# Shady Alzayat San Francisco, CA | (415) 831-7800 | emailshady@gmail.com | shadyalzayat.github.io

Philosophy Bachelor of Arts Major | 2004-2008 San Francisco State University | 1997-1999 La Sierra University

#### JUN 2018 – FEB 2019 VP, Software Engineering Sarment

San Francisco, CA

Tech: JavaScript, Node, ReactJs, React Native, Redux, Serverless, JAVA, Python, Docker, MySQL, Comprehend

- Leading a global software organization of cross functional engineers, R&D, QA and UX, across Singapore, UK and SF.
- Supporting product design and customer support teams while managing backlog and bugs against several project roadmaps.
- Built a team keen on continuous release through test driven development, modern best practices and Agile methodology.
- Wrote user stories for luxury ecommerce and lifestyle apps comprised of mobile, back office and end-user web applications.

#### JAN 2017 – MAY 2018 Developer Relations Engineer PowWow Mobile

San Francisco, CA

Tech: HTML5, CSS3, JavaScript, TypeScript, JAVA, Swift, AngularJs, Angular 2, jQuery, Cordova, Node, Docker, NGNIX, MySQL

- Educate enterprise developers throughout the web and mobile app design lifecycle, using onsite training courses, online community discussions, self-help documentation, videos and guided code samples.
- Manage customer and product support operations, responsible for answering help desk tickets, spanning design experience, runtime
  architecture, and high availability production deployment.
- Work with customers, their senior engineers and developers to gain knowledge of app modernization use-cases, and consult using proprietary or open source industry best practices.

## JAN 2015 – JAN 2017 Sr. Frontend Engineer OpenVpn

Pleasanton, CA

Tech: HTML5, CSS3, JavaScript, JAVA, REST, AngularJs, React, Redux, GraphQL, jQuery, Cordova, Node., Salesforce

- Product planner and frontend developer for PrivateTunnel.com and mobile applications offered by OpenVpn.
- Designed, prototyped, developed, tested and deployed on-demand, performant and fully encrypted e-commerce experiences.
- Coded mobile applications with Apache Cordova and Ionic, so they run natively on all devices, without app store downloads.
- Used React.js and Angular frameworks to build single-page applications with fast templating and middleware resources.

### JAN 2014 - NOV 2014 General Manager/Developer Club Quarters (Connections SF)

San Francisco, CA

Tech: HTML5, CSS3, JavaScript, JAVA, REST, Salesforce, Angular, React

- Established ConnectionsSF as a leading co-working office with a dominant brand in a highly competitive market.
- Redesigned the website with Angular to better feature the product offerings while fully integrating it with Salesforce's API.
- Applied HTML5 and CSS3 animation methods to design 3D virtual tours that optimized new member prospecting.
- © Created React applications that streamlined member services, like meeting room scheduling with Facebook calendars.

## SEP 2007 – OCT 2013 Cofounder and CTO Blade Runner Tools

San Francisco, CA

Tech: HTML, CSS, JavaScript, JAVA, Ruby, MongoDB, Salesforce, Angular, Android, iOS

- Cofounded a B2B stone tools' route sales retailer that offered stone fabricators on-demand diamond tools and supply.
- Built an Angular e-commerce client that linked customers' devices with nearby trucks, according to GPS location.
- Developed a Ruby application that dispatched drivers to e-commerce generated orders along with calendared routes.
- Using MongoDB, we segmented markets according to problems we excelled at solving, which we used to model sales routes.
- Automated the lead generation with an Android/iOS application that propagated new leads according to GPS proximity.

### APR 2004 – DEC 2009 Programmer Analyst III UCSF Medical Center

San Francisco, CA

Tech: HTML, CSS, VB.NET, ASP, JavaScript, JAVA, Ruby, SQL, MongoDB, Oracle, Salesforce

- © Chief HIPAA applications engineer for ambulatory care clinics, operator services, and patient care call centers.
- Engineered integrated web applications, complete with support interfaces and reporting modules.
- Created an on-call digital messaging system, a critical care application that enables efficient and cost-effective in-sourcing of patient phone care, which raised quality standards and increased patient care.
- Created automated workflows that improved emergency response rates, propelling UCSF to lead nationwide service levels.

## MAR 2002 – JUN 2003 IT Project Manager

Siebel Systems

San Mateo, CA

Tech: HTML, CSS, VB.NET, ASP, JavaScript, JAVA, SQL, MongoDB, Siebel7, PeopleSoft

- Developed data collection applications that cataloged sales records and built dashboards reports aimed at audit analysis.
- Responsible for coding and writing data mining tools, databases, reports, help files, and job-aid manuals.
- Built financial data parsing tools that accelerated data migrations and conversions into a new eAnalytics module.