

PRODUCT STUDY AND DESIGN

A DESIGN PROJECT REPORT

SUBMITTED IN PARTIAL FULFILLMENT OF THE
REQUIREMENTS FOR THE AWARD OF DEGREE OF

BACHELOR OF TECHNOLOGY

in

COMPUTER SCIENCE AND ENGINEERING

of

**APJ ABDUL KALAM TECHNOLOGICAL
UNIVERSITY**

by

SEBASTIAN T F (VAS16CS102)

SHABANA P J (VAS16CS103)

SHAHEEN N S (VAS16CS104)



(AN ISO 9001:2008 CERTIFIED INSTITUTION)

Department of Computer Science & Engineering

Vidya Academy of Science & Technology

Thalakkottukara, Thrissur - 680 501

(<http://www.vidyaacademy.ac.in>)

November 2018

Department of Computer Science & Engineering Vidya Academy of Science & Technology

Thalakkottukara, Thrissur - 680 501

(<http://www.vidyaacademy.ac.in>)



(AN ISO 9001:2008 CERTIFIED INSTITUTION)

Certificate

This is to certify that the Design Project Report titled “**PRODUCT STUDY AND DESIGN**” is a bonafide record of the work carried out by **SEBASTIAN T F (VAS16CS102)** **SHABANA P J (VAS16CS103)** **SHAHEEN N S (VAS16CS104)** of Vidya Academy of Science & Technology, Thalakkottukara, Thrissur - 680 501 in partial fulfillment of the requirements for the award of **Degree of Bachelor of Technology in Computer Science and Engineering** of **APJ Abdul Kalam Kerala Technological University, Kerala**, during the academic year 2018-2019. The Design Project report has been approved as it satisfies the academic requirements in the respect of Design Project work prescribed for the said degree.

Project Guide/Supervisor

Ms. Aswathy M.R

Asst. Prof., Dept. of CSE

Sig:.....

Ms. Remya P.S

Asst. Prof., Dept. of CSE

Sig:.....

Head of Department

Dr. Ramani Bai V

Dept. of CSE

Sig:.....

Acknowledgement

I would like to thank the Lord Almighty, the foundation of all wisdom who has been guiding us in every step. I wish to record my indebtedness and thankfulness to all who helped me to prepare this design project titled **PRODUCT STUDY AND DESIGN** and present it in a satisfactory way. This report is part of my work related to the paper CS 341 DESIGN PROJECT

My sincere thanks to **Dr. Saji C.B**, Principal, for providing me all the necessary facilities. I take this opportunity to extend my thanks to **Dr. Ramani Bai V** the Head of **Computer Science & Engineering** for giving me valuable guidance in developing this project. I'm extremely thankful to my guides and supervisors **Ms. Aswathy M.R**, Asst.Professor, **Ms. Remya P.S**, Asst.Professor in the Department of **Computer Science & Engineering** for giving me valuable suggestions and critical inputs in the preparation of this report.

I express my heartfelt thanks to the **Lab Instructors** for their valuable support and assistance for my work. My sincere thanks to **parents and friends** who have helped me during the course of the project work and made it a great success.

SEBASTIAN T F (VAS16CS102)

SHABANA P J (VAS16CS103)

SHAHEEN N S (VAS16CS104)

B.Tech (CSE) (2016 Admissions)

Vidya Academy of Science & Technology

November 2018

Thrissur - 680 501.

Abstract

Study :- Several solutions exist today that provide platforms to learn coding. Online courses are revolutionizing such education. Such courses deliver a series of lessons on a web browser or mobile device, to be conveniently accessed any time, any place. Many online courses are available today to learn coding. In this paper, we collected data about some popular platforms that provide online coding lessons. By this study we were able to recognize the downsides and advantages of these platforms and come up with a better solution than existing ones.

Codecademy

Codecademy is an online interactive platform that offers free coding classes in several programming languages. It is a site where you get introduced to programming whilst doing it real-time.

Udemy

Udemy is a global marketplace for learning and teaching online where students are mastering new skills and achieving their goals by learning from an extensive library of over 80,000 courses taught by expert instructors.

Dialogflow

Dialogflow is a chatbot platform provided by Google. It enables us to develop and implement a chatbot within our products. It provides a great experience in Natural Language Processing and can be integrated with a wide range of apps and services.

Design :- Virtua Teacher

Virtua Teacher is an integration of Data Analysis and Intelligence to the existing online learning platforms so that it can achieve the ability to enable in-depth training and more interactivity.

Contents

CERTIFICATE

ACKNOWLEDGEMENT i

ABSTRACT ii

LIST OF FIGURES v

LIST OF SYMBOLS AND ABBREVIATIONS vi

1	PRODUCT STUDY	1
1.1	Codecademy	1
1.1.1	Introduction	1
1.1.2	Features	2
1.1.3	History	4
1.1.4	Working	5
1.1.5	Platforms	6
1.1.6	Conclusion	6
1.2	Udemy	7
1.2.1	Introduction	7
1.2.2	Overview	7
1.2.3	Features	8
1.2.4	History	8
1.2.5	Platform	9
1.2.6	Conclusion	10
1.3	DialogFlow	10
1.3.1	Introduction	10

1.3.2	Overview	11
1.3.3	Features	12
1.3.4	History	13
1.3.5	Platform	13
1.3.6	Used by	14
1.3.7	Conclusion	14
2	PRODUCT DESIGN	15
2.1	Introduction	15
2.2	Scope	15
2.3	Software Development Life Cycle	16
2.4	Feasibility Study	17
2.4.1	Technical Feasibility	17
2.4.2	Economic Feasibility	18
2.4.3	Behavioral/Operational Feasibility	18
2.5	System Analysis	18
2.5.1	Android Studio and Android SDK	19
2.5.2	SQLite Database	19
2.5.3	Push Notification Module	20
2.5.4	Chatbot Module	21
2.6	System Requirement Specification	23
2.6.1	Web Server Requirements:	23
2.6.2	Device Permission Requirement	24
2.7	System Design	24
2.7.1	Components	24
2.7.2	Block Diagram	26
2.7.3	Data Flow Diagram	27
2.7.4	Level DFD	28
2.7.5	Database Design	30
2.8	Implementation	32
2.8.1	Overview	32
2.8.2	Activity Diagram	32
2.8.3	Use-Case Diagram	32

3	Testing	35
3.1	TESTING STRATEGIES	35
3.1.1	Unit Testing:	35
3.1.2	Integrating Testing:	36
3.1.3	System Testing:	36
3.1.4	Acceptance Testing:	36
3.2	Test Approach	36
3.2.1	Bottom up Approach:	37
3.2.2	Top down Approach:	37
3.3	Validation and Verification:	37
4	Future Scope	39
5	Conclusion	40
	BIBLIOGRAPHY	41

List of Figures

1.1	Codecademy	1
1.2	Dashboard	2
1.3	My Courses	3
1.4	Courses Catalog	3
1.5	Built-in Online IDE	4
1.6	Udemy	7
1.7	Udemy Courses	8
1.8	Dialogflow	11
1.9	Dialogflow Console	11
2.1	Software Development Life Cycle	17
2.2	Chatbot Components	23
2.3	System Block Diagram	26
2.4	Data Flow Diagram	27
2.5	user level DFD	28
2.6	First Level DFD For Server	29
2.7	First Level DFD For Server	30
2.8	User Registration Table	30
2.9	User login Table	31
2.10	Admin login Table	31
2.11	Feedback Table	31
2.12	Activity Diagram	33
2.13	Use-Case Diagram	33
2.14	Use-Case Diagram	34

List of Symbols and Abbreviations

VAST - Vidya Academy of Science and Technology

I/O - Google Annual Developer Conference

AI - Artificial Intelligence

ML - Machine Learning

DL - Deep Learning

PDF - Portable Document Format

GPS - Global Positioning System

SDLC - System Development Life Cycle

SRS - Software Requirement Specification

DDS - Design Document Specification

DFD - Data Flow Diagram

UML - Unified Modeling Language

UI - User Interface

UX - User Experience

Chapter 1

PRODUCT STUDY

1.1 Codecademy

Codecademy is an online interactive platform that offers free coding classes in several programming languages. It also provide classes and lessons on many other skills related to software development and coding.

1.1.1 Introduction

Codecademy is an online interactive platform that offers free coding classes in 12 different programming languages including Python, Java, JavaScript (jQuery, AngularJS, React.js), Ruby, SQL, and Sass, as well as markup languages HTML and CSS. The site also offers a paid "pro" option that gives users access to a personalized learning plan, quizzes, realistic projects, and live help from advisors.



Figure 1.1: Codecademy

1.1.2 Features

Codecademy has a lot of features built into it which makes it one of top best methods to learn coding. It is a really rich and robust web application. From design to functionality and the lessons it provides, it is a well developed and maintained application which requires a lot of work to be put into.

Dashboard

The dashboard is what the user is presented with right after the user logs into his/her account in Codecademy. Codecademy has a really well designed dashboard which looks modern. The dashboard displays much of the information of the user's courses. It shows the course that was last attended by the user, shows how much of the course has been completed and provides an option to resume the course. Dashboard also provides options to select a new path or level of learning. All the courses enrolled by the user are viewable in the dashboard

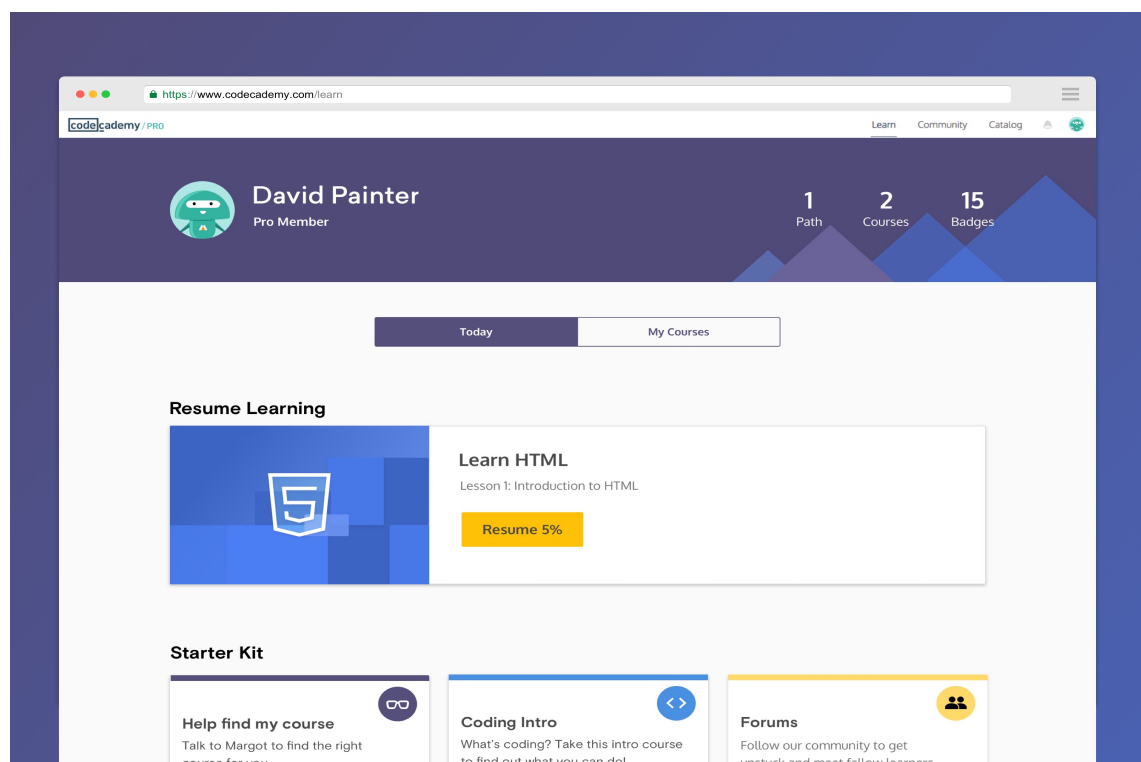


Figure 1.2: Dashboard

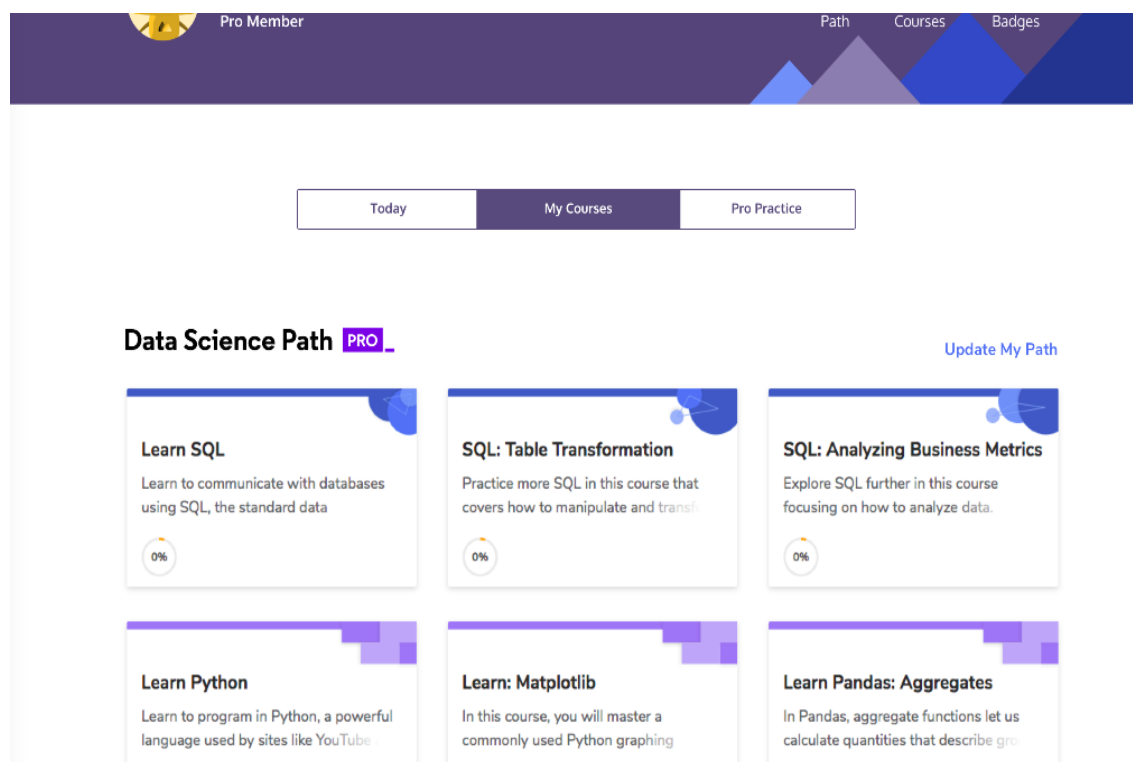


Figure 1.3: My Courses

Course Catalog

Codecademy offers a wide range of courses. All the courses offered at Codecademy can be viewed in the Course Catalog which is really huge. Codecademy is nothing if not prolific, and one of their best features is just the breadth of their offerings. To date they have tutorials on HTML, CSS, Sass, JavaScript, Rails, AngularJS, ReactJS, Ruby, Command Line, Git, SQL, and Java. They offer 48 courses, 13 Intensive Programs and 4 Paths which is a lot of courses and resources to learn.

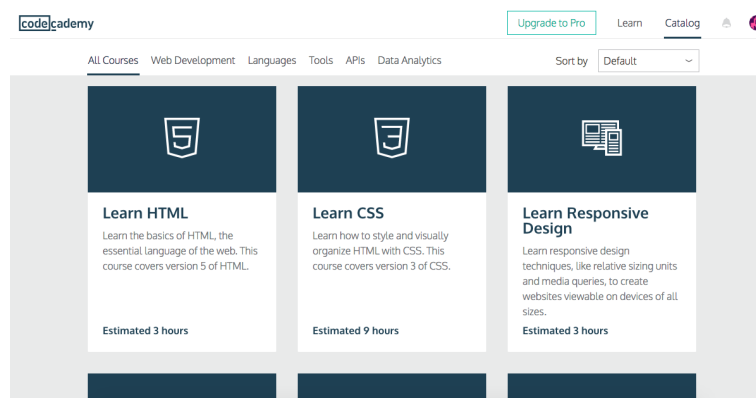


Figure 1.4: Courses Catalog

Online IDE

Codecademy has developed a web-based code editor called 'Labs'. It can be used to practice the code that we've learned in various courses while learning each lesson without having to download a desktop-based code editor or integrated development environment (IDE). The interactive coding console allows you to program in all the languages being taught at Codecademy as a way to practice languages and implement curriculum you may have learned elsewhere.

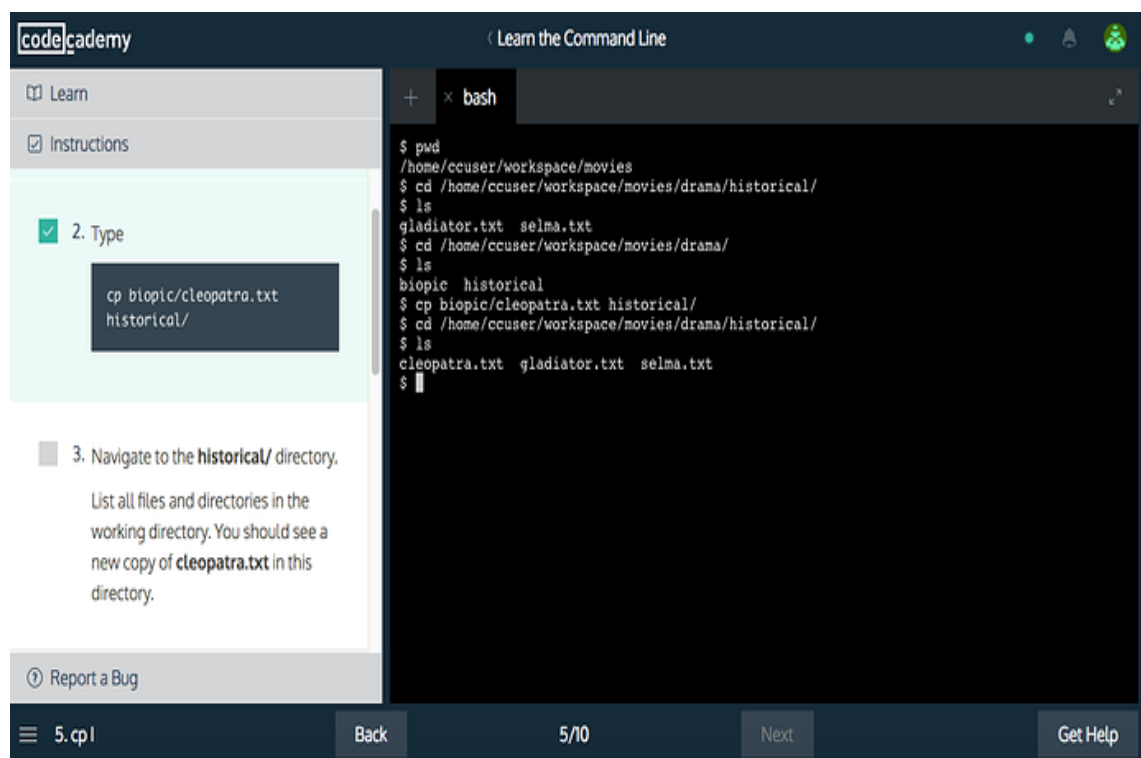


Figure 1.5: Built-in Online IDE

1.1.3 History

Codecademy was founded in August 2011 by Zach Sims and Ryan Bubinski. Sims dropped out of Columbia University to focus on launching a venture, and Bubinski graduated from Columbia in 2011. The company, headquartered in New York City, raised \$2.5 million in Series A funding in October 2011 and \$10 million in Series B funding in June 2012. The latest round of funding was led by Index Ventures. Crunchbase reports an additional Series C round of funding for an undisclosed amount, by Bloomberg Beta in June 2013.

In August 2015, Codecademy partnered with the White House, willing to host in-person meet-ups for 600 students from disadvantaged women and minority groups over a twelve-month period.

In September 2017, Codecademy partnered with Amazon for free Alexa skills training.

In early 2017, Codecademy removed the PHP course previously offered. Community Manager @danieloduffy explained in a blog post that the course was the least popular course offered by the website and the number of people taking the course didn't justify the cost of maintaining and migrating the course to their new eLearning infrastructure. At time of writing, the course is still accessible via old links but is no longer listed on the website or in the dashboard.

By October 2018, the company employed 85 people, up from 45 in 2016. It had also raised 42.5 million from groups such as Union Square Ventures and Naspers.

1.1.4 Working

Codecademy requires its users to register and create a new account to use their learning platform. New users can register using their email id. They also allow users to log in with their Google, Facebook, GitHub or Twitter accounts. Codecademy uses the OAuth authentication standard to provide this functionality.

Once a new user is registered he/she is presented with a set of questions. Based on the answers to these questions, Codecademy suggests paths, courses or intensive programs for the user. Codecademy uses a *Recommendation Engine* which accepts the quiz answers as input to produce a set of suggestions for the user.

The user can now select a *Path*, *Course* or an *Intensive Program* among various available. The user can start attending the course he/she chosen right away.

The course material, lessons and resources for each course are developed and maintained in-house at Codecademy. The *Curriculum Developers* at Codecademy are the ones entitled with this job. Codecademy is also planning to launch a *Creators program* through which any one in the world can produce and publish lessons for Codecademy.

The courses in Codecademy are arranged as a set of *Lessons*. Each Lesson will contain a number of *Exercises* for the users to learn and practice. The Online IDE will also be provided to practice coding along with learning new lessons.

Users are awarded several *Badges* for their achievements in the learning process according to their performance. The badges acquired are viewable in the profile section of each user. These badges are awarded as incentives for the users so that they will stay focused and interested in completing the lessons.

When the user completes a full course, it is added as a *Skill* as an achievement. The Skills thus acquired are visible in the profile of each user.

Online IDE

The *Labs* editor available in all lessons for all languages in Codecademy is a powerful and rich application. The editor is displayed along with the lesson. The user can perform the exercises instructed in the lessons using the editor. The editor accepts code from the user, which is sent to the back-end. This code is compiled and checked for errors at the backend. The result is evaluated and displayed back to the user in the front-end.

1.1.5 Platforms

Codecademy is a web application and so it can be used cross-platform. A web browser is the only requirement to use Codecademy.

1.1.6 Conclusion

Codecademy is a really powerful and helpful platform to learn coding and programming. It is also helpful in acquiring several other skills related to development. They have a wide range of courses and paths available which are sure to be helpful in developing a professional skill. Many users of Codecademy have also posted testimonials of landing a tech job after learning from Codecademy.

Codecademy is a great place to jump into programming and to learn Basics to Intermediate concepts. Codecademy provides great interactivity through its online editor. But even while providing a wide range of courses and resources, whether Codecademy provides an in-depth knowledge or experience is debatable. Since all lessons are just text and does not include any video lectures by live instructors, the quality and quantity of the resources is likely to be less. Nevertheless, Codecademy still helps beginners get into programming and become experienced and professional coders.

1.2 Udemy

1.2.1 Introduction

Udemy.com is an online learning platform. It is aimed at professional adults. Unlike academic massive open online course (MOOC) programs which are driven by traditional collegiate coursework, Udemy uses content from online content creators to sell for profit. Udemy provides tools which enable users to create a course, promote it and earn money from student tuition charges.



Figure 1.6: Udemy

1.2.2 Overview

Udemy serves as a platform that allows instructors to build online courses on topics of their choosing. Using Udemy's course development tools they can upload video, Power-Point presentations, PDFs, audio, zip files and live classes to create courses. Instructors can also engage and interact with users via online discussion boards. Udemy offers paid and free courses, depending on the instructor.

Instructor compensation from tuition varies based on who invests in marketing to attract students to Udemy. Instructors earn 97% of all tuition revenues if the instructor's own reputation or marketing attracts the student. Udemy retains 50% of the earnings if the student is attracted by the site's own marketing or other coursework, and the instructor earns just 25% of the tuition if a Udemy promotional affiliate attracts the student to the site and course. In the latter case, the affiliate earns 50% of the tuition, and the remaining 50% is split between Udemy and the instructor. In 2015, the top 10 instructors made more than \$17 million in total revenue.

Udemy is part of the growing MOOC movement available outside the traditional university system, and has been noted for the variety of courses offered.

1.2.3 Features

Courses are offered across a breadth of categories, including business and entrepreneurship, academics, the arts, health and fitness, language, music, and technology. Most classes are in practical subjects such as Excel software or using an iPhone camera. Udemy also offers Udemy for Business, enabling businesses access to a targeted suite of over 2,000 training courses on topics from digital marketing tactics to office productivity, design, management, programming, and more. With Udemy for Business, organizations can also create custom learning portals for corporate training.

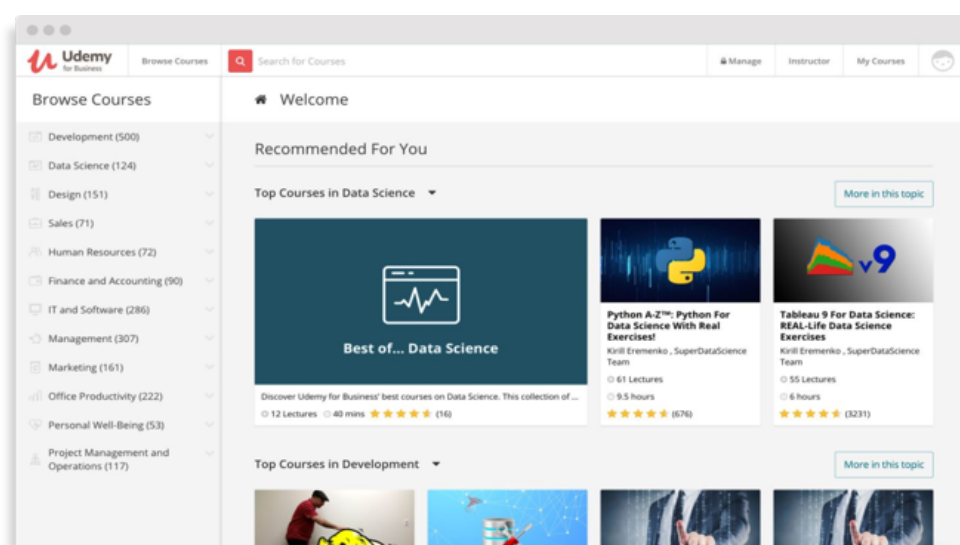


Figure 1.7: Udemy Courses

1.2.4 History

In 2007, Udemy founder Eren Bali built software for a live virtual classroom while living in Turkey. He saw potential in making the product free for everyone, and moved to Silicon Valley to found a company two years later. The site was launched by Bali, Oktay Caglar and Gagan Biyani in early 2010.

In February 2010, the founders tried to raise venture capital funding, but the idea failed to impress investors and they were rejected 30 times, according to Gagan Biyani. In response to this, they bootstrapped the development of the product and launched Udemy—"The Academy of You"—in May 2010.

Within a few months, 1,000 instructors had created about 2,000 courses, and Udemy had nearly 10,000 registered users. Based on this favorable market reaction, they decided

to attempt another round of financing, and raised \$1 million in venture funding by August.

In October 2011, the company raised an additional \$3 million in Series A funding led by Groupon investors Eric Lefkofsky and Brad Keywell, as well as 500 Startups and MHS Capital.

In December 2012, the company raised \$12 million in Series B funding led by Insight Venture Partners, as well as Lightbank Capital, MHS Capital and Learn Capital, bringing Udemys total funding to \$16 million.

On April 22, 2014, the Wall Street Journals Digital edition reported that Dennis Yang, Chief Operating Officer of Udemys was named CEO, replacing Eren Bali.

In May 2014, Udemys raised another \$32 million in a Series C funding, led by Norwest Venture Partners, as well as Insight Venture Partners and MHS Capital.

In June 2015, Udemys raised a \$65 million Series D financing round, led by Stripes Group. Now Udemys joined another online learning house Skillsdbox Inc of Canada to open up School of Skills in India.

In June 2016, Udemys raised \$60 million from Naspers Ventures as a follow-up to the \$65 million Series D round of financing from June 2015.

On June 1, 2017, Udemys announced that the board of the company has appointed Kevin H. Johnson as its new chief executive officer effective immediately.

1.2.5 Platform

Udemys is a web application and so it can be used cross-platform. A web browser is the only requirement to use Udemys on the desktop. Users can watch the video lectures of their purchased courses in Udemys using the browser. However, it is better to use the mobile applications for using Udemys in mobile devices.

In April 2013, Udemys offered an app for Apple iOS, allowing students to take classes directly from iPhones; The Android version was launched in January 2014. As of January 2014, the iOS app had been downloaded over 1 million times, and 20 percent of Udemys users access their courses via mobile. In July 2016, Udemys expanded their iOS platform to include Apple TV.

1.2.6 Conclusion

Udemy is a leading global marketplace for learning and instruction. By connecting students all over the world to the best instructors, Udemy is helping individuals reach their goals and pursue their dreams. Udemy is the leading global marketplace for teaching and learning, connecting students everywhere to the world's best instruction anywhere.

Udemy helps organizations of all kinds prepare for the ever-evolving future of work. Their business and technical courses gives companies, governments, and nonprofits the power to develop in-house expertise and satisfy employees' hunger for learning and development.

Udemy is a great place to get really good courses on most of the topics you ever want to learn. The courses provided are of great quality. But still there are some courses which are of lower quality and could be a waste. Such low quality courses may also occasionally find their way through good quality courses. They need to be filtered out. Udemy is a good place to start learning something new.

1.3 DialogFlow

1.3.1 Introduction

Dialogflow (formerly Api.ai, Speaktait) is a Google-owned developer of human-computer interaction technologies based on natural language conversations. The company is best known for creating the Assistant (by Speaktait), a virtual buddy for Android, iOS, and Windows Phone smartphones that performs tasks and answers users' question in a natural language.

Speaktait has also created a natural language processing engine that incorporates conversation context like dialogue history, location and user preferences.

Chatbots built with DialogFlow are intelligent personal assistants. Dialogflow abstracts out the Natural Language Processing, Machine Learning and other deeper concepts and gives a clean usable user interface to focus on the conversation flow and build bots.



Figure 1.8: Dialogflow

1.3.2 Overview

Dialogflow can be used to give our users new ways to interact with the product by building engaging voice and text-based conversational interfaces, such as voice apps and chatbots, powered by AI. It helps us to better connect with users on our website, mobile app, the Google Assistant, Amazon Alexa, Facebook Messenger, and other popular platforms and devices.

Dialogflow (the voice-enabling engine that powers Google Assistant) provides APIs to third-party developers, allowing the addition of voice interfaces to apps based on Android, iOS, HTML5, and Cordova. The SDK's contain *voice recognition*, *natural language understanding*, and *text-to-speech*. It provides a web interface to build and test conversation scenarios. The platform is based on the natural language processing engine built by Speaktio for its Assistant application. It also provides support for IoT devices. It provides tools to developers building apps or *Actions* for the Google Assistant virtual assistant.

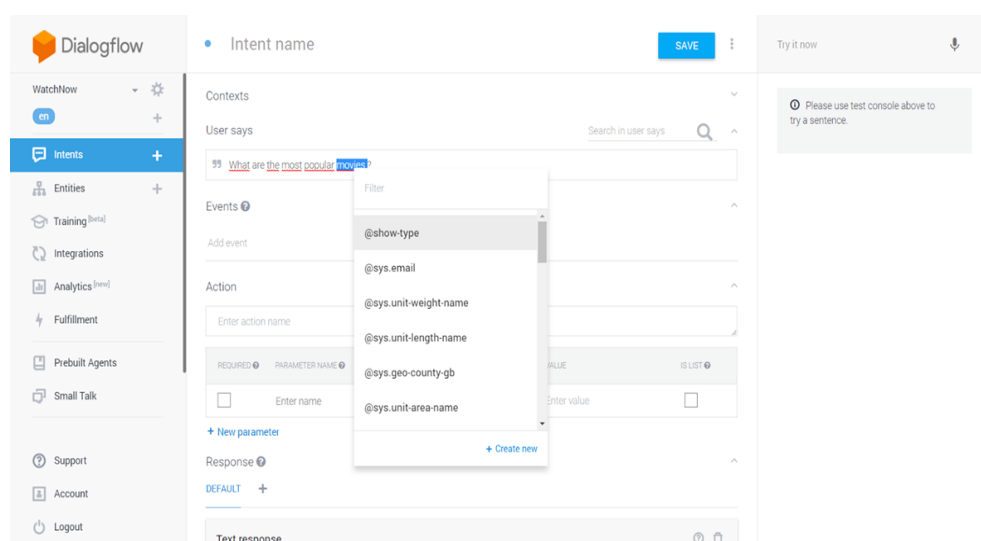


Figure 1.9: Dialogflow Console

1.3.3 Features

Voice and conversational interfaces created with Dialogflow works with a wide range of devices including phones, wearables, cars, speakers and other smart devices. It supports 14+ languages including Brazilian Portuguese, Chinese, English, Dutch, French, German, Italian, Japanese, Korean, Portuguese, Russian, Spanish and Ukrainian. Dialogflow supports an array of services that are relevant to entertainment and hospitality industries. Dialogflow also includes an analytics tool that can measure the engagement or session metrics like usage patterns, latency issues, etc.

Powered By Google

Dialogflow incorporates Google's machine learning expertise and products such as Google Cloud Speech-to-Text.

Built on Google

Dialogflow is backed by Google and runs on Google Cloud Platform, letting you scale to hundreds of millions of users.

Optimized for the Google Assistant

Dialogflow is the most widely used tool to build Actions for more than 400M+ Google Assistant devices.

Multiple Platforms

Build Actions, Skills, bots, and apps for the Google Assistant, Alexa, Cortana, Facebook Messenger and other platforms your users are on.

Multiple Devices

Whether your users are on-the-go or at home, engage with them through wearables, phones, cars, speakers and other smart devices.

Multiple Languages

Broaden your reach globally with 20+ supported languages including Spanish, French, and Japanese.

1.3.4 History

In May 2012, Speaktoit received a venture round from Intel Capital. In July 2014, Speaktoit closed their Series B funding led by Motorola Solutions Venture Capital with participation from new investor Plug and Play Ventures and existing backers Intel Capital and Alpine Technology Fund. In September 2014, Speaktoit released api.ai. Google bought the company in September 2016. The organization discontinued the Assistant app on December 15, 2016. It was renamed on 10 October 2017 as Dialogflow.

1.3.5 Platform

Dialogflow can be used to develop conversational bots for website, mobile app, the Google Assistant, Amazon Alexa, Facebook Messenger, and other popular platforms and devices. It can also be implemented in apps based on Android, iOS, HTML5, and Cordova.

Other supported integrations are:

- Google Assistant
- Facebook Messenger
- Slack
- Kik Messenger
- Line Messenger
- Skype
- Telegram
- Twitter
- Twilio

1.3.6 Used by

Dialogflow is being used by many big players across a wide range of industries. They use Dialogflow to harness the power and reach of conversational experiences with their users and customers. Some of these vendors are :

- Comcast
- Domino's
- KLM Royal Dutch Airlines
- Giorgio Armani
- Mercedes-Benz
- The Wall Street Journal
- npr one

1.3.7 Conclusion

Dialogflow is considered to be the best chatbot platform available right now. Its Natural Language Processing is best in class. It is backed by Google's Machine Learning.

Dialogflow offers the Standard Edition for free allowing unlimited text queries and 1000 voice queries per day. The Standard Edition is more than enough for developing a basic chatbot.

Dialogflow really takes the hassle out of building a chatbot for our product. It is one of the best in its league.

Chapter 2

PRODUCT DESIGN

A platform for online learning which brings together interactivity and in-depth knowledge.

2.1 Introduction

Many online resources are available today to learn coding. But we fail to find out the best mixture of features at one portal. Lack of interactivity and in-depth training is one of the main problems with this. Virtua teacher provides a better solution for this. It is the integration of data analysis and intelligence to the existing online learning platforms so that it can achieve the ability to enable in-depth training and more interactivity.

2.2 Scope

Since they lack interactivity, many online platforms with large numbers of enrollees have only 35% graduation rates. Improving interactivity by providing forums and discussion, virtual classes have proven to increase the productivity rate in terms of improved throughput, and the user also doesn't get bored over time. Intelligence and personalisation improve the interactivity 10 times better than the existing interactive factors. Voice-enabled feedback machines are showing up everywhere and are hoped to be common in the future technologies, since this project includes a chatbot which can also be enabled with voice output.

2.3 Software Development Life Cycle

The System Development Life Cycle framework provides system designers and developers to follow a sequence of activities. It consists of a set of steps or phases in which each phase of the SDLC uses the results of the previous one. A Systems Development Life Cycle (SDLC) adheres to important phases that are essential for developers, such as planning, analysis, designs and implementation and are explained in the section below. A number of system development life cycle (SDLC) models have been created: waterfall, fountain and spiral build and fix, rapid prototyping, incremental, and synchronize and stabilize. The oldest of these, and the best known, is the waterfall model: a sequence of stages in which the output of each stage becomes the input for the next. These stages can be characterized and divided up in different ways, including the following:

1. Project planning, feasibility study: Establishes a high-level view of the intended project and determines its goals.
2. Systems analysis, requirements definition: Refines project goals into defined functions and operation of the intended application. Analyzes end-user information needs.
3. Systems design: Describes desired features and operations in detail, including screen layouts, business rules, process diagrams, pseudo code and other documentation.
4. Implementation: The real code is written here.
5. Integration and testing: Brings all the pieces together into a special testing environment, then checks for errors, bugs and interoperability.
6. Acceptance, installation, deployment: The final stage of initial development, where the software is put into production and runs actual business.
7. Maintenance: What happens during the rest of the software's life: changes, correction, additions and moves to a different computing platform and more? This, the least glamorous and perhaps most important step of all, goes on seemingly forever.

The following figure is a graphical representation of the various stages of a typical SDLC.

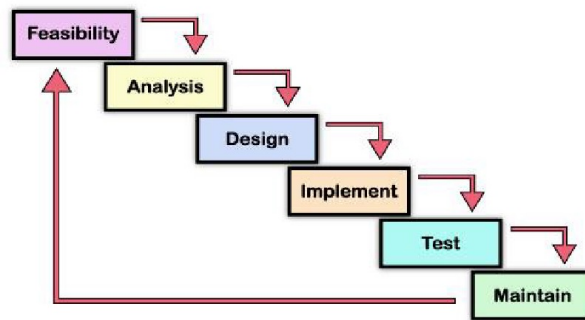


Figure 2.1: Software Development Life Cycle

2.4 Feasibility Study

A feasibility analysis usually involves a thorough assessment of the operational (need), financial and technical aspects of a proposal. Feasibility study is the test of the system proposal made to identify whether the user needs may be satisfied using the current software and hardware technologies, whether the system will be cost effective from a business point of view and whether it can be developed with the given budgetary constraints. A feasibility study should be relatively cheap and done at the earliest possible time. Depending on the study, the decision is made whether to go ahead with a more detailed analysis. When a new project is proposed, it normally goes through feasibility assessment. Feasibility study is carried out to determine whether the proposed system is possible to develop with available resources and what should be the cost consideration. Facts considered in the feasibility analysis were-

- Technical Feasibility
- Economic Feasibility
- Behavioral Feasibility

2.4.1 Technical Feasibility

Technical feasibility includes whether the technology is available in the market for development and its availability. The assessment of technical feasibility must be based on an outline design of system requirements in terms of input, output, files, programs and procedures.

This can be qualified in terms of volumes of data, trends, frequency of updating, cycles of activity etc., in order to give an introduction of technical system.

2.4.2 Economic Feasibility

This feasibility study present tangible and intangible benefits from the project by comparing the development and operational cost. The technique of cost benefit analysis is often used as a basis for assessing economic feasibility. This system needs some more initial investment than the existing system, but it can be justifiable that it will improve quality of service.

Thus feasibility study should center along the following points:

1. Improvement resulting over the existing method in terms of accuracy, timeliness.
2. Cost comparison
3. Estimate on the life expectancy of the hardware.

2.4.3 Behavioral/Operational Feasibility

This analysis involves how it will work when it is installed and the assessment of political and managerial environment in which it is implemented. People are inherently resistant to change and computers have been known to facilitate change. The new proposed system is very much useful to the users and therefore it will accept broad audience from around the world.

2.5 System Analysis

To design and build an application that provides users to watch and attend online courses. The application also hosts a push notification module and a chatbot module. It uses following environment and tools for the development of the project application. All the information is provided below.

We will discuss about the Android architected in the form of a software stack comprising applications, an operating system, run-time environment, middleware, services and libraries. This architecture can, perhaps, best be represented visually. Each layer of the stack, and the corresponding elements within each layer, are tightly integrated and

carefully tuned to provide the optimal application development and execution environment for mobile devices.

All these phases are cascaded to each other in which progress is seen as flowing steadily downwards (like a waterfall) through the phases. The next phase is started only after the defined set of goals are achieved for previous phase and it is signed off, so the name "Waterfall Model". In this model, phases do not overlap.

2.5.1 Android Studio and Android SDK

Android Studio is the official IDE for Android app development, based on IntelliJ IDEA. On top of IntelliJ's powerful code editor and developer tools, Android Studio offers even more features that enhance your productivity when building Android apps, such as:

- A flexible Gradle-based build system
- Build variants and multiple APK file generation
- Code templates to help you build common app features
- A rich layout editor with support for drag and drop theme editing
- Lint tools to catch performance, usability, version compatibility, and other problems
- Code shrinking with ProGuard and resource shrinking with Gradle
- Built-in support for Google Cloud Platform, making it easy to integrate Google Cloud Messaging and App Engine

2.5.2 SQLite Database

SQLite is a relational database management system contained in a C programming library. In contrast to many other database management systems, SQLite is not a client-server database engine. Rather, it is embedded into the end program. SQLite is ACID-compliant and implements most of the SQL standard, using a dynamically and weakly typed SQL syntax that does not guarantee the domain integrity.

SQLite is a popular choice as embedded database software for local/client storage in application software such as web browsers. It is arguably the most widely deployed

database engine, as it is used today by several widespread browsers, operating systems, and embedded systems, among others. SQLite has bindings to many programming languages.

2.5.3 Push Notification Module

A push notification is a message that pops up on a mobile device. App publishers can send them at any time; users don't have to be in the app or using their devices to receive them. They can do a lot of things; for example, they can show the latest sports scores, get a user to take an action, such as downloading a coupon, or let a user know about an event, such as a flash sale.

Push notifications look like SMS text messages and mobile alerts, but they only reach users who have installed your app. Each mobile platform has support for push notifications — iOS, Android, Fire OS, Windows and BlackBerry all have their own services.

Actors in Push Notifications:

- Operating system push notification service (OSPNS): Each mobile operating system (OS), including iOS, Android, Fire OS, Windows, and BlackBerry, has its own service.
- App publisher: The app publisher enables their app with an OSPNS. Then, the publisher uploads the app to the app store.
- Client app: This is an OS-specific app, installed on a user's device. It receives incoming notifications.

Implementation of push notifications:

- The app publisher registers with the OS **push notification service**.
- The OS service provides an application programming interface (API) to the app publisher.
- The app publisher adds the SDK to the app. The SDK is a code library specific to the OS' push notification service.

Sending Push Notifications:

- The app publisher composes a manual message through a message composer user interface. Or, the publisher sets up an automated message to be sent via the API.
- The publisher defines the audience to whom the push notification will be sent.
- The publisher determines whether the message should be sent immediately or scheduled.

2.5.4 Chatbot Module

A chatbot is a computer program or an artificial intelligence which conducts a conversation via auditory or textual methods. Such programs are often designed to convincingly simulate how a human would behave as a conversational partner, thereby passing the Turing test. Chatbots are typically used in dialog systems for various practical purposes including customer service or information acquisition. Some chatterbots use sophisticated natural language processing systems, but many simpler systems scan for keywords within the input, then pull a reply with the most matching keywords, or the most similar wording pattern, from a database.

Many companies' chatbots run on messaging apps like Facebook Messenger (since 2016), WeChat (since 2013), [15] WhatsApp, LiveChat, Kik, Slack, Line, Telegram, or simply via SMS. They are used for B2C customer service, sales and marketing. [16]

Developing a Chatbot

The process of creating a chatbot follows a pattern similar to the development of a web page or a mobile app. It can be divided into Design, Building, Analytics and Maintenance.

Design

The chatbot design is the process that defines the interaction between the user and the chatbot. The chatbot designer will define the chatbot personality, the questions that will be asked to the users, and the overall interaction. It can be viewed as a subset of the conversational design. In order to speed up this process, designers can use dedicated

chatbot design tools, that allow for immediate preview, team collaboration and video export. An important part of the chatbot design is also centered around user testing. User testing can be performed following the same principles that guide the user testing of graphical interfaces

Building

The process of building a chatbot can be divided into two main tasks: understanding the user's intent and producing the correct answer. The first task involves understanding the user input. In order to properly understand a user input in a free text form, a Natural Language Processing Engine can be used. The second task may involve different approaches depending on the type of the response that the chatbot will generate.

Analytics

The usage of the chatbot can be monitored in order to spot potential flaws or problems. It can also provide useful insights that can improve the final user experience.

Maintenance

To keep chatbots up to speed with changing company products and services, traditional chatbot development platforms require ongoing maintenance. This can either be in the form of an ongoing service provider or for larger enterprises in the form of an in-house chatbot training team. To eliminate these costs, some startups are experimenting with Artificial Intelligence to develop self-learning chatbots, particularly in Customer Service applications.

Chatbot development platforms

The process of building, testing and deploying chatbots can be done on cloud based chatbot development platforms offered by cloud Platform as a Service (PaaS) providers such as Oracle Cloud Platform, SnatchBot and IBM Watson. Dialogflow by Google is one of the best such platforms in existence. These cloud platforms provide Natural Language Processing, Artificial Intelligence and Mobile Backend as a Service for chatbot development.

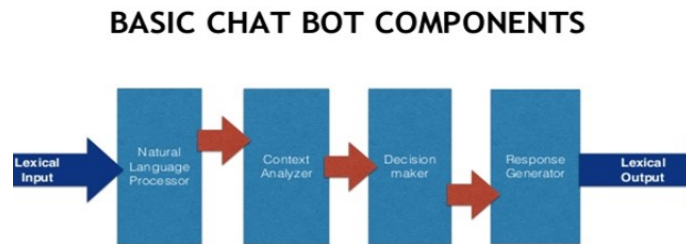


Figure 2.2: Chatbot Components

2.6 System Requirement Specification

Hardware requirements:

System Processor : Pentium P4

Mobile Processor : 1GHz or higher

Motherboard : Genuine Intel

RAM : 1 GB or higher

Memory : 200 MB or higher

Software requirements:

Technology Used : Android 4.1 or higher

IDE : Android Studio

Emulators : Micro emulator 555

Plug-in : ADT plug-in

Back-End : php, SQLite

Front-End : Android SDK

2.6.1 Web Server Requirements:

The Web Server Subsystem shall use insert-db.php and get.php to make HTTP requests/responses to Web Application Subsystem and the Database Subsystem.

2.6.2 Device Permission Requirement

Application requires some permissions in order to establish a connection. These must have mention in Android manifest file. These permissions are:

- Internet

This permission is required for to access the internet using the application.

- ACCESS_COARSE_LOCATION

This permission is required for tracking the location of the user to personalize and determine sending push notifications.

- RECORD_AUDIO

This permission is required to accept voice input from the user for the chatbot module.

2.7 System Design

This part describes features, fragments, classes, architecture and the application itself by providing necessary information of major components. First, an overall information is given along with project's components and classes. Subsequently, the architecture details of the application is discussed.

2.7.1 Components

In order to provide a detailed view concerning system mechanism, project can be grouped in three segments. These are User Authentication, Course Catalog, Lecture Video Player, Push Notification module, Chatbot Module.

User Authentication

User Authentication component includes the Login/Signup form through which the user can login or signup to the application. The Login and Signup forms will be easily switchable without much hassle. Both forms will be available in the same page as switchable tabs. Users will also have the option to login with their Social Media accounts such as Google, Facebook, Twitter, GitHub. OAuth authentication will be implemented for this.

Course Catalog

Course catalog is a simple User Interface listing all the courses available and Selection of a course for the user to enroll. Course Catalog has a simple and intuitive design which provides a First Glance view of all courses available. First Glance view will display all the courses as tiles in which the Course Name, Course Description, Course Rating, No. of enrolled students, Preview Video and Price.

Lecture Video Player

When a user opts to watch the lecture videos of a course, he/she will be taken to the Lecture Video Player. Lecture Video Player is a video playback module for lecture video playback. It will have an intuitive design with several useful features which provides a rich user experience. It will have options to Play, Pause, Stop and Seek the video. User will be able to select the video quality from among 3-4 quality options. User will also have the option to select the playback speed from among 4-5 speed options. An option to set Autoplay on or off will be available. If Autoplay is set, the subsequent lectures in the lesson will automatically start playing when previous video completes. All video lectures in the lesson will be easily viewable and selectable in the player.

Push Notification Module

To implement the push notification module in the application, we've used the *OneSignal* push notification service available online. OneSignal provides a simple interface to push notifications and email, letting content creators focus on quality user engagement instead of complex implementation. They provide High volume, cross platform push notification delivery. OneSignal provides push notification services for Android applications as well.

We require an account at OneSignal to use their service. The application needs to be registered with OneSignal. We create a new app in OneSignal in the account dashboard. OneSignal App ID needs to be noted. This App ID is to be included in a code snippet in the Android Application source code. This code snippet is used to initialise the OneSignal service in our Android app and it is made available in the OneSignal documentation. Notification features like icon and email are also configured.

To send a new push notification from OneSignal, we use the *New Push* option avail-

able in the OneSignal dashboard. We need to select the *Audience*, *Specify message*, *Select Platforms*, *Select Icon*. *Additional Data* in the form of *Key-Value pairs* also need to be specified if any. *Messages can also be scheduled* by selecting the date and time.

ChatBot Module

We've used Google's *Dialogflow* to implement the chatbot or conversational interface in our Android App. Dialogflow provides a rich experience and robust results in developing a powerful conversational interface.

Implementing a Dialogflow interface in our Android App:

1. Login to the Dialogflow console using Google Account.
2. Create a new agent in
3. Etc.

2.7.2 Block Diagram

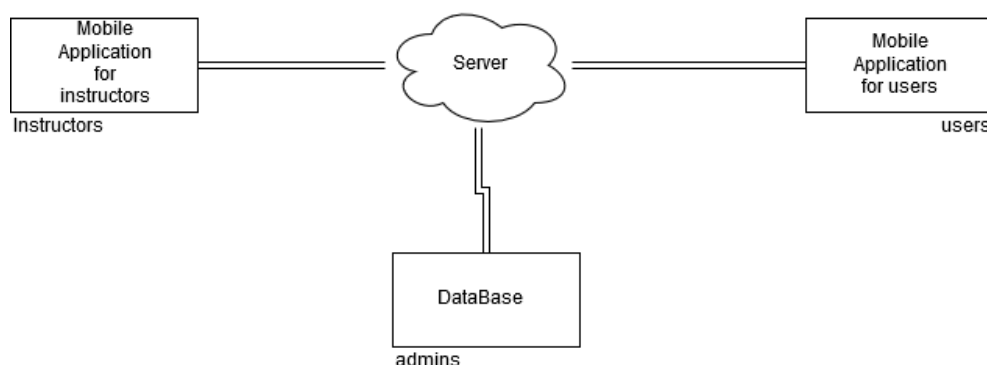


Figure 2.3: System Block Diagram

user can use the app to view the courses and syllabus and enroll for the same, and learn the enrolled courses and complete the course certifications, he/she can use the chatbot to ask doubts or post in forum using the app. The instructors can use the app to create courses with required resources, Answer the queries posted in forum by the users enrolled in his or her course or other courses. He can view his currently enrolled users and their status of learning.

2.7.3 Data Flow Diagram

The DFD was first developed by Larry Constiane as a way of expressing system in a graphical form. A DFD, also known as Bubble Chart, has a purpose of clarifying system requirement and identifying major transformation that will become the programs in the system design.

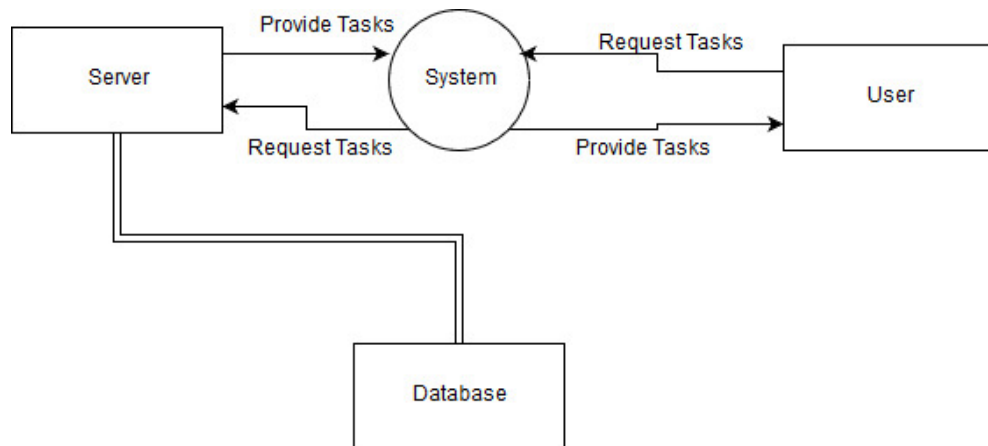


Figure 2.4: Data Flow Diagram

2.7.4 Level DFD

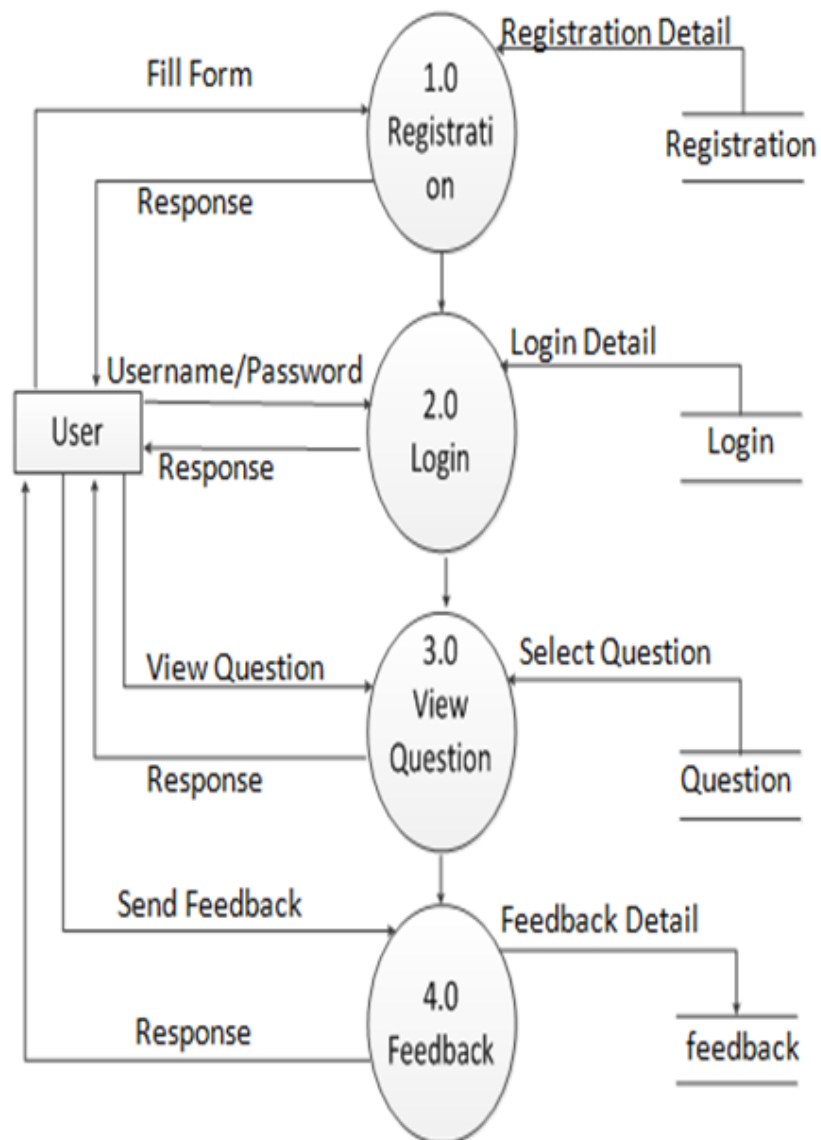


Figure 2.5: user level DFD

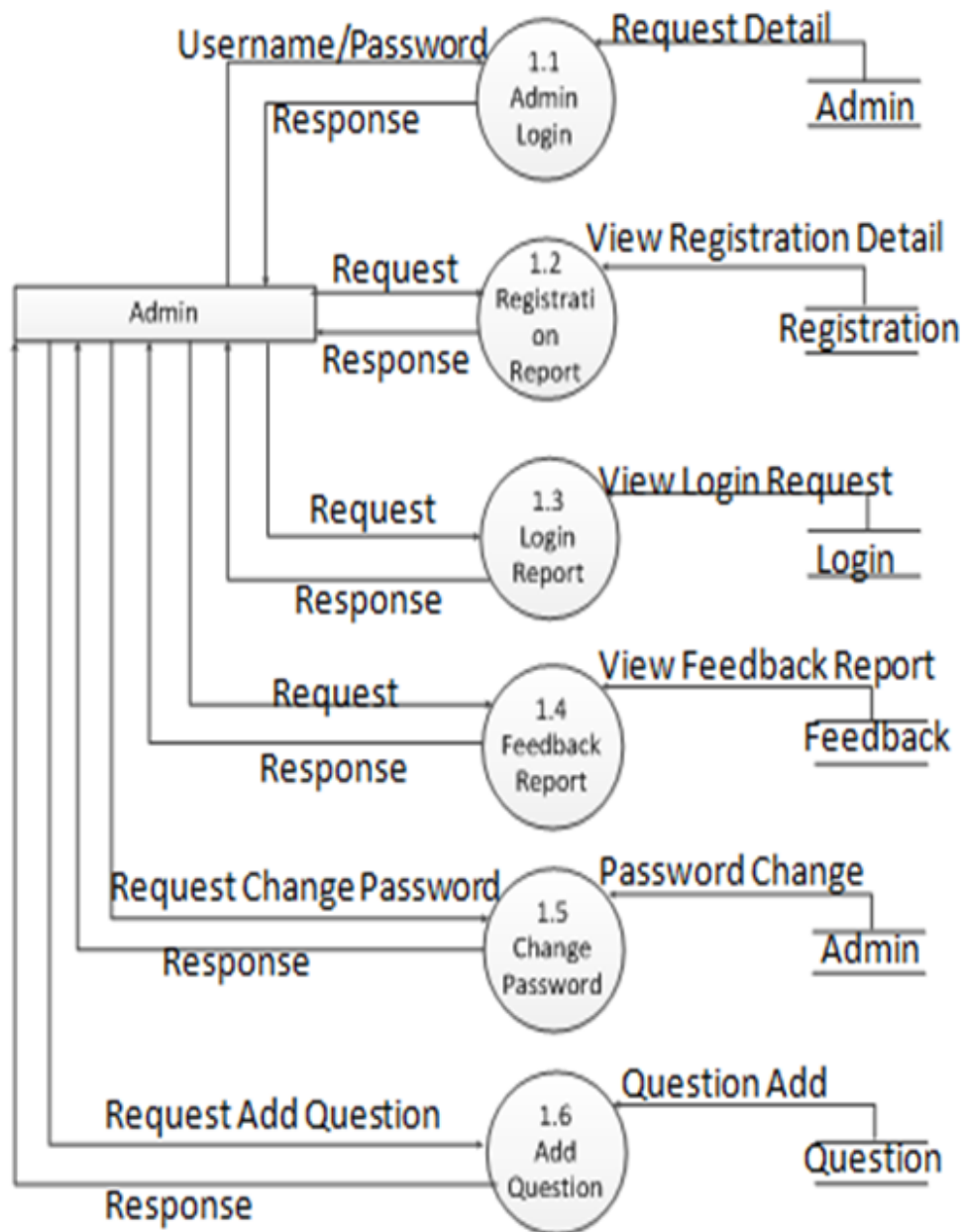


Figure 2.6: First Level DFD For Server

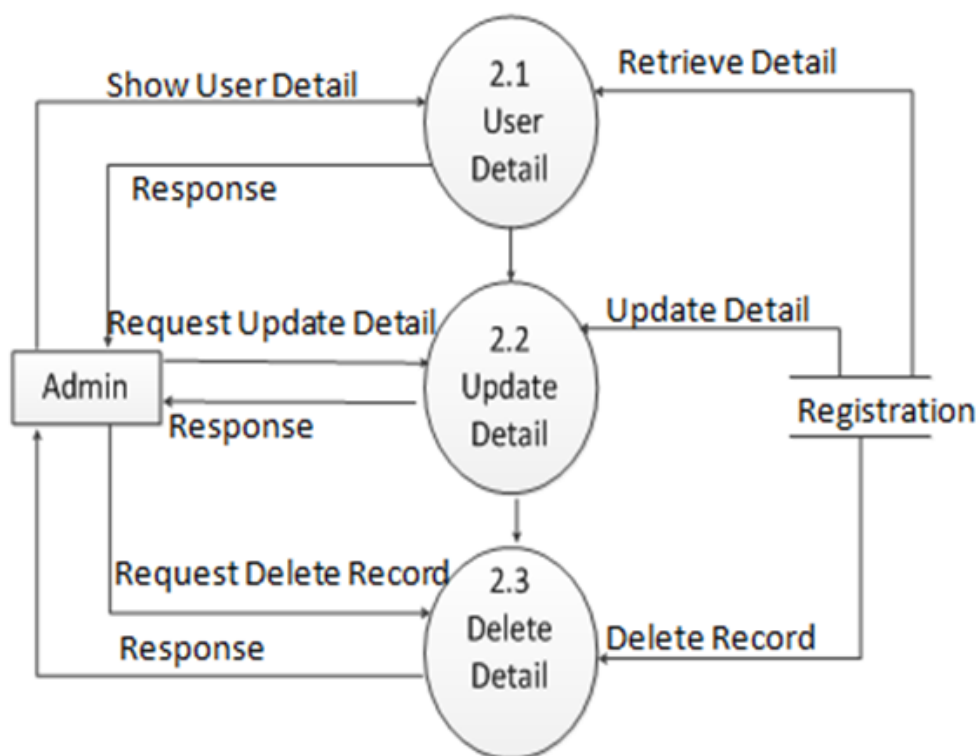


Figure 2.7: First Level DFD For Server

2.7.5 Database Design

USER REGISTRATION TABLE				
Sr No	Field Name	Field Type	Field Size	Constraints
1	User_Id	Int	06	A.I/P.K
2	Name	Varchar	20	Not Null
3	Address	Varchar	50	Not Null
4	Country	Varchar	25	Not Null
5	Email	Varchar	30	Is_Unique
6	Password	Varchar	20	Not Null
7	Birth date	Date		Not Null
8	Gender	Varchar	6	Not Null
9	Pincode	Int	6	Not Null
10	Mobile	Varchar	10	Not Null

Figure 2.8: User Registration Table

USER LOGIN TABLE				
Sr.No	Field Name	Field Type	Field Size	Constraints
1	User_Id	Int	6	A.I/P.K
2	Email	Varchar	30	Not Null
3	Password	Varchar	20	Not Null

Figure 2.9: User login Table

Admin Login Table				
Sr.no	FieldName	FieldType	FieldSize	Constraints
1	Id	Int	6	A.I/P.K
2	Email	Varchar	30	Not Null
3	Password	Varchar	20	Not Null

Figure 2.10: Admin login Table

Feedback Table				
Sr.No	FieldName	FieldType	FieldSize	Constraints
1	Id	Int	6	A.I/P.K
2	Name	Varchar	20	Not Null
3	Email	Varchar	30	
4	Comment	Text		Not Null

Figure 2.11: Feedback Table

2.8 Implementation

Project is designed in four parts where each part is responsible for different aspects. Essentially, Login Activity handles session to which the user is directed to , to a student profile or an instructor profile. It also consists standard Android life cycle methods.

2.8.1 Overview

User must be directed to his corresponding session using previously logged in data which is stored in shared preferences.App must always run a service in background and ignored battery consumption warning to push notifications properly. Using this application:-

- The user must be able to learn without being stressed out.
- They can be stayed in focus for more hours due to interactiveness of the application.
- All instructors must provide the course in mentioned standards like possible queries from an user and its answer , proper resources and lessons divided as tasks. This helps to maintain the homogeneity among the courses and because of this user becomes comfortable with the system after some time.
- Users can use chatbots to clarify their doubts regarding the tasks than posting it in a forum and waiting for someone to reply and others to validate is reply, If the query is not in the database of chat bot , chatbot learns the new query and wait for the instructor to provide its answer.

2.8.2 Activity Diagram

Activity diagram is basically a flow chart to represent the flow from one activity to another activity. The activity can be described as an operation of the system. So the control flow is drawn from one operation to another. This flow can be sequential, branched or concurrent.

2.8.3 Use-Case Diagram

A use case diagram at its simplest is a representation of a user's interaction with the system that shows the relationship between the user and the different use cases in which

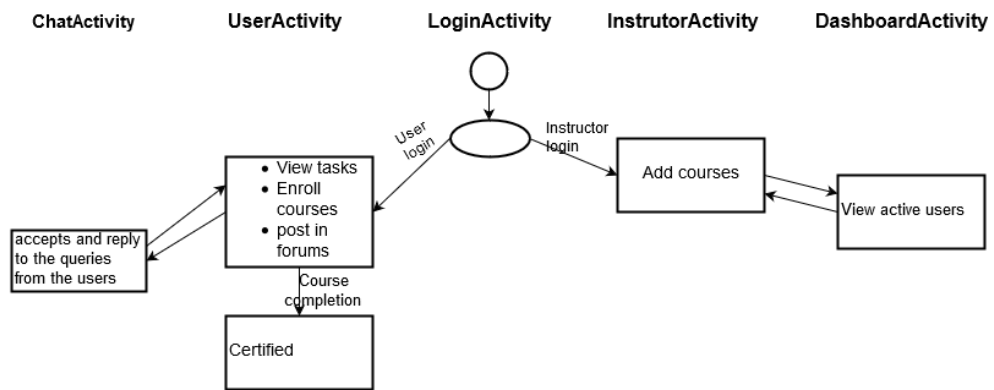


Figure 2.12: Activity Diagram

the user is involved. A use case diagram can identify the different types of users of a system and the different use cases and will often be accompanied by other types of diagrams as well.

IQ test Module

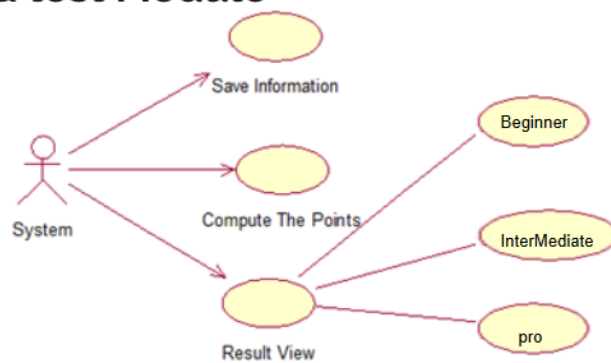


Figure 2.13: Use-Case Diagram

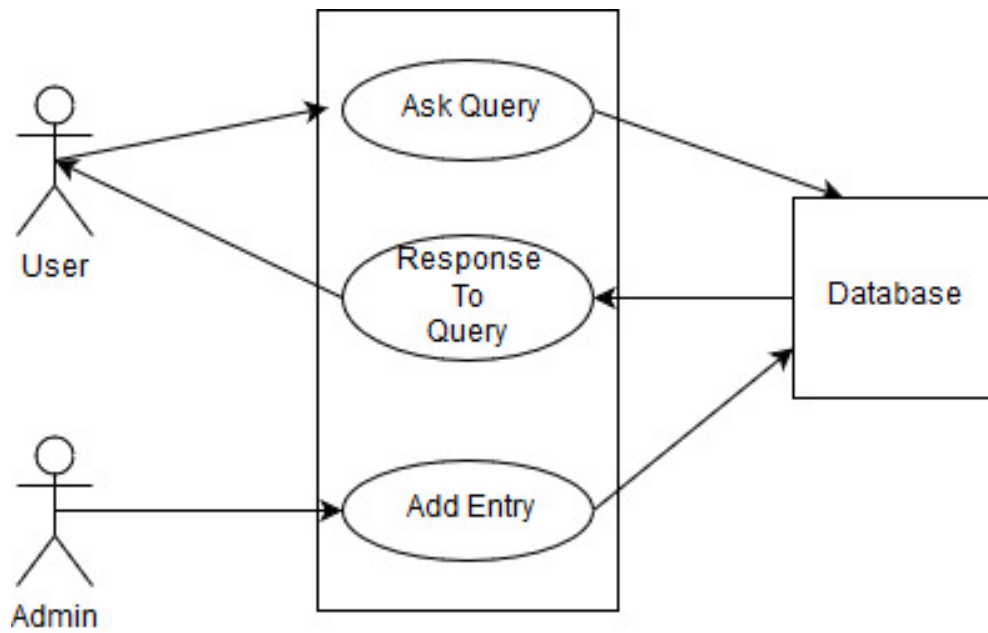


Figure 2.14: Use-Case Diagram

Chapter 3

Testing

Testing is a process, which reveals errors in the program. It is the major quality measure employed during software development. During testing, the program is executed with a set of test cases and the output of the program for the test cases is evaluated to determine if the program is performing as it is expected to perform.

3.1 TESTING STRATEGIES

In order to make sure that the system does not have errors, the different levels of testing strategies that are applied at differing phases of software development are:

3.1.1 Unit Testing:

Unit Testing is done on individual modules as they are completed and become executable. It is confined only to the designer's requirements.

Each module can be tested using the following two Strategies:

Black Box Testing:

In this strategy some test cases are generated as input conditions that fully execute all functional requirements for the program. This testing has been used to find errors in the following categories:

- Incorrect or missing functions.
- Interface errors
- Errors in data structure or external database access

- Initialization and termination errors
- Performance errors

In this testing only the output is checked for correctness. The logical flow of the data is not checked. White Box testing: In this the test cases are generated on the logic of each module by drawing flow graphs of that module and logical decisions are tested on all the cases. It has been used to generate the test cases in the following cases:

- Guarantee that all independent paths have been executed.
- Execute all logical decisions on their true and false Sides.
- Execute all loops at their boundaries and within their operational bounds
- Execute internal data structures to ensure their validity

3.1.2 Integrating Testing:

Integration testing ensures that software and subsystems work together as a whole. It tests the interface of all the modules to make sure that the modules behave properly when integrated together.

3.1.3 System Testing:

Involves in-house testing of the entire system before delivery to the user. Its aim is to satisfy the user the system meets all requirements of the client's specifications.

3.1.4 Acceptance Testing:

It is a pre-delivery testing in which entire system is tested at client's site on real world data to find errors.

3.2 Test Approach

Testing can be done in two ways:

3.2.1 Bottom up Approach:

Testing can be performed starting from smallest and lowest level modules and proceeding one at a time. For each module in bottom up testing a short program executes the module and provides the needed data so that the module is asked to perform the way it will when embedded within the larger system. When bottom level modules are tested attention turns to those on the next level that use the lower level ones they are tested individually and then linked with the previously examined lower level modules.

3.2.2 Top down Approach:

This type of testing starts from upper level modules. Since the detailed activities usually performed in the lower level routines are not provided stubs are written. A stub is a module shell called by upper level module and that when reached properly will return a message to the calling module indicating that proper interaction occurred. No attempt is made to verify the correctness of the lower level module.

3.3 Validation and Verification:

The system has been tested and implemented successfully and thus ensured that all the requirements as listed in the software requirements specification are completely fulfilled. In case of erroneous input corresponding error messages are displayed.

In software project management, software testing, and software engineering, verification and validation (VandV) is the process of checking that a software system meets specifications and that it fulfills its intended purpose. It may also be referred to as software quality control. It is normally the responsibility of software testers as part of the software development lifecycle.

Validation checks that the product design satisfies or fits the intended use (high-level checking), i.e., the software meets the user requirements. This is done through dynamic testing and other forms of review.

Verification and validation are not the same thing, although they are often confused. Boehm succinctly expressed the difference between

Verification: Are we building the product right?

Validation: Are we building the right product?

According to the Capability Maturity Model (CMMI-SW v1.1), Software Verification: The process of evaluating software to determine whether the products of a given development phase satisfy the conditions imposed at the start of that phase[IEEESTD-610].

Software Validation: The process of evaluating software during or at the end of the development process to determine whether it satisfies specified requirements[IEEE-STD-610].

In other words, software verification is ensuring that the product has been built according to the requirements and design specifications, while software validation ensures that the product actually meets the user's needs, and that the specifications were correct in the first place. Software verification ensures that "you built it right" Software validation ensures that "you built the right thing". Software validation confirms that the product, as provided, will fulfill its intended use.

From testing perspective:

Fault – wrong or missing function in the code.

Failure – the manifestation of a fault during execution.

Malfunction – according to its specification the system does not meet its specified functionality.

Chapter 4

Future Scope

- Data of the person is collected in and out of the course. The personality of the person can be recognised by analysing his/her chats.
- Push notifications and Chatbot messages may be modulated based on the personality of the user.
- Voice output for the chatbots which are more human are expected to come in the future. The voice modulations from Google Duplex which seems more human could be implemented if possible.

Chapter 5

Conclusion

Online resources to learn coding lack either interactivity or pace and in-depth training. Many online resources are available today to learn coding. But we fail to find the best mixture of features at one portal. We developed an online learning platform which provides in-depth knowledge and higher level of interactivity. We included a chatbot module and push notifications to provide better interactivity. By this project we were able to bring together interactivity and in-depth training into a single learning platform. We put forward a better solution of a coding resource which brings together the best of existing solutions while improving and adding to it. Much more improvements can be introduced into our proposal to make our application more feasible.

Bibliography

- [1] <https://en.wikipedia.org/wiki/Codecademy>
- [2] <https://www.codecademy.com/>
- [3] <https://techcrunch.com/2011/12/22/codecademy-launches-labs-a-web-based-code-editor/>
- [4] <https://en.wikipedia.org/wiki/Udemy>
- [5] <https://about.udemy.com>
- [6] <https://codeburst.io/2-how-assistant-work-introduction-to-dialogflow-319a72ba2db>
- [7] <https://medium.com/swlh/how-to-build-a-chatbot-with-dialog-flow-chapter-1-introduction-ab880c348b5>
- [8] <https://www.margo-group.com/en/news/a-brief-introduction-to-chatbots-with-dialogflow/your-go-to-map-app.html>
- [9] <https://dialogflow.com>
- [10] <https://dialogflow.com/docs/integrations>



Department of Computer Science & Engineering
Vidya Academy of Science & Technology
Thalakkottukara, Thrissur - 680 501
(<http://www.vidyaacademy.ac.in>)