

Steps to ensure compatibility of scanner:

1. Twain is the only prerequisite to run the scanner with Newgen's scanning solution.

2. Please perform the following steps:

- a. Please check whether scanner supports TWAIN protocol or not.
- b. Generate Twister report to get the features/capabilities of scanner: -

I. Get "**Twister.exe**" from TwainRelated.zip file from FTP
Link: [Index of /~ipgrp/ScanUtility \(newgen.co.in\)](http://ipgrp/ScanUtility/newgen.co.in)

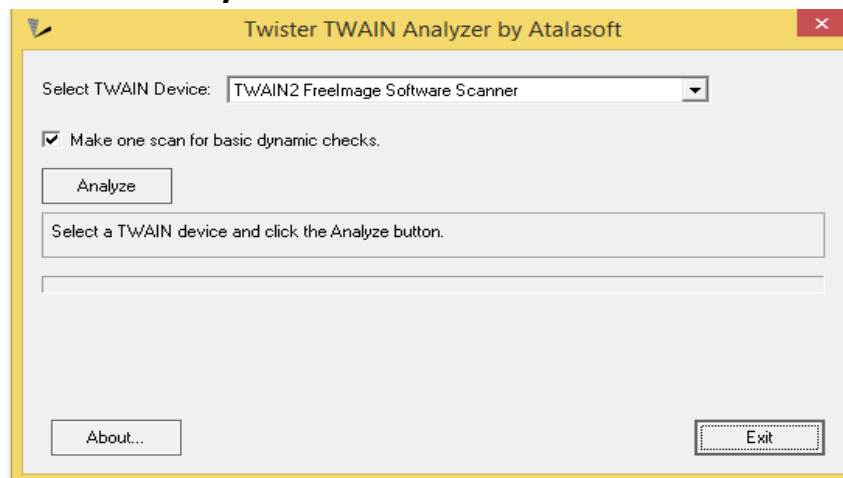
Username – ipgrp

Password – will be shared separately

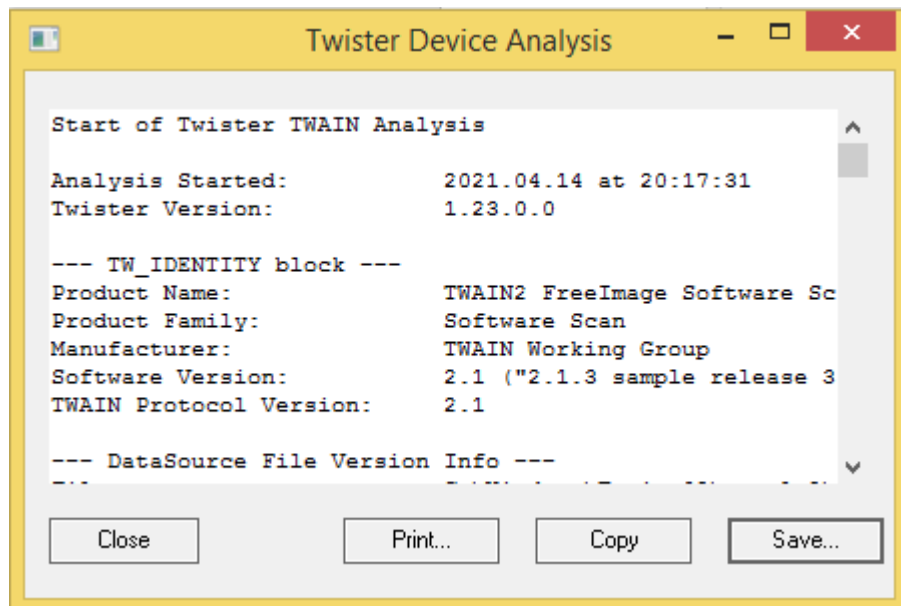
II. Run the exe and select scanner driver in "**Select TWAIN device**" option.

III. Check option "**Make one scan for basic dynamic checks**"

IV. Click on "**Analyze**" button.



V. After generating the report, click on "**Save**" button for saving twister report on local machine.



- c. Steps to perform testing with twack_32 application: -
- I. Get "Twack_32.msi" from the same FTP link as mentioned above.
 - II. Install it and then run. Select "**Select Source**" option under "**File**" option in menu and share the screenshot with us.
 - III. Also select all options sequentially under the "**Special**" menu option in the menu except "**Send**" option. If Test is failed, then it will show dialog with error. Share the screenshot of that error with us.
- d. Steps for testing with scanner utility: -
- I. If testing for Omniscan (Thick Client Application), download ScanOCX_Utility.zip file from same FTP link mentioned above and unzip it.
 1. Run scanner utility "ScanUtility.exe". Please refer "Help.doc". Execute all the test cases provided in the "TestingReport (ScannerName).xls" list.
 2. Share Twister Report, "TestingReport (ScannerName).xls" and screenshots of Twack_32 application testing with us.
 - II. If testing for Omniscan Web (Thin Client Application), download ScanningAgent_Utility.zip from same FTP link and unzip it.

1. Run html driver "socket.html". Please refer "Help.doc". Execute all the test cases provided in the "TestingReportScanningAgent.xls" list.
2. Share Twister Report, "TestingReportScanningAgent.xls" and screenshots of Twack_32.exe testing with us.

1. Pre-requisites to test the scanner:
 - a. Scanner's twain driver
 - b. Technical support from scanner's vendor, if required.
 - c. Admin rights if testing with ScanOCX.
2. Please revert in case of any clarification.