



(NOT FOR PAYMENTS)

PO BOX 1259  
DEPT. # 102424  
OAKS, PA 19456

6400 0240 NO RP 24 09242022 YNNNNNNN 01 999044

Xuyang Zhou  
4240 WHEELED CAISSON SQ  
FAIRFAX VA 22033-4248




September 24, 2022

Page 1 of 2

**CONTACT US:**

 [cox.com/chat](https://cox.com/chat)

 [cox.com/mybill](https://cox.com/mybill)

 703-378-8422

Account Number **001 0101 036330803**  
COX PIN 8628  
SERVICE ADDRESS 4240 WHEELED CAISSON SQ  
FAIRFAX, VA 22033-4248



**ACCOUNT SUMMARY as of Sep 24, 2022**

Previous Balance	\$64.99
Payment Received - Sep 15	-\$64.99
<b>Remaining Previous Balance</b>	<b>\$0.00</b>
<b>New Charges Sep 24, 2022 - Oct 23, 2022</b>	
Internet	\$64.99
New Charges	\$64.99
<b>Total Due By Oct 16, 2022</b>	<b>\$64.99</b>



Thank you for being a Cox Paperless customer!



Thank you for GOING GREEN by receiving a **Paperless Bill** and for using **EasyPay** from Cox!

**September 24, 2022 bill for Xuyang Zhou**

Account Number **001 0101 036330803**  
Service at 4240 WHEELED CAISSON SQ  
FAIRFAX, VA 22033-4248

**\*\*Auto Payment On Your Due Date - Do Not Pay\*\***

**Total Due By Oct 16, 2022 \$64.99**

COX COMMUNICATIONS  
PO BOX 9001089  
LOUISVILLE, KY 40290-1089

00101001477036330803280006499

**MONTHLY SERVICES** Sep 24 - Oct 23**INTERNET****Cox Internet Gigablast**

Includes:

Download speeds up to 1 Gbps\*

Over 4 Million Wifi Hotspots

Cox Security Suite Plus

\*Visit [cox.com/modems](http://cox.com/modems) for compatible devices**\$64.99****Panoramic Wifi Gateway**

Includes:

Panoramic Wifi Gateway

Panoramic Wifi app

Panoramic Wifi Advanced Security

Elite Gamer

**\$0.00****Total Internet \$64.99****TOTAL MONTHLY SERVICES \$64.99****TOTAL NEW CHARGES \$64.99****NEWS FROM COX**

If your services are subject to promotional rates or other discounts (see MyAccount for details), those rates will convert to our everyday prices (then-current regular rates) after the promotions or discounts end. Please see [Cox.com](http://Cox.com) for current regular rates. Any discounts provided through a government program are based on rules of the program and may change over time.

**CUSTOMER INFORMATION**

If you are having difficulty enrolling in ACP with Cox or have questions or concerns about the ACP discounts reflected on your bill, you can receive online support with Oliver 24/7 or call Cox Residential Customer Care at 1-800-234-3993. If after contacting Cox, we are unable to resolve your concerns, you may file an Affordable Connectivity Program-related complaint with the Federal Communications Commission at 1-888-225-5322 or by reaching their Consumer Complaint Center at [www.fcc.gov](http://www.fcc.gov).

You are subject to Cox's terms and conditions, which can be found at [www.cox.com/rcsa](http://www.cox.com/rcsa) and, [www.cox.com/policy](http://www.cox.com/policy). Cox's terms and conditions include, but are not limited to, an agreement to arbitrate disputes, payment of various types of fees, including return payment, collection and late fees and other important terms affecting your services. Please carefully read and understand all of the terms of use.

**Billing Dispute and Resolution:** If you have any questions or disagree with any portion of your bill, please contact us at the phone number on the front of this statement no later than 60 days from the due date indicated.

**Payment options**

**Online:** Visit [www.cox.com](http://www.cox.com) to register for 24-hour online access or make payments to your account.

**Mail:** Detach this coupon and send it with your check or money order. Please include your account number on your check. Make your checks payable to Cox Communications. Allow 7 days for processing.

**Phone:** Call the number listed under the "Questions?" section on the front of this bill anytime and follow the phone prompts to make a payment using your bank account or credit card.

**In Person:** Visit [www.cox.com](http://www.cox.com) for a list of Cox Authorized Payment Centers.

