

# SHAHRAM SHAKIBA

Frontend Developer

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[github.com/ShahramShakiba](https://github.com/ShahramShakiba) • Mahabad, Iran

## About Me

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To leverage my expertise in crafting responsive and user-friendly web interfaces to enhance user experiences and simplify complex interactions.

- Additionally, I am committed to continuously expanding my knowledge and staying current with industry trends and emerging technologies through forward-thinking learning approaches.
- I prioritize effective communication and possess a solid technical background.
- My commitment lies in developing strong relationships with my team members and clients.

For comprehensive details, I encourage you to explore my [LinkedIn profile](#) for additional information.

## Skills

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I code with: • HTML • CSS • JavaScript • Tailwind CSS • React.js • Next.js • Three.js

Basic Knowledge: • Blender • Framer Motion • TypeScript

experience using tools: • Vite • Redux • React Router • Git • GitHub • Vs.code • Figma • Photoshop • Adobe XD • Netlify • Vercel • Firebase

## Experience

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Hotel Zur Au

Zurich, Switzerland

Team Manager

07/2020 - 08/2021

Hospitality with Heart and Affordable Luxury

- Effectively led and guided a team of 7 members to successfully accomplish diverse tasks in a remote setting, demonstrating effective leadership and collaboration skills.
- Coordinated administrative communications and assigned personnel tasks strategically; improved task completion rate by 70% and decreased backlog by 25%.
- Monitored and promptly addressed guest reservation inquiries with an outstanding 99% accuracy rate within 24 hours, resulting in a remarkable 20% surge in positive guest feedback.
- Slashed response time by 80%, playing a pivotal role in achieving a notable 35% uptick in repeat bookings in just six months.
- Managed invoicing process, ensuring on-time delivery and achieving a 98% payment accuracy rate.
- Transformed the hotel's digital footprint by launching an interactive website; increased customer engagement by 40% and boosted online bookings by 20% within the second quarter
- Enhanced user experience and significantly increased engagement through a complete overhaul and restructuring of the restaurant's website.
- Enhancing the dining experience by consistently creating and updating vibrant food menus on a daily basis to meet evolving customer preferences and maintain customer satisfaction.
- Effectively organized and documented 100+ invoices on a monthly basis for both individuals and companies, demonstrating expertise in precision recording and optimizing financial workflows.
- For additional details, I invite you to explore my comprehensive professional portfolio on my [LinkedIn profile](#).

## COURSES & CERTIFICATES

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Effective Listening

Critical Thinking

Communication Skills for Modern Management

Solving Business Problem

How to Have Productive One-on-One Meetings

How to Ask Productive Questions

## Education


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Amol University  
M.Sc. in Food Technology


01/2013 - 01/2015

## Interests & Hobbies

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 Gym: I am committed to personal fitness and well-being, regularly hitting the gym for strength training and cardio workouts to achieve my health goals, demonstrating discipline and focus.

 Studying: I enjoy continuous learning and self-improvement

 Camping: Camping showcases my ability to adapt to different environments, work well in a team, be creative in solving problems.