 months from the date of the loan or advance. On a monthly basis, we recalculate the repayment period based on the repayment activity on the receivable. As such, actual repayment periods are dependent on actual merchant payment processing volumes. For PPBL, we receive fixed periodic payments over the contractual term of the loan, which generally ranges from 3 to 12 months.

We actively monitor receivables with repayment periods greater than the original expected or contractual repayment period, as well as the credit quality of our merchant loans and advances that we extend or purchase, so that we can evaluate, quantify, and manage our credit risk exposure. To assess a merchant seeking a loan or advance, we use, among other indicators, risk models developed internally which utilize information obtained from multiple internal and external data sources to predict the likelihood of timely and satisfactory repayment by the merchant of the loan or advance amount and the related interest or fee. Primary drivers of the models include the merchant's annual payment volume, payment processing history with PayPal, prior repayment history with PayPal's credit products where available, information sourced from consumer and business credit bureau reports, and other information obtained during the application process. We use delinquency status and trends to assist in making (or, in the U.S., to assist the partner institution in making) ongoing credit decisions, to adjust our internal models, to plan our collection strategies, and in determining our allowance for these loans, advances, and interest and fees receivable.



## Merchant receivables delinquency and allowance

The following tables present the delinquency status and gross charge-offs of merchant loans, advances, and interest and fees receivable by year of origination. The amounts are based on the number of days past the expected or contractual repayment date for amounts outstanding. The "current" category represents balances that are within 29 days of the expected repayment date or contractual repayment date, as applicable.

September 30, 2024

			(In	millions, ex	cep	t percentages	)					
	2024	2023		2022		2021		2020	Prior	Total	Percent	
Merchant loans, advances, and interest and fees receivable:												
Current	\$ 1,130	\$ 66	\$	18	\$	1	\$	11	\$ 7	\$ 1,233	91.3%	
30 - 59 Days	32	17		5		1		_	_	55	4.1%	
60 - 89 Days	11	9		5		_		_	_	25	1.8%	
90 - 179 Days	11	15		5		_		1	_	32	2.4%	
180+ Days	_	4		2		_		_	_	6	0.4%	
Total	\$ 1,184	\$ 111	\$	35	\$	2	\$	12	\$ 7	\$ 1,351	100%	
Gross charge-offs for the nine months ended September 30, 2024	\$ 4	\$ 78	\$	37	\$	2	\$	5	\$ 1	\$ 127		

**December 31, 2023** 

		(In	millions, ex	cept	t percentages	)						
	2023		2022		2021		2020	2019	Total	Percent		
Merchant loans, advances, and interest and fees receivable:												
Current	\$ 925	\$	74	\$	3	\$	22	\$ 14	\$ 1,038	87.0%		
30 - 59 Days	37		16		2		2	1	58	4.9%		
60 - 89 Days	16		12		1		1	1	31	2.5%		
90 - 179 Days	27		28		1		1	1	58	4.9%		
180+ Days	2		4		1		_	1	8	0.7%		
Fotal	\$ 1,007	\$	134	\$	8	\$	26	\$ 18	\$ 1,193	100%		
Gross charge-offs for the year ended December 31, 2023	\$ 38	\$	228	\$	14	\$	16	\$ 4	\$ 300			

The following table summarizes the activity in the allowance for merchant loans, advances, and interest and fees receivable for the nine months ended September 30, 2024 and 2023:

		S	eptember 30, 2024			<b>September 30, 2023</b>				
	Merchar and Ad		Interest and Fees Receivable	Total Allowance	Merchant Loans and Advances	Interest and Fees Receivable	Total Allowance			
				(In mi	llions)					
Beginning balance	\$	148 \$	12 5	160	\$ 230	\$ 18	\$ 248			
Provisions		50	_	50	135	24	159			
Charge-offs		(120)	(7)	(127)	(204)	(24)	(228)			
Recoveries		21	<u> </u>	21	19	<u>`</u>	19			
Ending balance	\$	99 \$	5 5	5 104	\$ 180	\$ 18	\$ 198			

The provision for the nine months ended September 30, 2024 was primarily attributable to loan originations during the period partially offset by improvement in credit quality of the PPBL portfolio. In the third quarter of 2024, we updated our expected credit loss model for our PPWC portfolio to reflect its current risk characteristics. These changes did not have a material impact on our provision recorded in the period.

The decrease in charge-offs for the nine months ended September 30, 2024 compared to the same period of the prior year was due to the decrease in originations in the second half of 2023 and improvement in credit quality of the PPBL portfolio.

For merchant loans and advances, the determination of delinquency is based on the current expected or contractual repayment period of the loan or advance and fixed interest or fee payment as compared to the original expected or contractual repayment period. We charge off the receivables outstanding under our PPBL product when the repayments are 180 days past the contractual repayment date. We charge off the receivables outstanding under our PPWC product when the repayments are 180 days past our expectation of repayments and the merchant has not made a payment in the last 60 days, or when the repayments are 360 days past due regardless of whether the merchant has made a payment in the last 60 days. Accounts in bankruptcy are charged off within 60 days after receipt of notification of bankruptcy. The provision for credit losses on merchant loans and advances is recognized in transaction and credit losses on our condensed consolidated statements of income (loss), and the provision for interest and fees receivable is recognized as a reduction of deferred revenue in accrued expenses and other current liabilities on our condensed consolidated balance sheets. Charge-offs are recorded as a reduction to our allowance for loans and interest receivable and subsequent recoveries, if any, are recorded as an increase to the allowance for loans and interest receivable.

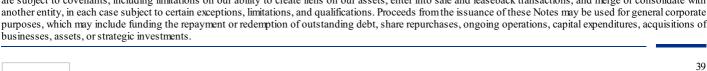
## NOTE 12—DEBT

## **FIXED RATE NOTES**

In May 2024, we issued fixed rate notes with varying maturity dates for an aggregate principal amount of \$1.3 billion. Interest on these notes is payable on June 1 and December 1 of each year, beginning on December 1, 2024.

In June 2023, May 2022, May 2020, and September 2019, we issued fixed rate notes with varying maturity dates for an aggregate principal amount of ¥90 billion (approximately \$633 million as of September 30, 2024), \$3.0 billion, \$4.0 billion and \$5.0 billion, respectively.

The notes issued from the May 2024, June 2023, May 2022, May 2020, and September 2019 debt issuances are senior unsecured obligations and are collectively referred to as the "Notes." We may redeem the Notes in whole, at any time, or in part (except for the June 2023 notes), from time to time, prior to maturity, at their redemption prices. Upon the occurrence of both a change of control of the Company and a downgrade of the Notes below an investment grade rating, we will be required to offer to repurchase each series of Notes at a price equal to 101% of the then outstanding principal amounts, plus accrued and unpaid interest. The Notes are subject to covenants, including limitations on our ability to create liens on our assets, enter into sale and leaseback transactions, and merge or consolidate with another entity, in each case subject to certain exceptions, limitations, and qualifications. Proceeds from the issuance of these Notes may be used for general corporate purposes, which may include funding the repayment or redemption of outstanding debt, share repurchases, ongoing operations, capital expenditures, acquisitions of



As of September 30, 2024 and December 31, 2023, we had an outstanding aggregate principal amount of \$11.9 billion and \$10.6 billion, respectively, related to the Notes. The following table summarizes the Notes outstanding:

	Maturities	Effective Interest Rate	Sept	tember 30, 2024		December 31, 2023	
			_	(in mil	llions)		
September 2019 debt issuance:							
Fixed-rate 2.400% notes	10/1/2024	2.52%	\$	1,250	\$	1,250	
Fixed-rate 2.650% notes	10/1/2026	2.78%		1,250		1,250	
Fixed-rate 2.850% notes	10/1/2029	2.96%		1,500		1,500	
May 2020 debt issuance:							
Fixed-rate 1.650% notes	6/1/2025	1.78%		1,000		1,000	
Fixed-rate 2.300% notes	6/1/2030	2.39%		1,000		1,000	
Fixed-rate 3.250% notes	6/1/2050	3.33%		1,000		1,000	
May 2022 debt issuance:							
Fixed-rate 3.900% notes	6/1/2027	4.06%		500		500	
Fixed-rate 4.400% notes	6/1/2032	4.53%		1,000		1,000	
Fixed-rate 5.050% notes	6/1/2052	5.14%		1,000		1,000	
Fixed-rate 5.250% notes	6/1/2062	5.34%		500		500	
June 2023 debt issuance <sup>(1)</sup> :							
¥30 billion fixed-rate 0.813% notes	6/9/2025	0.89%		211		213	
¥23 billion fixed-rate 0.972% notes	6/9/2026	1.06%		162		163	
¥37 billion fixed-rate 1.240% notes	6/9/2028	1.31%		260		262	
May 2024 debt issuance:							
Fixed-rate 5.150% notes	6/1/2034	5.35%		850		_	
Fixed-rate 5.500% notes	6/1/2054	5.66%		400		_	
Total term debt			\$	11,883	\$	10,638	
Unamortized premium (discount) and issuance costs, net				(80)		(68)	
Less: current portion of term debt <sup>(2)</sup>				(2,460)		(1,249)	
Total carrying amount of term debt			\$	9,343	\$	9,321	

The effective interest rates for the Notes include interest on the Notes, amortization of debt issuance costs, and amortization of the debt discount. The interest expense recorded for the Notes, including amortization of the debt discount and debt issuance costs, was \$100 million and \$274 million for the three and nine months ended September 30, 2024, respectively. The interest expense recorded for the Notes, including amortization of the debt discount and debt issuance costs, was \$84 million and \$250 million for the three and nine months ended September 30, 2023, respectively.

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<sup>(1)</sup> Principal amounts represent the U.S. dollar equivalent as of September 30, 2024 and December 31, 2023, respectively.
(2) The current portion of term debt is included within "accrued expenses and other current liabilities" on our condensed consolidated balance sheets.

## **CREDIT FACILITIES**

## Paidy credit agreement

In February 2022, we entered into a credit agreement (the "Paidy Credit Agreement") with Paidy as co-borrower, which provided for an unsecured revolving credit facility of ¥60.0 billion, which was modified in September 2022 to increase the borrowing capacity by ¥30.0 billion for a total borrowing capacity of ¥90.0 billion (approximately \$633 million as of September 30, 2024). Borrowings under the Paidy Credit Agreement are for use by Paidy for working capital, capital expenditures, and other permitted purposes. Loans under the Paidy Credit Agreement bear interest at the Tokyo Interbank Offered Rate plus a margin (based on our public debt rating) ranging from 0.40% to 0.60%. The Paidy Credit Agreement will terminate and all amounts owed thereunder will be due and payable in February 2027, unless the commitments are terminated earlier. The Paidy Credit Agreement contains customary representations, warranties, affirmative and negative covenants, including a financial covenant, events of default, and indemnification provisions in favor of the lenders. The negative covenants include restrictions regarding the incurrence of liens and subsidiary indebtedness, in each case subject to certain exceptions. The financial covenant requires us to meet a quarterly financial test with respect to a maximum consolidated leverage ratio.

As of September 30, 2024 and December 31, 2023, ¥90.0 billion (approximately \$633 million) and ¥50.0 billion (approximately \$355 million) was drawn down under the Paidy Credit Agreement, respectively, which was recorded in long-term debt on our condensed consolidated balance sheets. At September 30, 2024, no borrowing capacity was available for the purposes permitted by the Paidy Credit Agreement. During the three and nine months ended September 30, 2024 and 2023, the total interest expense and fees we recorded related to the Paidy Credit Agreement were de minimis.

## Other available facilities

As of September 30, 2024 and December 31, 2023, we had short-term borrowings of nil and \$359 million, respectively, due to bank overdrafts, which were recorded in accrued expenses and other liabilities on our condensed consolidated balance sheets. The weighted average interest rate on the borrowing was 7.92% as of December 31, 2023. We repaid \$400 million of borrowings due to bank overdrafts during the nine months ended September 30, 2024. The total interest expense and fees we recorded related to the borrowings were de minimis.

## **FUTURE PRINCIPAL PAYMENTS**

As of September 30, 2024, the future principal payments associated with our term debt were as follows (in millions):

Remaining 2024	\$ 1,250
2025	1,211
2026	1,412
2027	500
2028	260
Thereafter	 7,250
Total	\$ 11,883

2025	1,211
2026	1,412
2027	500
2028	260
Thereafter	 7,250
Total	\$ 11,883
Other than as provided above, there were no significant changes to the information disclosed in our 2023 Form 10-K.	
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## NOTE 13—COMMITMENTS AND CONTINGENCIES

## LITIGATION AND REGULATORY MATTERS

#### **Overview**

We are involved in legal and regulatory proceedings on an ongoing basis. Certain of these proceedings are in early stages and may seek an indeterminate amount of damages or penalties or may require us to change or adopt certain business practices. If we believe that a loss arising from such matters is probable and can be reasonably estimated, we accrue the estimated liability in our financial statements at that time. If only a range of estimated losses can be determined, we accrue an amount within the range that, in our judgment, reflects the most likely outcome; if none of the estimates within that range is a better estimate than any other amount, we accrue the low end of the range. For those proceedings in which an unfavorable outcome is reasonably possible but not probable, we have disclosed an estimate of the reasonably possible loss or range of losses arising directly from the proceeding (i.e., monetary damages or amounts paid in judgment or settlement) are not material. If we cannot estimate the probable or reasonably possible loss or range of losses arising from a legal proceeding, we have disclosed that fact. In assessing the materiality of a legal proceeding, we evaluate, among other factors, the amount of monetary damages claimed, as well as the potential impact of non-monetary remedies sought by plaintiffs (e.g., injunctive relief) that may require us to change our business practices in a manner that could have a material adverse impact on our business. With respect to the matters disclosed in this Note 13, we are unable to estimate the possible loss or range of losses that could potentially result from the application of such non-monetary remedies.

Amounts accrued for legal and regulatory proceedings for which we believe a loss is probable and reasonably estimable were not material as of September 30, 2024. Except as otherwise noted for the proceedings described in this Note 13, we have concluded, based on currently available information, that reasonably possible losses arising directly from the proceedings (i.e., monetary damages or amounts paid in judgment or settlement) in excess of our recorded accruals are also not material. Determining legal reserves or possible losses from such matters involves judgment and may not reflect the full range of uncertainties and unpredictable outcomes. We may be exposed to losses in excess of the amount recorded, and such amounts could be material. If any of our estimates and assumptions change or prove to have been incorrect, it could have a material adverse effect on our business, financial position, results of operations, or cash flows.

## Regulatory proceedings

PayPal Australia Pty Limited ("PPAU") self-reported a potential violation to the Australian Transaction Reports and Analysis Centre ("AUSTRAC") on May 22, 2019. This self-reported matter relates to PPAU incorrectly filing required international funds transfer instructions over a period of time under the Anti-Money Laundering and Counter-Terrorism Financing Act 2006 ("AML/CTF Act"). On September 23, 2019, PPAU received a notice from AUSTRAC requiring that PPAU appoint an external auditor (a partner of a firm which is not our independent auditor) to review certain aspects of PPAU's compliance with its obligations under the AML/CTF Act. The external auditor was appointed on November 1, 2019.

AUSTRAC had notified PPAU that its enforcement team was investigating the matters reported upon by the external auditor in its August 31, 2020 final report. As a resolution of this investigation, on March 17, 2023, AUSTRAC's Chief Executive Officer accepted an enforceable undertaking from PPAU in relation to the self-reported issues.

The enforceable undertaking does not include a monetary penalty. The entry into and compliance with the enforceable undertaking will not require a change to our business practices in a manner that could result in a material loss, require significant management time, result in the diversion of significant operational resources, or otherwise adversely affect our business.

PPAU is required to deliver an Assurance Action Plan ("AAP") under the enforceable undertaking to demonstrate that the governance and oversight arrangements following the remedial work completed by PPAU are sustainable and appropriate. The enforceable undertaking requires PPAU to appoint an external auditor. The external auditor was appointed on June 22, 2023 to assess and report on the appropriateness, sustainability and efficacy of the actions to be taken under the AAP. PPAU provided the external auditor's final report to AUSTRAC on April 16, 2024. The successful completion of the enforceable undertaking is subject to AUSTRAC's ultimate review and decision based on the external auditor's final report. We cannot predict the outcome of AUSTRAC's decision.

Any failure to comply with the enforceable undertaking could result in penalties or require us to change our business practices.

In February 2022, we received a Civil Investigative Demand ("CID") from the Federal Trade Commission ("FTC") related to PayPal's practices relating to commercial customers that submit charges on behalf of other merchants or sellers, and related activities. The CID requests the production of documents and answers to written questions. We are cooperating with the FTC in connection with this CID.

In January 2023, we received notice of an administrative proceeding and a related request for information from the German Federal Cartel Office ("FCO") related to terms in PayPal (Europe) S.à.r.l. et Cie, S.C.A.'s contractual terms with merchants in Germany prohibiting surcharging and requiring parity presentation of PayPal relative to other payment methods. We are cooperating with the FCO in connection with this proceeding.

We have received CIDs from the Consumer Financial Protection Bureau ("CFPB") related to investigation and error-resolution obligations under Regulation E, the presentment of transactions to linked bank accounts, and related matters. The CIDs request the production of documents and answers to written questions. We are cooperating with the CFPB in connection with these CIDs.

On November 1, 2023, we received a subpoena from the U.S. SEC Division of Enforcement relating to PayPal USD stablecoin. The subpoena requests the production of documents. We are cooperating with the SEC in connection with this request.

In August 2024, we received a CID from the CFPB related to PayPal Credit. The CID also relates to backup payment options in a digital wallet to pay for goods or services. The CID requests the production of documents and answers to written questions. We are cooperating with the CFPB in connection with this CID.

## Legal proceedings

On October 4, 2022, a putative securities class action captioned *Defined Benefit Plan of the Mid-Jersey Trucking Industry and Teamsters Local 701 Pension and Annuity Fund v. PayPal Holdings, Inc., et al.*, Case No. 22-cv-5864, was filed in the U.S. District Court for the District of New Jersey. On January 11, 2023, the Court appointed Caisse de dépôt et placement du Québec as lead plaintiff and renamed the action *In re PayPal Holdings, Inc. Securities Litigation* ("PPH Securities Action"). On March 13, 2023, the lead plaintiff filed an amended and consolidated complaint. The PPH Securities Action asserts claims relating to our public statements with respect to net new active accounts ("NNA") results and guidance, and the detection of illegitimately created accounts. The PPH Securities Action purports to be brought on behalf of purchasers of the Company's stock between February 3, 2021 and February 1, 2022 (the "Class Period"), and asserts claims for alleged violations of Section 10(b) of the Exchange Act against the Company, as well as its former Chief Executive Officer, former Chief Strategy, Growth and Data Officer, and former Chief Financial Officer (collectively, the "Individual Defendants," and together with the Company, "Defendants"), and for alleged violations of Sections 20(a) and 20A of the Exchange Act against the Individual Defendants. The complaint alleges that certain public statements made by Defendants during the Class Period were rendered materially false and misleading (which, allegedly, caused the Company's stock to trade at artificially inflated prices) by the Defendants' failure to disclose that, among other things, the Company's incentive campaigns were susceptible to fraud and led to the creation of illegitimate accounts, which allegedly affected the Company's NNA results and guidance. The PPH Securities Action seeks unspecified compensatory damages on behalf of the putative class members. Defendants have filed a motion to dismiss the PPH Securities Action, which is fully briefed and pen

On November 2, 2022, a putative shareholder derivative action captioned *Shah v. Daniel Schulman, et al.*, Case No. 22-cv-1445, was filed in the U.S. District Court for the District of Delaware (the "Shah Action"), purportedly on behalf of the Company. On April 4, 2023, a putative shareholder derivative action captioned *Nelson v. Daniel Schulman, et. al.*, Case No. 23-cv-01913, was filed in the U.S. District Court for the District of New Jersey (the "Nelson Action") purportedly on behalf of the Company. The Shah and Nelson Actions are based on the same alleged facts and circumstances as the PPH Securities Action, and name certain of our officers, including our former Chief Executive Officer and former Chief Financial Officer, and members of our Board of Directors, as defendants. The Shah and Nelson Actions allege claims for breach of fiduciary duty, aiding and abetting breach of fiduciary duty, unjust enrichment, waste of corporate assets, gross mismanagement and violations of the Exchange Act, and seek to recover damages on behalf of the Company. The Shah and Nelson Actions have been stayed pending further developments in the PPH Securities Action.

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On December 20, 2022, a civil lawsuit captioned *State of Hawai'i*, by its Office of Consumer Protection, v. PayPal, Inc., and PayPal Holdings, Inc., Case No. 1CCV-22-0001610, was filed in the Circuit Court of the First Circuit of the State of Hawai'i (the "Hawai'i Action"). The Hawai'i Action asserts claims for unfair and deceptive acts and practices under Hawai'i Revised Statutes Sections 480-2(a) and 481A-3(a). Plaintiff seeks injunctive relief as well as unspecified penalties and other monetary relief. On July 14, 2023, the court denied Defendants' motion to dismiss the complaint. Trial is scheduled to begin in October 2025.

#### General matters

Other third parties have from time to time claimed, and others may claim in the future, that we have infringed their intellectual property rights. We are subject to patent disputes and expect that we will increasingly be subject to additional patent infringement claims involving various aspects of our business as our products and services continue to expand in scope and complexity. Such claims may be brought directly or indirectly against our companies and/or against our customers (who may be entitled to contractual indemnification under their contracts with us), and we are subject to increased exposure to such claims as a result of our acquisitions, particularly in cases where we are introducing new products or services in connection with such acquisitions. We have in the past been forced to litigate such claims, and we believe that additional lawsuits alleging such claims will be filed against us. Intellectual property claims, whether meritorious or not, are time-consuming and costly to defend and resolve, could require expensive changes in our methods of doing business, or could require us to enter into costly royalty or licensing agreements on unfavorable terms or make substantial payments to settle claims or to satisfy damages awarded by courts.

From time to time, we are involved in other disputes or regulatory inquiries that arise in the ordinary course of business, including suits by our consumers (individually or as class actions), merchants or regulators alleging, among other things, improper disclosure of our prices, rules, or policies, that our practices, prices, rules, policies, or user, product, business or merchant agreements violate applicable law, or that we have acted unfairly or not acted in conformity with such prices, rules, policies, or agreements. In addition to these types of disputes and regulatory inquiries, our operations are also subject to regulatory and legal review and challenges that may reflect the increasing global regulatory focus to which the payments industry is subject and, when taken as a whole with other regulatory and legislative action, such actions could result in the imposition of costly new compliance burdens on our business and customers and may lead to increased costs and decreased transaction volume and revenue. Further, the number and significance of these disputes and inquiries are increasing as our business has grown and expanded in scale and scope, including the number of active accounts and payments transactions on our platform, the range and increasing complexity of the products and services that we offer, and our geographical operations. Any claims or regulatory actions against us, whether meritorious or not, could be time consuming, result in costly litigation, settlement payments, damage awards (including statutory damages for certain causes of action in certain jurisdictions), fines, penalties, injunctive relief, or increased costs of doing business through adverse judgment or settlement, require us to change our business practices in expensive ways, require significant amounts of management time, result in the diversion of significant operational resources, or otherwise harm our business.

## INDEMNIFICATION PROVISIONS

Our agreements with eBay governing our separation from eBay provide for specific indemnity and liability obligations for both eBay and us. Disputes between eBay and us have arisen and others may arise in the future, and an adverse outcome in such matters could materially and adversely impact our business, results of operations, and financial condition. In addition, the indemnity rights we have against eBay under the agreements may not be sufficient to protect us, and our indemnity obligations to eBay may be significant.

In the ordinary course of business, we include indemnification provisions in certain of our agreements with parties with whom we have commercial relationships. Under these contracts, we generally indemnify, hold harmless, and agree to reimburse the indemnified party for losses suffered or incurred by the indemnified party in connection with claims by any third party with respect to our domain names, trademarks, logos, and other branding elements to the extent that such marks are related to the subject agreement. We have provided an indemnity for other types of third-party claims, which may include indemnities related to intellectual property rights, confidentiality, willful misconduct, data privacy obligations, and certain breach of contract claims, among others. We have also provided an indemnity to our payments processors in the even of card association fines against the processor arising out of conduct by us or our customers. It is not possible to determine the maximum potential loss under these indemnification provisions due to our limited history of prior indemnification claims and the unique facts and circumstances involved in each particular situation

involved in eac	ch particular situation.			

PayPal has participated in the U.S. Government's Paycheck Protection Program administered by the U.S. Small Business Administration. Loans made under this program were funded by an independent chartered financial institution that we partnered with. We received a fee for providing services in connection with these loans and retained operational and audit risk related to those activities. We have agreed, under certain circumstances, to indemnify the chartered financial institution and its assignee of a portion of these loans in connection with the services provided for loans made under this program.

As part of the agreement to sell a portion of our consumer installment receivables portfolio, in certain circumstances such as breaches in loan warranties, we may be required to indemnify the global investment firm that purchased the loans or repurchase the loans. The estimate of the maximum potential amount of future payments we may be required to make is equal to the current outstanding balances of the loans sold; however, the maximum potential amount of the indemnification is not, in our view, representative of the expected future exposure. As of September 30, 2024, the outstanding balances of the loans sold was \$2.7 billion. The terms of the indemnification align to the maturities of the loans sold.

To date, no significant costs have been incurred, either individually or collectively, in connection with our indemnification provisions.

#### OFF-BALANCE SHEET ARRANGEMENTS

As of September 30, 2024 and December 31, 2023, we had no off-balance sheet arrangements that have, or are reasonably likely to have, a current or future material effect on our consolidated financial condition, results of operations, liquidity, capital expenditures, or capital resources.

## **PROTECTION PROGRAMS**

We provide merchants and consumers with protection programs for certain transactions completed on our payments platform. These programs are intended to protect both merchants and consumers from loss primarily due to fraud and counterparty performance. Our Purchase Protection Program provides protection to consumers for qualifying purchases by reimbursing the consumer for the full amount of the purchase if a purchased item does not arrive or does not match the seller's description. Our Seller Protection Programs provide protection to merchants against claims that a transaction was not authorized by the buyer or claims that an item was not received by covering the seller for the full amount of the payment on eligible sales. These protection programs are considered assurance-type warranties under applicable accounting standards for which we estimate and record associated costs in transaction and credit losses during the period the payment transaction is completed.

At September 30, 2024 and December 31, 2023, the allowance for transaction losses was \$89 million and \$64 million, respectively. The allowance for negative customer balances was \$217 million and \$218 million at September 30, 2024 and December 31, 2023, respectively. The following table shows changes in the allowance for transaction losses and negative customer balances related to our protection programs for the three and nine months ended September 30, 2024 and 2023:

	Three	Months End	ded Sept	ember 30,	Nine	Months End	led Se	ptember 30,		
	20	024		2023	2	024		2023		
				(in mi	illions)					
Beginning balance	\$	270	\$	346	\$	282	\$	278		
Provision		264		329		783		915		
Realized losses		(281)		(417)		(876)		(970)		
Recoveries		53		39		117		74		
Ending balance	\$	306	\$	297	\$	306	\$	297		

## NOTE 14—STOCK REPURCHASE PROGRAMS

During the nine months ended September 30, 2024, we repurchased approximately 77 million shares of our common stock for approximately \$4.8 billion at an average cost of \$62.29, excluding excise tax. These shares were purchased in the open market under our stock repurchase program authorized in June 2022. As of September 30, 2024, a total of approximately \$6.1 billion remained available for future repurchases of our common stock under our June 2022 stock repurchase program.

The Inflation Reduction Act of 2022 imposed a nondeductible 1% excise tax on the net value of certain stock repurchases made after December 31, 2022. Beginning in the first quarter of 2023, we have reflected the applicable excise tax in treasury stock on our condensed consolidated balance sheets. During the nine months ended September 30, 2024, we recorded \$40 million in excise tax within treasury stock on our condensed consolidated balance sheets. The payable associated with the excise tax is a non-cash financing activity which is not reflected on the condensed consolidated statement of cash flows until settled.

## NOTE 15—STOCK-BASED PLANS

In May 2024, our stockholders approved the authorization of an additional 20 million shares to the Amended and Restated PayPal Holdings, Inc. 2015 Equity Incentive Award Plan.

#### STOCK-BASED COMPENSATION EXPENSE

Stock-based compensation expense for our equity incentive plans are measured based on their estimated fair value at the time of grant and recognized over the award's vesting period.

The impact on our results of operations of recording stock-based compensation expense under our equity incentive plans for the three and nine months ended September 30, 2024 and 2023 was as follows:

	Three Months Ended September 30,					Nine Months Ended September 30,			
		2024		2023		2024		2023	
				(In mi	llions)			_	
Customer support and operations	\$	50	\$	79	\$	173	\$	227	
Sales and marketing		30		44		108		132	
Technology and development		111		156		366		453	
General and administrative		81		115		257		315	
Restructuring and other		28		_		88		_	
Total stock-based compensation expense	\$	300	\$	394	\$	992	\$	1,127	
Capitalized as part of internal use software and website development costs	\$	32	\$	14	\$	77	\$	38	

## NOTE 16—INCOME TAXES

Our effective tax rate for both the three and nine months ended September 30, 2024 was 23%. Our effective tax rate for the three and nine months ended September 30, 2023 was 18% and 21%, respectively. The difference between our effective tax rate and the U.S. federal statutory rate of 21% in the periods presented was primarily the result of foreign income taxed at different rates, tax expense related to stock-based compensation and other discrete tax adjustments.

Gross unrecognized tax benefits were approximately \$2.3 billion and \$2.2 billion as of September 30, 2024 and December 31, 2023, respectively. Due to various factors, including uncertainties of the judicial, administrative, and regulatory processes in certain jurisdictions, the timing of the resolution of these unrecognized tax benefits is highly uncertain. It is reasonably possible that within the next twelve months, we may receive additional tax adjustments by various tax authorities or possibly reach resolution of audits in one or more jurisdictions. These adjustments or settlements could result in changes to our unrecognized tax benefits related to positions on prior year tax filings. We also continue to accrue unrecognized tax benefits for certain recurring tax positions.

## NOTE 17—RESTRUCTURING AND OTHER

During the first quarter of 2024, management initiated a global workforce reduction intended to streamline operations, focus resources on core strategic priorities, and improve our cost structure. The associated restructuring charges during the three and nine months ended September 30, 2024 were \$36 million and \$294 million, respectively, and included employee severance and benefits costs and stock-based compensation expense, substantially all of which were accrued for as of September 30, 2024.

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The following table summarizes the restructuring reserve activity during the nine months ended September 30, 2024:

	Employee Severance and Costs	d Benefits
	(In millions)	
Accrued liability as of January 1, 2024	\$	_
Charges <sup>(1)</sup>		206
Payments		(182)
Accrued liability as of September 30, 2024 <sup>(2)</sup>	\$	24

<sup>(1)</sup> Excludes stock-based compensation expense of \$88 million.

During the first quarter of 2023, management initiated a global workforce reduction intended to focus resources on core strategic priorities, and improve our cost structure and operating efficiency. The associated restructuring charges during the three and nine months ended September 30, 2023 were \$3 million and \$120 million, respectively. We primarily incurred employee severance and benefits costs, which were substantially completed by the fourth quarter of 2023.

We continue to review our real estate and facility capacity requirements due to our new and evolving work models. We incurred asset impairment charges of nil in the three and nine months ended September 30, 2024 and \$18 million and \$61 million in the three and nine months ended September 30, 2023, respectively, due to exiting of certain leased properties, which resulted in a reduction of ROU lease assets and related leasehold improvements. Additionally, we recognized a gain of \$17 million due to the sale of an owned property and we also incurred a loss of \$12 million related to another owned property held for sale in the nine months ended September 30, 2023.

During the three and nine months ended September 30, 2024, approximately \$28 million and \$92 million, respectively, of losses were recorded in restructuring and other, which included net loss on sale of loans and interest receivable previously held for sale and fair value adjustments to measure loans and interest receivable, held for sale, at the lower of cost or fair value. During the three and nine months ended September 30, 2023, approximately \$15 million and \$49 million, respectively, of losses were recorded in restructuring and other, which included fair value adjustments to measure loans and interest receivable, held for sale, at the lower of cost or fair value.

<sup>(2)</sup> Accrued restructuring liability is included in "accrued expenses and other current liabilities" on our condensed consolidated balance sheets.

#### ITEM 2: MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

This Quarterly Report on Form 10-Q contains forward-looking statements within the meaning of Section 27A of the Securities Act of 1934, including statements that involve expectations, plans, or intentions (such as those relating to future business, future results of operations or financial condition, new or planned features or services, mergers or acquisitions, or management strategies). These forward-looking statements can be identified by words such as "may," "will," "would," "should," "could," "expect," "anticipate," "believe," "estimate," "intend," "continue," "strategy," "future," "opportunity," "plan," "project," "forecast," and other similar expressions. These forward-looking statements involve risks and uncertainties that could cause our actual results and financial condition to differ materially from those expressed or implied in our forward-looking statements. Such risks and uncertainties include, among others, those discussed in Part I, Item 1A, Risk Factors in our Annual Report on Form 10-K for the year ended December 31, 2023 (the "2023 Form 10-K"), as supplemented in the risk factors set forth below in Part II, Item 1A, Risk Factors, of this Form 10-Q as well as in our unaudited condensed consolidated financial statements, related notes, and the other information appearing in this report and our other filings with the Securities and Exchange Commission. We do not intend, and undertake no obligation except as required by law, to update any of our forward-looking statements after the date of this report to reflect actual results, new information, or future events or circumstances. Given these risks and uncertainties, readers are cautioned not to place undue reliance on such forward-looking statements. You should read the following "Management's Discussion and Analysis of Financial Condition and Results expressly stated or the context otherwise requires, references to "we," "our," "us," "the Company," and "PayPal" refer to PayPal Holdings, Inc. and its consolidated subsidiaries.

## BUSINESS ENVIRONMENT

## THE COMPANY

We are a leading technology platform that enables digital payments and personalizes commerce experiences on behalf of merchants and consumers worldwide. PayPal's mission is to revolutionize commerce globally by creating innovative experiences that are designed to make moving money, selling, and shopping simple, personalized, and secure.

### Regulatory environment

We operate globally and in a rapidly evolving regulatory environment characterized by a heightened focus by regulators globally on all aspects of the payments industry, including countering terrorist financing, anti-money laundering, privacy, cybersecurity, and consumer protection. The laws and regulations applicable to us, including those enacted prior to the advent of digital payments, continue to evolve through legislative and regulatory action and judicial interpretation. New or changing laws and regulations, including changes to their interpretation and implementation, as well as increased penalties and enforcement actions related to non-compliance, could have a material adverse impact on our business, results of operations, and financial condition. We monitor these areas closely and are focused on designing compliant solutions for our customers.

## Cybersecurity and information security

Cybersecurity and information security risks for global payments and technology companies like us have increased significantly in recent years. Although we have developed systems and processes designed to protect the data we manage, prevent data loss and other security incidents, and enable us to effectively respond to known and potential risks, and expect to continue to experience to bolster these protections, we have experienced and expect to continue to experience cybersecurity incidents and remain subject to these risks. There can be no assurance that our security measures will provide sufficient protection or security to prevent breaches or attacks. For additional information regarding our cybersecurity and information security risks, see Part I, Item 1A, Risk Factors in our 2023 Form 10-K, as supplemented and, to the extent inconsistent, superseded below (if applicable) in Part II, Item 1A, Risk Factors of this Form 10-Q.

## MACROECONOMIC ENVIRONMENT

The broader implications of the macroeconomic environment, including uncertainty around international conflicts such as the Russia and Ukraine conflict, supply chain shortages, a recession globally or in markets in which we operate, higher inflation rates, higher interest rates, and other related global economic conditions, remain unknown. A deterioration in macroeconomic conditions could continue to increase the risk of lower consumer spending, merchant and consumer bankruptcy, insolvency, business failure, higher credit losses, foreign currency exchange fluctuations, or other business interruption, which may adversely impact our business. If these conditions continue or worsen, they could adversely impact our future financial and operating results.

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#### OVERVIEW OF RESULTS OF OPERATIONS

The following table provides a summary of our condensed consolidated financial results for the three and nine months ended September 30, 2024 and 2023:

	Three Months Ended September 30,		Percent		N	Nine Months Ende	d Se	ptember 30,	), Percent			
		2024	2024 2023 1		Increase/(Decreas	e)	2024		2023		Increase/(Decrease)	
				(I	n millions, except p	ercei	ntag	es and per share	data	)		
Net revenues	\$	7,847	\$	7,418	6	%	\$	23,431	\$	21,745	8	%
Operating expenses		6,456		6,250	3	%		19,547		18,445	6	%
Operating income	\$	1,391	\$	1,168	19	%	\$	3,884	\$	3,300	18	%
Operating margin		18 %		16 %		**		17 %		15 %		**
Other income (expense), net	\$	(80)	\$	73	(210)	%	\$	35	\$	318	(89)	%
Income tax expense		301		221	36	%		893		774	15	%
Effective tax rate		23 %		18 %		**		23 %		21 %		**
Net income (loss)	\$	1,010	\$	1,020	(1)	%	\$	3,026	\$	2,844	6	%
Net income (loss) per diluted share	\$	0.99	\$	0.93	6	%	\$	2.89	\$	2.55	13	%
Net cash provided by operating activities	\$	1,614	\$	1,259	28	%	\$	5,056	\$	2,229	127	%

All amounts in tables are rounded to the nearest million, except as otherwise noted. As a result, certain amounts may not recalculate using the rounded amounts provided.

\*\* Not meaningful.

## THREE MONTHS ENDED SEPTEMBER 30, 2024 AND 2023

Net revenues increased \$429 million, or 6%, in the three months ended September 30, 2024 compared to the same period of the prior year driven primarily by growth in total payment volume ("TPV", as defined below under "Key Metrics") of 9%.

Total operating expenses increased \$206 million, or 3%, in the three months ended September 30, 2024 compared to the same period of the prior year due primarily to higher transaction expense partially offset by a reduction in transaction and credit losses.

Operating income increased \$223 million, or 19%, in the three months ended September 30, 2024 compared to the same period of the prior year due to net revenues growing more than operating expenses. Our operating margin was 18% and 16% in the three months ended September 30, 2024 and 2023, respectively, reflecting the positive impact of lower transaction and credit losses.

Net income decreased \$10 million, or 1%, in the three months ended September 30, 2024 compared to the same period of the prior year due to the previously discussed increase in operating income of \$223 million, partially offset by a decrease in other income (expense), net of \$153 million driven primarily by net losses on strategic investments in the current period compared to net gains in the prior period and an increase in income tax expense of \$80 million due primarily to higher income before taxes, changes in jurisdictional mix of income, and U.S. income taxed at different rates.

## NINE MONTHS ENDED SEPTEMBER 30, 2024 AND 2023

Net revenues increased \$1.7 billion, or 8%, in the nine months ended September 30, 2024 compared to the same period of the prior year driven primarily by growth in TPV of 11%.

Total operating expenses increased \$1.1 billion, or 6%, in the nine months ended September 30, 2024 compared to the same period of the prior year due primarily to an increase in transaction expense and, to a lesser extent, restructuring and other partially offset by a reduction in transaction and credit losses and customer support and operations expenses.

Operating income increased \$584 million, or 18%, in the nine months ended September 30, 2024 compared to the same period of the prior year due to net revenues growing more than operating expenses. Our operating margin was 17% and 15% in the nine months ended September 30, 2024 and 2023, respectively, reflecting the positive impact of operating efficiencies in our business and lower transaction and credit losses, partially offset by the negative impact of an increase in transaction expense.

Net income increased \$182 million, or 6%, in the nine months ended September 30, 2024 compared to the same period of the prior year due to the previously discussed increase in operating income of \$584 million partially offset by a decrease of \$283 million in other income (expense), net driven primarily by net losses on strategic investments in the current period compared to net gains in the prior period and an increase in income tax expense of \$119 million due primarily to higher income before taxes, changes in jurisdictional mix of income, and U.S. income taxed at different rates.

## IMPACT OF FOREIGN CURRENCY EXCHANGE RATES

We have significant international operations that are denominated in foreign currencies, primarily the British pound, Euro, Australian dollar, and Canadian dollar, subjecting us to foreign currency exchange risk which may adversely impact our financial results. The strengthening or weakening of the United States ("U.S.") dollar versus foreign currencies in which we conduct our international operations impacts the translation of our net revenues and expenses generated in these foreign currencies into the U.S. dollar. We generated approximately 42% of our net revenues from customers domiciled outside of the U.S. in both the three and nine months ended September 30, 2024 compared to 43% and 42% in the three and nine months ended September 30, 2023, respectively. Because we generate substantial net revenues internationally, we are subject to the risks of doing business outside of the U.S. See Part I, Item 1A, Risk Factors in our 2023 Form 10-K, as supplemented and, to the extent inconsistent, superseded (if applicable) below in Part II, Item 1A, Risk Factors of this Form 10-Q.

We calculate the year-over-year impact of foreign currency exchange movements on our business using prior period foreign currency exchange rates applied to current period transactional currency amounts. While changes in foreign currency exchange rates affect our reported results, we have a foreign currency exchange exposure management program in which we use foreign currency exchange contracts, designated as cash flow hedges, intended to reduce the impact on earnings from foreign currency exchange rate movements. Gains and losses from these foreign currency exchange contracts are recognized as a component of transaction revenues or operating expenses (as applicable) in the same period the forecasted transactions impact earnings.

In the three and nine months ended September 30, 2024, year-over-year foreign currency exchange rate movements relative to the U.S. dollar had the following impact on our reported results:

	Three Mon Septembe		Nine Months Ended September 30, 2024
	·	(In mill	ions)
Favorable impact to net revenues (exclusive of hedging impact)	\$	12 5	\$ 11
Hedging impact		(12)	10
Favorable impact to net revenues			21
(Unfavorable) favorable impact to operating expense		(10)	2
Net (unfavorable) favorable impact to operating income	\$	(10)	\$ 23

While we enter into foreign currency exchange contracts to help reduce the impact on earnings from foreign currency exchange rate movements, it is impossible to predict or eliminate the total effects of this exposure.

We also use foreign currency exchange contracts, designated as net investment hedges, to reduce the foreign currency exchange risk related to our investment in certain foreign subsidiaries. Gains and losses associated with these instruments will remain in accumulated other comprehensive income (loss) until the underlying foreign subsidiaries are sold or substantially liquidated.

Given that we also have foreign currency exchange risk on our assets and liabilities denominated in currencies other than the functional currency of our subsidiaries, we have an additional foreign currency exchange exposure management program in which we use foreign currency exchange contracts to help offset the impact of foreign currency exchange rate movements on our assets and liabilities. The foreign currency exchange gains and losses on our assets and liabilities are recorded in other income (expense), net, and are offset by the gains and losses on the foreign currency exchange contracts. These foreign currency exchange contracts reduce, but do not entirely eliminate, the impact of foreign currency exchange rate movements on our assets and liabilities.

Additionally, in connection with transactions occurring in multiple currencies on our payments platform, we generally set our foreign currency exchange rates daily and may face financial exposure if we incorrectly set our foreign currency exchange rates or as a result of fluctuations in foreign currency exchange rates between the times that we set our foreign currency exchange rates and when transactions occur. While we have processes in place to mitigate these risks, it is impossible to eliminate the total effects of any possible exposure associated with setting rates on our platform.



#### KEY METRICS AND FINANCIAL RESULTS

#### **KEYMETRICS**

TPV, number of payment transactions, active accounts, and number of payment transactions per active account are key non-financial performance metrics ("key metrics") that management uses to measure the scale of our platform and the relevance of our products and services to our customers, and are defined as follows:

- TPV is the value of payments, net of payment reversals, successfully completed on our payments platform or enabled by PayPal via a partner payment solution, not including gateway-exclusive transactions.
- Number of payment transactions is the total number of payments, net of payment reversals, successfully completed on our payments platform or enabled by PayPal via a partner payment solution, not including gateway-exclusive transactions.
- An active account is an account registered directly with PayPal or a platform access partner that has completed a transaction on our platform, not including gateway-exclusive transactions, within the past 12 months. A platform access partner is a third party whose customers are provided access to PayPal's platform or services through such third party's login credentials, including individuals and entities that utilize Hyperwallet's payout capabilities. A user may register on our platform to access different products and may register more than one account to access a product. Accordingly, a user may have more than one active account. The number of active accounts provides management with additional perspective on the overall scale of our platform, but may not have a direct relationship to our operating results.
- Number of payment transactions per active account reflects the total number of payment transactions within the previous 12-month period, divided by
  active accounts at the end of the period. The number of payment transactions per active account provides management with insight into the average number
  of times an account engages in payments activity on our payments platform in a given period. The number of times a consumer account or a merchant
  account transacts on our platform may vary significantly from the average number of payment transactions per active account.

As our transaction revenue is typically correlated with TPV growth and the number of payment transactions completed on our payments platform, management uses these metrics to gain insights into the scale and strength of our payments platform, the engagement level of our customers, and underlying activity and trends which may be indicators of current and future performance. We present these key metrics to enhance investors' evaluation of the performance of our business and operating results.

Our key metrics are calculated using internal company data based on the activity we measure on our payments platform and compiled from multiple systems, including systems that are internally developed or acquired through business combinations. While the measurement of our key metrics is based on what we believe to be reasonable methodologies and estimates, there are inherent challenges and limitations in measuring our key metrics globally at our scale. The methodologies used to calculate our key metrics require significant judgment.

We regularly review our processes for calculating these key metrics, and from time to time we may make adjustments to improve the accuracy or relevance of our metrics. For example, we continuously apply models, processes, and practices designed to detect and prevent fraudulent account creation on our platforms, and work to improve and enhance those capabilities. When we detect a significant volume of illegitimate activity, we generally remove the activity identified from our key metrics. Although such adjustments may impact key metrics reported in prior periods, we generally do not update previously reported key metrics to reflect these subsequent adjustments unless the retrospective impact of process improvements or enhancements is determined by management to be material.



## **NET REVENUES**

Our revenues are classified into the following two categories:

- Transaction revenues: Net transaction fees charged to merchants and consumers on a transaction basis based on the TPV completed on our payments platform. Growth in TPV is directly impacted by the number of payment transactions that we enable on our payments platform. We generate additional revenue from merchants and consumers: on transactions where we perform currency conversion, when we enable cross-border transactions (i.e., transactions where the merchant and consumer are in different countries), to facilitate the instant transfer of funds for our customers from their PayPal or Venmo account to their bank account or debit card, to facilitate the purchase and sale of cryptocurrencies, as contractual compensation from sellers that violate our contractual terms (for example, through fraud or counterfeiting), and other miscellaneous fees.
- Revenues from other value added services: Net revenues derived primarily from revenue earned through partnerships, referral fees, subscription fees, gateway fees, and other services we provide to our merchants and consumers. We also earn revenues from interest and fees earned on our portfolio of loans receivable and interest earned on certain assets underlying customer balances.

receivable and in	iterest earned on certain assets underlying customer bala	ances.	
Net revenue analysis			
The components of our ne	et revenues for the three and nine months ended Septem		1
	5468	5469	
Transaction revenues			
the prior year driven prim core PayPal and Venmo p	narily by growth in TPV and the number of payment trans	three and nine months ended September 30, 2024 compa sactions from our Braintree products and services and, he months ended September 30, 2024 were also impacted	to a lesser extent, from our
As a result of ongoing n Braintree products and se		d transaction revenue growth in the fourth quarter of 20	024 and into 2025 from our
			52

*Reflects active accounts at the end of the applicable period.					
	Number of paymo	ent transactions			
6176	ТР	v 6184			
The following table provides a summary of related met	rics:				
	Three Months Ended September 30,	Percent Increase/(Decrease) -	Nine Months   September	30,	Percent Increase/(Decrease)
Number of payment transactions per active account	2024 2023 61.4 56.6	9 %	61.4	2023 56.6	9 %
Percent of cross-border TPV <sup>(1)</sup> (1) Cross-border TPV occurs primarily between two PayPal according to the payPal according t	12 % 12 %	**	12 %	12 %	**
					53

The graphs below present the respective key metrics (in millions) for the three and nine months ended September 30, 2024 and 2023: 6080

We had active accounts of 432 million and 428 million as of September 30, 2024 and 2023, respectively. Our total number of payment transactions was 6.6 billion and 6.3 billion for the three months ended September 30, 2024 and 2023, respectively, an increase of 6%. Our total number of payment transactions was 19.7 billion for the nine months ended September 30, 2024, compared to 18.2 billion in the nine months ended September 30, 2023, an increase of 8%. TPV was \$423 billion and \$388 billion for the three months ended September 30, 2024 and 2023, respectively, an increase of 9%. TPV was \$1.2 trillion for the nine months ended September 30, 2024 compared to \$1.1 trillion in the nine months ended September 30, 2023, an increase of 11%.

Transaction revenues growth was lower than the growth in TPV in the three and nine months ended September 30, 2024 compared to the same periods in the prior year due primarily to unfavorable changes in mix from core PayPal products and services and unfavorable impact from foreign exchange fees. For the nine months ended September 30, 2024, these unfavorable impacts to transaction revenues growth were partially offset by favorable impact from Braintree products and services.

## Revenues from other value added services

Revenues from other value added services increased \$16 million and \$6 million in the three and nine months ended September 30, 2024, respectively, compared to the same periods in the prior year due primarily to an increase in interest earned on certain assets underlying customer account balances resulting primarily from higher interest rates and higher customer balances, partially offset by a decline in the revenue share earned from an independent chartered financial institution. Revenues from other value added services for the nine months ended September 30, 2024 were also impacted by lower interest and fee revenue on our loans receivable portfolio driven by a decrease in receivables related to PayPal Business Loan ("PPBL") products.

## **OPERATING EXPENSES**

The following table summarizes our operating expenses and related metrics we use to assess the trends in each:

	Thre	Three Months Ended September 30,		Percent	>	Nine Months Ended September 30,				Percent Increase/(Decrease)		
		2024		2023	Increase/(Decrease)		2024		2023		mcrease/(Decrease)	
					(In millior	ıs, exc	cept po	ercentages)				
Transaction expense	\$	3,841	\$	3,603	7	%	\$	11,700	\$	10,427	12	%
Transaction and credit losses		352		446	(21)	%		1,008		1,286	(22)	%
Customer support and operations		427		474	(10)	%		1,317		1,454	(9)	%
Sales and marketing		508		442	15	%		1,375		1,343	2	%
Technology and development		746		739	1	%		2,206		2,203	_	%
General and administrative		519		507	2	%		1,553		1,505	3	%
Restructuring and other		63		39	62	%		388		227	71	%
Total operating expenses	\$	6,456	\$	6,250	3	%	\$	19,547	\$	18,445	6	%
Transaction expense rate <sup>(1)</sup>		0.91 %	,	0.93 %		**		0.94 %		0.93 %		**
Transaction and credit loss rate <sup>(2)</sup>		0.08 %	)	0.12 %		**		0.08 %		0.11 %		**

 $<sup>^{(1)}</sup>$ Transaction expense rate is calculated by dividing transaction expense by TPV.  $^{(2)}$ Transaction and credit loss rate is calculated by dividing transaction and credit losses by TPV.

<sup>\*\*</sup> Not meaningful.

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## Transaction expense

Transaction expense for the three a	and nine months ended September 30, 2024 and 2		
	8116	8117	
	\$238 million, or 7%, and \$1.3 billion, or 12%, in t		
same periods of the prior year due unfavorable changes in product m	primarily to the increase in TPV of 9% and 11% x.	6 for the three and nine months ended Septemb	per 30, 2024, respectively, as well as
	pense rate for the three months ended Septemb		
$\varepsilon$	ix, product mix, and certain third-party pricing in r unbranded card processing volume.	centives within our core PayPal products and se	ervices as well as favorable changes

The slight increase in the transaction expense rate for the nine months ended September 30, 2024 compared to the same period of the prior year was attributable to unfavorable changes in product mix with a higher proportion of TPV from unbranded card processing volume, which generally has higher expense rates than our other products and services, largely offset by favorable changes in regional mix, product mix, and certain third-party pricing incentives within our core PayPal

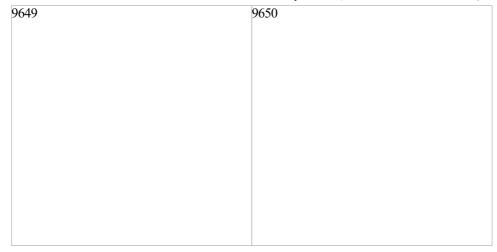
For both the three months ended September 30, 2024 and 2023, approximately 37% of TPV was generated outside of the U.S. For both the nine months ended September 30, 2024 and 2023, approximately 36% of TPV was generated outside of the U.S.

Our transaction expense rate is impacted by changes in product mix, merchant mix, regional mix, funding mix, and fees paid to payment processors and other financial institutions. The cost of funding a transaction with a credit or debit card is generally higher than the cost of funding a transaction from a bank or through internal sources such as a PayPal or Venmo account balance or our consumer credit products.

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#### Transaction and credit losses

The components of our transaction and credit losses for the three and nine months ended September 30, 2024 and 2023 were as follows (in millions):



Transaction and credit losses decreased by \$94 million, or 21%, and \$278 million, or 22%, in the three and nine months ended September 30, 2024, respectively, compared to the same periods of the prior year.

Transaction losses were \$264 million in the three months ended September 30, 2024 compared to \$329 million in the three months ended September 30, 2023, a decrease of \$65 million, or 20%. Transaction losses were \$783 million in the nine months ended September 30, 2024 compared to \$915 million in the nine months ended September 30, 2023, a decrease of \$132 million, or 14%. Transaction loss rate (transaction losses divided by TPV) was 0.06% for the three and nine months ended September 30, 2024, compared to 0.08% for the three and nine months ended September 30, 2023. The decrease in transaction losses and the associated transaction loss rate in the three and nine months ended September 30, 2024 compared to the same periods of the prior year was primarily due to higher recoveries and lower losses resulting from fewer fraud events in the current period.

Credit losses decreased by \$29 million and \$146 million in the three and nine months ended September 30, 2024 compared to the same periods of the prior year. The components of credit losses for the three and nine months ended September 30, 2024 and 2023 were as follows (in millions):

	Three Months Ended September 30,				Nine Months Ended September 30,			
	2024		2023		2024		2023(3)	
Net charge-offs <sup>(1)</sup>	\$ 81	\$	163	\$	295	\$	407	
Reserve (release) build <sup>(2)</sup>	7		(46)		(70)		(36)	
Credit losses	\$ 88	\$	117	\$	225	\$	371	

(1) Net charge-offs includes principal charge-offs partially offset by recoveries for consumer and merchant receivables.

(3) Includes the reversal of allowance associated with reclassification of certain loans to held for sale.

The provision in the three and nine months ended September 30, 2024 was attributable to loan originations during the period partially offset by improvement in credit quality of loans outstanding. The provision in the three and nine months ended September 30, 2023 was attributable to loan originations during the period and a deterioration in the credit quality of loans outstanding.

<sup>(2)</sup> Reserve (release) build represents change in allowance for principal receivables excluding foreign currency remeasurement.

#### Consumer loan portfolio

In June 2023, we entered into a multi-year agreement with a global investment firm to sell up to €40 billion of United Kingdom ("U.K.") and other European buy now, pay later loan receivables, consisting of eligible loans and interest receivables, including a forward-flow arrangement for the sale of future originations of eligible loans over a 24-month commitment period (collectively, "eligible consumer installment receivables"). As of September 30, 2024 and 2023, loans and interest receivable, held for sale was \$471 million and \$2.2 billion, respectively, representing the portion of our installment consumer receivables that we intend to sell.

The consumer loans and interest receivable balance as of September 30, 2024 and 2023 was \$5.1 billion and \$4.2 billion, respectively, net of participation interest sold, representing an increase of 21%. The increase was driven primarily by growth in our installment credit products in Japan and our revolving credit product in the U.K., partially offset by a decline in our installment credit products in Germany due to the forward flow arrangement with the global investment firm as well as a decrease in our interest-bearing installment credit product in the U.S.

The following table provides information regarding the credit quality of our consumer loans and interest receivable balance:

	Septem	September 30,	
	2024	2023	
Percent of consumer loans and interest receivable current	95.9 %	95.4 %	
Percent of consumer loans and interest receivable > 90 days outstanding(1)	1.7 %	2.0 %	
Net charge-off rate <sup>(2)</sup>	4.6 %	7.6 %	

(1) Represents percentage of balances which are 90 days past the billing date or contractual repayment date, as applicable.

The decline in net charge-off rate for consumer receivables at September 30, 2024 as compared to September 30, 2023 was due primarily to the improvement in credit quality of the U.S. interest-bearing installment products.

In response to declining performance, a number of risk mitigation strategies were implemented in the third quarter of 2023, which reduced originations for our U.S. interest-bearing installment product. In response to changing portfolio performance, we continue to evaluate and modify our acceptable risk parameters. Changes to such parameters in the second quarter of 2024, combined with enhanced risk monitoring, have resulted in an increase of U.S. interest-bearing installment loan originations back to historical levels.

#### Merchant loan portfolio

We offer access to merchant finance products for certain small and medium-sized businesses, which we refer to as our merchant finance offerings. Total merchant loans, advances, interest, and fees receivable outstanding, net of participation interest sold, as of September 30, 2024 and 2023 was \$1.4 billion, reflecting a slight decline of 4% attributable to slowed originations related to our PPBL product in the U.S. mostly offset by an increase in our PayPal Working Capital product portfolio across countries.

The following table provides information regarding the credit quality of our merchant loans, advances, and interest and fees receivable balance:

	Septem	September 30,	
	2024	2023	
Percent of merchant loans, advances, and interest and fees receivable current	91.3 %	86.7 %	
Percent of merchant loans, advances, and interest and fees receivable > 90 days outstanding(1)	2.8 %	6.6 %	
Net charge-off rate <sup>(2)</sup>	8.3 %	20.4 %	

(1) Represents percentage of balances which are 90 days past the original expected or contractual repayment period, as applicable.

The increase in the percent of current merchant receivables and decrease in percent of merchant receivables greater than 90 days outstanding and the net charge-off rate for merchant receivables at September 30, 2024 as compared to September 30, 2023 was due primarily to the improvement in the credit quality of the PPBL portfolio.

<sup>(2)</sup> Net charge-off rate is the annualized ratio of net credit losses during the three months ended September 30, 2024 and 2023, excluding fraud losses, on consumer loans as a percentage of the average daily amount of consumer loans and interest receivable balance during the same period.

<sup>(2)</sup> Net charge-off rate is the annualized ratio of net credit losses during the three months ended September 30, 2024 and 2023, excluding fraud losses, on merchant loans and advances as a percentage of the average daily amount of merchant loans, advances, and interest and fees receivable balance during the same period.

In response to declining performance, a number of risk mitigation strategies were implemented throughout 2023, which reduced originations for our PPBL product. In
response to changing portfolio performance, we continue to evaluate and modify our acceptable risk parameters. Changes to such parameters, combined with
enhanced risk monitoring, have resulted in an increase in PPBL originations in 2024.

For additional information, see "Note 11—Loans and Interest Receivable" in the notes to the condensed consolidated financial statements in Part I, Item 1 of this Form 10-Q.

15846

Customer support and operations expenses for the three and nine months ended September 30, 2024 and 2023 were as follows (in millions):

## Customer support and operations

higher revenue share to our partners.

15845

Customer support and operations expenses decreased by \$47 million, or 10%, and \$137 million, or 9%, in the three and nine months ended September 30, 2024 respectively, compared to the same periods of the prior year due primarily to a decline in employee-related costs associated with headcount reduction. The decline in customer support and operations expenses in the nine months ended September 30, 2024 was also impacted by a reduction in other costs incurred related to delivery of our products, including warehouses, shipping, and payment devices and a decrease in contractors and consulting costs, partially offset by an increase in card issuance costs and customer onboarding and compliance costs.						
Sales and marketing						
Sales and marketing expenses for th	te three and nine months ended September 30, 2	2024 and 2023 were as follows (in millions):				

Sales and marketing expenses increased by \$66 million, or 15%, and \$32 million, or 2%, in the three and nine months ended September 30, 2024, respectively, compared to the same periods of the prior year primarily attributable to higher spend on marketing and brand advertising, including the launch of our PayPal Everywhere advertising campaign, partially offset by a decline in employee-related costs. The increase in the nine months ended September 30, 2024 was also attributable to

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We expect sales and marketing expenses to increase in the fourth quarter of 2024 as we continue to invest in brand advertising and marketing campaigns.

## Technology and development

Technology and development expenses for the three and nine months ended September 30, 2024 and 2023 were as follows (in millions):

17287	17288

Technology and development expenses remained consistent in the three and nine months ended September 30, 2024, respectively, compared to the same periods of the prior year. The slight increase in technology and development expenses in the three months ended September 30, 2024 was primarily due to an increase in contractor and consultant costs offset by a decline in employee-related costs associated with headcount reduction. The slight increase in technology and development expenses in the nine months ended September 30, 2024 was driven by increases in cloud computing services utilized in delivering our products and services, amortization expense associated with internally developed software, and software maintenance costs offset by a decline in employee-related costs associated with headcount reduction.

## General and administrative

General and administrative expenses for the three and nine months ended September 30, 2024 and 2023 were as follows (in millions):



General and administrative expenses increased by \$12 million, or 2%, and \$48 million, or 3%, in the three and nine months ended September 30, 2024, respectively, compared to the same periods of the prior year due primarily to an increase in indirect tax expense and professional services expense. The increase in general and administrative expenses in the nine months ended September 30, 2024 was also attributable to a contingency reserve, partially offset by declines in facilities expense and depreciation expenses.

and depreciation expense.	
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#### Restructuring and other

Restructuring and other for the three and nine months ended September 30, 2024 and 2023 were as follows (in millions):

18474	18475	

Restructuring and other increased by \$24 million and \$161 million in the three and nine months ended September 30, 2024, respectively, compared to the same periods of the prior year.

During the first quarter of 2024, management initiated a global workforce reduction intended to streamline operations, focus resources on core strategic priorities, and improve our cost structure. The associated restructuring charges during the three and nine months ended September 30, 2024 were \$36 million and \$294 million, respectively, and included employee severance and benefits costs and stock-based compensation expense, substantially all of which were accrued for as of September 30, 2024. The estimated reduction in annualized employee-related costs associated with the impacted workforce is approximately \$575 million, including approximately \$155 million in stock-based compensation. We expect to reinvest a portion of the reduction in annual costs associated with the impacted workforce to drive business priorities.

For information on the associated restructuring liability, see "Note 17-Restructuring and Other" in the notes to the condensed consolidated financial statements in Part I, Item 1 of this Form 10-Q.

During the first quarter of 2023, management initiated a global workforce reduction intended to focus resources on core strategic priorities, and improve cost structure and operating efficiency. The associated restructuring charges during the three and nine months ended September 30, 2023 were \$3 million and \$120 million, respectively. We primarily incurred employee severance and benefits costs, which were substantially completed by the fourth quarter of 2023.

We continue to review our real estate and facility capacity requirements due to our new and evolving work models. We incurred asset impairment charges of nil in the three and nine months ended September 30, 2024 and \$18 million and \$61 million in the three and nine months ended September 30, 2023, respectively, due to exiting certain leased properties, which resulted in a reduction of right-of-use lease assets and related leasehold improvements. In the nine months ended September 30, 2023, we recognized a gain of \$17 million due to the sale of an owned property. We also incurred a loss of \$12 million upon designation of an owned property as held for sale in the nine months ended September 30, 2023.

During the three and nine months ended September 30, 2024, approximately \$28 million and \$92 million, respectively, of losses were recorded in restructuring and í

held for sale, at the lower of cost or fair value. During the three and nine months ended September 30, 2023, approximately \$15 million and \$49 million, respectors see were recorded in restructuring and other, which included fair value adjustments to measure loans and interest receivable, held for sale, at the lower of fair value.	ctively, o
Other income (expense), net	
Other income (expense), net decreased \$153 million and \$283 million in the three and nine months ended September 30, 2024, respectively, compared to periods of the prior year due primarily to net losses on strategic investments in the current period compared to net gains in the prior period, partially offset interest income resulting from an increase in cash balances and interest rates year-over-year.	
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#### Income tax expense

Our effective income tax rate was 23% and 18% for the three months ended September 30, 2024 and 2023, respectively, and 23% and 21% for the nine months ended September 30, 2024 and 2023, respectively. The increases in our effective income tax rate for the three and nine months ended September 30, 2024 compared to the same periods of the prior year were due primarily to changes in jurisdictional mix of income and U.S. income taxed at different rates.

## LIQUIDITY AND CAPITAL RESOURCES

We require liquidity and access to capital to fund our global operations, including our customer protection programs, credit products, capital expenditures, investments in our business, potential acquisitions and strategic investments, working capital, and other cash needs. We believe that our existing cash, cash equivalents, and investments, cash expected to be generated from operations, and our expected access to capital markets, together with potential external funding through third-party sources, will be sufficient to meet our cash requirements within the next 12 months and beyond.

## **SOURCES OF LIQUIDITY**

#### Cash, cash equivalents, and investments

The following table summarizes our cash, cash equivalents, and investments as of September 30, 2024 and December 31, 2023:

	 September 30, 2024	December 31, 2023
	(In millions)	
Cash, cash equivalents, and investments <sup>(1),(2)</sup>	\$ 14,493	\$ 15,493

(i) Excludes assets related to funds receivable and customer accounts of \$39.2 billion and \$38.9 billion at September 30, 2024 and December 31, 2023, respectively.

Cash, cash equivalents, and investments held by our foreign subsidiaries were \$6.9 billion and \$10.0 billion at September 30, 2024 and December 31, 2023, or 48% and 64% of our total cash, cash equivalents, and investments as of those respective dates. At December 31, 2023, all of our cash, cash equivalents, and investments held by foreign subsidiaries were subject to U.S. taxation under Subpart F, Global Intangible Low Taxed Income or the one-time transition tax under the Tax Cuts and Jobs Act of 2017. Subsequent repatriations to the U.S. will not be taxable from a U.S. federal tax perspective, but may be subject to state income or foreign withholding tax

A significant aspect of our global cash management activities involves meeting our customers' requirements to access their cash while simultaneously meeting our regulatory financial ratio commitments in various jurisdictions. Our global cash balances are required not only to provide operational liquidity to our businesses, but also to support our global regulatory requirements across our regulated subsidiaries. Accordingly, not all of our cash is available for general corporate purposes.

## Cash flows

The following table summarizes our condensed consolidated statements of cash flows:

	Nine Months	Nine Months Ended September 30,	
	2024	2024	
	(I	millio	ns)
Net cash provided by (used in):			
Operating activities	\$ 5,0	56 \$	2,229
Investing activities	3)	68)	1,286
Financing activities	(4,6	91)	(5,993)
Effect of exchange rates on cash, cash equivalents, and restricted cash		03	(95)
Net decrease in cash, cash equivalents, and restricted cash	\$ (4	00) \$	(2,573)

<sup>(2)</sup> Excludes total restricted cash of \$1 million and \$3 million at September 30, 2024 and December 31, 2023, respectively, and strategic investments of \$1.7 billion and \$1.8 billion at September 30, 2024 and December 31, 2023, respectively.

### Operating activities

The net cash provided by operating activities of \$5.1 billion in the nine months ended September 30, 2024 was due primarily to operating income of \$3.9 billion, as well as adjustments for non-cash expenses, including provision for transaction and credit losses of \$1.0 billion, stock-based compensation of \$947 million, and depreciation and amortization of \$783 million. Cash flows from operating activities was also impacted by proceeds from repayments and sales of loans receivable, originally classified as held for sale, of \$17.2 billion and net losses from our strategic investments of \$226 million. These inflows from operating activities were partially offset by originations of loans receivable, held for sale of \$17.2 billion, changes in other assets and liabilities of \$647 million, primarily related to actual cash transaction losses incurred during the period, and accretion of discounts on investments, net of amortization of premiums, of \$290 million.

The net cash provided by operating activities of \$2.2 billion in the nine months ended September 30, 2023 was due primarily to operating income of \$3.3 billion, as well as adjustments for non-cash expenses, including provision for transaction and credit losses of \$1.3 billion, stock-based compensation of \$1.1 billion, and depreciation and amortization of \$809 million. Cash flows from operating activities was also impacted by originations of loans receivable, held for sale of \$5.7 billion, changes in other assets and liabilities of \$865 million, primarily related to actual cash transaction losses incurred during the period, changes in deferred income taxes of \$439 million, accretion of discounts on investments, net of amortization of premiums, of \$265 million, and net gains from our strategic investments of \$205 million, partially offset by proceeds from repayments of loans receivable, originally classified as held for sale, of \$3.7 billion.

In the nine months ended September 30, 2024 and 2023, cash paid for income taxes, net was \$975 million and \$1.1 billion, respectively.

#### Investing activities

The net cash used in investing activities of \$868 million in the nine months ended September 30, 2024 was due primarily to purchases of investments of \$20.8 billion, purchases and originations of loans receivable of \$15.4 billion, purchases of property and equipment of \$480 million, and purchases of reverse repurchase agreements of \$299 million, partially offset by maturities and sales of investments of \$21.2 billion, proceeds from repayments and sales of loans receivable, originally classified as held for investment, of \$14.7 billion, and maturities of reverse repurchase agreements of \$226 million. From time to time, we enter into reverse repurchase agreements as a form of secured lending primarily to deploy excess cash.

The net cash provided by investing activities of \$1.3 billion in the nine months ended September 30, 2023 was due primarily to proceeds from repayments and sales of loans receivable, originally classified as held for investment, of \$21.3 billion and maturities and sales of investments of \$16.1 billion, partially offset by purchases and originations of loans receivable of \$19.8 billion, purchases of investments of \$15.0 billion, changes in funds receivable from customers of \$1.0 billion, and purchases of property and equipment of \$478 million.

## Financing activities

The net cash used in financing activities of \$4.7 billion in the nine months ended September 30, 2024 was due primarily to the repurchase of \$4.8 billion of our common stock under our stock repurchase program, changes in funds payable and amounts due to customers of \$771 million, repayments of borrowings from repurchase agreements of \$656 million, repayments of borrowings under financing arrangements of \$411 million, and tax withholdings related to net share settlement of equity awards of \$271 million. These cash outflows were partially offset by borrowings under financing arrangements of \$1.5 billion (including proceeds from the issuance of fixed rate debt in May 2024) and borrowings from repurchase agreements of \$656 million. From time to time, we enter into repurchase agreements as a form of secured borrowing primarily to address temporary liquidity needs.

The net cash used in financing activities of \$6.0 billion in the nine months ended September 30, 2023 was due primarily to the repurchase of \$4.4 billion of our common stock under our stock repurchase program, changes in funds payable and amounts due to customers of \$1.3 billion, repayments of borrowings under financing arrangements of \$942 million (including principal repayment of fixed rate debt that matured in June 2023 and repayment of borrowings under our Paidy credit agreement), and tax withholdings related to net share settlement of equity awards of \$225 million. These cash outflows were partially offset by borrowings under financing arrangements of \$829 million, including proceeds from the issuance of fixed rate debt in June 2023 and borrowings under our Paidy credit agreement.

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## Effect of exchange rate changes on cash, cash equivalents, and restricted cash

Foreign currency exchange rates for the nine months ended September 30, 2024 and 2023 had a positive impact of \$103 million and a negative impact of \$95 million, respectively, on cash, cash equivalents, and restricted cash. The positive impact on cash, cash equivalents, and restricted cash in the nine months ended September 30, 2024 was due primarily to the favorable impact of fluctuations in the exchange rate of the U.S. dollar to the British pound. The negative impact on cash, cash equivalents and restricted cash in the nine months ended September 30, 2023 was due primarily to the unfavorable impact of fluctuations in the exchange rate of the U.S. dollar to the Australian dollar, and to a lesser extent, the Chinese yuan and Japanese yen.

#### Available credit and debt

In May 2024, we issued fixed rate notes with varying maturity dates for an aggregate principal amount of \$1.3 billion. Proceeds from the issuance of these Notes may be used for general corporate purposes, which may include funding the repayment or redemption of outstanding debt, share repurchases, ongoing operations, capital expenditures, and acquisitions of businesses, assets, or strategic investments. As of September 30, 2024, we had an aggregate principal amount of \$11.9 billion in fixed rate debt outstanding with varying maturity dates.

In February 2022, we entered into a credit agreement (the "Paidy Credit Agreement") with Paidy as co-borrower, which provided for an unsecured revolving credit facility of \(\frac{4}{60.0}\) billion, which was modified in September 2022 to increase the borrowing capacity by \(\frac{4}{30.0}\) billion for a total borrowing capacity of \(\frac{4}{90.0}\) billion (approximately \(\frac{5}{633}\) million as of September 30, 2024). As of September 30, 2024 and December 31, 2023, \(\frac{4}{90.0}\) billion (approximately \(\frac{5}{633}\) million), respectively, was outstanding under the Paidy Credit Agreement. At September 30, 2024, no borrowing capacity was available for the purposes permitted by the Paidy Credit Agreement.

Other than as described above, there were no significant changes to the available credit and debt disclosed in our 2023 Form 10-K. For additional information, see "Note 12—Debt" in the notes to the condensed consolidated financial statements in Part I, Item 1 of this Form 10-Q.

Depending on market conditions, we may from time to time issue debt, including in private or public offerings, to fund our operating activities, finance acquisitions, make strategic investments, repurchase shares under our stock repurchase program, or reduce our cost of capital.

We have a cash pooling arrangement with a financial institution for cash management purposes. The arrangement allows for cash withdrawals from the financial institution based upon our aggregate operating cash balances held within the financial institution ("Aggregate Cash Deposits"). The arrangement also allows us to withdraw amounts exceeding the Aggregate Cash Deposits up to an agreed-upon limit. The net balance of the withdrawals and the Aggregate Cash Deposits are used by the financial institution as a basis for calculating our net interest expense or income under the arrangement. As of September 30, 2024, we had a total of \$2.2 billion in cash withdrawals offsetting our \$2.2 billion in Aggregate Cash Deposits held within the financial institution under the cash pooling arrangement.

## Credit ratings

As of September 30, 2024, we continue to be rated investment grade by Standard and Poor's Financial Services, LLC, Fitch Ratings, Inc., and Moody's Investors Services, Inc. We expect that these credit rating agencies will continue to monitor our performance, including our capital structure and results of operations. Our goal is to be rated investment grade, but as circumstances change, there are factors that could result in our credit ratings being downgraded or put on a watch list for possible downgrading. If that were to occur, it could increase our borrowing rates, including the interest rate on borrowings under our credit agreements.

## **CURRENT AND FUTURE CASH REQUIREMENTS**

Our material cash requirements include funds to support current and potential: operating activities, credit products, customer protection programs, stock repurchases, strategic investments, acquisitions, other commitments, capital expenditures, and other future obligations.

## Credit products

Growth in our portfolio of loans receivable increases our liquidity needs and any inability to meet those liquidity needs could adversely affect our bu	ısiness. We
continue to evaluate partnerships and third-party sources of funding for our credit products.	

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The Luxembourg Commission de Surveillance du Secteur Financier (the "CSSF") has agreed that PayPal's management may designate up to 50% of European customer balances held in our Luxembourg banking subsidiary to fund European, U.K., and U.S. credit activities. As of September 30, 2024, the cumulative amount approved by PayPal to be designated to fund credit activities aggregated to \$2.0 billion and represented approximately 27% of European customer balances made available for our corporate use at that date, as determined by applying financial regulations maintained by the CSSF. We may periodically seek to change the designation of amounts of European customer balances for our credit activities, as we deem necessary, based on utilization of the approved funds and anticipated credit funding requirements. Under certain exceptional circumstances, corporate liquidity could be called upon to meet our obligations related to our European customer balances.

In June 2023, we entered into a multi-year agreement with a global investment firm to sell up to €40 billion of our eligible consumer installment receivables portfolio. During the nine months ended September 30, 2024, we sold \$14.7 billion of loans and interest receivable in connection with this agreement. See "Note 11—Loans and Interest Receivable" in the notes to the condensed consolidated financial statements included in Part I, Item 1 of this Form 10-Q for additional information.

While our objective is to expand the availability of our credit products with capital from external sources, there can be no assurance that we will be successful in achieving that goal.

## Customer protection programs

The risk of losses from our customer protection programs are specific to individual consumers, merchants, and transactions, and may also be impacted by regional variations in, and changes or modifications to, the programs, including as a result of changes in regulatory requirements. For the periods presented in these condensed consolidated financial statements included in this report, our transaction loss rate ranged between 0.06% and 0.08% of TPV. Historical loss rates may not be indicative of future results.

#### Stock repurchases

During the nine months ended September 30, 2024, we repurchased approximately \$4.8 billion of our common stock in the open market under our stock repurchase program authorized in June 2022. As of September 30, 2024, a total of approximately \$6.1 billion remained available for future repurchases of our common stock under our June 2022 stock repurchase program.

#### Other considerations

Our liquidity, access to capital, and borrowing costs could be adversely impacted by declines in our credit rating, our financial performance, and global credit market conditions, as well as a broad range of other factors. In addition, our liquidity, access to capital, and borrowing costs could also be negatively impacted by the outcome of any of the legal or regulatory proceedings to which we are a party. See Part I, Item 1A, Risk Factors of our 2023 Form 10-K, as supplemented and, to the extent inconsistent, superseded below in Part II, Item 1A, Risk Factors of this Form 10-Q, as well as "Note 13—Commitments and Contingencies" in the notes to the condensed consolidated financial statements included in Part I, Item 1 of this Form 10-Q for additional discussion of these and other risks that our business faces.



## ITEM 3: QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

Market risk is the potential for economic losses to be incurred on market risk sensitive instruments arising from adverse changes in market factors such as interest rates, foreign currency exchange rates, and equity investment risk. Management establishes and oversees the implementation of policies governing our investing, funding, and foreign currency derivative activities intended to mitigate market risks. We monitor risk exposures on an ongoing basis.

#### INTEREST RATERISK

We are exposed to interest rate risk relating to our investment portfolio and from interest-rate sensitive assets underlying the customer balances we hold on our condensed consolidated balance sheets as customer accounts.

As of September 30, 2024 and December 31, 2023, approximately 50% and 59%, respectively, of our total cash, cash equivalents, and investment portfolio (excluding restricted cash and strategic investments) was held in cash and cash equivalents. The remaining portfolio and assets underlying the customer balances that we hold on our condensed consolidated balance sheets as customer accounts are maintained in interest and non-interest bearing bank deposits, time deposits, and available-for-sale debt securities. We seek to preserve principal while holding eligible liquid assets, as defined by applicable regulatory requirements and commercial law in certain jurisdictions where we operate, equal to at least 100% of the aggregate amount of all customer balances. We do not pay interest on amounts due to customers.

Interest rate movements affect the interest income we earn on cash and cash equivalents, time deposits, and available-for-sale debt securities and the fair value of those securities. A hypothetical 100 basis points increase in interest rates would have resulted in a decrease in the fair value of our cash equivalents and available-for-sale debt securities investment by approximately \$76 million and \$122 million at September 30, 2024 and December 31, 2023, respectively. Changes in the fair value of our available-for-sale debt securities resulting from such interest rate changes are reported as a component of accumulated other comprehensive income ("AOCI") and are realized only if we sell the securities prior to their scheduled maturities or the declines in fair values are due to expected credit losses.

As of September 30, 2024 and December 31, 2023, we had an aggregate principal amount of \$11.9 billion and \$10.6 billion, respectively, in fixed rate debt with varying maturity dates. Since these notes bear interest at fixed rates, they do not result in any financial statement risk associated with changes in interest rates. However, the fair value of these notes fluctuates when interest rates change, increasing in periods of declining interest rates and declining in periods of increasing interest rates.

As of September 30, 2024 and December 31, 2023, we also had revolving credit facilities of approximately \$5.6 billion available to us. We are obligated to pay interest on borrowings under these facilities as well as other customary fees, including an upfront fee and an unused commitment fee based on our debt rating. Borrowings under these facilities, if any, bear interest at floating rates. As a result, we are exposed to the risk related to fluctuations in interest rates to the extent of our borrowings. As of September 30, 2024 and December 31, 2023, ¥90.0 billion (approximately \$633 million) and ¥50.0 billion (approximately \$355 million), respectively, was outstanding under these facilities. A 100 basis points hypothetical adverse change in applicable market interest rates would not have resulted in a material impact to interest expense recorded in the period. For additional information, see "Note 12—Debt" in the notes to the condensed consolidated financial statements in Part I, Item 1 of this Form 10-Q.

Interest rates may also adversely impact our customers' spending levels and ability and willingness to pay outstanding amounts owed to us. Higher interest rates often lead to larger payment obligations by customers of our credit products to us, or to lenders under mortgage, credit card, and other consumer and merchant loans, which may reduce our customers' ability to remain current on their obligations to us and therefore lead to increased delinquencies, charge-offs, and allowances for loans and interest receivable, which could have an adverse effect on our net income (loss).



#### FOREIGN CURRENCY EXCHANGE RATE RISK

We have significant operations internationally that are denominated in foreign currencies, primarily the British pound, Euro, Australian dollar, and Canadian dollar, which subject us to foreign currency exchange rate risk and may adversely impact our financial results. We transact in various foreign currencies and have significant international revenues and expenses. In addition, we charge our international subsidiaries for their use of intellectual property and technology and for certain corporate services. Our cash flows, results of operations, and certain of our intercompany balances that are exposed to foreign currency exchange rate fluctuations may differ materially from expectations, and we may record significant gains or losses due to foreign currency fluctuations and related hedging activities. We are generally a net receiver of foreign currencies and therefore benefit from a weakening of the United States ("U.S.") dollar, and are adversely affected by a strengthening of the U.S. dollar, relative to foreign currencies. We considered the historical trends in foreign currency exchange rates and determined that it was reasonably possible that changes in exchange rates of 10% for all currencies could be experienced in the near term.

We have a foreign currency exchange exposure management program designed to identify material foreign currency exposures, manage these exposures, and reduce the potential effects of currency fluctuations on our consolidated cash flows and results of operations through the execution of foreign currency exchange contracts. These foreign currency exchange contracts are accounted for as derivative instruments; for additional details related to our foreign currency exchange contracts, please see "Note 10—Derivative Instruments" in the notes to the condensed consolidated financial statements in Part I, Item 1 of this Form 10-Q.

We use foreign currency exchange forward contracts to protect our forecasted U.S. dollar-equivalent earnings and our investment in foreign subsidiaries from adverse changes in foreign currency exchange rates. These hedging contracts reduce, but do not entirely eliminate, the impact of adverse foreign currency exchange rate movements. We designate these contracts as cash flow hedges of forecasted revenues and expenses denominated in certain foreign currencies and net investment hedges for accounting purposes. The derivative's gain or loss is initially reported as a component of AOCI. Cash flow hedges are subsequently reclassified into revenue or expense in the same period the forecasted transaction affects earnings. The accumulated gains and losses associated with net investment hedges will remain in AOCI until the foreign subsidiaries are sold or substantially liquidated, at which point they will be reclassified into earnings.

If the U.S. dollar weakened by a hypothetical 10% at September 30, 2024 and December 31, 2023, the amount recorded in AOCI related to our foreign currency exchange forward contracts, before taxes, would have been approximately \$627 million and \$622 million lower, respectively, before considering the offsetting impact of the underlying hedged item.

We have an additional foreign currency exchange management program in which we use foreign currency exchange contracts to help offset the foreign currency exchange risk on our assets and liabilities denominated in currencies other than the functional currency of our subsidiaries. These contracts are not designated as hedging instruments and reduce, but do not entirely eliminate, the impact of currency exchange rate movements on our assets and liabilities. The foreign currency exchange gains and losses on our assets and liabilities are recorded in other income (expense), net, and are offset by the gains and losses on the foreign currency exchange contracts.

Adverse changes in exchange rates of a hypothetical 10% for all foreign currencies would have resulted in a negative impact on income before income taxes of approximately \$464 million and \$417 million at September 30, 2024 and December 31, 2023, respectively, without considering the offsetting effect of foreign currency exchange contracts. Foreign currency exchange contracts in place as of September 30, 2024 would have positively impacted income before income taxes by approximately \$451 million, resulting in a net negative impact of approximately \$13 million. Foreign currency exchange contracts in place as of December 31, 2023 would have positively impacted income before income taxes by approximately \$400 million, resulting in a net negative impact of approximately \$17 million. These reasonably possible adverse changes in exchange rates of 10% were applied to monetary assets, monetary liabilities, and available-for-sale debt securities denominated in currencies other than the functional currencies of our subsidiaries at the balance sheet dates to compute the adverse impact these changes would have had on our income before income taxes in the near term.



## EQUITY INVESTMENT RISK

Our strategic investments are subject to a variety of market-related risks that could substantially reduce or increase the carrying value of the portfolio. As of September 30, 2024 and December 31, 2023, our strategic investments totaled \$1.7 billion and \$1.8 billion, which represented approximately 11% of our total cash, cash equivalents, and short-term and long-term investment portfolio at those respective dates. Our strategic investments include marketable equity securities, which are publicly traded, and non-marketable equity securities, which are primarily investments in privately held companies. We are required to record all adjustments to the value of these strategic investments through our condensed consolidated statements of income (loss). As such, we expect volatility to our net income (loss) in future periods due to changes in observable prices and impairment related to our non-marketable equity securities accounted for under the Measurement Alternative. These changes could be material based on market conditions. Additionally, the financial success of our investments in privately held companies is typically dependent on a liquidity event, such as a public offering, acquisition, private sale, or other favorable market event providing the ability to realize appreciation in the value of the investment. A hypothetical adverse change of 10% in the carrying value of our strategic investments as of September 30, 2024, which could be experienced in the near term, would have resulted in a decrease of approximately \$171 million to the carrying value of the portfolio. We review our non-marketable equity securities accounted for under the Measurement Alternative for impairment when events and circumstances indicate a decline in fair value of such assets below carrying value. Our analysis includes a review of recent operating results and trends, recent purchases and sales of securities, and other publicly available data, for which we assess factors such as the investees' financial condition and business outlook,

### **ITEM 4: CONTROLS AND PROCEDURES**

(a) Evaluation of disclosure controls and procedures. Based on the evaluation of our disclosure controls and procedures (as defined in the Rules 13a-15(e) and 15d-15(e) under the Securities Exchange Act of 1934, as amended, or the Exchange Act), our principal executive officer and our principal financial officer have concluded that as of September 30, 2024, the end of the period covered by this report, our disclosure controls and procedures were effective.

(b) Changes in internal controls over financial reporting. There were no changes in our internal controls over financial reporting as defined in the Rule 13a-15(f) that occurred during our most recently completed fiscal quarter that have materially affected, or are reasonably likely to materially affect control over financial reporting.	_
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#### PART II: OTHER INFORMATION

## **ITEM 1: LEGAL PROCEEDINGS**

The information set forth under "Note 13—Commitments and Contingencies—Litigation and Regulatory Matters" in the notes to the condensed consolidated financial statements in Part I, Item 1 of this Form 10-Q is incorporated herein by reference.

#### **ITEM 1A: RISK FACTORS**

We are subject to various risks and uncertainties, which could materially affect our business, results of operations, financial condition, future results, and the trading price of our common stock. You should read carefully the following information together with the information appearing in Part I, Item 1A, Risk Factors in our Annual Report on Form 10-K for the year ended December 31, 2023 as filed with the United States ("U.S.") Securities and Exchange Commission ("SEC") on February 8, 2024 ("2023 Form 10-K"), as updated by the information appearing in Part II, Item 1A, Risk Factors in our subsequent Quarterly Reports on Form 10-Q as filed with the SEC ("Forms 10-Q"). The following information supplements and, to the extent inconsistent, supersedes some of the information appearing in the Risk Factors section of our 2023 Form 10-K and Forms 10-Q. These risk factors, as well as our condensed consolidated financial statements and notes thereto and the other information appearing in this report, should be reviewed carefully for important information regarding risks that affect us.

## CYBERSECURITY AND TECHNOLOGY RISKS

## Cyberattacks and security vulnerabilities could result in serious harm to our reputation, business, and financial condition.

The techniques used to attempt to obtain unauthorized or illegal access to systems and information (including customers' personal data), disable or degrade service, exploit vulnerabilities, or sabotage systems are constantly evolving. In some circumstances, these attempts may not be recognized or detected until after they have been launched against a target. Unauthorized parties continuously attempt to gain access to our systems or facilities through various means, including through hacking into our systems or facilities or those of our customers, partners, or vendors, and attempting to fraudulently induce users of our systems (including employees, vendor and partner personnel and customers) into disclosing user names, passwords, payment card information, multi-factor authentication application access or other sensitive information used to gain access to such systems or facilities. This information may, in turn, be used to access our customers' confidential personal or proprietary information and financial instrument data that are stored on or accessible through our information technology systems and those of third parties with whom we partner. This information may also be used to execute fraudulent transactions or otherwise engage in fraudulent actions. Numerous and evolving cybersecurity threats, including advanced and persisting cyberattacks, cyberextortion, distributed denial-of-service attacks, ransonware, spear phishing and social engineering schemes, the introduction of computer viruses or other malware, and the physical destruction of all or portions of our information technology and infrastructure and those of third parties with whom we partner or that are part of our information technology supply chain, are becoming increasingly sophisticated and complex, may be difficult to detect, and could compromise the confidentiality, availability, and integrity of the data in our systems, as well as the systems themselves.

We believe that hostile actors, who may comprise individuals, coordinated groups, sophisticated organizations, or nation state supported entities may target PayPal due to our name, brand recognition, types of data (including sensitive payments- and identity-related data) that customers provide to us, and the widespread adoption and use of our products and services. We have experienced from time to time, and may experience in the future, cybersecurity incidents, including breaches of our security measures, network breaches, and compromise of personally identifiable customer information due to human error, deception, malfeasance, insider threats, systemerrors, defects, vulnerabilities, or other issues.

Any cybersecurity incidents, including cyberattacks or data security breaches affecting the information technology or infrastructure of co	ompanies we acquire or of
our customers, partners, or vendors (including data center and cloud computing providers) could have similar negative effects.	
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Under payment card network rules and our contracts with our payment processors, if there is a breach of payment card information stored by us or our direct payment card processing vendors, we could be liable to the payment card issuing banks, including for their cost of issuing new cards and related expenses. We have experienced, and may experience in the future, breaches involving customer information for which we have notified, and may notify, regulators, customers and other third parties. These or other cybersecurity breaches and other exploited security vulnerabilities have subjected us and could further subject us to significant costs and third-party liabilities, result in improper disclosure of data and violations of applicable privacy and other laws, require us to change our business practices, cause us to incur significant remediation costs, lead to loss of customer confidence in, or decreased use of, our products and services, damage our reputation and brands, divert the attention of management from the operation of our business, result in significant compensation or contractual penalties from us to our customers and their business partners as a result of losses to or claims by them, or expose us to litigation, regulatory investigations, and significant fines and penalties. While we maintain insurance policies intended to help offset the financial impact we may experience from these risks, our coverage may be insufficient to compensate us for all losses caused by security breaches and other damage to or unavailability of our systems.

## LEGAL, REGULATORY AND COMPLIANCE RISKS

Our business is subject to extensive government regulation and oversight. Our failure to comply with extensive, complex, overlapping, and frequently changing rules, regulations, and legal interpretations could materially harm our business.

#### Privacy and Protection of Customer Data

The legal and regulatory environment relating to privacy and data protection laws continues to develop and evolve in ways we cannot predict, including with respect to technologies such as cloud computing, (generative) artificial intelligence, machine learning, cryptocurrency, and blockchain technology. Any failure or alleged failure by us to comply with our privacy policies as communicated to customers or with privacy and data protection laws relating to our collection, use, storage, transfer, or sharing of customer data with third parties could result in proceedings or actions against us by data protection authorities, other government agencies, our customers or others, which could subject us to significant fines, penalties, judgments, and negative publicity, require us to change our business practices, increase the costs and complexity of compliance, result in reputational harm, and materially harm our business. Compliance with inconsistent privacy and data protection laws may also restrict or limit our ability to provide products and services to our customers.

PayPal relies on a variety of compliance methods to transfer personal data of Europe Economic Area individuals to the U.S., including Binding Corporate Rules for internal transfers of certain types of personal data and Standard Contractual Clauses ("SCCs") as approved by the European Commission for transfers to and from third parties. While PayPal intends to continue to rely on Binding Corporate Rules and SCCs and will evaluate the circumstances under which additional mechanisms, such as the EU-U.S. Data Privacy Framework may be leveraged for transfers of personal data to the U.S., we may be subject to regulatory enforcement actions if our approach is deemed to be noncompliant.

Many jurisdictions in which we operate globally have enacted, or are in the process of enacting, data privacy legislation or regulations aimed at creating and enhancing individual privacy rights. For example, numerous U.S. states have enacted or are in the process of enacting state level data privacy laws and regulations governing the collection, use, and retention of their residents' personal information. The continued proliferation of privacy laws in the jurisdictions in which we operate is likely to result in a disparate array of privacy rules with unaligned or conflicting provisions, accountability requirements, individual rights, and national or local enforcement powers, which may subject us to increased regulatory scrutiny and business costs and could lead to unintended consumer confusion.

## Our credit products expose us to additional risks.

We offer credit products to a wide range of consumers and merchants in the U.S. and various international markets. The financial success of these products depends largely on the effective management of related risk. The credit decision-making process for our consumer credit products uses proprietary methodologies and credit algorithms and other analytical techniques designed to analyze the credit risk of specific consumers based on, among other factors, their past purchase and transaction history with PayPal or Venmo and their credit scores. Similarly, proprietary risk models and other indicators are applied to assess merchants who desire to use our merchant financing offerings to help predict their ability to repay. These risk models may not accurately predict the creditworthiness of a consumer or merchant due to inaccurate assumptions, including those related to the particular consumer or merchant, market conditions, economic environment, or limited transaction history or other data. The accuracy of these risk models and the ability to manage credit risk related to our credit products may also be affected by legal or regulatory requirements, changes in consumer behavior, changes in the economic environment, issuing bank policies, and other factors.

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We generally rely on the activities and charters of unaffiliated financial institutions to provide PayPal and Venmo branded consumer credit and merchant financing offerings to our U.S. customers. As a service provider to these unaffiliated financial institutions, which are federally supervised U.S. financial institutions, we are subject from time to time to examination by their federal banking regulators. In the event of any termination or interruption in a partner bank's ability or willingness to lend, our ability to offer consumer credit and merchant financing products could be interrupted or limited, which could materially and adversely affect our business. We may be unable to reach a similar arrangement with another unaffiliated financial institution on favorable terms or at all. Obtaining and maintaining the lending licenses required for us to originate such loans ourselves would be a costly, time-consuming and uncertain process, and would subject us to additional laws and regulatory requirements, which could significantly increase our costs and compliance obligations and require us to change our business practices.

Merchant loans under our U.S. PayPal Working Capital ("PPWC") and PayPal Business Loan ("PPBL") products and certain U.S. installment loan products are provided by a state-chartered industrial bank under a program agreement with us, and we acquire the receivables generated by those loans from the state-chartered bank after origination. In June 2020, the Federal Deposit Insurance Corporation ("FDIC") approved a final rule clarifying that loans validly originated by state-chartered banks or insured branches of foreign banks remain valid throughout the lifetime of the loan, reflecting a similar rule finalized by the Office of the Comptroller of Currency ("OCC") in May 2020 for nationally chartered banks. The final rule reaffirms and codifies the so-called "valid-when-made doctrine," which provides that the permissibility of an interest rate for a loan is determined when the loan is made and will not be affected by subsequent events such as sale, assignment, or other transfer. While a number of state attorneys general have unsuccessfully challenged these FDIC and OCC rules, there remains some uncertainty whether non-bank entities purchasing loan receivables originated by FDIC-insured, state-chartered banks may rely on federal preemption of state usury laws and other state laws. An adverse outcome of these or similar challenges, or changes to applicable laws and regulations or regulatory policy, could materially impact our U.S. PPWC and PPBL products, certain installment products, and our business.

We are subject to the risk that account holders who use our credit products will default on their payment obligations. The non-payment rate among account holders may increase due to, among other factors, changes to underwriting standards, risk models not accurately predicting the creditworthiness of a user, worsening economic conditions, such as a recession or government austerity programs, increases in prevailing interest rates, and high unemployment rates. Account holders who miss payments often fail to repay their loans, and account holders who file for protection under the bankruptcy laws generally do not repay their loans. Further, laws or regulations may limit the assessment of late fees or penalties on certain credit products, which could negatively impact our revenue share arrangement with an platform or unexpected losses on such loans may increase the risk of potential charge-offs, increase our allowance for loans and interest receivable, negatively impact our revenue share arrangement (as discussed above), and materially and adversely affect our financial condition and results of operations.

We currently purchase receivables related to our U.S. PayPal-branded merchant financing offerings and certain U.S. consumer installment loan products and extend credit for our consumer and merchant products outside the U.S. through our international subsidiaries. In June 2023, we entered into a multi-year agreement to sell up to €40 billion of U.K. and European buy now, pay later ("BNPL") loan receivables originated by PayPal (Europe) and PayPal U.K., consisting of the sale of a substantial majority of the U.K. and European BNPL loan portfolio held on PayPal (Europe)'s balance sheet at the closing of the transaction and a forward-flow arrangement for the sale of future originations of eligible loans, and in October 2023, we began selling those receivables. The sale of future eligible receivables is subject to certain conditions. If these conditions are not satisfied or waived or if the parties are unable to fulfill their obligations under these arrangements, the sale of these receivables could be delayed and we may not realize the expected benefits of this arrangement.

From time to time, we may consider other third-party sources of funding (including asset sales, warehouse facilities, forward-flow arrangements, securitizations, partnerships or other funding structures) for our credit portfolio or other receivables. The availability of such third-party funding is subject to a number of factors, including economic conditions and interest rates, and there can be no assurance that any such funding arrangements can be obtained on favorable terms or at all. If we are unable to fund our credit products or the purchase of the receivables related to our credit products and offerings adequately or in a cost-effective manner, the growth of our credit products and our results of operations and financial condition could be materially and adversely impacted.



Environmental, social and governance ("ESG") issues may have an adverse effect on our business, financial condition and results of operations and damage our reputation.

Investors, customers, employees, regulators, legislators and other stakeholders are increasingly focused on ESG matters and related disclosures, including with respect to cybersecurity, data privacy and protection, global talent and climate, and new ESG laws and regulations are expanding mandatory disclosure, reporting and diligence requirements. If we are unable to comply with new laws and regulations or changes to legal or regulatory requirements concerning ESG matters, or fail to meet investor, industry or stakeholder expectations and standards, our reputation may be harmed, customers may choose to refrain from using our products and services, we may be subject to fines, penalties, regulatory or other enforcement actions, and our business or financial condition may be adversely affected. We may also experience additional scrutiny or criticism from investors, customers, partners, media, government entities, and other stakeholders if they perceive PayPal to not have acted appropriately with respect to ESG matters. If our ESG-related data, processes and reporting are incomplete or inaccurate, or if we fail to achieve progress with respect to ESG-related goals on a timely basis, or at all, our reputation, business, financial performance and growth could be adversely affected.

We specifically recognize the inherent physical climate-related risks where we conduct business. Our primary locations may be vulnerable to the adverse effects of
climate change. For example, California, where our headquarters are located, has historically experienced, and is projected to continue to experience, extreme weather
and natural disaster events more frequently, including drought, water scarcity, flooding, heat waves, wildfires and resultant air quality impacts, and power shutoffs
associated with wildfire prevention. Such events may disrupt our business and may cause us to experience additional costs to maintain or resume operations and
higher attrition.

## ITEM 2: UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS

## REPURCHASES OF EQUITY SECURITIES

In June 2022, our Board of Directors authorized a stock repurchase program that provides for the repurchase of up to \$15 billion of our common stock, with no expiration from the date of authorization. Our stock repurchase program is intended to offset the impact of dilution from our equity compensation programs and, subject to market conditions and other factors, may also be used to make opportunistic repurchases of our common stock to reduce outstanding share count. Any share repurchases under our stock repurchase program may be made through open market transactions, block trades, privately negotiated transactions including accelerated share repurchase agreements or other means at times and in such amounts as management deems appropriate, and will be funded from our working capital or other financing alternatives. Moreover, any stock repurchases are subject to market conditions and other uncertainties and we cannot predict if or when any stock repurchases will be made. We may terminate our stock repurchase program at any time without prior notice.

The stock repurchase activity under our stock repurchase program during the three months ended September 30, 2024 is summarized below:

	Total number of shares purchased	p	rage price aid per share <sup>(1)</sup>	Total number of shares purchased as part of publicly announced plans or programs	value o may yet under	f shares that be purchased the plans or ograms
		(Iı	n millions, e	except per share amounts)		
Balance as of June 30, 2024					\$	7,857
July 1, 2024 through July 31, 2024	15.3	\$	59.79	15.3		6,940
August 1, 2024 through August 31, 2024	8.0	\$	67.01	8.0		6,401
September 1, 2024 through September 30, 2024	4.4	\$	73.46	4.4		6,081
Balance as of September 30, 2024	27.7			27.7	\$	6,081

<sup>(1)</sup> Average price paid per share for open market purchases includes broker commissions, but excludes excise tax.

## **ITEM 3: DEFAULTS UPON SENIOR SECURITIES**

None.

## **ITEM 4: MINE SAFETY DISCLOSURES**

Not applicable.

## **ITEM 5: OTHER INFORMATION**

None.	

## **ITEM 6: EXHIBITS**

## INDEX TO EXHIBITS

		Incorporate		
Exhibit Number	Exhibit Description	Form	Date Filed	Filed Herewith
<u>10.01+</u>	Amendment and Restatement of PayPal Holdings, Inc. Executive Change in Control and Severance Plan	8-K	7/25/2024	-
<u>31.01</u>	Certification of Registrant's Chief Executive Officer, as required by Section 302 of the Sarbanes-Oxley Act of 2002	-	-	X
31.02	Certification of Registrant's Chief Financial Officer, as required by Section 302 of the Sarbanes-Oxley Act of 2002	-	-	X
32.01*	Certification of Registrant's Chief Executive Officer, as required by Section 906 of the Sarbanes-Oxley Act of 2002	-	-	X
32.02*	Certification of Registrant's Chief Financial Officer, as required by Section 906 of the Sarbanes-Oxley Act of 2002	-	-	X
101	The following financial information related to the Company's Quarterly Report on Form 10-Q for the quarter ended September 30, 2024, formatted in iXBRL (Inline Extensible Business Reporting Language): (i) the Condensed Consolidated Balance Sheets, (ii) the Condensed Consolidated Statements of Income (Loss), (iii) the Condensed Consolidated Statements of Comprehensive Income (Loss), (iv) the Condensed Consolidated Statements of Stockholders' Equity, (v) the Condensed Consolidated Statements of Cash Flows; and (vi) the related Notes to Condensed Consolidated Financial Statements	_	_	X
104	Cover Page Interactive Data File, formatted in iXBRL and contained in Exhibit 101	-	-	X

<sup>+</sup> Indicates a management contract or compensatory plan or arrangement.

\* The certifications furnished in Exhibits 32.01 and 32.02 hereto are deemed to accompany this Form 10-Q and will not be deemed "filed" for purposes of Section 18 of the Exchange Act. Such certifications will not be deemed to be incorporated by reference into any filings under the Securities Act or the Exchange Act, except to the extent that the registrant specifically incorporates them by reference.

Date:

## SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

> PayPal Holdings, Inc. Principal Executive Officer:

October 29, 2024 Date: Ву: /s/ Alex Chriss

Alex Chriss

President, Chief Executive Officer and Director

Principal Financial Officer:

October 29, 2024 By: /s/ Jamie Miller

Jamie Miller Executive Vice President, Chief Financial Officer

Principal Accounting Officer:

October 29, 2024 By: /s/ Christopher Natali Date:

Christopher Natali Vice President, Chief Accounting Officer