SHAFEE AZEEM ABDUL GANI Front-End Developer (React, MERN Stack)

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Profile

Frontend Developer with 4 years of professional experience building responsive and user-focused web applications. Over the past year, I've been actively expanding into full-stack development through personal and collaborative projects using the MERN stack. Proficient in JavaScript, React, Redux, and API integration, with working knowledge of backend development, database management, and deployment.

Professional Experience

AMAZON INDIA LIMITED,
SENIOR SELLER SUPPORT ASSOCIATE – FBA Financial Transactions (FFT, FBA, FFTD)

12/2018 – 06/2024
Bangalore, India

- **Analyzed and processed** large seller inventory datasets, ensuring accurate reimbursements for lost, damaged, and transferred products, reducing resolution errors by **22%**.
- **Identified patterns** in inventory losses and damages, creating tickets to mitigate future seller impact, leading to a **26% reduction in pending Amazon actions**.
- **Developed data-driven solutions**, optimizing case handling and **increasing resolution rates by 18%**, while reducing seller wait times.
- **Led knowledge transfers (KTs) and SOP development**, improving team efficiency and response accuracy, and **increasing overall productivity by 22% while reducing average case handling time (AHT) by 24%**.
- **Managed high-priority escalations and chat support**, ensuring policy compliance and seller satisfaction.
- **Awarded MVP in 2023** for outstanding contributions to efficiency and process improvements.

The Code Studio, CO-FOUNDER & WEB DESIGNER/DEVELOPER

03/2016 – 09/2018
Mangalore, India

- Led the development of 14 responsive client websites, ensuring cross-device compatibility and optimal user experience.
- Migrated traditional static websites to modern **React applications**, improving scalability and maintainability.
- Implemented **component-based architecture** with React, managing state using hooks like useState and useEffect.
- Built custom features such as **dynamic content rendering**, **form handling**, and interactive UI elements.
- Integrated **third-party APIs** to create real-time, data-driven interfaces that boosted user engagement.
- Collaborated with clients to define project scope and deliver tailored solutions aligned with branding goals.

Deccan Airsports, WEB DEVELOPER

09/2015 – 02/2016
Mangalore, India

- **Revamped company website**, improving functionality and user experience.
- **Implemented SEO strategies** to increase online visibility and lead generation.
- **Managed digital assets**, including landing pages, social media content, and promotional materials.
- **Handled IT operations**, troubleshooting website issues and optimizing security.

Education

BACHELOR OF ENGINEERING (B.E.) – Information Science & Engineering,
Visvesvaraya Technological University (VTU)

08/2011 – 01/2015
Mangalore, India

St. Joseph Engineering College, Mangalore

Skills

Frontend Development
- React.js, JavaScript (ES6+), HTML5, CSS3, Bootstrap, Sass, tailwind CSS.

AI & Productivity Tools
Proficient in using LLMs (ChatGPT, Claude, DeepSeek) for automation, research, and content generation

Backend Development
- Node.js, Express.js
- Database Management (MongoDB, PostgreSQL, MySQL)
- API Development & Integration

Other Tools
- Adobe Photoshop (UI/UX Design & Graphics)
- Adobe Premiere Pro (Video Editing & Graphics)

Full-Stack Development:
- MERN Stack (MongoDB, Express.js, React.js, Node.js)
- RESTful APIs, CRUD Operations
- Authentication (JWT, OAuth)
- CORS, Axios, Middleware

Version Control & Deployment
- Git, GitHub
- CI/CD Pipelines
- Deployment (Vercel, Netlify, Heroku)

Projects

Live Chat APP (MERN Stack)
- A real-time chat app with instant messaging, user authentication, active status, and typing indicators, powered by Socket.io 🔗 for seamless bi-directional communication.

Employee Management System (MERN Stack)
- Developed a web app for tracking employees, attendance & roles with JWT authentication & CRUD operations.

Ecommerce Website (MERN Stack)
- A full-stack eCommerce app with user authentication, dynamic product browsing, cart management, and real-time updates throughout the shopping experience.