# User Interviews for EduPath Career Tools

#### EduPath Research Team

May 15, 2025

# **Interview Summary**

Conducting interviews on May 15, 2025, at 06:29 PM +06 with three users.

#### 0.1 Participant 1: Alice, 25, Web Developer

Evaluating usability of Job Matching and Resume Builder.

- Positive: Appreciated lazy-loaded images and quick job filtering.
- Concern: Form validation alerts were unclear; suggested inline errors.
- Suggestion: Add a save button for resume drafts.

## 0.2 Participant 2: Bob, 30, Data Analyst

Testing Calendar and Notifications.

- Positive: Liked reminder system flexibility.
- Concern: Browser notifications triggered unexpectedly; requested opt-in confirmation.
- Suggestion: Improve keyboard navigation feedback.

## 0.3 Participant 3: Clara, 28, Designer

Assessing Accessibility and Gamification.

- Positive: Accessibility features (e.g., skip link) worked well with screen reader.
- Concern: Badge notifications overlapped with other content.
- Suggestion: Provide a tutorial for new users.

#### 1 Recommendations

Incorporating inline form validation, opt-in confirmation for notifications, enhanced keyboard focus, and a user tutorial.