

MD Moshiur Rahman

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EXPERIENCE

Software Engineer

SAMAHAR

May 2022 – Aug 2023

Dhaka, Bangladesh

- Improved e-commerce platform usability and engagement by 27% through the development of interactive, responsive UI components using JavaScript, HTML, and CSS.
- Automated offer timer management using Cron Jobs, ensuring precise scheduling and execution of product promotions.
- Optimized database structure by designing an efficient ER diagram, reducing query load times from 2056 ms to 437 ms and significantly improving page performance.
- Leveraged MySQL migration tools for version-controlled database management, enabling seamless rollbacks and safeguarding against data loss.
- Implemented data encryption protocols to protect sensitive user information and maintain compliance with security standards.
- Built a click-tracking and analytics module using Laravel and MySQL to deliver tailored product recommendations based on user behaviour.
- Developed secure and efficient API integrations with Google Maps and OAuth/SSO, leveraging JavaScript to deliver advanced geolocation and authentication features while reducing API overhead and cutting costs by around 5%.

Officeworks

Dec. 2023 – Present

Adelaide, Australia

Team Member - Service

- Provided expert technical support and troubleshooting for a wide range of devices, including laptops, phones, and accessories, ensuring quick and effective issue resolution.
- Delivered personalised tech consultations, assessing customer needs and recommending optimal solutions tailored to their requirements and budget.
- Assisted customers in purchasing technology products, offering transparent and honest advice to build trust and long-term customer relationships.
- Demonstrated strong problem-solving and communication skills by explaining technical issues in an easy-to-understand manner to non-technical customers.
- Maintained a strong focus on customer satisfaction and retention, ensuring every interaction ended with a positive and confident customer experience.

EDUCATION

Flinders University

2023 – 2025

Master's of Science in Computer Science

East West University

2017 – 2021

Bachelor of Science in Computer Science & Engineering

SKILLS

Languages: Python, C, C++, PHP, MySQL, JavaScript, HTML

Frameworks: Laravel

Tools: Git, GitHub, VS Code, Postman

PERSONAL PROJECTS

Job Finder | PHP , HTML, CSS, JavaScript, MySQL

- A web application where users can get recommendation for jobs depending on their level of skill set
- Users are able to search for jobs and see the whole job post.
- Users are able to create their own profile and add their basic skills so that the recruiter can view.
- Users can upload and send their CV to the recruiter as a PDF format.

Inventory Management System | PHP, HTML, CSS, JavaScript, MySQL

- A web application for storing stocks.
- User's will be able to store stocks for different kind of products.
- User's will be able to see the quantity report on daily basis.