



Externship Insights

"Sound Matters"







Overview

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Company Overview

Beats by Dre was founded in **2006** by **Dr. Dre and Jimmy Iovine** to deliver premium sound quality to consumers. Initially recognized for its high-end headphones and speakers, Beats revolutionized the audio industry by blending superior sound engineering with bold branding and celebrity endorsements. The brand's marketing strategy was deeply rooted in pop culture, featuring top artists like Justin Bieber, Lady Gaga, and P. Diddy, who helped establish Beats as a status symbol among younger audiences.

In July 2014, Apple Inc. acquired Beats for \$3 billion, integrating its expertise into Apple's ecosystem while expanding its product range. Today, Beats continues reinventing premium sound entertainment with a strong focus on innovation and design. The brand's latest launches, including Beats Solo Buds, Beats Studio Pro, and Beats Pill, reflect its commitment to blending cutting-edge technology with fashion-forward aesthetics

Research Objective

Beats by Dre is preparing to launch a **new wireless speaker** and aims to understand **Gen Z consumers (ages 18-24)** to tailor its product and marketing strategy effectively. Gen Z is a unique demographic—they are highly **stressed (72%) and anxious (77%)**, shaped by experiences like the **2018 financial crisis and the COVID-19 pandemic**. This generation values **authenticity, real experiences, and honest branding**, making it essential for Beats to connect with them in a **genuine and emotionally resonant way**.

Gen Z is also **fashion-conscious** and prefers brands that align with their **personal style and identity.** By gathering consumer insights through interviews and data analysis, Beats aims to refine its product features, messaging, and branding to resonate with this niche audience. The study explores Gen Z's **audio preferences**, **spending habits, and decision-making factors**, such as the influence of **trends, social media, and budget considerations** in purchasing speakers.



Interview Questions



- What are the different audio devices you commonly use? (Usage Patterns)
- For what activities do you primarily use your speakers? (Usage Patterns)
- How often do you purchase new audio devices, and what prompts these purchases (e.g., replacement, upgrade, additional features)? (Purchase Behaviour)
- What was the last audio device you purchased? What made you choose that particular model and brand? (Purchase Behaviour)
- What kind of speakers do you use? (Brand Identity)
- How do you stay updated on new speaker models or technology? (Awareness)
- How important is sound quality to you when selecting a speaker? (Sound Quality)
- Do you prefer your speakers to have a certain design aesthetic, and how does this align with your personal space or usage? (Features)
- What is your budget range when purchasing wireless speakers, and how flexible are you with exceeding this range for the right features? (**Price**)

Interview Planning

	Beats By Dre - Marketing Research									
	Interview Planning - Finding Candidates									
Name	Age	Location	Ocupation	Contact Information	Reaction	Preference	Shortlisted			
Anmol Singh	24	Oakville	Sales Associate		Negative	N/A	NO			
Austin	24	Mississuaga	Student		Positive	Camera ON	YES			
Karan Kapoor	24	North York	Project Coordinator		Negative	N/A	NO			
Divanshyu Nihal Singh	23	Oakville	Software Developer		Positive	Camera OFF	YES			
Thomas Matthew	22	Toronto	Student		Positive	Camera ON	YES			
Rifat Ahmed	21	Mississuaga	Marketing Coordinator		Positive	Camera ON	YES			
Arafat Ahmed	20	Mississuaga	Student		Negative	N/A	NO			
Affan Abedin	18	Oakville	Student		Positive	Camera ON	YES			

Finalized Participants

Beats By Dre - Marketing Research

Finalized Participants

Name	Age	Location	Ocupation	Date of Interview	Time of Interview	Preference	Mode		
Austin	24	Mississuaga	Student	2024-06-06	9:30 PM	CAMERA ON	Zoom Call		
Divanshyu Nihal Singh	23	Oakville	Software Developer	2024-06-08	8:00 PM	CAMERA OFF	Zoom Call		
Thomas Matthew	22	Toronto	Student	2024-06-10	8:00 PM	CAMERA ON	Zoom Call		
Rifat Ahmed	21	Mississuaga	Marketing Coordinator	2024-06-15	8:30 PM	CAMERA ON	Zoom Call		
Affan Abedin	18	Oakville	Student	2024-07-03	7:00 PM	CAMERA ON	In-Person		

Data Collected

	Beats By Dre - Marketing Research										
	Collected Data										
		General Audio						New Device	Budget for New		Pre fe red
Participants	Age	Device	Current Speakers	Primary Use of Speakers	Sound Quality	Design	Must-have features	Purchase Decision	Speaker	Idea l Speaker Qualities	Brand
		Wireless						0			
		Headphone								Al Integration, Water-Resistant,	
Austin	24	(Beats Pro)	N/A	Music, House Party & Outdoors	5	4	Long battery life & Bass Boost	Influenced	Medium to High	Compact	Beats
										Smart Assistant , Voice Control &	
Divanshyu Nihal Singh	23	Airpods (Apple)	Marshall Action III	Outdoors & Houseparty	5	3	Spatial Audio & Siri Intigration	Practical	Medium	Multi-device connectivity	Apple
							Multi-Speaker Sync & Al			Customizable Sound Profiles	
Thom as Matthew	22	Airpods (Apple)	N/A	Houseparty	5	5	features	Influenced	High	&Durable Build	Marshall
							Water Proof, Long battery life			RGB Lighting & Multi-Device	
RifatAhmed	21	Speaker	JBL Go 4	Work, Hangout, House party, Gaming	5	5	& Multi Speaker Sync	Influenced	High	Connectivity	JBL
		Wireless									
		Headphone (JBL					Multi-Speaker Sync & Water			Water-Resistant & Multi-Device	
Affan Abedin	18	Tune Beam)	Amazon Echo	Movies & Gaming	3	1	proof	Practical	Low to Medium	Connectivity	Marshall

Data Collected

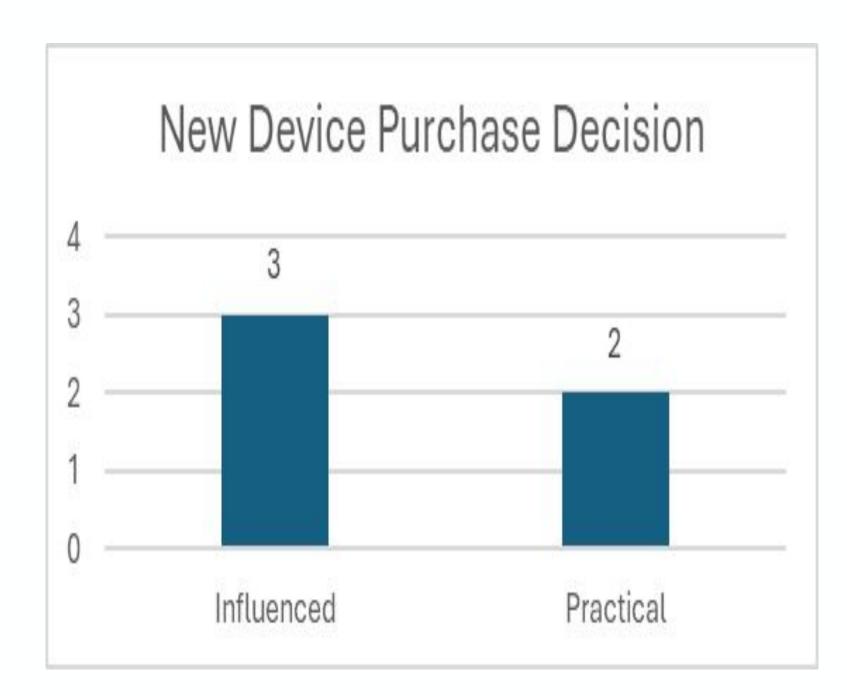
Sound Quality & Design					
Rating Scale	Terms				
5	Very Important				
4	Important				
3	Neutral				
2	Slightly Important				
1	Not important				

Budget for New Device					
Range	Amount				
High	\$500+				
Medium to High	\$300 to \$500				
Medium	100\$ to 300\$				
Low to Medium	50\$ to 100\$				
Low	Below 50\$				

Purchase Decision						
Influenced	Practical					
Friends	If it's on sale					
Social Media Hype (FOMO-	If the old one stops					
Fear of Missing Out)	working					
Favorite Artists/Actor/Actress						
Instagram						

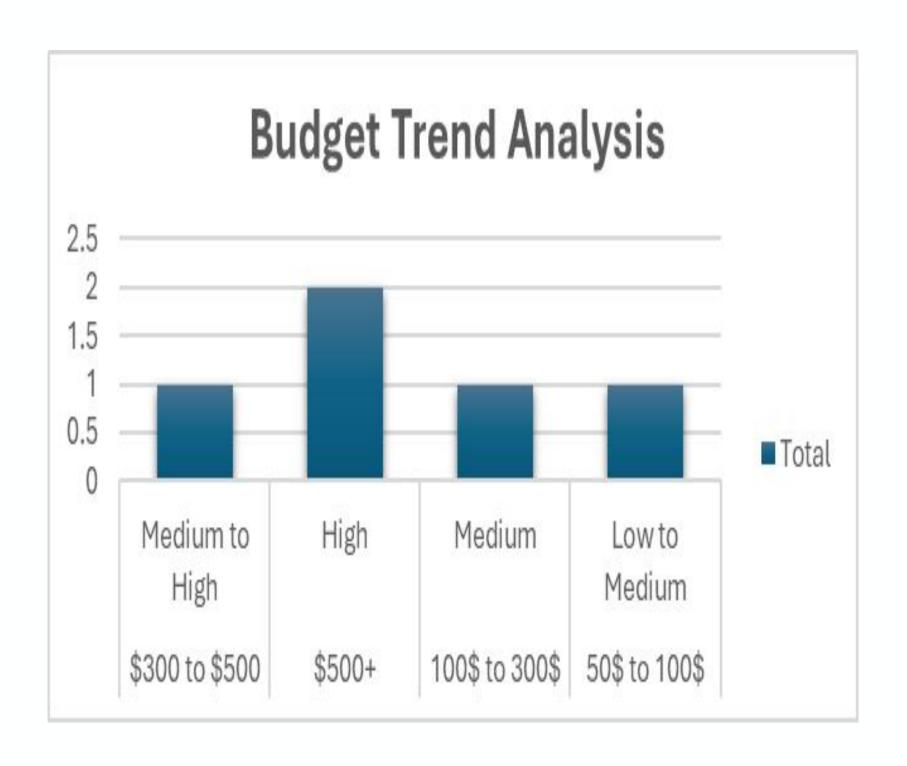
Purchase Decision Trend

Purchase	Decision Trends		
New Device Purchase Decision	Count of New Device Purchase Decision		
Influenced	3		
Practical	2		
Influenced	Practical		
Friends	If it's on sale		
Social Media Hype (FOMO-Fear of			
Missing Out)	If the old one stops working		
Favorite Artists/Actor/Actress			
Instagram			



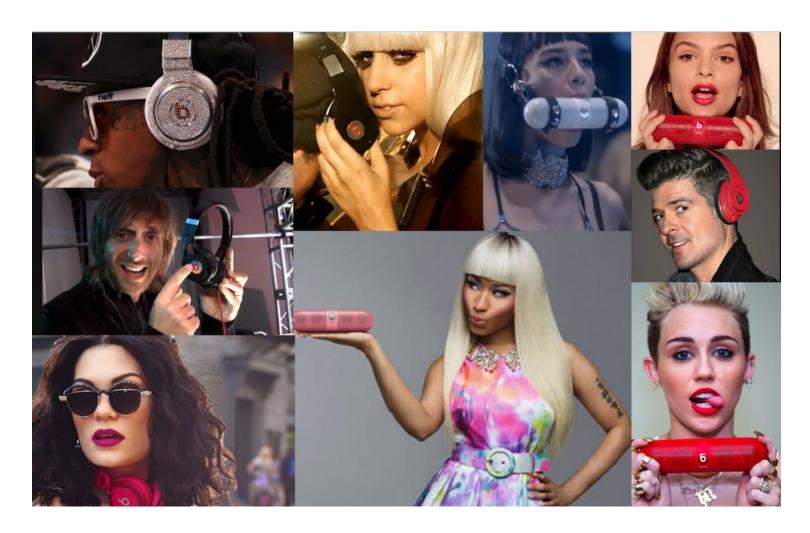
Budget Trend Analysis

Bud		
Amount	Budget for New Speaker	Count of Participants
■ \$300 to \$500	Medium to High	1
■ \$500+	High	2
■ 100\$ to 300\$	Medium	1
■ 50\$ to 100\$	Low to Medium	1



Recommendations

- Focusing more on the "Influencer Marketing"
- "Storytelling" through Designs
- More "Al Features" in products





Thank You

