

SOFTWARE CONSTRUCTION AND DEVELOPMENT ARTIFACT NO # 2

SHAHZAIB ADIL
MUHAMMAD SALMAN ABBASI
BS SE 5-2

1. Project Title

"Inventory Management and Billing System for Small Businesses"

EXPANDED USECASES:

UC-10 — User Authentication (Login / Logout)

| Field | Content |
|-------------------|--|
| Use Case No. | UC-10 |
| Name | User Authentication (Login / Logout) |
| Primary Actor | Any system user (Owner, Manager, Cashier, Accountant, Maintenance) |
| Short Description | Authenticate users and create role-based sessions. |
| Precondition | User account exists / provisioned. |
| Post condition | User session established or terminated with correct RBAC. |
| Normal Flow | User opens system and enters credentials. System validates credentials. |
| | System validates eredentials. System creates session and applies role permissions. |
| Alternative Flows | A1: Invalid credentials → deny access, log attempt. A2: Forgotten password → secure reset flow. |

UC-11 — Assign & Manage Roles (RBAC)

| Field | Content |
|-------------------|---|
| Use Case No. | UC-11 |
| Name | Assign & Manage Roles |
| Primary Actor | Store Owner (primary) / Store Manager (delegated) |
| Short Description | Create roles, assign users, and manage permissions (least privilege). |
| Precondition | Admin authenticated with role-management rights (UC-10). |
| Post condition | Roles updated; audit logged; users notified. |
| Normal Flow | 1. Admin opens user/role management. |
| | 2. Admin assigns/edits role(s) for a user. |
| | 3. System validates and saves; notifies user. |
| Alternative Flows | A1: High-privilege role → require Owner approval before applying. |

UC-03 — Add New Product

| Field | Content |
|-------------------|---|
| Use Case No. | UC-03 |
| Name | Add New Product |
| Primary Actor | Store Manager / Admin |
| Short Description | Create a product record with SKU, pricing, tax, stock, and supplier. |
| Precondition | Manager authenticated with create permission (UC-10, UC-11). |
| Post condition | Product persisted in catalog and available for search/sale. |
| Normal Flow | 1. Manager opens Add Product form. |
| | 2. Manager provides SKU, name, price, tax, initial stock, and supplier. |
| | 3. System validates SKU uniqueness and required fields. |
| | 4. Manager saves; system updates catalog. |
| Alternative Flows | A1: Duplicate SKU \rightarrow prompt to edit or auto-generate SKU. |

UC-04 — **Edit / Delete Product**

| Field | Content |
|-------------------|--|
| Use Case No. | UC-04 |
| Name | Edit / Delete Product |
| Primary Actor | Store Manager / Admin |
| Short Description | Modify product details or mark product inactive / delete. |
| Precondition | Manager authenticated with edit/delete rights. |
| Post condition | Product updated or soft-deleted; audit log saved. |
| Normal Flow | 1. Manager locates product (UC-05). |
| | 2. Manager updates fields and saves (or requests delete). |
| | 3. System validates and writes change; log entry created. |
| Alternative Flows | A1: Active transactions exist \rightarrow block hard delete and suggest soft-delete. |

UC-05 — Search / Filter Products

| Field | Content |
|-------------------|--|
| Use Case No. | UC-05 |
| Name | Search / Filter Products |
| Primary Actor | Cashier, Store Manager/Admin, Accountant |
| Short Description | Find products by SKU, name, barcode or filters; return price & stock. |
| Precondition | User authenticated; product index available. |
| Post condition | Product(s) listed and selectable. |
| Normal Flow | 1. User enters query or scans barcode. |
| | 2. System returns matches with price & stock. |
| | 3. User selects: for sale \rightarrow UC-01, for edit \rightarrow UC-04. |
| Alternative Flows | A1: No match \rightarrow suggest close matches or offer UC-03 (Add Product). |

UC-06 — Manual Stock Adjustment

| Field | Content |
|-------------------|--|
| Use Case No. | UC-06 |
| Name | Manual Stock Adjustment |
| Primary Actor | Store Manager / Admin |
| Secondary Actors | Store Owner (informed) |
| Short Description | Adjust inventory counts with mandatory reason and audit. |
| Precondition | Manager authenticated with adjustment rights. |
| Post condition | Stock updated; adjustment logged (before/after, reason, user). |
| Normal Flow | 1. Manager selects product (UC-05). |
| | 2. Manager enters delta/new quantity + reason. |
| | 3. System validates and updates stock. |
| | 4. If new stock ≤ threshold → UC-07 (Low-stock Alert). |
| Alternative Flows | A1: Missing reason → system rejects until reason provided. |

UC-07 — Low-stock Alert

| Field | Content |
|-------------------|--|
| Use Case No. | UC-07 |
| Name | Low-stock Alert |
| Primary Actor | System (automated) / Store Manager (receiver) |
| Short Description | Notify manager/owner when stock falls to or below reorder threshold. |
| Precondition | Reorder threshold configured for products. |
| Post condition | Alert delivered; suggested reorder quantity shown. |
| Normal Flow | 1. System detects stock ≤ threshold (after UC-01 or UC-06). |
| | 2. System sends dashboard/email/SMS alert. |
| | 3. Manager reviews and places order manually or triggers auto-reorder. |
| Alternative Flows | A1: Auto-reorder enabled \rightarrow system creates PO to supplier. |

UC-09 — Backup & Restore

| Field | Content |
|-------------------|--|
| Use Case No. | UC-09 |
| Name | Backup & Restore |
| Primary Actor | Store Owner / Store Manager / Maintenance Team |
| Short Description | Export backup and restore system state; maintain integrity. |
| Precondition | Backup destination configured; credentials available. |
| Post condition | Backup stored; restore returns system to selected point. |
| Normal Flow | Backup: 1. Authorized user triggers backup or schedule runs. 2. System exports DB/files, verifies integrity, logs result. Restore: 1. Authorized user selects restore point. 2. System validates and applies restore. |
| Alternative Flows | A1: Verification fails \rightarrow alert maintenance and retry/abort. |

UC-13 — System Maintenance & Patch Apply

| Field | Content |
|-------------------|--|
| Use Case No. | UC-13 |
| Name | System Maintenance & Patch Apply |
| Primary Actor | Maintenance Team |
| Secondary Actors | Store Owner, Users (notified) |
| Short Description | Apply updates/patches, run tests, rollback when needed. |
| Precondition | Maintenance window scheduled; backup available (UC-09). |
| Post condition | System updated and verified or rolled back if failure. |
| Normal Flow | 1. Notify stakeholders; prepare staging. |
| | 2. Apply patch in staging; run tests. |
| | 3. Deploy to production; run sanity checks. |
| | 4. Notify stakeholders and document. |
| Alternative Flows | A1: Post-deploy failure → perform UC-09 restore and investigate. |

UC-01 — Process Sale

| Field | Content |
|-------------------|---|
| Use Case No. | UC-01 |
| Name | Process Sale |
| Primary Actor | Cashier / Sales Staff |
| Secondary Actors | Inventory subsystem, Payment gateway, Printer (UC-02) |
| Short Description | Sell items to customer; update inventory and record transaction. |
| Precondition | Cashier authenticated (UC-10); products exist (UC-03) and are searchable (UC-05). |
| Post condition | Transaction recorded; inventory decremented; sale available in reports. |
| Normal Flow | 1. Cashier searches/scans product (UC-05). |
| | 2. System shows details; cashier confirms quantities. |
| | 3. System validates stock. |
| | 4. Cashier selects payment method and pays. |
| | 5. System finalizes transaction and decrements stock. |
| | 6. System triggers UC-02 Print Receipt. |
| | 7. If stock ≤ threshold, UC-07 created. |
| | 8. Transaction appears in UC-08 reports. |
| Alternative Flows | A1: Insufficient stock \rightarrow adjust sty or backorder. |
| | A2: Payment failure → retry/alternate. |
| | A3: DB error \rightarrow queue for retry (notify maintenance UC-13). |

UC-02 — Print Receipt

| Field | Content |
|-------------------|--|
| Use Case No. | UC-02 |
| Name | Print Receipt |
| Primary Actor | System (invoked by UC-01) |
| Secondary Actors | Cashier, Printer |
| Short Description | Generate and print or deliver digital receipt for sale. |
| Precondition | Sale transaction completed and stored (UC-01). |
| Post condition | Receipt printed and digital copy stored. |
| Normal Flow | 1. System formats receipt with transaction details. |
| | 2. System sends print job. |
| | 3. Receipt printed; digital copy stored |
| Alternative Flows | A1: Printer offline → provide digital receipt / queue reprint. |

UC-12 — Return Products

| Field | Content |
|--------------------------|---|
| Use Case No. | UC-12 |
| Name | Return Products |
| Primary Actor | Customer (initiator) / Cashier (processor) |
| Short Description | Process returns, issue refund/store credit and update inventory. |
| Precondition | Original transaction exists and within return policy (UC-01). |
| Post condition | Refund/credit issued; inventory & reports updated. |
| Normal Flow | 1. Cashier locates original transaction (UC-05→UC-01). |
| | 2. Cashier selects items to return and verifies eligibility. |
| | 3. System computes refund and updates inventory. |
| | 4. System logs return and updates UC-08. |
| Alternative Flows | A1: Outside policy/damaged → escalate to Manager (UC-11 approval path). |

UC-08 — View Reports

| Field | Content |
|-------------------|---|
| Use Case No. | UC-08 |
| Name | View Reports |
| Primary Actor | Store Owner (primary), Accountant, Store Manager |
| Short Description | Generate sales/inventory/returns reports for selected periods. |
| Precondition | User with report permission authenticated; data present. |
| Post condition | Report displayed/exported (PDF/CSV) or scheduled. |
| Normal Flow | 1. User selects report type and date range. |
| | 2. System queries and renders report. |
| | 3. User downloads or schedules recurring report. |
| Alternative Flows | A1: Heavy query \rightarrow offer sync generation and notify on completion. |