

DELIVERABLE #5

Avinash Thatikonda

Information Technology Field Experience-EX20

Michael Moifolley

6th July, 2025

Mini Budget Plan – Monthly Estimate (IT Support Team)

Category	Specific Item	Unit Cost / Monthly Rate	Quantity	Monthly Total	Purpose
Software	Zoom Pro License	\$15	5	\$75	Enables virtual meetings with clients and team collaboration
Software	Freshdesk	\$25	5	\$125	Ticketing and customer support
Training	Udemy for Business	\$30	5	\$150	Continuous technical upskilling and certification for team members
Hardware	Ergonomic	\$120	2	\$240	Improves staff comfort and
Hardware	Headsets with Noise Cancel	\$50	5	\$250	Enhances communication quality for remote or hybrid support staff
Maintenance	Equipment	\$100	1	\$100	Covers minor repairs or replacements of IT hardware
Contingency	Emergency Tech Reserve	\$200	1	\$200	Reserved for unexpected tech purchases or license upgrades