# **Project Title: Medical AI Scheduling Agent**

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#### **Introduction:**

The Medical AI Scheduling Agent is an intelligent medical appointment management system that automates the process of scheduling, rescheduling, and confirming patient—doctor appointments.

Built using LangGraph and Google Gemini, the agent integrates seamlessly with multiple tools such as a patient database, doctor schedules, and communication services. It ensures accurate, real-time scheduling while simulating professional email and SMS confirmations. This project aims to:

Reduce manual effort in appointment booking.

Provide a smooth and interactive Streamlit-based UI for patients and staff.

Demonstrate the power of LLM-driven workflow orchestration in real-world healthcare use cases.

By combining state management, tool-driven decision making, and mock data generation, This project serves as a practical case study in applying AI agents to healthcare scheduling challenges.

#### Feature:

Patient Lookup – Identify whether a patient is new or returning.

Doctor Listing – Fetch available doctors dynamically.

Smart Scheduling – Check real-time availability and book slots (30 min for returning, 60 min for new patients).

Communication Tools – Simulated Email & SMS confirmations after booking.

Streamlit UI – Easy-to-use interface for patients and admins.

Data Generator – Create mock patients and doctor schedules for testing.

Logging – Automatically store confirmed appointments in Excel logs.

## **System Architecture Explanation:**

The architecture is designed to be modular and tool-driven, ensuring flexibility and maintainability:

User – Interacts with the system through natural language.

Streamlit UI – Provides a simple and user-friendly interface for appointment booking.

LangGraph Agent (Gemini-powered) – Acts as the brain of the system:

Understands user requests.

Decides when and how to use tools.

Manages conversation flow.

Tools – Specialized modules supporting scheduling tasks:

Patient DB – Looks up patients to identify new or returning status.

Calendar – Checks doctor availability and books slots.

Communication – Sends simulated Email/SMS confirmations.

This workflow ensures accurate scheduling, clear communication, and scalable integration with real-world healthcare systems in the future.

# **Directory Structure**

```
ai_scheduling_agent/
    - app/
    ∟ main.py
                           # Streamlit UI application
    - agent/
         init .py
         graph.py
                            # LangGraph agent logic
                            # Agent workflow nodes (custom steps)
        nodes.py
                             # Schema definitions for data handling
        - schemas.py
        - state.py
                          # Agent state (memory/variables)
     - tools/
       _init__.py
        - calendar_tools.py # Calendar availability & booking
        - communication_tools.py # Simulated Email/SMS
        - db tools.py
                            # Patient lookup tool
       file_tools.py
                            # Appointment logging
        - general_tools.py
                              # Doctor listing
    - utils/
    data generator.py
                               # Generates mock patients & schedules
    data/
        - intake forms/
                             # Stores intake form templates
         appointment_log.xlsx
                                 # Auto-generated appointment log
        - doctor_schedules.xlsx # Auto-generated doctor schedules
        - patients.csv
                            # Auto-generated patient records
                         # Virtual environment (not included in repo)
    – venv/
                        # API key configuration (user-provided)
    - .env
                          # Git ignore rules
    - .gitignore
    config.py
                          # Project configuration file
                             # Python dependencies
    - requirements.txt
    - README.md
                               # Project documentation
                             # Setup helper script
    - setup project.py
```

#### **Short Notes:**

```
app/ → Streamlit UI (main.py)
agent/ → Core AI agent logic
graph.py → LangGraph workflow
state.py → Agent memory/state
nodes.py → Workflow nodes
schemas.py → Data schemas
tools/ → Agent helper tools
db_tools.py → Patient lookup
calendar_tools.py → Check & book slots
general_tools.py → Doctor listing
```

```
communication_tools.py → Email/SMS simulation
Project Root Files
.env → Stores API key (not shared in repo).
.gitignore → Hides sensitive/unnecessary files (venv/, .env, __pycache__/, etc.).
config.py → Central configuration for project settings.
requirements.txt → Lists Python dependencies.
README.md → Main project documentation.
setup_project.py → Script to automate environment or data setup.
venv/ → Local Python virtual environment (excluded from repo).
```

### **Dependencies:**

The project relies on the following Python libraries:

langchain, langgraph, langchain-google-genai  $\rightarrow$  Core agent framework and Gemini integration.

streamlit → Interactive UI for patients and staff.

pandas, openpyxl → Data handling, patient records, and schedule storage.

Faker → Generate mock patient and schedule data.

python-dotenv → Manage environment variables securely (.env file).

## **Code Files Overview:**

```
app/main.py → Streamlit app for user interaction.

agent/state.py → Defines agent state (patient info, doctor, date, etc.).

agent/graph.py → LangGraph workflow logic using Gemini.

agent/nodes.py → Custom nodes for workflow steps.

agent/schemas.py → Data schemas for validation.

tools/db_tools.py → Patient lookup (new/returning).

tools/calendar_tools.py → Check availability & book slots.

tools/general_tools.py → List available doctors.

tools/communication_tools.py → Simulated Email/SMS confirmations.

tools/file_tools.py → Export appointments to Excel logs.

utils/data_generator.py → Generates mock patients and schedules.

config.py → Project configuration file.

setup_project.py → Script for environment/data setup.
```

#### **Data Files:**

patients.csv  $\rightarrow$  Stores mock patient records (ID, name, DOB, phone). Generated by data\_generator.py.

 $doctor\_schedules.xlsx \rightarrow Contains doctors' schedules, availability, and time slots. Generated by data\_generator.py.$ 

appointment\_log.xlsx → Stores booked appointments with patient, doctor, date, time, and insurance details. Logged automatically when booking.

# **Setup & Run Instructions:**

Create Virtual Environment:

python3 -m venv venv

source venv/bin/activate # On Linux/Mac

venv\Scripts\activate # On Windows

**Install Dependencies** 

pip install -r requirements.txt

Set Up API Key

Create a .env file in the project root.

Add your Google API key:

GOOGLE\_API\_KEY="your\_api\_key\_here"

Generate Mock Data

python utils/data generator.py

**Run Application** 

streamlit run app/main.py

## **Example Conversation:**

Agent: Hello Shahnawaz! I'm your AI medical scheduling assistant. How may I help you today?

User: I want to book a doctor appointment.

Agent: Sure! Please provide your full name and date of birth (YYYY-MM-DD).

User: My name is Shahnawaz Anwar, DOB 1995-03-15.

Agent: Thanks, Shahnawaz. I found your record as a returning patient.

Here are the available doctors:

- Dr. Smith
- Dr. Jones
- Dr. Williams

User: I want to book with Dr. Smith on 2025-09-15.

Agent: Dr. Smith is available on 2025-09-15.

The available slots are:

- 10:00
- 10:30
- 11:00

Which time would you prefer?

User: Book 10:30. My mobile number is 8750191902.

Agent: Appointment confirmed for Shahnawaz Anwar with Dr. Smith on 2025-09-15 at 10:30.

A confirmation Email + SMS have been sent to 8750191902.

## **Limitations & Future Work:**

#### Limitations

Works with mock data only (patients & schedules generated with Faker). Email & SMS are simulated (not connected to real services).

No real-time calendar sync (e.g., Google/Outlook).

Basic error handling, may fail with unexpected inputs.

## **Future Work:**

Integration with real EHR systems and hospital databases.

Sync with Google Calendar / Outlook APIs.

Use real communication APIs (Twilio, SendGrid).

Add authentication & secure data storage.

Dashboard for doctors/admins to view bookings & reports.