

Call Center Data Analysis Dashboard

5000

TotalCalls

8

Total Agent

4054

ReceivedCalls

946

RejectedCalls

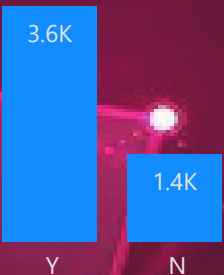
81.08 %

Percentage Calls Answered

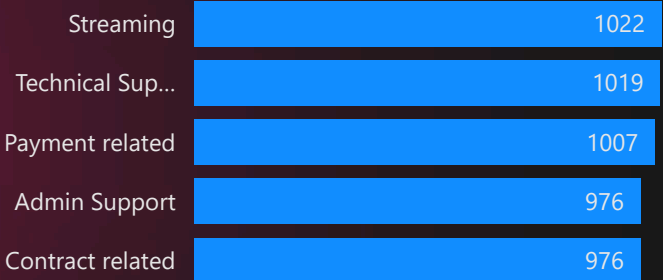
18.92 %

PercentageCallsRejected

Total Calls by Resolved



Total Calls by Topic



Total Calls by Month



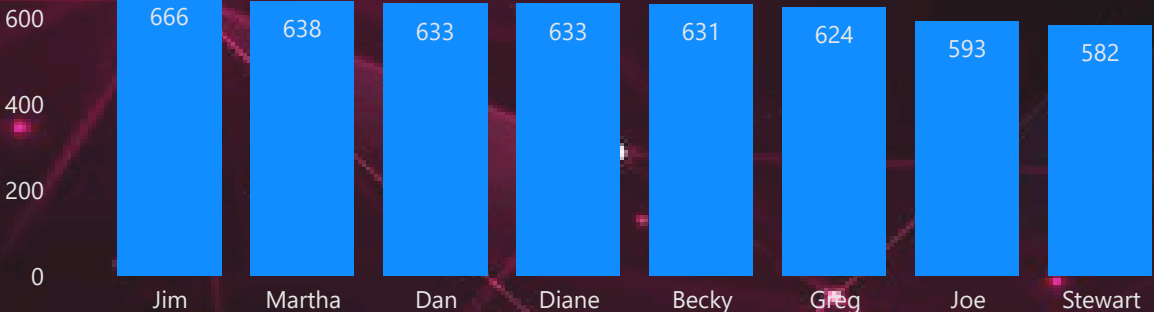
Becky

Highest Satisfication Rate

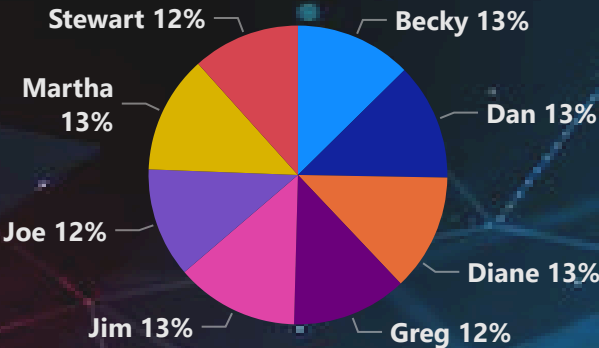
Jim

Highest Call Answered

Sum of Minute by Agent



Sum of Call by Agent



Date

All

Date

All