SHAHAD KARIYAMBATH

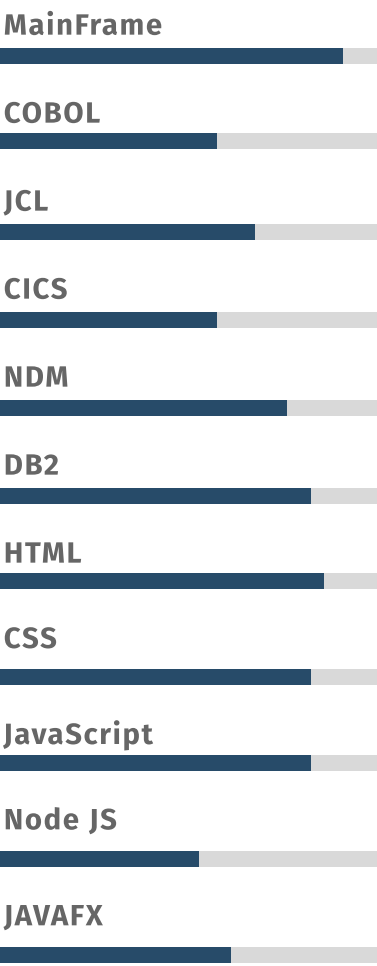**System Engineer**

IT professional with proven experience by putting expertise to practice for the continuous growth and profitability of a successful Organization at any deserved position, based on my profile.

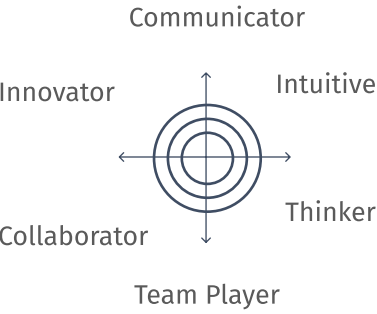📞 +44 78100 65007   ✉ **shahadchikku@gmail.com**

CORE COMPETENCIES

MainFrame

COBOL

JCL

CICS

NDM

DB2

HTML

CSS

JavaScript

Node JS

JAVAFX

SOFT SKILLS

Communicator

Innovator   Intuitive

Collaborator   Thinker

Team Player

SOFTWARE SKILL
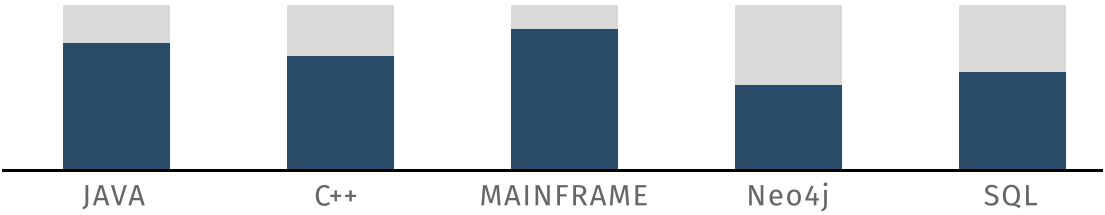
- Visual Studio Code
- Eclipse
- Microsoft Office

Profile Summary

- Overall 3+ years of experience in **Mainframe Technology** and **web development**.
- Hands-on experience and expertise level knowledge in **COBOL**, **JCL**, **DB2 SQL**, **VSAM**, **CICS**.
- Having good Domain knowledge and working experience in **Banking, Financial Services & Insurance.**
- Expertise in satisfying the business requirements within the timeline adhering to the standard **SLAs**.
- Experience in web development based languages such as **HTML**, **JavaScript**, **CSS**.
- Strong Knowledge of database such as **MySQL**, **NOSQL** and **Graph Database** (**Neo4j**)
- Experience of backend development languages and technologies such as **NodeJS**.
- Deep Knowledge in software development using **JavaFX** and **Java**.
- Basic Knowledge in using tools such as **Git, Github, Command Line**.
- Experience in working with different operating systems **Windows**, **Linux** and **Mainframe**
- Good team player and excellent **communication**, **analytical**, **interpersonal** and **presentation skills**.
- Excellent at problem solving and providing permanent fixes to the issues reported.
- Strong quantitative reasoning knowledge and **effectively communicate** with people at all levels of the organization with great time and **management skills**.

IT Skills

JAVA	C++	MAINFRAME	Neo4j	SQL

Achievements

⚜ **On The Spot Badge** (3 Times) :
Awarded by TCS for excellence in team work during multiple critical deployments.

⚜ **Star of the Month Award** (2 Times) :
Individual award for performance based on a point system.

💼 Work Experiences

Jan 2020 - June 2022

Tata Consultancy Services
System Engineer
Role:

- Providing support over 16 countries from Asian Pacific as well as EMEA for monitoring of CITI Bank CBK batch processing by handling the live Abends (interruption or failure) using the mainframe tools.
- Responsible for Support and Enhancement and implementation of applications using Mainframe technologies and also should be responsible for Build / Deployment and Support of the application.
- Perform on-call duties on a rotation basis maintain and support production code as required, document, and perform disaster recovery exercises.
- Manage day to day issues including daily health checks of applications and processes, working closely with end users, development staff and infrastructure teams to resolve incidents and/or mitigate outages.
- Perform in-depth analysis of production problems, identifies root causes and recommends solutions to resolve application malfunctions and prevent recurrence.
- Ensure all incidents, incidents and changes are progressed efficiently and effectively to meet application service level
- Shift roster management for the 16-member team & SOP management for recurring job failures.
- Worked on both batch and online process in mainframe

June 2019 - Oct 2019

Exeter Premedia Service
Software Developer
Role:

- Developing existing programs by analyzing and identifying areas for modification
- Integrating existing software products and getting incompatible platforms to work together
- Engineering web development, all layers, from database to services to user interfaces
- Developed and implemented new system for users concerns, bugs, and defect tracking regarding use and functionality of new interfaces
- Installing, configuring, monitoring and maintaining computer hardware
- Ensured the release of premium-quality applications that provided intuitive and secure experiences for users
- Working closely with clients and cross-functional departments to communicate project statuses and proposals.
- Analyzing data to effectively coordinate the installation of new systems or the modification of existing systems.
- Develop and direct software system testing and validation procedures, programming, and documentation.

- English
- Malayalam
- Tamil
- Hindi

EDUCATION

MSc Computing
2022 - 2024

University of Northampton [Pursuing]
University of Northampton - Northampton, UK

B.Tech CSE
2015 - 2019

Pondicherry University [7.3 CGPA]
Achariya College of Engineering Technology - Pondicherry

HSE
2013 - 2015

Kerala State Board [92%]
MIM Higher Secondary School - Perode

SSLC
2012 - 2013

Kerala State Board [89%]
NAM Higher Secondary School - Peringathur

PERSONAL DETAILS

Date Of Birth : 08-11-1996
Gender   : Male
Nationality   : Indian
Addreess   : Flat 1, 35 Green Lane
                    Northwood, London, HA6 2PX

I hereby declare that the above-mentioned information is correct up to the best of my knowledge and I bear the responsibility for the correctness of the above-mentioned.

Shahad Kariyambath