SHAHAD ALKHOORI

Information Security Technology Engineer

Abu Dhabi , UAE

☎ +971 521 120 280
✉ Shahadalkhoori@hotmail.com
✉ https://www.linkedin.com/in/shahad-alkhoori-a962072a6/
✉ GitHub: github.com/ShahadAlkhoori

ABOUT ME

I am an information security engineering graduate currently working as an ICT administrator at Saipem Abu Dhabi, supporting IT operations across network infrastructure, device management, and service administration. I have strong technical skills in cybersecurity, incident handling, system configuration, and data analytics using tools such as Power BI. I am a proactive and fast learner with hands-on experience in ServiceNow and enterprise network environments. I aspire to further develop my expertise in information security and contribute to enhancing organizational efficiency and cyber resilience.

SKILLS & PROFICIENCIES

- Database Management
- Incident handling
- Risk management
- Incident response
- Governance, risk, and compliance
- Cryptography
- penetration testing
- Multi-language programming
- AI, and Machine learning
- Leadership
- Adaptability
- Team collaboration
- Work under stress
- Creativity

EDUCATIONAL BACKGROUND

Jan 2020 - 2024 ABU DHABI POLYTECHNIC
Bachelor of Information Security Engineer Technology.
Specialized in software Security

June 2018-2019 Aisha Bint Abi-baker
High School Degree

LANUGAUES

- Arabic.   99%
- English   85%

WORK EXPERINCESS

- Saipem Abu Dhabi - ICT Administrator
  January , 2025–Present

Providing IT support across devices, networks, and corporate systems, including imaging and configuring laptops, resolving incidents in ServiceNow, and managing user access requests. Supporting network infrastructure projects, including the installation of switches, access points, and conference systems.

CERTIFICATIONS

- Power Bi
  Institution: Saipem Abu Dhabi
  March 2025

Creating interactive dashboards, applying DAX functions, and using Power Query for data transformation

- Digital Forensics Essentials
  Institution: EC-council
  December, 27, 2024

I gained foundational knowledge in digital forensics, including evidence collection, investigation procedures, forensic tools, and legal/ethical considerations. Demonstrating my understanding of cybercrime investigation and digital evidence handling

- EC-Council Encryption Specification v2
  Institution: EC-council
  September, 04, 2023

I acquired practical knowledge in encryption, enabling me to select, apply, and evaluate cryptographic standards, making it ideal for roles in ethical hacking, penetration testing, and security management.

- CompTIA Project+
  Institution: CompTIA
  October, 30, 2023

I achieve foundational skills in project management through various industries.

- Immersive labs
  July 26, 2024

I completed over 60 labs in software and cybersecurity, which contributed significantly to my experience.

- Internship
  Cyber Gate Academy
  July 26, 2024

I successfully obtained courses in soft skills and security operations, such as GRC team.