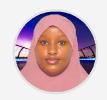
# Samira HassanNoor



**Female** 



Professional Summary Recent graduate with a Diploma in Information Technology from Garissa University, possessing hands-on experience in assisting senior ICT staff at Public Garissa Hospital. Strong foundation in IT support, troubleshooting, and maintenance of computer systems. Adept at working in fast-paced environments and eager to apply technical skills to support and improve IT operations.

## **Education**

Jul 2023

Diploma in Information Technology

**Garissa University, Garissa** 

Jun 2021

Certificate in Information Technology

**Garissa University, Garissa** 

Jun 2019

**Kenya Certificate of Secondary Education (KCSE)** 

**Ghanima Girls El-Marzuq** 

Jun 2015

**Primary Certificate** 

**Boystown Primary** 

### **Employment**

Feb 2023 - Jun 2023

**ICT Assistant** 

Public Garissa Hospital (PGH), Garissa

- Assisted the senior ICT officer in maintaining and troubleshooting hospital IT systems.
- Supported the setup and configuration of new computers and other IT equipment.
- Provided technical support to hospital staff, resolving hardware and software issues.
- Managed data entry and maintained accurate records of IT inventory.
- Contributed to the training of staff on basic IT skills and best practices.

**Skills** 

**Basic Programming Information Technology** 

computer systems IT operations

**Network Configuration** software issues

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**Software Development Software Installation Adaptability** Multitasking **Attention to Detail Analytical Thinking** Communication **Quick Learning** troubleshooting **Problem-solving Teamwork English** Somali **Swahili** Reading Volunteering video games

## **Hobbies**

Languages

#### References

## **Hashim Abdullahi**

**Garissa County ICT Coordinator, Garissa -Kenya** 

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**Benard Ogechi** 

**Benatronic Enterprices and Cyber Cafe - Manager, Garissa** 

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