

## Says

Uploading grades takes too much time

There's too much paperwork

I wish students could submit assignments online

Tracking attendance manually is tedious

I need an easy way to communicate with all students

Uses Excel sheets for grades and attendance

Sends announcements manually

Prepares paper reports

Answers student questions individually

Manages multiple platforms for teaching

Tracks student progress manually

## Does

## Thinks

This process should be automated

The system must be secure

I want to reduce errors in grading

Students should have one place for everything

Reports and analytics would help me plan better

Overloaded

Concerned about errors

Wants efficiency

Frustrated with repetitive tasks

Anxious about miscommunication



Dr. Mohamed Ali

## Feels