

SUMMARY

With over 9 years of experience in urgent care and telemedicine, I have a proven track record of enhancing patient care through innovative solutions and efficient healthcare delivery. My expertise in AI diagnostics, chronic disease management, and healthcare management, coupled with a passion for leveraging technology to improve health outcomes, positions me as a valuable asset

EXPERIENCE

Urgent Care Physician

Present

khealth

Charlotte, North Carolina

- Managed a high volume of patient care cases, averaging 30 patients per shift, with a focus on quality and efficiency.
- Implemented a new patient triage system that reduced wait times by 20%, improving patient satisfaction and throughput.
- Led a cross-functional team in a project to integrate AI diagnostics tools, enhancing diagnostic accuracy by 15%.
- Conducted over 200 telemedicine consultations monthly, leveraging technology to expand access to care for remote patients.
- Initiated a continuous education program for the medical staff, resulting in a 10% improvement in clinical skills across the team.
- Collaborated with IT to develop a patient follow-up system, reducing readmission rates by 5% through better post-care communication.

Associate Physician

Date period

MedExpress

Charlotte, North Carolina

- Oversaw urgent care services, treating an average of 25 patients daily with a wide range of acute conditions.
- Played a key role in the clinic's accreditation process, ensuring compliance with healthcare standards and achieving a 98% compliance rate.
- Developed and led a team-based care model, enhancing team collaboration and patient care efficiency.
- Introduced a patient feedback mechanism that led to a 20% improvement in service delivery based on patient suggestions.
- Spearheaded a public health initiative that vaccinated over 3,000 local residents against the flu, contributing to community health.

Medical Officer

Date period

CVS Health

Charlotte, North Carolina

- Provided comprehensive medical services in a retail clinic setting, serving over 15 patients daily.
- Implemented a chronic disease management program that improved patient outcomes for over 200 patients with diabetes and hypertension.
- Collaborated with pharmacists to optimize medication management plans, enhancing patient compliance and health outcomes.
- Led health screening events in the community, identifying early signs of chronic conditions in over 500 individuals.

EDUCATION

Master of Science in Healthcare Management

2013 - 2015

Johns Hopkins University

Baltimore, Maryland

Doctor of Medicine (MD)

2009 - 2013

University of North Carolina at Chapel Hill

Chapel Hill, North Carolina

LANGUAGES

English

Native

Spanish

Proficient

SKILLS

- Telemedicine · Patient Care ·
- Healthcare Management ·
- Emergency Medicine · AI Diagnostics ·
- Chronic Disease Management ·
- Clinical Skills · Team Leadership ·
- Healthcare Compliance ·
- Medical Education

CERTIFICATION

Advanced Telemedicine

A comprehensive course on telemedicine applications and technology, provided by the American Telemedicine Association.

Emergency Medicine Update

Latest trends and treatments in emergency medicine, offered by Harvard Medical School.

INTERESTS

- ⚡

Public Health Advocacy

Passionate about improving community health through public health initiatives, education, and advocacy.
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Continuous Learning

Committed to personal and professional growth through continuous learning and staying abreast of the latest medical advancements.

KEY ACHIEVEMENTS

- 💎

Implemented Telehealth Services

Led the development and implementation of telehealth services at MedExpress, resulting in a 40% increase in patient reach during the first year.
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Streamlined Patient Care Process

Redesigned the patient care process at CityMD, reducing average patient wait times by 25% and improving patient satisfaction scores by 30%.