

Mohammad Hridoy

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Exhibited strong problem solving skills and the ability to work well under pressure. Highly organized and detail-oriented, with a track record of delivering support on time. Possessing excellent communication and interpersonal skills, working effectively in a team environment, building strong relationships with clients and vendors.

Professional Experience

Ezzy Group – Mohakhali DOHS, Dhaka 1206

System Engineer - System & Network (Sept 2024 - Current)

- Virtualization implementation on Hyper-V, VMware ESXi, Workstation, vSphere.
- Deploy and troubleshoot firewalls while ensuring a multi-vendor network with SOPHOS, BDCOM, Cisco, Juniper SRX, and OLT devices.
- Install, configure, perform migration, & implementation optimization, and troubleshoot Database Server.
- Support and troubleshoot Linux-based mail server (Postfix, Zimbra, etc.), Windows Server based Application
- Configuring and troubleshooting Cisco, Juniper, Cambium AP, and Mikrotik-based infrastructure in the Core Network
- Implementation, maintenance, and troubleshooting of the Mail Server, DNS server, NMS server, and cPanel.
- Advanced level troubleshooting on BGP, OSPF, MPLS, DMVPN, Policy Routing, Segment Routing, QoS, Layer 3 routing and Layer 2 switching, Traffic Engineering, L2 VPN, L3 VPN, L2 Circuit.
- Providing Network infrastructure design plans and solutions per the customer's requirements.
- Maintaining regular patch updates, device health checks, monitoring, bandwidth usages & pattern monitoring, deploying new NMS for more visibility.
- FTTX Network configuration, and troubleshooting.
- Develop and maintain backup and recovery strategies

Green Delta Insurance PLC. – Mohakhali C/A, Dhaka 1212

System Engineer – IT Operation (Oct 2022 – Sept 2024)

- Responsible for installation, configuration, and troubleshooting of Router, Switch, Server, Surveillance System.
- Networking monitoring via Nagios, Solarwind, Cacti. Firewall and Cloud basic operation.
- C-Panel, Domain System & Office 365 management.
- Configure and install DB Server (Oracle & MYSQL, MS-SQL).
- Providing L1 & L2 administrative support, Mail Configuration, VPN Service, Database.
- Performing (Jira) Service Desk activities - call logging, ticket categorizing, following - up and ticket closing.
- Antivirus (Sophos) Management. Asset management.
- Issabel & Vicidial System, Chyio Attendance system, MIHCM HR Soft management.
- Perform routine maintenance of equipment, Health check report of server.

Sterling Styles Ltd. – Ashulia, Dhaka 1341

Executive – IT & ERP (August 2020 - Oct 2022)

- Computing support to users regarding OS, Network/internet connectivity, Printer, hardware, etc.
- Ensure the ERP systems are functioning properly and helping the business run smoothly.
- Configuration Router, Switch, Backup, and recovery of IT Equipment's
- Active Directory, Network, Security monitoring.
- Install & Configure Router, ERP Installation, PABX & CCTV Systems.
- Asset & IT Store Management
- Maintain Antivirus, Pack One Server, POS & Stage, File & Printer Server, User group, and Share folder.

Education

BSc. in CSE

Southeast University | Tejgaon I/A, Dhaka 1208
CGPA: Enrolled, Passing year (2025).

Diploma in Computer Technology

Brahmanbaria Polytechnic Institute | Bijaynagar, Brahmanbaria
CGPA: 3.39, Passed in 2020.

Skills

Windows Server, Linux Server, Cisco, Mikrotik, Cambium, Sophos, Fortinet, Office 365, G-Suite, Synology, VMWare, VirtualBox, ESXi, Hyper-V, Database Configuration, ERP, Surveillance. Infrastructure Design, Web Design, PABX System, Asset Management.

Professional Training

Training Title	Topic	Institute	Location	Year	Duration
CEH	Scanning Networks, Enumeration, Vulnerability Analysis, System Hacking, Malware Threats, Honeypot, Footprinting, Sniffing, SQL Injection, Cryptography	Telnet IT Institute	Dhaka	2024	3 Month
MS SQL Server Administration	Configuration, Query, SSMS, DB Migration, Backup & Restore	Innovate IT Services	Dhaka	2023	3 Month
Linux Server Administration	Web Server, File Server, FTP server, NTP Server, Mail Server, DNS Server, Proxy Server Configure	ICT Genius	Dhaka	2022	3 Month
Windows Server Administration	AD DS & Policy, RAID Configure, DNS & DHCP, Web Server, Backup Server, and FTP Server.	ICT Genius	Dhaka	2022	3 Month
CCNA	Router & Switch Configuration, OSPF, TCP/IP, Routing Protocol	IT Bangladesh	Dhaka	2021	3 Month
Industrial Attachment	Networking, Surveillance System, Service Hardware, Firmware & Bios, Project completion	Golden Trade International BD	Dhaka	2020	3 month

Professional Certification

Certification	Provider	Date of achieve	Credential
Sophos Certified Firewall Engineer	Sophos	May 24, 2025	N/A
Server Administration	SEIP	Jun 25, 2023	BASIS2228/BB35/SAS/19
MTCNA	Mikrotik	April 3, 2023	2303NA6580
Network Security & Database Vulnerabilities	IBM	August 01, 2022	https://www.credly.com/badges/8d18c848-47f5-47c3-8857-4e8a1f66b3ea/print
CompTIA A+	LearnSpace	Jun 22, 2022	https://coursera.org/verify/XV6TLW2TJKCR

Extra-Curricular Activities

Quick Learner, Teamwork, Ethics, Self-improvement, Dedicated, Flexible, Communication, Leadership

Language Proficiency

Bengali – Native, English – Professional, Urdu – Communication.

Personal Details

Father's Name	:	Md Nosu Mia
Mother's Name	:	Ranuara Begum
Date of Birth	:	25 Feb 1998
Gender	:	Male
Height (Meter)	:	5.6''
Marital Status	:	Unmarried
Nationality	:	Bangladeshi
Religion	:	Islam
Permanent Address	:	Shimrail, Kasba, Brahmanbaria
Blood Group	:	O+

Reference

Name	:	Dr. Gazi Zahirul Islam
Organization	:	Southeast University
Designation	:	Professor, Dept. of CSE)
Mobile No	:	+880 1711-937820
Email	:	gazi.zahirul@seu.edu.bd
Relation	:	Academic

Declaration

I hereby declare that the information given above is true to the best of my knowledge and belief. The relevant documents will be forwarded whenever required.

Date:

Signature:

