SHADOW STREAM SUPPORTERS: DATA POLICY

This data policy explains how the Shadow Stream Supporters uses and protects any data which we collect. Please note that this policy may change at any time, however, if this happens, you will be notified. By joining the Shadow Stream Supporters, you inherently accept this data policy.

WHAT USER DATA IS COLLECTED

When you enter the Shadow Stream Supporters Discord Server, we will collect the following data:

- Your Discord Username
- Your Discord ID
- The date you joined the Discord Server

By opting in through using the "link" command, built into the SSS Bot, you may also opt into the Shadow Stream Supporters collecting your Twitch Username. In exceptional circumstances, some elite members (Welcome Squad, Council member or Shadow Developer) may be able to add your Twitch Username to the bot without you explicitly opting in. If this happens, the responsible member will inform you of the addition.

Through interacting with various parts of the server, such as "who-I-supported", "shout-out-attendance", "who-I-invited-tags", the Shadow Express and Raid Trains, as well as simply being in the server, data may be logged. This data includes:

- The last time you posted Support, Invite, Shoutout or Express tags
- The time of the last Raid Train went on
- The time when you were last on the Express.
- How many Support, Invite, Shoutout or Express tags you posted on an individual day
- What slot of the Express you are booked into
- The last time you went On Leave
- The time you left being On Leave
- The time you were last raided on a Raid Train
- The stage you are on (i.e. how many weeks you have not met requirements for)

WHY DATA IS COLLECTED

All data collected is processed through the SSS Bot, a system built to automate the activity checks and events in the Discord Server. The data collected is used to:

- Create "Activity Reports," allowing for some elite members (Moderators, Shadow Express Squad members, Council members and Shadow Developers) which contain the information related to weekly activity checks, as well as events, such as the Express
- Recommend people to raid on Raid Trains

- Manage the schedule of the Express
- To provide data to members, regarding what progress they have made in the current week

SECURING DATA

To assure that the data held by the Shadow Stream Supporters remains confidential, accessible, and integral, all data is held on modern hardware in a secure data centre. Furthermore, the data collected can only be accessed by certain people, such as:

- Shadow Express Squad members (who can access activity reports and Express-related information)
- Raid Captains (who can access Raid Train-related information, such as your history of attending raid trains or being raided)
- Shadow Developers and Council Members (who administrate the SSS Bot, and therefore need access to most of the data collected)
- Yourself (who can request your own information at any time, or use the "progress" command)

Having a limited number of members capable of seeing the data assures that it stays secure and confidential throughout the server.

To further keep the data collected integral and available, the Shadow Development Elite team is responsible for maintaining the software which makes the SSS Bot function, allowing for your data to be available and accurate.

HOW TO OBTAIN, MODIFY OR DELETE YOUR DATA

At any time, you may contact a Council member, if you would like to receive any/all data collected on you by the Shadow Stream Supporters. If you would only like your current activity this week, as well as your stage, you may type the "progress" command into "urls-timezones-and-ranking". Alternatively, if you find any data about yourself to be incorrect, you may also contact them, so it is corrected. If the data incorrect is in your Twitch Username, you may manually change it by using the "link" command, inside of the SSS Bot.

If you would like your data to be deleted from the Shadow Stream Supporters' database, at any time you may leave the Discord Server, which will delete all records of you from the database. However, if you were raided on a Raid Train before, during or after joining the Shadow Stream Supporters, to remove your Twitch Username and the last time you were raided from the database, you may contact a council member after leaving the server.