

Lead Management & Task Tracking System

Phase 6: User Interface Development (UI)

1. Introduction

This phase focuses on building a user-friendly interface in Salesforce for **lead management and task tracking**. A well-designed UI improves sales rep productivity, ensures accurate data entry, and provides quick access to key metrics.

Objectives:

- Create intuitive pages for leads, tasks, and dashboards.
- Use Lightning Experience for modern, responsive UI.
- Integrate custom components with business logic.

2. Lightning App Builder

- A drag-and-drop interface to build **custom apps and pages**.
- Allows combining standard, custom, and third-party components.

Examples:

- Build a **Lead Management App** with tabs for Leads, Tasks, and Reports.
- Customize pages for sales reps and managers.

3. Record Pages

- Customize the layout for **Lead** and **Task** records.
- Include standard and custom fields, related lists, and components.

Examples:

- Lead record page shows lead details, activity history, tasks, and related opportunities.
- Task page shows details, assigned rep, due date, and related lead.

4. Tabs

- Organize different objects and pages using **tabs** for easy navigation.

Examples:

- Tabs for Leads, Tasks, Opportunities, Accounts, and Reports in the app.

5. Home Page Layouts

- Customize **home page layouts** for sales reps and managers.

Examples:

- Sales rep homepage: Today's tasks, recently updated leads, pipeline summary.
- Manager homepage: Team performance charts, overdue tasks, lead conversion statistics.

6. Utility Bar

- Provides quick access to frequently used tools at the bottom of the app.

Examples:

- Quick actions like "New Lead," "Create Task," "Send Email," and "Log Call."

7. LWC (Lightning Web Components)

- Modern **custom components** built using HTML, CSS, and JavaScript.
- Allows dynamic interaction with Apex and Salesforce data.

Examples:

- Custom Lead Dashboard showing high-priority leads with color-coded status.
- Task list component with filters for due dates and priority.

```
leadDashboard.html > ...
1  <template>
2    <lightning-card title="Lead Dashboard" icon-name="standard:lead">
3      <template if:true={leads.data}>
4        <lightning-datatable
5          key-field="Id"
6          data={leads.data}
7          columns={columns}
8          hide-checkbox-column="true">
9        </lightning-datatable>
10     </template>
11     <template if:true={leads.error}>
12       <div class="slds-text-color_error">{leads.error}</div>
13     </template>
14   </lightning-card>
15 </template>
16
```

```

JS leadDashboard.js > ...
1  import { LightningElement, wire } from 'lwc';
2  import getLeadsByStatus from '@salesforce/apex/LeadController.getLeadsByStatus';
3  import { ShowToastEvent } from 'lightning/platformShowToastEvent';
4
5  const COLUMNS = [
6    { label: 'Name', fieldName: 'Name' },
7    { label: 'Company', fieldName: 'Company' },
8    { label: 'Status', fieldName: 'Status' },
9    { label: 'Lead Source', fieldName: 'LeadSource' }
10 ];
11
12 export default class LeadDashboard extends LightningElement {
13   columns = COLUMNS;
14
15   @wire(getLeadsByStatus)
16   leads;
17 }
18

```

```

</> leadDashboard.js-meta.xml
1  <?xml version="1.0" encoding="UTF-8"?>
2  <LightningComponentBundle xmlns="http://soap.sforce.com/2006/04/metadata">
3    <apiVersion>58.0</apiVersion>
4    <isExposed>true</isExposed>
5    <targets>
6      <target>lightning__AppPage</target>
7      <target>lightning__RecordPage</target>
8      <target>lightning__HomePage</target>
9    </targets>
10 </LightningComponentBundle>
11

```