

Holding-A-159,Goalbathan, Kaliakair, Gazipur <u>csquarefuture@gmail.com</u>

Cell: 0194-4554421

# **Ratul Bin Nazrul Antor**

#### **OBJECTIVE**

Eager to get a challenging job that will help me to build up my career.

#### JOB EXPERIENCE

October 2022 to November 2023

Royal Green Ltd (Data Center)

Jr. Support & Service Engineer

- All brand wireless Router configure Troubleshooting, Installations and Maintenance.
- > IP phone configure, Troubleshooting, Installations and Maintenance.
- Configuring IP addressing, Sub-netting, troubleshooting.
- NVR configure, Troubleshooting, Installations and Maintenance.
- Any kind of customer support over the phone and remotely.
- Familiarity with Data Center power, cooling, cabling, as well as other Infrastructure issues.
- ➤ Proficiency in using datacenter servers, cabling, racks, and in-rack-PDUs.
- Proficiency in using datacenter AVR, HVAC, Fire protection & detection system.
- > Skilled in installing cable, fiber, power, and rack mounting equipment.
- Understanding of the Data Center infrastructure.
- Maintained the data center equipment and performed regular troubleshoot on the process.
- > Coordinated the daily activities of group and department.
- Managed the data center infrastructure and ensured support to the facilities.
- Prepared a list of all inventory required for the continuous functioning of the data center system.
- Good communication skills.
- Managed and supervised a team.
- All kinds of Computer Maintenance, Troubleshoot Hardware & Software.

### August 2019 to September 2022

Hashtag Broadband Executive- Sales & Marketing

- Daily Market visite.
- > Planing for Sales.
- > Brand promotion for company & lead sales.
- ➤ Create Sales proposal for corporate & retail sales.
- Customer Support Home user.
- Maintain good relation with users.
- Create Daily, Monthly & Yearly Sales report.
- Any kind of customer support over the phone and remotely.
- Any kind of customer support corporate user.

## September 2015 to July 2017

# Bkash Limited Distributor Sales Officer

- Daily Market visite.
- Lead sales.
- > Planing for increase sales.

## September 2012 to July 2014

Shahin School Teacher

- Take Class.
- > Take care all students.
- Maintain good relation with students & their parents.

# **Training**

**CCNA** 

- Fortune IT training Institute

# RECORDS SCHOLASTIC (WHAT, WHEN, WHERE)

Four Years Diploma in Engineering: 2017 (C.G.P.A-2.96 out of 4) ComputerTechnology, Tangail Polytechnic Institute (TPI) - Bangladesh Technical Education Board.

**Secondary School Certificate: 2011 (C.G.P.A-4.81 out of 5)** Science Group, Benupur B.R High School, Kaliakair, Gazipur. - Dhaka Board.

#### PERSONAL INFORMATION

Name : Ratul Bin Nazrul Antor

Father's Name : Md. Nazrul Islam

Mother's Name : Mrs. Rashida Akter

**Date of Birth** : 30/10/1996

Current Citizenship : Bangladeshi

Other Citizenship held : None

Gender : Male

Religion : Islam

Marital Status : Marred

**NID Number** : 6407293247

**Date of availability from** : Any time

Current Location/Duty Station : Gazipur, Bangladesh

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- Sincere, Punctual and dutiful to work.
- Able to motivate and convince people.
- Working under pressure and achieving the target goal.

☐ Mailing Address : Holding-A-159

Kaliakair, Gazipur P.O. – Kaliakair P.S.- Kaliakair

Dist.- Gazipur, Bangladesh

□ Permanent Address : Holding-A-159

Kaliakair, Gazipur P.O. – Kaliakair P.S.- Kaliakair

Dist.- Gazipur, Bangladesh

### Reference:

Israt Jahan Tamanna

## **Deputy Divisional Engineer**

Factory Sub Division Department of Public and Roads Mymensingh Cell: 01992207809

Signature

(RATUL BIN NAZRUL ANTOR)

Date: .....