

8) Submit rating against the serviceman

Functional Requirements

- i) The software allows user to submit rating against the service, they get from the delivery and serviceman.

Priority Level: Medium

Precondition: User must have valid account

9) Submit complain against the serviceman

Functional Requirements

- i) The software allows user to submit complain as a message to block from the software against the service, they get from the delivery and serviceman.

Priority Level: Medium

Precondition: User must have valid account

10) Submit overall Experience to use this software

Functional Requirements

- i) The software allows user to submit their experience depend on operating the software

Priority Level: Medium

Precondition: User must have valid account

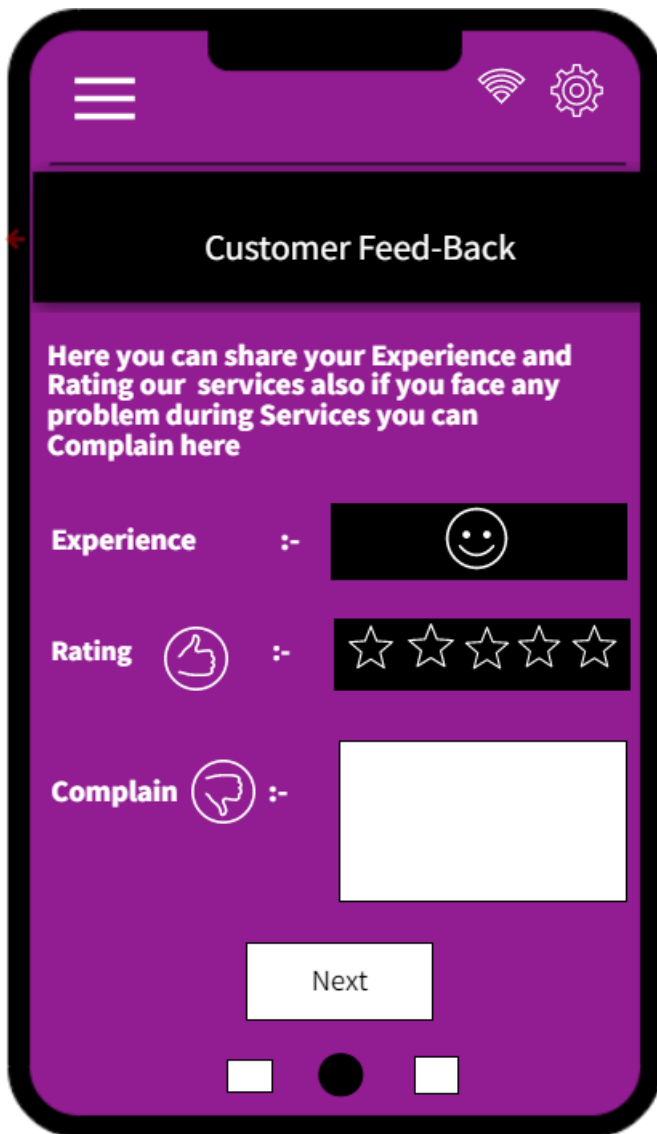


Figure 10: Submit customer Feed-Back

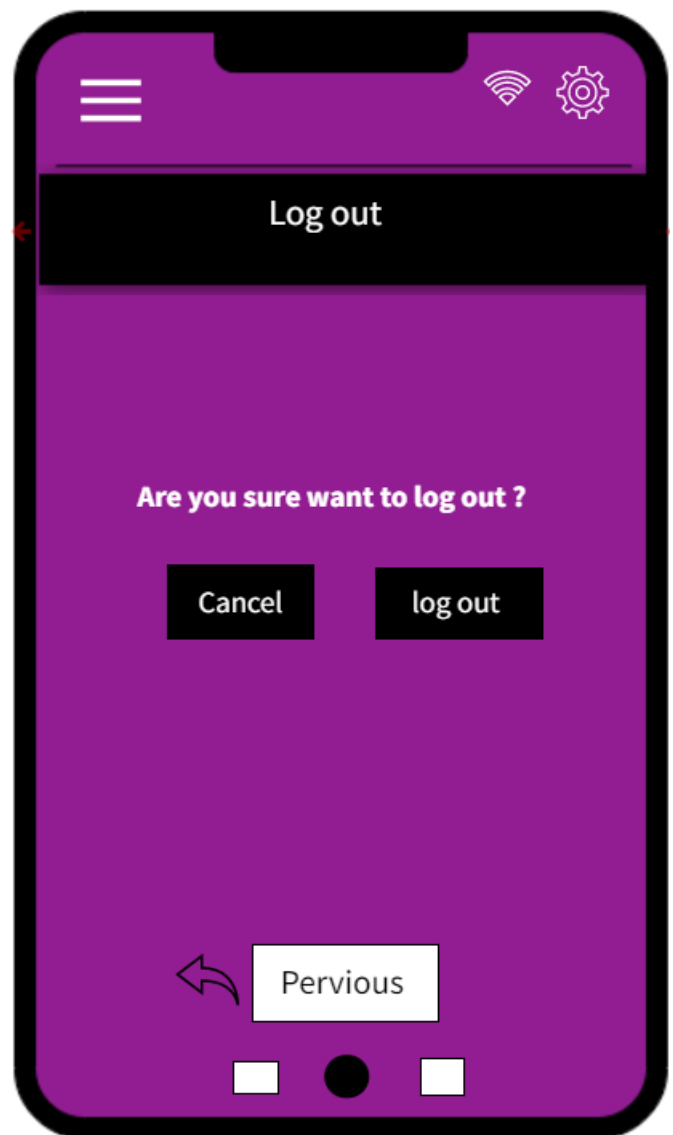


Figure 11: Logout Page

Project Name: Digital Petroleum System and Mechanism Tech			Test Designed by: Shafiul	
Test CaseID:8			Test Designed date:	
Test Priority (Low, Medium, High): Medium.			Test Executed by: Samir.	
Module Name: Request for Petroleum			Test Execution date:	
Test Title: Checking Petroleum request				
Description: Test website Petroleum request				
Precondition (If any): User must have valid email id or phone number.				
Test Steps	Test Data	Expected Results	Actual Results	Status (Pass/Fail)
1. Open the website account login page. 2. Click Menu Button 3. Menu to request for Petroleum.	Petroleum order	User should order Petroleum	As expected	Pass
Post Condition: User can successfully get the Petroleum				

Project Name: Digital Petroleum System and Mechanism Tech			Test Designed by: Samir	
Test CaseID:9			Test Designed date:	
Test Priority (Low, Medium, High): Medium.			Test Executed by: Samir.	
Module Name: Submit user experience			Test Execution date:	
Test Title: Checking user experience				
Description: Test website user experience				
Precondition (If any): User must have valid email id or phone number.				
Test Steps	Test Data	Expected Results	Actual Results	Status (Pass/Fail)

1. Open the website account login page. 2. After first item or service taken from the app then get a feed-back option, then click this button 3. Submit the experience emoji.	User experience	User should submit experience emoji	As expected	Pass
Post Condition: User can successfully Submit the experience emoji.				
Project Name: Digital Petroleum System and Mechanism Tech			Test Designed by: Shafiul	
Test CaseID:10			Test Designed date:	
Test Priority (Low, Medium, High): Medium.			Test Executed by: Shafiul	
Module Name: Submit rating against serviceman			Test Execution date:	
Test Title: Checking rating, given by user				
Description: Test website user rating				
Precondition (If any): User must have valid email id or phone number.				
Test Steps	Test Data	Expected Results	Actual Results	Status (Pass/Fail)
1. Open the website account login page. 2. After first item or service taken from the app then get a feed-back option, then click this button 3. Submit user rating	User rating	User should give rating	As expected	Pass
Post Condition: User can successfully Submit user rating				

Project Name: Digital Petroleum System and Mechanism Tech	Test Designed by: Shagor
Test CaseID:11	Test Designed date:

Test Priority (Low, Medium, High): Medium.			Test Executed by: Shagor	
Module Name: Submit complain			Test Execution date:	
Test Title: Checking user submitted complain				
Description: Test website user complain section				
Precondition (If any): User must have valid email id or phone number and get 1 st deliver				
Test Steps	Test Data	Expected Results	Actual Results	Status (Pass/Fail)
1. Open the website account login page. 2. After first item or service taken from the app then get a feed-back option, then write about user complain in the comment box. 3. Submit user complain	User complain	User should submit their complain	As expected	Pass
Post Condition: User can successfully submit the complain				

Project Name: Digital Petroleum System and Mechanism Tech			Test Designed by: Tareq	
Test CaseID:12			Test Designed date:	
Test Priority (Low, Medium, High): Medium.			Test Executed by: Tareq	
Module Name: System Logout			Test Execution date:	
Test Title: Checking logout system				
Description: Test website user logout section				
Precondition (If any): User must have valid email id or phone number and get 1 st deliver				
Test Steps	Test Data	Expected Results	Actual Results	Status(Pass/Fail)
1. Open the website account login page. 2. Click profile option 3. Click logout red type button	User logout	User should logout from the account	As expected	Pass
Post Condition: User can successfully logout from the software				

User's Functionality Flowchart

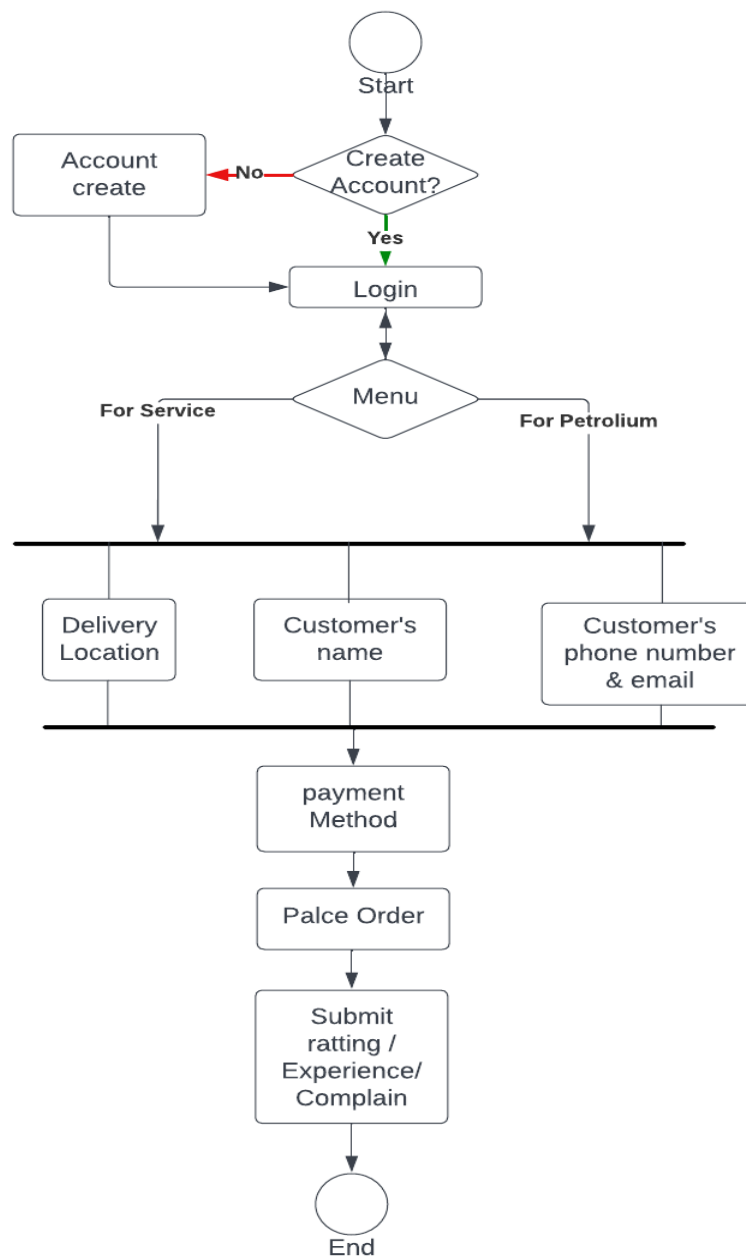


Figure 12:Customer End user Flowchart

Feedback:

As far as I seems all features and system running progress are okay .But, I refer some other features for better quality that will be provide the more quality full outcome. I recommended adding 3-4 more features and this are helping client and system both. First, add a page where client can share their experience about your services and overall things. Also, add another feature that is rating process. It works as if when client take a service from the system they can easily rate the fuel service or mechanical service. So that, your system will be detect the services are helpful for them really or need to change the system working process. Third point is complain part. Here client easily share complain which they really faced during the services. If any member behave rudely or fuel services are not respond on time at that time client easily complain against them. In addition, the last feature is sending mail to the client. When any client take a service from the system, they get an email where all date, time, process and service cost all are mention in one page. This process are maintain for every client. That's help client to get a proper information about our service cost and also system will be gather the exact amount at the end of the day. Finally, include a flowchart for user's functionality.