

# CURRICULUM VITAE

## **SAMOR KUMAR SARKER**

House: 265/6, Flat: 3/D, Shewrapara,

Mirpur, Dhaka-1216

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### **Career Objective:**

Seeking a position to utilize my skills and abilities in the Information Technology that offers professional growth while being resourceful, innovative and flexible.

### **Career Summary:**

Result-oriented professional over 10+ years' experience in the renowned corporate office. Professional in Group of companies & Banking sectors, Media and Communications Sector as an Assistant System Engineer, System Support Engineer, Computer Operator etc. Now I am working as Assistant System Engineer, IT at Daily The Business Post of Unique Group & PHP Group since July 11, 2021 to till. Before that, I have been served as Assistant System Engineer, IT at Media NewAge Limited, System Support Engineer, IT at Syscom Information Systems Limited, Computer Operator at Shital Enterprise & Computer Operator at SF Inspection company Ltd. I am so confident that the qualities that I have developed over these years.

### **Core Competence:**

- Ability to work in a team.
- Ability to work hard and with under pressure.
- **Server Administration:** Windows Server installation and configuration, Active directory, Manage user accounts, Group Policy, Password Policy, credentials, permissions, access rights, and active directory administration.
- **MikroTik Router:** ISP Setup, Port Block, Filters Rules, VPN configure, Queues manage others works and maintenance in MiroTik Router.
- **Hardware & Networking:** Operating system installation and configuration. Install and configuration PC hardware and maintenance and troubleshoots upgrades and management of systems, Wireless router maintains, LAN, Hardware, Software, Microsoft office programs and managing and mentoring IT support staff and etc.
- **Email configuration:** Outlook, Gmail, Yahoo, and Microsoft Mail and etc.

### **Employment History:**

#### **Assistant System Engineer (July 10, 2021 to Continue) (According to Wage Board)**

I am working as Assistant System Engineer at The Business Post , 118-121, Tejgaon I/A, Dhaka-1208.

#### **Duties and Responsible:**

- To provide day to day support the staffs for Desktop, Laptop & Printer, Scanner etc.
- Installing and configuring computer hardware, operating systems and applications.
- Solve problems relating to hardware, software, LAN and printer.
- Maintain network performance by performing network monitoring & analysis, performance tuning, troubleshooting network problems, and escalating problems to vendors.
- Configuration of Windows Server, Domain Server, File Server, Endpoint Antivirus Server, etc.
- Manage user accounts, credentials, permissions, access rights, and active directory.
- Maintain and monitor network devices like router, switch, UPS, Telephone PBX systems, etc.
- Documenting any processes which employees need to follow in order to successfully work within our computing system.
- Monitor backup systems and procedure to ensure data security.
- Monitor and maintain IT Inventory & Procurement

**Assistant System Engineer (March 01, 2017 to July 10, 2021)**

Media NewAge Limited, Hamid Plaza, 300/5/A/1, Bir Uttam CR Datta Road, Hatirpool, Dhaka-1205.

**Duties and Responsible:**

- Provide IT supports to end users for their Desktops, Laptops, Wireless Router, Scanners, Printers, Anti-Virus and other IT equipment's.
- Install and configure computer hardware operating systems and applications.
- OS installation and Troubleshooting of windows-based operating system.
- Monitor and maintain computer systems and networks.
- Troubleshoot system and network problems, diagnosing and solving hardware or software faults.
- Conduct electrical safety checks on computer equipment.
- Talking to clients and computer users to determine the nature of any problems they encounter.
- Investigating, diagnosing and solving computer software and hardware faults.
- Maintaining records of software licenses.
- Repairing equipment and replacing parts as necessary.
- Able to install & manage all kinds of application software.
- Monitoring and maintaining computer systems, Antivirus and networks.
- Antivirus check and update ensure that all machines are virus and worm free.
- Good knowledge about mail setup, configuring and control. (Outlook, Eudora, Thunderbird.)

**System Support Engineer (December 01, 2013 to February 28, 2017)**

Media NewAge Limited, 30, Tejgaon Industrial Area, Dhaka-1208. Assign by **Syscom Information Systems Limited**. House# 102, Road# 02, Block# A, Flat# 6B, Niketon, Gulshan-1, Dhaka.

**Duties and Responsible:**

- Provide IT supports to end users for their Desktops, Laptops, Wireless Router, Scanners, Printers, Anti-Virus and other IT equipment's.
- Install and configure computer hardware operating systems and applications.
- OS installation and Troubleshooting of windows-based operating system.
- Monitor and maintain computer systems and networks.
- Troubleshoot system and network problems, diagnosing and solving hardware or software faults.
- Conduct electrical safety checks on computer equipment.
- Talking to clients and computer users to determine the nature of any problems they encounter.
- Investigating, diagnosing and solving computer software and hardware faults.
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- Able to install & manage all kinds of application software.
- Monitoring and maintaining computer systems, Antivirus and networks.
- Antivirus check and update ensure that all machines are virus and worm free.
- Good knowledge about mail setup, configuring and control. (Outlook, Eudora, Thunderbird.)

**Instructor (August 22, 2013 to November 31, 2013)**

I am working as Instructor since August 22, 2013 to November 31, 2013 in Inovative Polytechnic Institute, Station Road, Natore.

**Computer Operator (April 27, 2012 to December 14, 2012)**

I am working as Computer Operator since April 27, 2012 to December 14, 2012 in Shital Enterprise, House# 147/9, Road# 03, South Pirobagh, Mirpur-1, Dhaka-1216.

**Computer Operator (January 01, 2011 to April 04, 2011)**

I am working as "Computer Operator" since January 01, 2011 to April 04, 2011 in SF Inspection Company Ltd, Motijheel, Dhaka-1000.

### **Education:**

Exam Title	Subject	Collage/Institute	Result	P. Year	Duration
BSc. in CSE	Computer Science	Bangladesh University	CGPA 3.50	2019	4 Years
Diploma	Computer Technology	Rajshahi Polytechnic Institute	CGPA 3.18	2011	4 Years
S.S.C	Building Maintenance	Lalpur S.S Pilot High School	GPA 4.41	2007	2 Years

### **Training Summary:**

Training Title	Topic	Institute	Location	Year	Duration
Server Administration & Cloud Management	Server Administration & Cloud Management	BASIS Institute of Technology & Management	BDBL Bhaban, 12, Kawran Bazar, Dhaka-1215	2018	2 Month
MTCNA	Mikrotik Certified Network Associate	Tsositit	Niketon, Dhaka	2019	3 Days
LAMP Server	LAMP Server (Apache, MariaDB, PHP) On CentOS	Technical Institute of Management & Engineering	Mohammadpur, Dahaka	2019	2 Month
Industrial Attachment Program	Hardware, software Troubleshooting, Computer Networking, Web page design.	Anirban Computer	Alopatty, Rajshahi	2010	3 Month

### **Language Proficiency:**

Language	Reading	Writing	Speaking
Bengali	High	High	High
English	High	High	Low

### **Personal Details:**

Name : Samor Kumar Sarker  
Father's Name : Nibaron Chandra Sarker  
Mother's Name : Dulali Rani Sarker  
Date of Birth : July 19, 1991  
National ID : 19916914466000129  
Present address : House: 265/A, Flat: 3/D, West Sewrapara, Mirpur, Dhaka-1216  
Permanent Address : Vill: Shibnagor, P.O: Gouripur, P.S: Lalpur, Dist: Natore.  
Language Known : Mother Tang.  
Gender : Male  
Marital Status : Married  
Nationality : Bangladeshi  
Religion : Sonaton

### **Reference:**

**Md. Abdur Rahsid**  
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