
Contact

Phone

+254110511000

Email

shadracklemein09@gmail.com

Address

jogoo road, Nairobi

Education

2019-to Date

**Bachelor of Business
information technology**

KCA University

2015-2018

**kenya certificate of secondary
education (KCSE)**

kijabe boys high school

2006-2014

**kenya certificate of primary
education (KCPE)**

hillsprings academy

Expertise

- software developer
- web developer
- Network security
- Data analysis

Language

English

kiswahili

Shadrack Lemein

ICT support staff

- Service-oriented individual with superb customer service and communication skills, interested in ICT support staff Employee position at KRA. Bringing 2 years of IT experience, familiarity with web development, and courteous attitude to network security.
- Excellent relationship building and management skills.
- better customer interaction and communication

Experience

2022-to Date

click link cyber, Self employed
customer attendant

- Help customers in services such as KRA registration, file
- returns, KRA recovery, NTSA services such as vehicles transfer .
- printing photocopy scanning and editing documents for customers.
- booting and troubleshooting windows software in case of any solvable issue arise .
- configuring and connecting computer networks to the systems.

2021 jan- 2021 june

oasis for orphans ministries, Naivasha
ict support staff

- Developed and tested new product offerings prior to release to assist development team in bug identification.
- Created help desk tickets, troubleshoot and resolved desktop issues.
- assisting employees in computer related issues such as proofreading and use of Microsoft office.
- generating students report form through excel
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Reference

Joseph Nduati

finance manager, Oasis for Orphans

Phone: 254736508932

Email : joseph@o4o.org

Elizabeth Ledama

site manager, oasis for orphans (The well)

Phone: 254725537470

Email : elizabethledama@gmail.com