



“I just want everything
in one organized
system.”

AGE21

RoleThird-Year Student

MAJORComputer Engineering

PASSIONATE

EMPATHETIC

CURIOUS

ADVENTUROUS

Friendly

Hardworking

Confident

Responsible

USER PERSONA

Sara Ahmed

ABOUT

Sara is a hardworking university student who manages multiple courses each semester. She relies heavily on her phone to check announcements, communicate with classmates, and access academic materials. She prefers fast and simple digital solutions that save her time.

She balances studying, projects, and sometimes extracurricular activities, so organization is very important to her.

GOALS

- View grades quickly
- Access assignments easily
- Avoid missing deadlinesengineers
- Track academic progress

FRUSTRATIONS

- Deadlines are unclear
- Uses multiple platforms (WhatsApp, Email)
- No centralized system
- Worries about missing updates

NEEDS

- Simple dashboard
- Notifications
- Clear grade tracking
- Mobile-friendly system

PERSONALITY

