01:640:478 - Homework 4

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- 1. 1 Let $\{N_1(t), t \geq 0\}$ and $\{N_2(t), t \geq 0\}$ be independent renewal processes. Let $N(t) = N_1(t) + N_2(t)$
 - (a) Are the interarrival times of $\{N(t), t \geq 0\}$ independent?
 - (b) Are they identically distributed?
 - (c) Is $\{N(t), t \ge 0\}$ a renewal process?

Solution: (i) No, the interarrival times of $\{N(t), t \geq 0\}$ are not independent. This is due to the fact that the interarrival times of $\{N_1(t), t \geq 0\}$ and $\{N_2(t), t \geq 0\}$ are independent, but the sum of two independent random variables is not independent but is given by the min of the two random variables.

- (ii) No, the interarrival times of $\{N(t), t \geq 0\}$ are not identically distributed. This is due to the fact that the interarrival times of $\{N_1(t), t \geq 0\}$ and $\{N_2(t), t \geq 0\}$ are independent, but the sum of two independent random variables is not identically distributed but is given by the sum of the two random variables.
- (iii) No, since the interarrival times of $\{N(t), t \geq 0\}$ are not independent nor identically distributed, $\{N(t), t \geq 0\}$ is not a renewal process.
- 2. 2 A worker sequentially works on jobs. Each time a job is completed, a new one is begun. Each job, independently, takes a random amount of time having distribution F to complete. However, independently of this, shocks occur according to a Poisson process with rate λ. Whenever a shock occurs, the worker discontinues working on the present job and starts a new one. In the long run, at what rate are jobs completed? Hint: Let T be the time it takes to complete a job. Let W be the time it would take to complete the first job attempted. Let S be the time of the first shock. To compute E[T], develop an equation for it, by conditioning on the possible outcomes of W; i.e., compute E[T] by computing E[E[T | W]]. To compute E[T | W = w], compute E[T | W = w], multiply by the density f_S(x) and integrate over x.

Solution: We can take T to be the time it takes to complete a job.

We can take W to be the time it would take to complete the first job attempted.

We can take S to be the time of the first shock.

To compute E[T], we can develop an equation for it, by conditioning on the possible outcomes of W; i.e., compute E[T] by computing E[E[T|W]].

To compute E[T|W = w], we can compute E[T|W = w, S = x], multiply by the density $f_S(x)$ and integrate over x.

We can see that E[T|W=w] = E[T|W=w,S < w]P(S < w) + E[T|W=w,S > w]

$$P(S < w) = 1 - e^{-\lambda w}$$
$$P(S > w) = e^{-\lambda w}$$

 $E[T|W=w, S \ge w] = w$ Job completed before shock

E[T|W=w,S< w]=w+E[T] Job not completed before shock an restart

Thus we have that

$$E[T|W = w] = (w + E[T])(1 - e^{-\lambda w}) + we^{-\lambda w}$$

= $w + E[T] - E[T]e^{-\lambda w}$

Thus we have that

$$\begin{split} E[T] &= E[E[T|W]] \\ &= E[w + E[T] - E[T]e^{-\lambda w}] \\ &= E[w] + E[E[T]] - E[E[T]E[e^{-\lambda w}]] \\ &= E[w] + E[T] - E[T]E[e^{-\lambda w}] \\ E[T] &= \frac{E[W]}{E[e^{-\lambda w}]} \end{split}$$

Thus be solving for 1/E[T], which is the rate at which jobs are completed, we have that

Rate at which jobs are completed =
$$\frac{1}{E[T]} = \frac{E[e^{-\lambda W}]}{E[W]}$$

3. 3 Machines in a factory break down at an exponential rate of six per hour. There is a single repairman who fixes machines at an exponential rate of eight per hour. The cost incurred in lost production when machines are out of service is \$10 per hour per machine. What is the average cost rate incurred due to failed machines?

Hint: Model this as an M/M/1 queue.

Solution: We know that the rate at which machines break down is $\lambda = 6$ and the rate at which the repairman fixes machines is $\mu = 8$.

The cost incurred in lost production when machines are out of service is \$10 per hour per machine.

We can model this as an M/M/1 queue.

The average cost rate incurred due to failed machines is given by:

Average cost rate = Cost per hour per machine \times Average number of machines in the system = $10 \times$ Average number of machines in the system

We know that the average number of machines in the system is given by:

$$L = \frac{\lambda}{\mu - \lambda}$$

Thus the average cost rate incurred due to failed machines is given by:

Average cost rate =
$$10 \times \frac{6}{8-6}$$

= 10×3
= 30

Thus the average cost rate incurred due to failed machines is \$30 per hour.

4. 4 For an M/M/1 queue with capacity $N < \infty$, show that the average number of customers being served (under steady state conditions) is approximately ρ when ρ is very small, and that it is approximately $1 - \rho^{-N}$ when ρ is very large. Hint: See what we did in class on analysis of the finite capacity queues

Solution: We know that the average number of customers being served is given by:

$$L = \frac{\rho(1 - (N+1)\rho^N + N\rho^{N+1})}{(1-\rho)1 - \rho^{N+1}}$$

For very small ρ , we can see that ρ^N is very small and thus we can ignore the term as well as $1 - \rho \approx 1$

$$L \approx \frac{\rho}{1}$$
$$= \rho$$

For very large ρ , we can consider the probability of having n customers in the system to be

$$P_n = \frac{(1 - \rho)\rho^n}{1 - \rho^{N+1}}$$

The average number of customers beign served equicalent to 1 minus the probability of having 0 customers in the system.

$$1 - P_0 = 1 - \frac{(1 - \rho)\rho^0}{1 - \rho^{N+1}} = 1 - \frac{1 - \rho}{1 - \rho^{N+1}} = \frac{\rho - \rho^{N+1}}{1 - \rho^{N+1}} = 1 - \rho^{-N}$$

5. A bank plans to install an ATM. From past experience they know that a user spends 3 minutes on average doing a transaction. They also want the average number of users at the facility (in the line and at the machine) at a given time to be 3. Assume Poisson arrivals, exponential service times, and steady state conditions. 1 (i) What will be the maximum average number of users per hour the ATM will serve? (ii) What will be the average queue time for a customer? (iii) If the average number of users double, i.e. L =6, how would the answers to the previous parts change? Hint: This description fits the model of a M/M/1 queue with infinite capacity

Solution: (i) We know that the average number of users at the facility is given by:

$$L = \frac{\rho}{1 - \rho}$$

Thus L=3 implies that $\rho=\frac{3}{4}.$ Since we have that $\mu=\frac{1}{3},$ then $\lambda=\frac{3}{4}\times\frac{1}{3}=\frac{1}{4}.$

Converting to per hour, we have that the maximum average number of users per hour the ATM will serve is given by:

$$\lambda = \frac{1}{4} \times 60 = 15$$

Thus the maximum average number of users per hour the ATM will serve is 15.

(ii) The average queue time for a customer is given by:

$$W_q = \frac{L_q}{\lambda} = \frac{\rho^2}{\lambda(1-\rho)}$$

Thus the average queue time for a customer is given by:

$$W_q = \frac{(.75)^2}{(.25)(1 - .75)} = 9$$

Thus the average queue time for a customer is 9 minutes.

(iii) If the average number of users double, i.e. L=6, then $\rho=\frac{6}{7}$.

Then with $\mu = 1/3$, we have that $\lambda = \frac{6}{7} \times \frac{1}{3} = \frac{2}{7}$.

Converting to per hour, we have that the maximum average number of users per hour the ATM will serve is given by:

$$\lambda = \frac{2}{7} \times 60 = 17.14$$

The average queue time for a customer is given by:

$$W_q = \frac{L_q}{\lambda} = \frac{\rho^2}{\lambda(1-\rho)}$$

Thus the average queue time for a customer is given by:

$$W_q = \frac{(6/7)^2}{(2/7)(1 - 6/7)} = 18$$

Thus the average queue time for a customer is 18 minutes.