

# JOSHUA NELSON

## Medical-Surgical Charge Nurse | Patient Safety | Quality Care

+1-(234)-555-1234 @ help@enhancv.com linkedin.com Denver, Colorado Extra Field



### SUMMARY

Dynamic charge nurse with over 8 years of experience in medical-surgical settings, specializing in patient safety and care quality. Spearheaded a 20% improvement in patient outcomes through innovative protocols. Skilled in EMR systems and staff management, committed to driving excellence in nursing care.

### EXPERIENCE

#### Medical-Surgical Charge Nurse

##### UCHealth University of Colorado Hospital

01/2020 - Present Aurora, CO

- Led a 15-member nursing team, optimizing workflows to enhance patient care efficiency, ultimately improving patient satisfaction scores by 25%.
- Implemented an evidence-based protocol resulting in a 30% reduction in post-operative infection rates over a two-year period.
- Managed cross-functional nursing staff schedules, ensuring coverage and minimizing overtime costs by 18% through precise resource allocation.
- Conducted quality assurance checks, boosting compliance with healthcare regulations by 12% while reducing safety incidents.
- Championed a patient-centered care initiative which elevated HCAHPS scores to the top 10% in the region.
- Mentored new staff, decreasing onboarding time by 40% and increasing retention rates by 15% over 18 months.

#### Registered Nurse - Medical-Surgical Unit

##### Centura Health St. Anthony Hospital

06/2016 - 12/2019 Lakewood, CO

- Coordinated care for an average of 6 patients per shift, achieving top performance metrics in patient assessments and care implementation.
- Participated in interdisciplinary team rounds, increasing treatment plan adherence and reducing readmission rates by 15%.
- Assisted in developing a fall prevention program that effectively reduced fall incidents by 40% within one year.
- Integrated EMR systems into daily nursing activities, resulting in improved documentation accuracy and a 20% time saving.
- Facilitated patient education sessions that enhanced patient understanding of their health conditions, leading to a 30% increase in patient engagement.

#### Nurse

##### Denver Health

01/2014 - 05/2016 Denver, CO

- Delivered comprehensive care to a diverse patient population, consistently surpassing patient care benchmarks by 20%.
- Efficiently managed medication administration, resulting in a 97% accuracy rate in medication records.
- Collaborated with multidisciplinary teams to create patient-centered care plans that enhanced health outcomes by 15%.
- Played a pivotal role in a quality improvement project that increased patient discharge efficiency by 35%.

### KEY ACHIEVEMENTS



#### Improved Patient Satisfaction Scores

Boosted patient satisfaction scores by 25% through the implementation of a team-centered care approach.



#### Reduced Post-Operative Infections

Decreased post-operative infection rates by 30% with the introduction of evidence-based clinical protocols.



#### Increased Hospital Educator Retention

Mentorship program contributed to a 15% increase in nursing educator retention rates over 18 months.



#### Optimized Nursing Staff Scheduling

Reduced overtime costs by 18% by strategically optimizing nursing team scheduling and resource allocation efficiencies.

### SKILLS

Patient Assessment, Nursing Staff Management, Electronic Medical Records (EMR), Patient Safety Protocols, Post-operative Care, Interdisciplinary Collaboration, Medication Administration, Quality Assurance, Clinical Documentation, Patient Education, Compliance Regulations, Time Management

### TRAINING / COURSES

#### Patient Safety Strategies Certification

Completed through the Institute for Healthcare Improvement, focused on enhancing patient safety and care protocols.

#### Advanced Cardiac Life Support (ACLS)

Certified by the American Heart Association, concentrating on clinical interventions for urgent cardiovascular emergencies.

# EDUCATION

Master of Science in Nursing  
University of Colorado College of Nursing  
01/2018 - 01/2020    Aurora, CO

Bachelor of Science in Nursing  
University of Northern Colorado  
01/2010 - 01/2014    Greeley, CO

# LANGUAGES

English    Spanish  
Native    Advanced