



"I just want everything  
in one organized  
system."

AGE 21

Role Third-Year Student

MAJOR Computer Engineering

PASSIONATE

EMPATHETIC

CURIOS

ADVENTUROUS

Friendly

Hardworking

Confident

Responsible

#### USER PERSONA

# Sara Ahmed

## ABOUT

Sara is a hardworking university student who manages multiple courses each semester. She relies heavily on her phone to check announcements, communicate with classmates, and access academic materials. She prefers fast and simple digital solutions that save her time.

She balances studying, projects, and sometimes extracurricular activities, so organization is very important to her.

## GOALS

- View grades quickly
- Access assignments easily
- Avoid missing deadlines
- Track academic progress

## FRUSTRATIONS

- Deadlines are unclear
- Uses multiple platforms (WhatsApp, Email)
- No centralized system
- Worries about missing updates

## NEEDS

- Simple dashboard
- Notifications
- Clear grade tracking
- Mobile-friendly system

## PERSONALITY

Focused

Distracted

Curious

Passive

Independent

Collaborative

Structured

Flexible

Proactive

Reactive