Muhammad Shaheer

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PRIV – DevOps Engineer Fulltime

April 2024 – Remote, USA

- Spearheaded the management and optimization of Terraform Infrastructure as Code (IAC), ensuring seamless provisioning and reducing infrastructure deployment time by 40%.
- Managed and scaled a multi-node EKS cluster, implementing auto-scaling strategies that improved cost efficiency by 30% while maintaining high availability.
- Optimized EC2 instances running Ubuntu, applying automated patching and security hardening to minimize vulnerabilities and enhance uptime.
- Reduced backend server costs on DigitalOcean by 25% through resource optimization and implementing cost-effective storage solutions.
- Overhauled CI/CD pipelines, decreasing deployment failures by 50% and reducing application downtime to near-zero.
- Enforced security policies and IAM role-based access controls, improving compliance with industry security standards.
- Collaborated with cross-functional teams to align DevOps strategies with business objectives, driving operational efficiency and accelerating product delivery.

ALI CLOUD NEXUS – Azure DevOps Engineer January 2023 – March 2024 Fulltime Islamabad, Pakistan

- Led the design and implementation of CI/CD pipelines in Azure DevOps, automating build, test, and deployment processes for .NET applications, reducing release cycles by 60%.
- Managed Azure Kubernetes Service AKS clusters, optimizing node pools and autoscaling to handle peak workloads while cutting infrastructure costs by 35%.
- Configured Azure DevOps repositories, pipelines, and artifact management to enhance code quality and accelerate delivery timelines.
- Implemented Azure Monitor, Log Analytics, and Application Insights, improving realtime observability and reducing issue resolution time by 40%.
- Developed Helm charts and Terraform modules to standardize infrastructure deployments across multiple environments.
- Worked closely with developers to containerize and deploy .NET applications, ensuring seamless rollouts with blue-green and canary deployment strategies.
- Enforced security best practices, including network isolation and identity management, reducing potential attack surfaces in cloud environments.

ALI CLOUD NEXUS – Kubernetes Administrator May 2022 – January 2023 Fulltime Islamabad, Pakistan

- Designed and maintained highly available Kubernetes clusters, implementing efficient workload distribution and self-healing mechanisms, reducing downtime by 70%.
- Automated cluster provisioning using Terraform and Helm, reducing infrastructure deployment time from hours to minutes.
- Applied RBAC policies, pod security policies, and network policies to tighten cluster security, preventing unauthorized access and mitigating security risks.
- Integrated Prometheus and Grafana for real-time monitoring and alerting, leading to a 50% improvement in incident response time.
- Developed and deployed Kubernetes operators and custom controllers to automate operational tasks, improving resource utilization by 40%.
- Implemented service mesh solutions like Istio, enhancing microservices networking, observability, and traffic control for better service resilience and debugging capabilities.
- Reduced cloud spending by 25% by fine-tuning cluster auto-scaling and optimizing resource requests/limits.

PROFESSIONAL CERTIFICATIONS

AZ-104 Microsoft
AZ-400 Microsoft
Terraform Associate

Certified Microsoft Azure Administrator
Certified Microsoft Azure DevOps Expert
View Certificate
View Certificate
View Certificate
View Certificate
View Certificate

SKILLS

- DevOps Tools: Terraform, Ansible, Jenkins, Azure DevOps, GitHub Actions, AWS Code-Pipeline
- Cloud Platforms: Microsoft Azure (AKS, VM, Storage, Networking, Monitor), AWS (EKS, EC2, S3, IAM, RDS)
- Containerization & Orchestration: Docker, Kubernetes (EKS, AKS), Helm, Kustomize
- Infrastructure as Code: Terraform
- Monitoring & Logging: Prometheus, Grafana, ELK Stack, Azure Monitor, AWS Cloud-Watch
- Security & Compliance: IAM, RBAC, Network Policies, Pod Security Policies
- Networking: VPC, Load Balancers, Service Mesh (Istio), Ingress Controllers

EDUCATION -

Pakistan Institute of Engineering And Applied Sciences | Bachelor In Computer Sciences

Cumulative GPA: 3.5