

Samira HassanNoor



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Professional Summary Recent graduate with a Diploma in Information Technology from Garissa University, possessing hands-on experience in assisting senior ICT staff at Public Garissa Hospital. Strong foundation in IT support, troubleshooting, and maintenance of computer systems. Adept at working in fast-paced environments and eager to apply technical skills to support and improve IT operations.

Education

- | | |
|----------|--|
| Jul 2023 | ■ Diploma in Information Technology
Garissa University, Garissa |
| Jun 2021 | ■ Certificate in Information Technology
Garissa University, Garissa |
| Jun 2019 | ■ Kenya Certificate of Secondary Education (KCSE)
Ghanima Girls El-Marzuq |
| Jun 2015 | ■ Primary Certificate
Boystown Primary |

Employment

- | | |
|---------------------|--|
| Feb 2023 - Jun 2023 | ■ ICT Assistant
Public Garissa Hospital (PGH), Garissa <ul style="list-style-type: none">Assisted the senior ICT officer in maintaining and troubleshooting hospital IT systems.Supported the setup and configuration of new computers and other IT equipment.Provided technical support to hospital staff, resolving hardware and software issues.Managed data entry and maintained accurate records of IT inventory.Contributed to the training of staff on basic IT skills and best practices. |
|---------------------|--|

Skills

- | | |
|-----------------------|------------------------|
| Basic Programming | Information Technology |
| computer systems | IT operations |
| Network Configuration | software issues |

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Software Installation

Multitasking

Analytical Thinking

Communication

troubleshooting

Teamwork

Software Development

Adaptability

Attention to Detail

Quick Learning

Problem-solving

English



Somali



Swahili



■ Reading

■ Volunteering

■ video games

Hashim Abdullahi

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