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Quality, Environment,Safety & Sustainability Management System In conformance with ISO 9001(2015), ISO 14001 (2015), ISO 4500 1 (2018) & Vedanta Sustainability Framework

sterlite copper

Doc:- SC/SVS/IMS/SLA/ 9.1.2 /01
Rev No:- 04, Ver : 05
Date:- 05.07.2022

Dept: 3STPH/CCR
Internal Customer

Key Area	Quality Characteristics (KPI's)	Service Level Agreement				Apr'24		Sign (HY2024-25)
		Baseline	Target	Scoring Mechanism	Weightage	Score	Total Score	
CCR								
Providing Canteen Services	Continuous	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	25%	10		
Providing Staff Transportations Service & Tours-Travel Services	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	25%	10	10	
Providing Guest House Services for freshers	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	25%	10	10	N. Gupta
Providing Courier Service & Telly-phone Services	Continuous	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	15%	10		
Providing Housekeeping Services	Continuous	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	10%	10		
Admin								
Providing forklift	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	40%	10		
Providing Jumbo Bag for road dust collection	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	30%	10	10	
Providing Water Supply for Gardening	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	30%	10		

IMS Coordinator:

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Approved by Head Administration

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Doc:- SC/SYS/IMS/SLA/ 9.1.2 /01
Rev No :- 04 , Ver : 05
Date:- 05.07.2022

Dept: BSTPH/CCR
Internal Customer

| Dept | Key Area | Quality Characteristics (KPI's) | Service Level Agreement | | | | May'24 | | Sign (FY 2024-25) |
			Baseline	Target	Scoring Mechanism	Weightage	Score	Total Score	
CCR	Providing Canteen Services	Continuous	90%	100%	Score10- compliance between 90%-100% Score 5- compliance between 80%-90% score 0- For score < 80%	25%	10		
	Providing Staff Transportations Service & Tours-Travel Services	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	25%	10		
	Providing Guest House Services for freshers	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	25%	10	10	
	Providing Courier Service & Telly-phone Services	Continuous	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	15%	10		
	Providing Housekeeping Services	Continuous	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	10%	10		
Admin	Providing forklift	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	40%	10		
	Providing Jumbo Bag for road Just collection	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	30%	10	10	
	Providing Water Supply for Gardening	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	30%	10		

IMS Coordinator:

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Doc :- SC/SV/IMS/SLA/ 9.1.2 /01
Rev No :- 04 , Ver : 05
Date:- 05.07.2022

Jun'24

Dept: 3STP/CCR
Internal Customer

| | Key Area | Quality Characteristics (KPI's) | Service Level Agreement | | | Weightage | Score | Total Score | Sign |
			Baseline	Target	Scoring Mechanism				(FY 2024-25)
CCR	Providing Canteen Services	Continuous	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	25%	0	0	
	Providing Staff Transportations Service & Tours-Travel Services	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	25%	0		
	Providing Guest House Services for freshers	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	25%	0	0	
	Providing Courier Service & Telly-phone Services	Continuous	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	15%	0		N. [signature]
	Providing Housekeeping Services	Continuous	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	10%	0	0	
Admin	Providing forklift	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	40%	0		
	Providing Jumbo Bag for road Just collection	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	30%	0	0	
	Providing Water Supply for Gardening	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	30%	0		[signature]

IMS Coordinator: [signature]

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Dept: 35TPH CCR
Internal Customer

Jul'24

Key Area	Quality Characteristics (KPIs)	Service Level Agreement			Weightage	Score	Total Score (FY 2024-25)	Sign
		Baseline	Target	Scoring Mechanism				
CCR Providing Canteen Services	Continuous	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	25%	10		10
Providing Staff Transportations Service & Tours-Travel Services	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	25%	10		
Providing Guest House Services for freshers	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	25%	10	10	N.Enter
Providing Courier Service & Telly-phone Services	Continuous	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	15%	10		
Providing Housekeeping Services	Continuous	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	10%	10		N.Enter
Admin Providing forklift	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	40%	10		
Providing Jumbo Bag for road Just collection	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	30%	10	10	
Providing Water Supply for Gardening	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	30%	10		

IMS Coordinator: _(signature)_

Approved by CCR HOD _(signature)_

Approved by Head Administration _(signature)_

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Date:- 05.07.2022

Dept: 3510/PH/CCR

Internal Customer	Key Area	Service Level Agreement					Aug'24		Sign
		Quality Characteristics (KPI's)	Baseline	Target	Scoring Mechanism	Weightage	Score	Total Score	(FY 2024-25)
CCR	Providing Canteen Services	Continuous	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	25%	10		
	Providing Staff Transportations Service & Tours-Travel Services	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	25%	10		
	Providing Guest House Services for freshers	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	25%	10	10	
	Providing Courier Service & Telly-phone Services	Continuous	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	15%	10		
	Providing Housekeeping Services	Continuous	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	10%	10		
Admin	Providing forklift	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	40%	10		
	Providing Jumbo Bag for road Just collection	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	30%	10	10	
	Providing Water Supply for Gardening	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	30%	10		

IMS Coordinator: _[signature]_

Approved by CCR HOD _[signature]_

Approved by Head Administration _[signature]_

Dept: 3STPHCCR
Internal Customer

Sep'24

Key Area	Quality Characteristics (KPI's)	Baseline	Target	Scoring Mechanism	Weightage	Score	Total Score (FY 2024-25)	Sign
	Providing Canteen Services	Continuous	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	25%	10	
	Providing Staff Transportations Service & Tours-Travel Services	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	25%	10	
CCR	Providing Guest House Services for freshers	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	25%	10	10
	Providing Courier Service & Telly-phone Services	Continuous	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	15%	10	
	Providing Housekeeping Services	Continuous	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	10%	10	
	Providing forklift	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	40%	10	
Admin	Providing Jumbo Bag for road Just collection	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	30%	10	10
	Providing Water Supply for Gardening	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	30%	10	

IMS Coordinator:

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Dept: 3STPHCCR
Internal Customer

Oct'24

Dept	Key Area	Quality Characteristics (KPIs)	Service Level Agreement		Scoring Mechanism	Weightage	Score	Total Score	Sign (FY 2024-25)
			Baseline	Target					
	Providing Canteen Services	Continuous	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	25%	10		
	Providing Staff Transportations Service & Tours-Travel Services	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	25%	10		
CCR	Providing Guest House Services for freshers	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	25%	10	10	N. Gupta
	Providing Courier Service & Telly-phone Services	Continuous	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	15%	10		
	Providing Housekeeping Services	Continuous	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	10%	10		
	Providing forklift	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	40%	10		
Admin	Providing Jumbo Bag for road Just collection	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	30%	10	10	
	Providing Water Supply for Gardening	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	30%	10		

IMS Coordinator: [signature]

Approved by CCR HOD: [signature]

Approved by Head Adminsitration: [signature]

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Doc :- SC/SVS/IMS/SLA/ 9.1.2 /01
Rev No :- 04 , Ver : 05
Date:- 05.07.2022

Dept: 3STP/HCCR
Internal Customer

Key Area	Quality Characteristics (KPI's)	Service Level Agreement		Scoring Mechanism	Weightage	Nov'24		Sign (FY 2024-25)
		Baseline	Target			Score	Total Score	
CCR Providing Canteen Services	Continuous	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	25%	10		
Providing Staff Transportations Service & Tours-Travel Services	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	25%	10		
Providing Guest House Services for freshers	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	25%	10	10	
Providing Courier Service & Telly-phone Services	Continuous	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	15%	10		
Providing Housekeeping Services	Continuous	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	10%	10		
Admin Providing forklift	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	40%	10		
Providing Jumbo Bag for road Just collection	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	30%	10	10	
Providing Water Supply for Gardening	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	30%	10		

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Dept: 3STPH/CCR
Internal Customer

Key Area	Quality Characteristics (KPI's)	Service Level Agreement			Weightage	Dec'24		Sign (FY 2024-25)
		Baseline	Target	Scoring Mechanism		Score	Total Score	
CCR Providing Canteen Services	Continuous	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	25%	10		
Providing Staff Transportations Service & Tours-Travel Services	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	25%	10		
Providing Guest House Services for freshers	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	25%	10		
Providing Courier Service & Telly-phone Services	Continuous	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	15%	10	10	
Providing Housekeeping Services	Continuous	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	10%	10		
Providing forklift	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	40%	10	10	
Admin Providing Jumbo Bag for road Just collection	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	30%	10		
Providing Water Supply for Gardening	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	30%	10		

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Rev No :- 04 , Ver : 05
Date:- 05.07.2022

Dept : BST/PH/CCR Internal Customer	Key Area	Quality Characteristics (KPI's)	Service Level Agreement				Jan 25	
			Baseline	Target	Scoring Mechanism	Weightage	Score	Total Score (FY 2024-25)
	Providing Canteen Services	Continuous	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	25%	10	
	Providing Staff Transportations Service & Tours-Travel Services	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	25%	10	
CCR	Providing Guest House Services for freshers	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	25%	10	10
	Providing Courier Service & Telly-phone Services	Continuous	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	15%	10	10
	Providing Housekeeping Services	Continuous	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	10%	10	
	Providing forklift	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	40%	10	
Admin	Providing Jumbo Bag for road dust collection	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	30%	10	10
	Providing Water Supply for Gardening	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	30%	10	10

IMS Coordinator:

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1873

Dept: 3STP/CCR
Internal Customer

Key Area	Quality Characteristics (KPI's)	Service Level Agreement				Feb'25		Sign (FY 2024-25)
		Baseline	Target	Scoring Mechanism	Weightage	Score	Total Score	
CCR								
Providing Canteen Services	Continuous	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	25%	10		
Providing Staff Transportations Service & Tours-Travel Services	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	25%	10		
Providing Guest House Services for freshers	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	25%	10		N.Sutyr
Providing Courier Service & Telly-phone Services	Continuous	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	15%	10	10	
Providing Housekeeping Services	Continuous	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	10%	10		
Admin								
Providing forklift	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	40%	10		N.Sutyr
Providing Jumbo Bag for road Just collection	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	30%	10	10	
Providing Water Supply for Gardening	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	30%	10		18733

IMS Coordinator:

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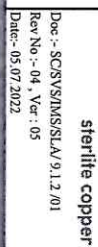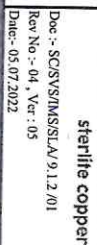Approved by Head Adminsitration

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Doc:- SC/SVS/IMS/SLA/ 9.1.2 /01
Rev No.:- 04 ; Ver : 05
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Dept: 3STP/CCR
Internal Customer

	Key Area	Quality Characteristics (KPI's)	Service Level Agreement		Scoring Mechanism	Weightage	Mar'25	
			Baseline	Target			Score	Total Score (FY 2024-25) Sign
CCR	Providing Canteen Services	Continuous	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	25%	0	
	Providing Staff Transportations Service & Tours-Travel Services	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	25%	0	0
	Providing Guest House Services for freshers	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	25%	0	0 N.Sin
	Providing Courier Service & Telly-phone Services	Continuous	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	15%	0	
	Providing Housekeeping Services	Continuous	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	10%	0	
Admin	Providing forklift	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	40%	0	
	Providing Jumbo Bag for road Just collection	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	30%	0	0
	Providing Water Supply for Gardening	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	30%	0	

IMS Coordinator:

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Dept: 3STP/HCCR
Internal Customer

Dept	Key Area	Quality Characteristics (KPI's)	Service Level Agreement Baseline	Target	Scoring Mechanism	Weightage	Score (Apr'25)	Total Score	Sign (FY 2024-25)
CCR	Providing Canteen Services	Continuous	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	25%	0		
	Providing Staff Transportations Service & Tours-Travel Services	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	25%	0		
	Providing Guest House Services for freshers	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	25%	0		
	Providing Courier Service & Telly-phone Services	Continuous	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	15%	0	10	N.Sutar
	Providing Housekeeping Services	Continuous	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	10%	0		
Admin	Providing forklift	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	40%	0		
	Providing Jumbo Bag for road Just collection	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	30%	0	10	
	Providing Water Supply for Gardening	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	30%	0		

IMS Coordinator:	Approved by CCR HOD	Approved by Head Administration

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Quality, Environment,Safety & Sustainability Management System In conformance with ISO 9001(2015), ISO 14001 (2015), ISO 4500 1 (2018) & Vedanta Sustainability Framework

sterlite copper
Doc :- SC/SVS/IMS/SLA/ 9.1.2 /01
Rev No :- 04 , Ver : 05
Date:- 05.07.2022

Dept: 35TPHCCR

Internal Customer	Key Area	Quality Characteristics (KPI's)	Service Level Agreement				May'25		Sign
			Baseline	Target	Scoring Mechanism	Weightage	Score	Total Score	(FY 2024-25)
	Providing Canteen Services	Continuous	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	25%	10		
	Providing Staff Transportations Service & Tours-Travel Services	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	25%	10		
CCR	Providing Guest House Services for freshers	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	25%	10	10	N. Sty
	Providing Courier Service & Telly-phone Services	Continuous	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	15%	10		
	Providing Housekeeping Services	Continuous	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	10%	10		
	Providing forklift	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	40%	10		
Admin	Providing Jumbo Bag for road Just collection	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	30%	10	10	
	Providing Water Supply for Gardening	As per requirement	90%	100%	Score10- compliance between 90%-100% Score 5- For compliance between 80%-90% score 0- For score < 80%	30%	10		

IMS Coordinator: _[signature]_

Approved by CCR HOD _[signature]_

Approved by Head Administration _[signature]_