

# Logistics and Shipments Delay Insight

\$2M

Total Revenue

15K

Total Shipments

22.2%

% Delayed

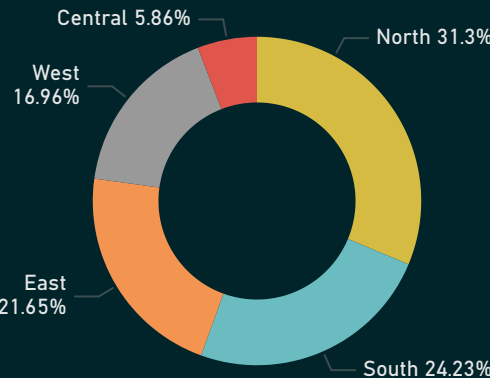
0.7 Days

Average Delay

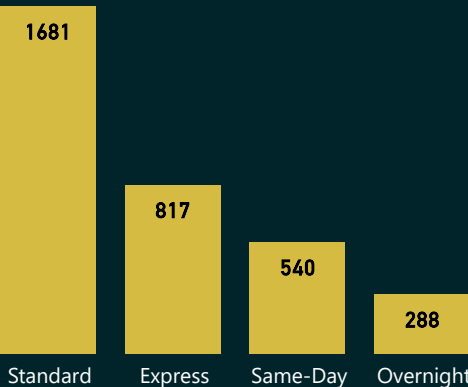
8.3%

Return Rate

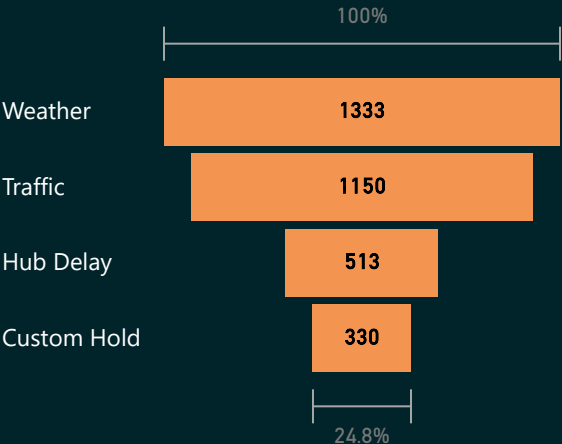
Delayed Shipment by Region



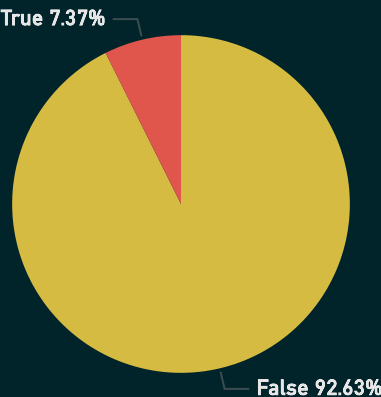
Delayed Shipment by Mode



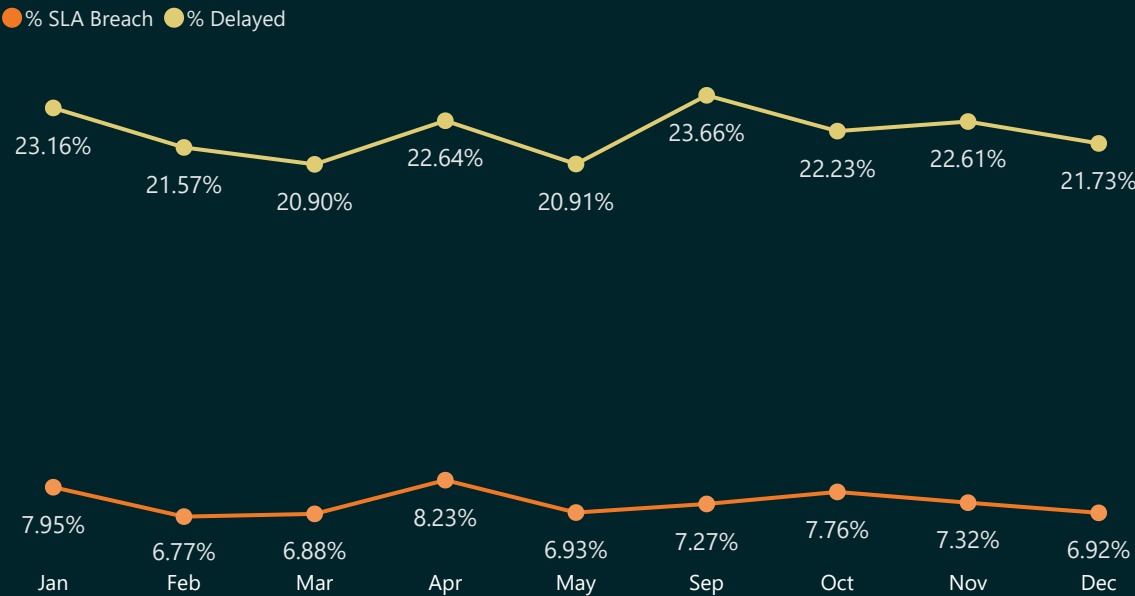
Shipment Count by Delay Reason



Distribution by SLA Breached



% SLA Breach and % Delayed by Month



Year

☐ 2024

☐ 2025

Month

All

Region

☐ Central

☐ East

☐ North

☐ South

☐ West

Shipment Mode

☐ Express

☐ Overnight

☐ Same-Day

☐ Standard

Carrier

☐ DHL

☐ FedEx

☐ LocalCarrier1

☐ LocalCarrier2

☐ UPS

Product Category

All

# Financial & Operational Metrics

\$2M

Total Revenue

15000

Total Shipments

3326

Delayed Shipment

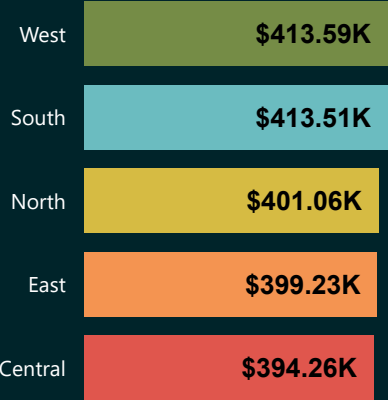
22.2%

% Delayed

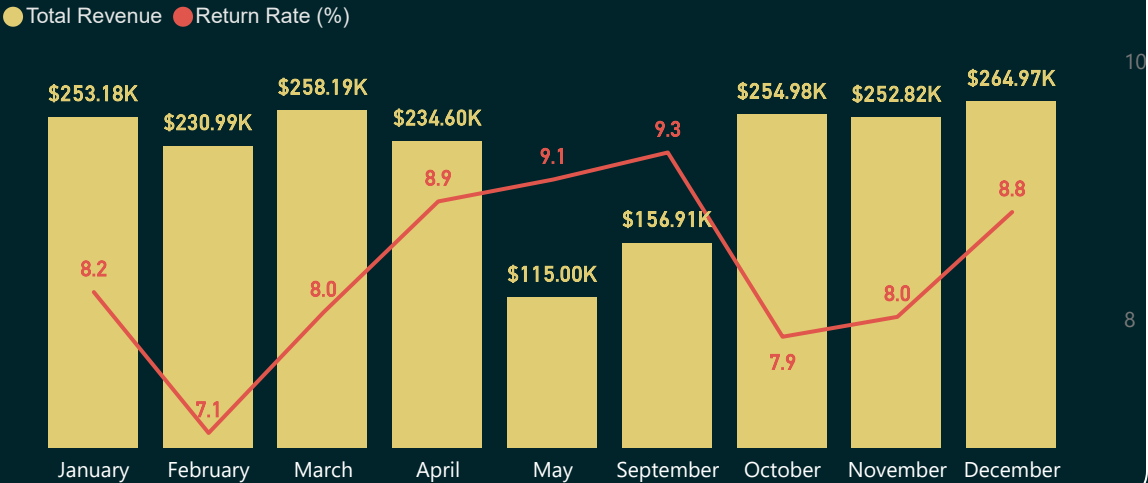
\$154.4

Avg Shipping Cost

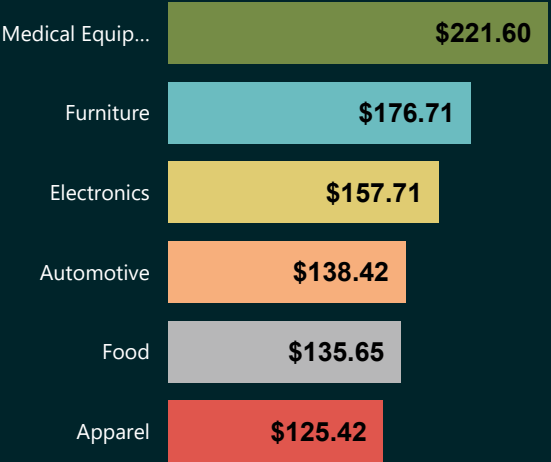
Revenue by Region



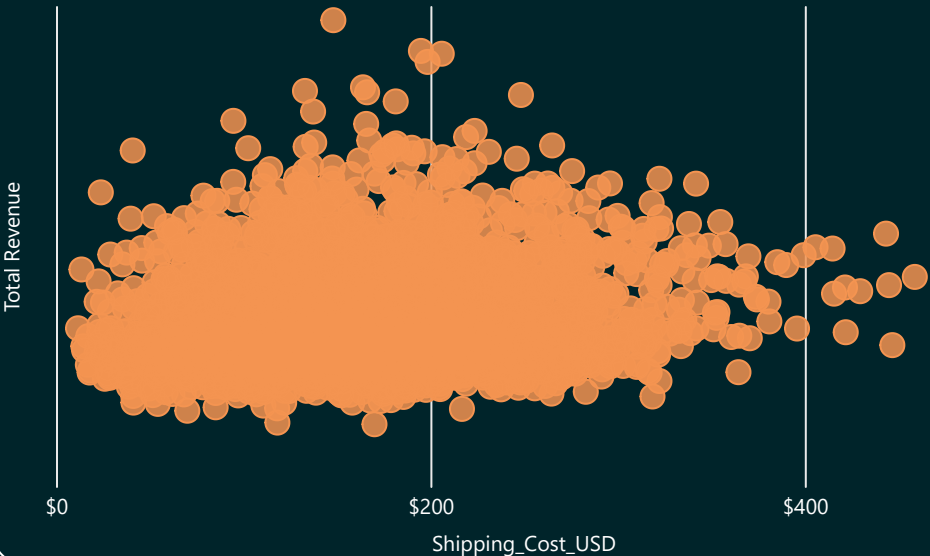
Return Reason Distribution



Revenue by Product category



Shipping Cost vs Revenue



Year

☐ 2024

☐ 2025

Month

All

Region

☐ Central

☐ East

☐ North

☐ South

☐ West

Shipment Mode

☐ Express

☐ Overnight

☐ Same-Day

☐ Standard

Carrier

☐ DHL

☐ FedEx

☐ LocalCarrier1

☐ LocalCarrier2

☐ UPS

Product Category

All

# Customer Experience

7303

Total Customer

15000

Total Shipments

4.12

Average Rating

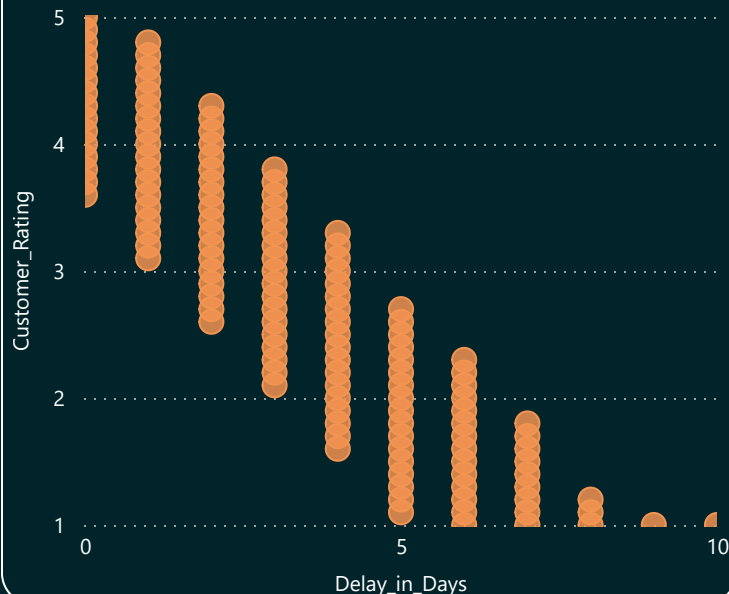
\$154.4

Avg Shipping Cost

8.3%

Return Rate

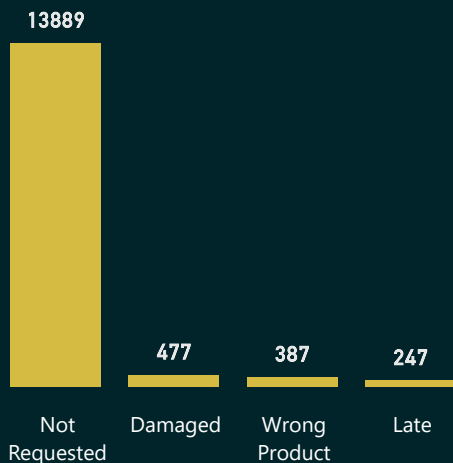
Customer Rating by Delay(Days)



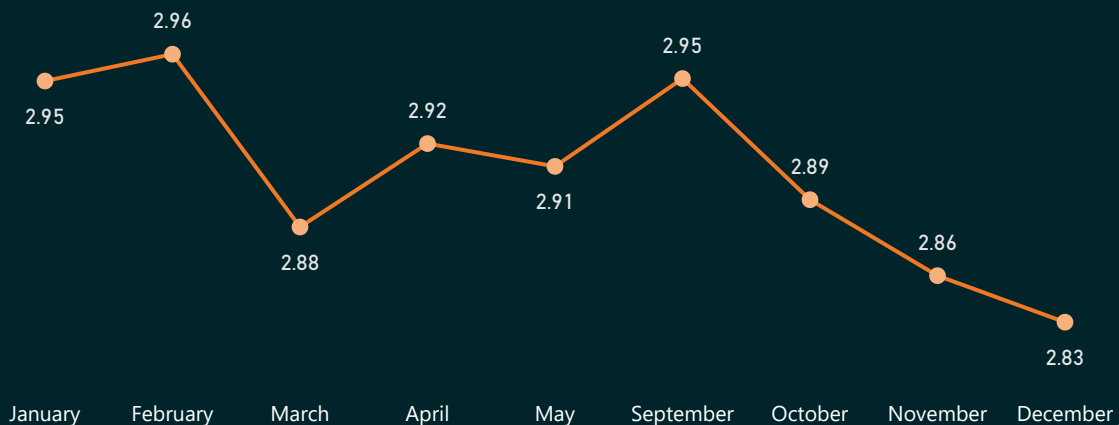
Avg Rating By Carrier



Return Reason Distribution



Customer Rating Over Time



Year

☐ 2024

☐ 2025

Month

All

Region

☐ Central

☐ East

☐ North

☐ South

☐ West

Shipment Mode

☐ Express

☐ Overnight

☐ Same-Day

☐ Standard

Carrier

☐ DHL

☐ FedEx

☐ LocalCarrier1

☐ LocalCarrier2

☐ UPS

Product Category

All