ALABAMA LAW ENFORCEMENT REPORTING

Matthew Anderson



Agenda

Scenario of Use

Personae

Hardware/Software

Empathy Map

Lexicon

Interaction and Interface



Scenario of Use





Officer Bill (William Richardson)

- Officers across the State of Alabama use an online portal for inputting data for crash and other forms.
- After Officer Bill responds to crash scenes, he uses a form to write down the information and then back at his station he inputs the data from the form to an online portal called "Safety Solutions Portal".
- He mainly interacts with this portal at the end of his shift, but other law enforcement also use the portal 24/7.





Officer Bill

- From the town of Prattville, AL. Member of 4-H and allstate baseball team (catcher) at Prattville High School
- Served two tours in Army as 31K Military Police before joining the Alabama State Highway Patrol at age 27.
- Officer Bill patrols the highways of Alabama with his working dog partner, a Belgian shepherd named Hobbes.
- Officer Bill enjoys working with the public and likes the different scenarios he responds to, but also likes interacting with the public to make sure people are following safety rules for everyone's safety.



Confidentiality, Integrity, Availability

- For Hardware, it is recommended the site have a firewall, Host Intrusion Prevention System, along with Access Control List of rules for its router to ensure security of the data (Confidentiality).
- Its also recommended the website use encryption for its data when passing data to and from the website along with keeping the data encrypted when stored on hard drives to ensure data integrity.
- The portal needs to be up and operating 99.999% of the time. Recommend
 using server redundancy with multiple servers (1 and 2 backups) along with a
 RAID array to help the portal be available for use as much as possible.

Empathy Map

Safety Solutions Portal



SAYS THINKS

Officer

Bill

Hopefully this system is better than the last one.

I hope this is easy to use/user friendly.

I hope the portal is efficient & up and running.

> Enters reports at end of shift usually.

I hope this is a straight forward process. The paper form has alot of boxes. Hopes the website works so I can put in these reports.

Report making is tedious and boring.

Inputting data is least favorite part of my job.

DOES

Saves report on website often.

Might even enter other officers' reports & vice versa based on patrol tempo levels

Tries to be as accurate as possible.

FEELS

Report entry should be as efficient/easy as possible.

Data from reports plays an important part in the legal process.

Reports are a necessary burden of the job.

Data collecting from reports might increase safety

part in the legal pro

Alabama Law Enforcement Reporting

Lexicon





Words commonly used on crash form

- Accident No.
- Usage
- Hazardous cargo
- Contributing defect
- Driver maneuver
- Pedestrian action

- Damage severity
- Injury type
- Ejection
- GVWR (Gross Vehicle Weight Rating)
- Collision event
- Fatality
- Jackknife

Interaction and Interface

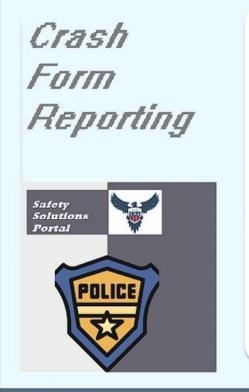
Password





BillandHobbes



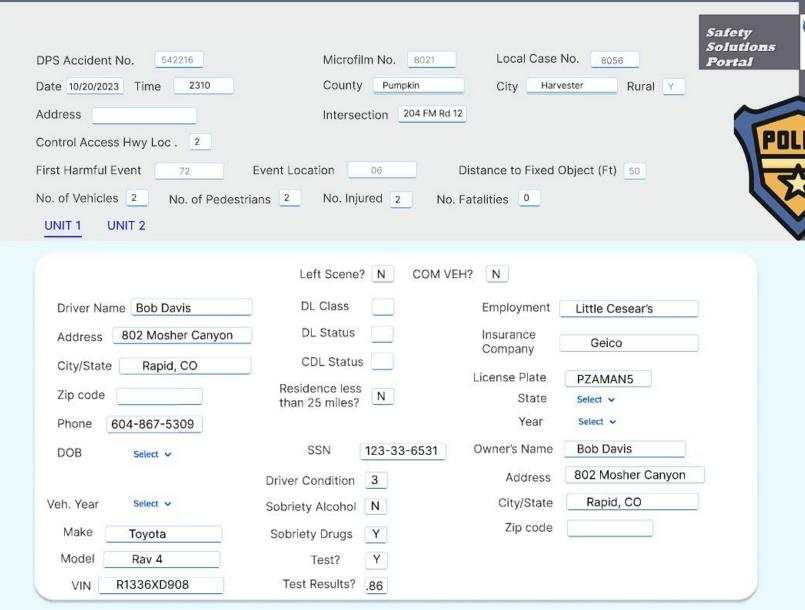




Safety Solutions Portal



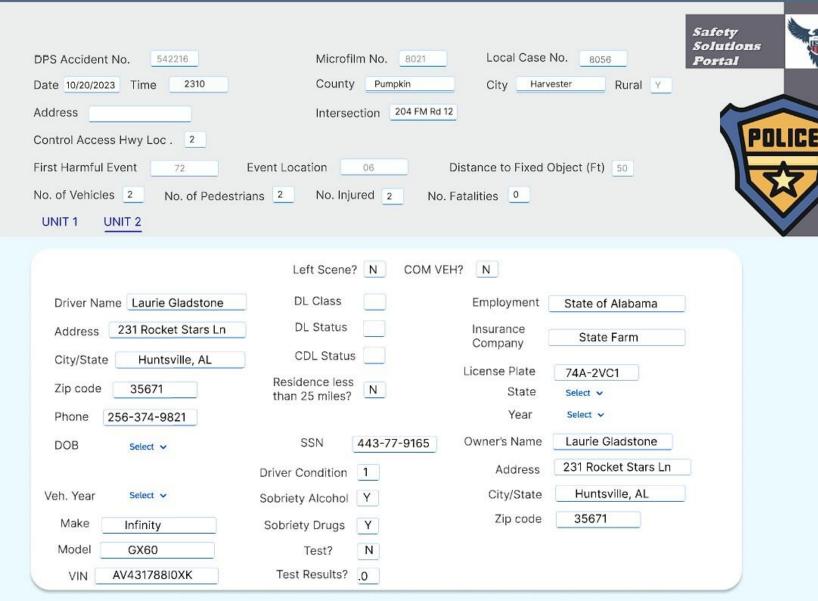
Login page for Crash Form Reporting portal



Safety Solutions Portal



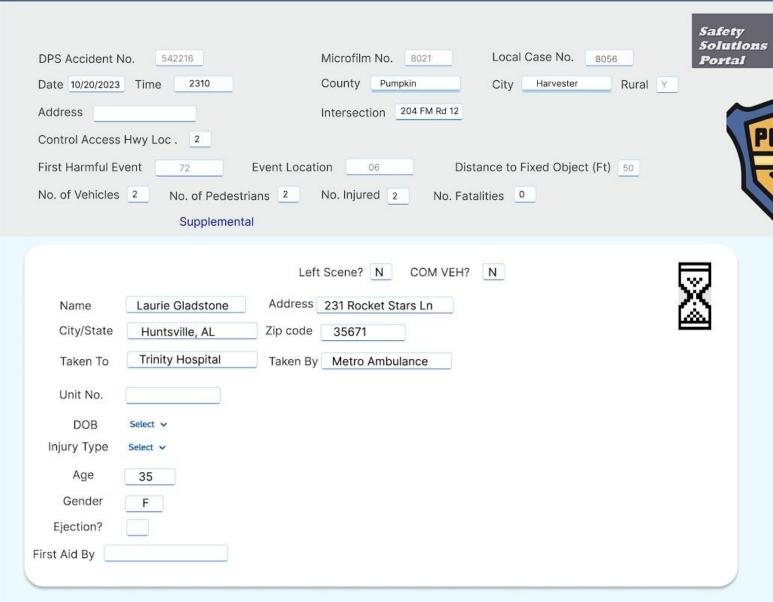
1st screen of portal: for Officer to enter data for Vehicle 1 (UNIT 1 on form).



Safety Solutions Portal



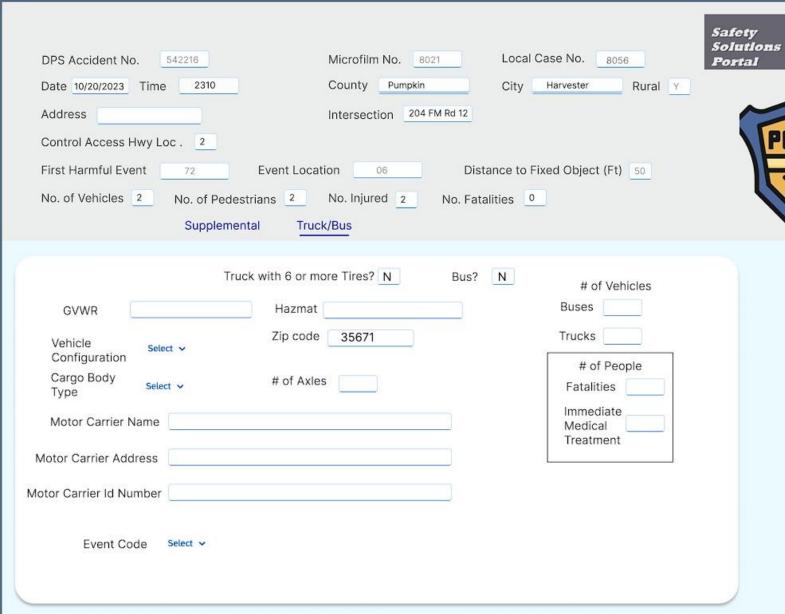
2nd screen of portal: for Officer to enter data for Vehicle 2 (UNIT 2 on form).



Safety Solutions Portal



3rd screen of portal: for Officer to enter supplemental data (supplemental section of form).

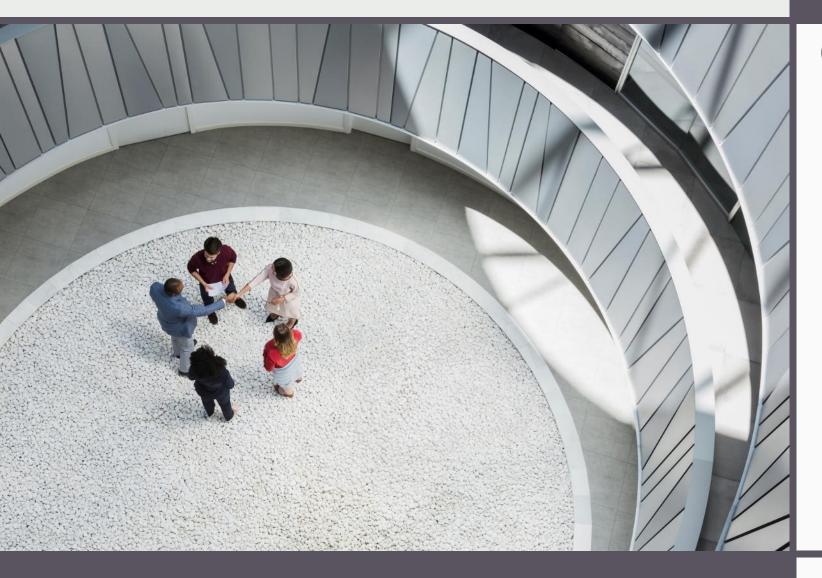


Safety Solutions Portal



4th screen of portal: for Officer to enter optional data for buses or trucks (hazmat or 6 wheels or greater (bus/truck section of form).





Crash Form Reporting Portal

My portal includes:

Login screen,

Form for Officer to enter data for UNIT 1 or vehicle 1,

Form for Officer to enter data for UNIT 2 or vehicle 2,

Supplemental section for medical,

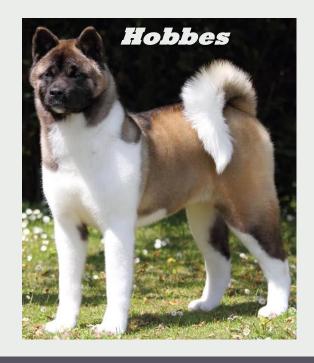
Bus/Large truck section for bus crashes or large trucks/trucks with hazmat.

Safety Solutions Portal



THANK YOU





By Matthew Anderson