PERSONAL कर्मचारी

INFORMATION ARCHITECTURE

HCI Group 13
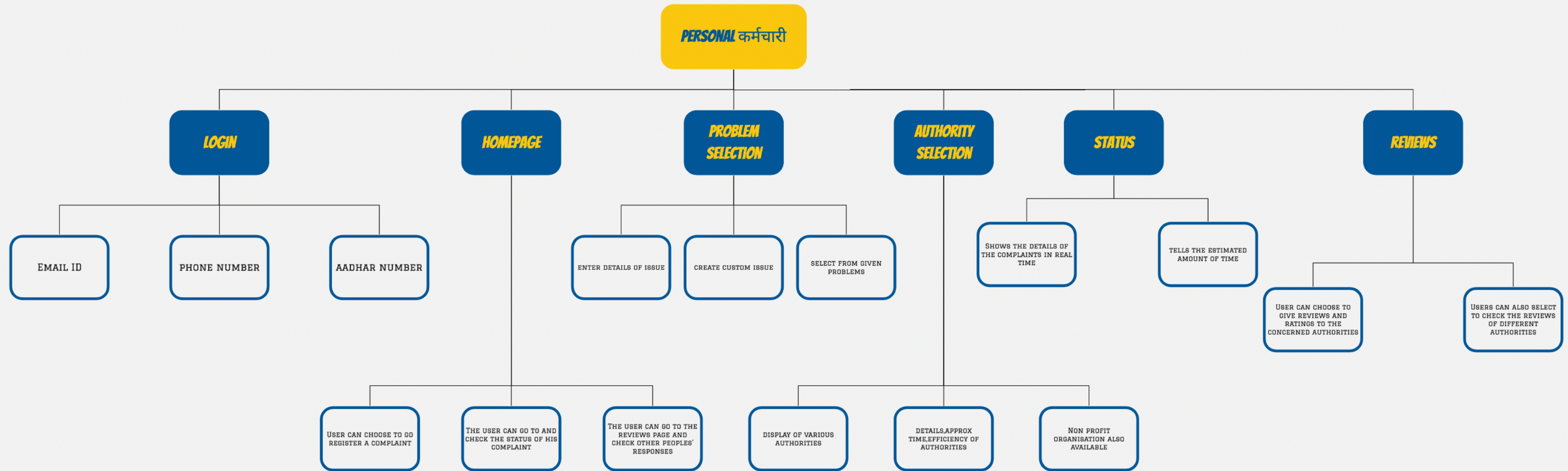
SYSTEM

BROAD AND SHALLOW

It describes what content and tasks our prototype will support

PERSONAL कर्मचारी

| LOGIN | HOMEPAGE | PROBLEM SELECTION | AUTHORITY SELECTION | STATUS | REVIEWS |

LOGIN
- EMAIL ID
- PHONE NUMBER
- AADHAR NUMBER

PROBLEM SELECTION
- ENTER DETAILS OF ISSUE
- CREATE CUSTOM ISSUE
- SELECT FROM GIVEN PROBLEMS

STATUS
- SHOWS THE DETAILS OF THE COMPLAINTS IN REAL TIME
- TELLS THE ESTIMATED AMOUNT OF TIME

REVIEWS
- USER CAN CHOOSE TO GIVE REVIEWS AND RATINGS TO THE CONCERNED AUTHORITIES
- USERS CAN ALSO SELECT TO CHECK THE REVIEWS OF DIFFERENT AUTHORITIES

HOMEPAGE
- USER CAN CHOOSE TO GO REGISTER A COMPLAINT
- THE USER CAN GO TO AND CHECK THE STATUS OF HIS COMPLAINT
- THE USER CAN GO TO THE REVIEWS PAGE AND CHECK OTHER PEOPLES' RESPONSES

AUTHORITY SELECTION
- DISPLAY OF VARIOUS AUTHORITIES
- DETAILS,APPROX TIME,EFFICIENCY OF AUTHORITIES
- NON PROFIT ORGANISATION ALSO AVAILABLE

miro board link: https://miro.com/app/board/uXjVOFr_9xY=/?invite_link_id=687006006506
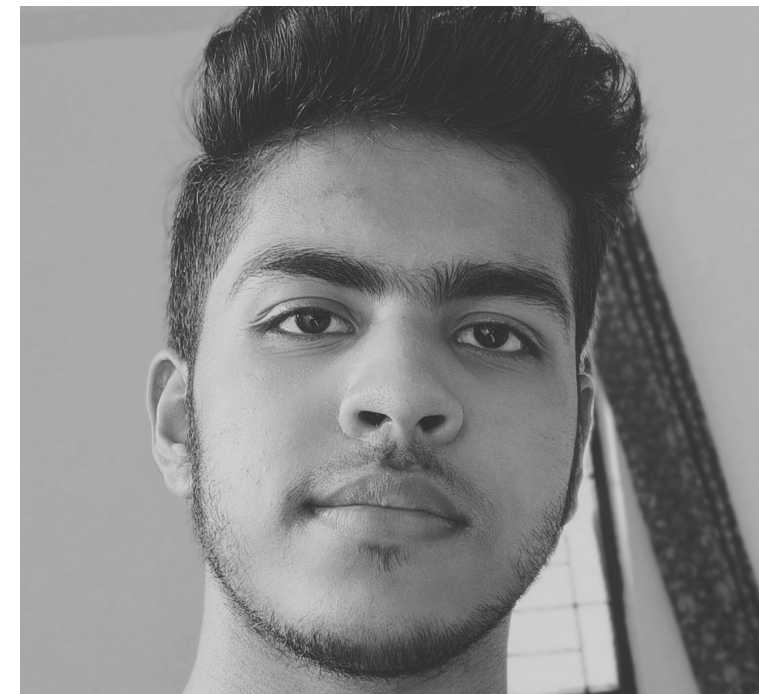
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