### **Dustin Shaddawvine**

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### Summary

I am seeking a career in the coding field after completing the course provided by Promineo Tech through UNM's continuing Education Program. Understanding and implementing data as a software developer is a goal I wish to achieve in order to provide for my growing family. The following is information on the course and what they offer in the class:

Back End Software Developer Bootcamp (18 weeks) | Promineo Tech & College

Online Course | April/2022 to August/2022

### **Program: Back End Software Developer**

Skills and technologies include Java, Algorithms, OOP, Design Patterns, Unit Testing, SQL, DDL, DML, Database Concepts, JDBC, Spring Boot, Spring Data, REST, JPA, JWT, AWS, and more.

#### **Courses**

#### Introduction to Java

Basic programming in Java to advanced Object Oriented concepts, design patterns, and unit testing. Version control with Git.

#### Relational Databases with MySQL

MySQL databases using DDL to create databases and DML to manipulate data. Concepts and best practices such as normalization.

#### Web API Design with Spring Boot

Design and build web APIs using Spring Boot. Concepts include RESTful service design, JPA, Spring Data, JWT, Spring Security, and AWS deployment using Elastic Beanstalk.

## **Current and Previous Work History**

Sept. 2018 Fireplace Service Technician

To present Mountain West Sales, Inc.

2718 University Blvd SE, Albuquerque, NM, 87107

Clean and organize the warehouse, deliver fireplaces and other various fireplace related items to customers and for the installers, help service tech and installers with either installing or servicing fireplaces, prepare orders and distribute them to the correct customers, use a forklift to move pallets or other various items throughout the warehouse and backlot, train new warehouse employees of their duties, dismantle and label parts of fireplaces when damaged units come in. Provide services for customers by identifying issues and promptly correcting the issues that may appear in the customer's fireplace in their homes.

Aug. 31<sup>st</sup>, 2017 **Supervisor Assistant** 

To Aug. 14<sup>th</sup>, 2018 Powervac of Michigan

44300 Grand River Ave, Novi, MI, 48375

Work on a vactor truck to handle any clients needs such as cleaning manholes and catch basins, hydroexcavate for utilites, clean grease lines, etc. Manage inventory of various equipment and supplies. Provide assistance to the supervisor in handing out tasks to other employees. Order and pick up parts for the service trucks and other vehicles. Handle employee reviews and discuss with the owner.

Completed the OSHA 30 course. Completed the HAZWOPER 40 hour course.

Oct. 2014 Shift Leader Custodian

To Apr. 2<sup>nd</sup>, 2017 Wayne-Westland Community Schools

36745 Marquette, Westland, MI, 48185

Manage other custodians in making sure they are completing their job 100%. Provide excellent customer service to the faculty, parents, and students that come into the school. Clean and disinfect classrooms, bathrooms, and other parts of the school. Make repairs when necessary to any broken equipments or parts of the school.

Apr. 2<sup>nd</sup>, 2017 En Route Air Traffic Controller Trainee

To July 31st, 2017 FAA-Mike Monroney Aeronautical Center

6500 S. MacArthur Blvd, Oklahoma City, OK, 73169

Learned the rules, regulations, and the skills necessary to provide safe travel for airplanes such as airspace regulations, proper phraseology to avoid miscommunications, study about parts of a plane and the different adverse effects of weather, using the radar display to separate airplanes, work in a team-based environment to finish tasks in a timely matter.

Apr. 2006 **General Manager** 

To Oct. 2014 Jimmy Johns

36374 Ford Rd, Westland, MI, 48185

Make sandwiches, slice deli-style meat, open and close the store, provide excellent customer service to handle customer complaints, deliver food if the delivery driver is busy, handle money transactions, use Microsoft Excel to input store numbers such as money and food invoices, handle task management to be done by employees including myself, use Paycor to manage employees' hours and paychecks.

Oct. 2011 **Host** 

To Jan. 2013 Chili's Livonia,

29563 Plymouth Rd, Livonia, MI, 48150

Provide excellent customer service to our guests, answer the telephone, provide additional assistance to the guest if servers are unavailable, and tend to guests who have been put on a waitlist.

Mar. 2008 Shift Manager

To Apr. 2010 Gamestop

34790 Ford Rd, Westland, MI, 48185

Buy and sell games, use a POS register system to handle customers' purchases, provide excellent customer service to handle customer issues, record daily store numbers and count money in registers and safe, handle task work management to be done by employees including myself, open and close the store.

# **Education**

Sep. 2003 John Glenn High School

To Jul. 2007 36105 Marquette St, Westland, MI, 48185

Attained a High School Diploma

- Awarded for Perfect Attendance
- Attended Henry Ford Career-Technical Center for Culinary Arts
- A member of the National Technical Honor Society 2007
- Cross Country Team

# **Skills**

- Efficient in Microsoft Office
- 10+ years in customer service
- Works well in groups of people
- Works well under pressure
- Good communication skills
- Completed the OSHA 30 hour Hazard Recognition Training for General Industry
- Completed the HAZWOPER 40 hour Hazardous Materials course
- 2+ years of forklift experience (sit down and stand up)

# **References**

Michael Gerhart: 1 (734) 735-2276

Nicolette Lucas: 1 (248) 255-6217

Matthew Alghren: 1 (313) 721-0288

Katrina Hernandez: 1 (505) 659-2297